

Agenda Item 7.a

TO: O&S Committee

DATE: July 14, 2016

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for June 2016

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY15-16		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	287,179		
Average Weekday	12,099	13,247	
Pass/Rev Hour	15.2	16	Standard Goal > 17.0
Missed Trips	0.07%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	46,638	39,086	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was lower in June (12,099 passengers) than May (13,869 passengers) and slightly lower than June 2015 (12,249 passengers).

Passengers per hour in June was 15.2, which is lower than 16.5 in May and slightly lower than June 2015 when passengers per hour was 15.7.

The percentage of missed trips in June was 0.07%. Equal to the prior month (0.07%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 46,638 miles in June, higher than the prior month in which there were 40,299 miles between roadcalls. The 12 month average is 39,798 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 287,176 passengers in June, 189,162 passengers had the potential to use a Clipper card aboard County Connection since 90,014 either used an employee sponsored program or the midday free program. About 18.0% of the 189,162 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

IV. Staff Reports

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings	
June 2016 - Fixed Route Boardings	287,176	Revenue Hours -	June 2016	18,954	Weekdays - Jun16	22	Fiscal 2016 YTD	3,689,110	
Special Event			June 2015	18,564	Jun15	22			
		Revenue Miles -	June 2016	209,030	Saturdays - Jun16	4	Fiscal 2015YTD	3,597,054	
			June 2015	205,371	Jun15	4			
					Sundays - Jun16	4			
					Jun15	4			
June 2016 Total Boardings	287,176	Passengers per Mile		1.4	Total Days - 2016	30	YTD Trend	2.6%	
June 2015 Total Boardings	293,379	Passengers per Hour		15.2	2015	30	Monthly Trend	(2.1%)	

June 2016 Fixed Route Passenger Total							June 2016 Weekday Average	June 2016 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total			
1 (1M)	Rossmoor / Shadelands	8,005	-	-	8,005	364	11.4	
2	Rudgear / Walnut Creek	301	-	-	301	14	3.5	
3	Martinez Community Shuttle	1,746	-	-	1,746	79	5.5	
4	Walnut Creek Downtown Shuttle	18,488	2,120	1,481	22,090	840	23.6	
5	Creekside / Walnut Creek	11,162	-	-	11,162	507	27.0	
6	Lafayette / Moraga / Orinda	7,552	319	352	8,223	343	10.1	
7	Shadelands / Pleasant Hill / Walnut Creek	8,042	-	-	8,042	366	17.2	
9	DVC / Walnut Creek	11,787	-	-	11,787	536	12.7	
10	Concord / Clayton Rd	23,908	-	-	23,908	1,087	22.7	
11	Treat Blvd / Oak Grove	6,602	-	-	6,602	300	15.4	
14	Monument Blvd	13,314	-	-	13,314	605	15.3	
15	Treat Boulevard	10,551	-	-	10,551	480	15.3	
16	Alhambra Ave / Monument Blvd	17,702	-	-	17,702	805	15.5	
17	Olivera/Solano / Salvio / North Concord	5,579	-	-	5,579	254	13.7	
18	Amtrak / Merello / Pleasant Hill	8,730	-	-	8,730	397	12.5	
19	Amtrak / Pacheco Blvd / Concord	3,620	-	-	3,620	165	11.9	
20	DVC / Concord	21,994	-	-	21,994	1,000	20.2	
21	Walnut Creek / San Ramon Transit Center	12,706	-	-	12,706	578	11.5	
25	Lafayette / Walnut Creek	1,198	-	-	1,198	54	5.5	
28	North Concord / Martinez	6,185	-	-	6,185	281	9.1	
35	Dougherty Valley	12,306	-	-	12,306	559	16.7	
36	San Ramon / Dublin	5,579	-	-	5,579	254	9.1	
91X	Concord Commuter Express	1,319	-	-	1,319	60	11.4	
92X	Ace Shuttle Express	4,845	-	-	4,845	220	20.0	
93X	Kirker Pass Express	4,091	-	-	4,091	186	12.5	
95X	San Ramon / Danville Express	3,613	-	-	3,613	164	16.5	
96X	Bishop Ranch Express	12,869	-	-	12,869	585	16.5	
97X	Bishop Ranch Express	2,474	-	-	2,474	112	11.8	
98X	Martinez Express	8,467	-	-	8,467	385	14.5	
260 *	Cal State East Bay / Concord Bart	121	-	-	121	9	1.0	
301	Rossmoor / John Muir Medical Center	-	293	303	596	-	8.2	
310	Concord Bart / Clayton Rd / Kirker Pass	-	2,081	1,622	3,703	-	27.1	
311	Concord / Oak Grove / Treat Blvd / WC	-	931	691	1,622	-	13.2	
314	Clayton Rd / Monument Blvd / PH	-	2,570	2,018	4,588	-	20.5	
315	Concord / Willow Pass / Landana	-	216	185	400	-	7.9	
316	Alhambra / Merello / Pleasant Hill	-	1,401	1,124	2,525	-	15.4	
320	DVC / Concord	-	938	636	1,574	-	15.0	
321	San Ramon / Walnut Creek	-	971	760	1,731	-	10.3	
Alamo Creek *	Alamo Creek / BART Walnut Creek	514	-	-	514	23	2.9	
600's	Select Service	10,796	-	-	10,796	491	24.7	
TOTALS		266,164	11,839	9,173	287,176	12,098	15.2	

* Data from Link ** Seasonal Route

Agenda Item 7.a

TO: O&S Committee

DATE: August 18, 2016

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for July 2016

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY16-17		
	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	257,659		
Average Weekday	11,571	11,571	
Pass/Rev Hour	14.8	14.8	Standard Goal > 17.0
Missed Trips	0.08%	0.08%	Standard Goal < 0.25%
Miles between Road Calls	31,314	38,081	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was lower in July (11,571 passengers) than June (12,099 passengers) and slightly lower than July 2015 (11,899 passengers).

Passengers per hour in July was 14.8, which is lower than 15.2 in June and lower than July 2015 when passengers per hour was 15.7.

The percentage of missed trips in July was 0.08%, slightly higher than the prior month (0.07%). The YTD average is 0.08% missed trips.

The number of miles between roadcalls was 31,314 miles in July, lower than the prior month in which there were 46,638 miles between roadcalls. The 12 month average is 38,081 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 257,659 passengers in July, 166,677 passengers had the potential to use a Clipper card aboard County Connection since 90,983 either used an employee sponsored program or the route specific free and midday free programs. About 18.9% of the 166,677 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

Fixed Route Boardings		Passengers by Revenue Hrs/Miles				Service Days		Fiscal YTD Comparison Passenger Boardings	
July 2016 - Fixed Route Boardings	257,282	Revenue Hours -	July 2016	17,337	Weekdays - July16	20	Fiscal 2017 YTD	257,659	
			July 2015	18,130	July15	22			
Special Event <i>BART Bus Bridge</i>	345	Revenue Miles -	July 2016	190,004	Saturdays - July16	5	Fiscal 2016 YTD	284,891	
<i>Concord Naval Station Trng</i>	32		July 2015	201,232	July15	4			
					Sundays - July16	5			
					July15	4			
July 2016 Total Boardings	257,659	Passengers per Mile		1.4	Total Days - 2016	30	YTD Trend	(9.6%)	
July 2015 Total Boardings	284,891	Passengers per Hour		14.9	2015	30	Monthly Trend	(9.6%)	

July 2016 Fixed Route Passenger Total							July 2016 Weekday Average	July 2016 Passengers per Revenue Hour
Route	Destination Information	Weekday	Saturday	Sunday	Total			
1 (LM)	Rossmoor / Shadelands	7,384			7,384	369	11.6	
2	Rudgear / Walnut Creek	292			292	15	3.8	
3	Martinez Community Shuttle	1,604			1,604	80	5.5	
4	Walnut Creek Downtown Shuttle	17,625	2,473	2,137	22,234	881	24.7	
5	Creekside / Walnut Creek	10,173			10,173	509	27.0	
6	Lafayette / Moraga / Orinda	6,382	447	331	7,161	319	9.4	
7	Shadelands / Pleasant Hill / Walnut Creek	6,318			6,318	316	14.5	
9	DVC / Walnut Creek	10,794			10,794	540	12.8	
10	Concord / Clayton Rd	21,375			21,375	1,069	22.3	
11	Treat Blvd / Oak Grove	5,647			5,647	282	14.5	
14	Monument Blvd	11,809			11,809	590	14.9	
15	Treat Boulevard	10,379			10,379	519	16.5	
16	Alhambra Ave / Monument Blvd	15,215			15,215	761	14.7	
17	Olivera/Solano / Salvio / North Concord	5,157			5,157	258	13.9	
18	Amtrak / Merello / Pleasant Hill	8,070			8,070	403	12.6	
19	Amtrak / Pacheco Blvd / Concord	3,045			3,045	152	11.0	
20	DVC / Concord	21,208			21,208	1,060	21.5	
21	Walnut Creek / San Ramon Transit Center	10,878			10,878	544	10.8	
25	Lafayette / Walnut Creek	1,249			1,249	62	6.3	
28	North Concord / Martinez	5,908			5,908	295	9.6	
35	Dougherty Valley	10,467			10,467	523	15.7	
36	San Ramon / Dublin	4,547			4,547	227	8.1	
91X	Concord Commuter Express	1,174			1,174	59	11.2	
92X	Ace Shuttle Express	4,459			4,459	223	19.9	
93X	Kirker Pass Express	3,788			3,788	189	12.7	
95X	San Ramon / Danville Express	3,477			3,477	174	17.3	
96X	Bishop Ranch Express	11,465			11,465	573	16.4	
97X	Bishop Ranch Express	2,031			2,031	102	10.3	
98X	Martinez Express	7,835			7,835	392	14.7	
260 *	Cal State East Bay / Concord Bart	119			119	8	0.9	
301	Rossmoor / John Muir Medical Center		387	292	679		7.5	
310	Concord Bart / Clayton Rd / Kirker Pass		2,286	2,091	4,377		25.6	
311	Concord / Oak Grove / Treat Blvd / WC		1,221	893	2,113		13.6	
314	Clayton Rd / Monument Blvd / PH		3,060	2,332	5,392		19.4	
315	Concord / Willow Pass / Landana		426	281	707		11.2	
316	Alhambra / Merello / Pleasant Hill		1,870	1,366	3,237		15.8	
320	DVC / Concord		990	784	1,774		13.7	
321	San Ramon / Walnut Creek		1,234	970	2,205		10.5	
Alamo Creek *	Alamo Creek / BART Walnut Creek	437			437	22	2.7	
600's	Select Service	1,101			1,101	55	38.0	
TOTALS		231,411	14,394	11,477	257,282	11,571	14.8	

* Data from LINK Operators ** Seasonal Routes