

New vs Returning

Jan 1, 2017 - Feb 28, 2017 Compare to: Jan 1, 2016 - Feb 28, 2016



Explorer

Summary

Jan 1, 2017 - Feb 28, 2017: Sessions
Jan 1, 2016 - Feb 28, 2016: Sessions

Jan 8 Jan 15 Jan 22 Jan 29 Feb 5 Feb 12 Feb 19

| User Type | Acquisition | | | Behavior | | | Conversions | | | |
|----------------------------|-------------------------------------|----------------------------------|-----------------------------------|--------------------------------------|------------------------------|-------------------------------------|-------------------------|---------------------|------------------------------|--|
| | Sessions | % New Sessions | New Users | Bounce Rate | Pages / Session | Avg. Session Duration | Goal Conversion Rate | Goal Completions | Goal Value | |
| | 3.73% • 24,022 vs 23,159 | 11.67% - 22.03% vs 24.94% | 8.38% - 5,292 vs 5,776 | 10.60% - 39.22% vs 35.46% | 11.06% - 3.49 vs 3.92 | 3.18% 1 00:06:01 vs 00:05:50 | 0.00% 0.00% vs 0.00% | 0.00% 0 vs 0 | 0.00% \$0.00 vs \$0.00 | |
| 1. Returning Visitor | | | | | | | | | | |
| Jan 1, 2017 - Feb 28, 2017 | 18,730 (77.97%) | 0.00% | 0 (0.00%) | 40.82% | 3.41 | 00:06:24 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) | |
| Jan 1, 2016 - Feb 28, 2016 | 17,383 (75.06%) | 0.00% | 0 (0.00%) | 34.82% | 3.99 | 00:06:32 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) | |
| % Change | 7.75% | 0.00% | 0.00% | 17.22% | -14.67% | -2.06% | 0.00% | 0.00% | 0.00% | |
| 2. New Visitor | | | | | | | | | | |
| Jan 1, 2017 - Feb 28, 2017 | 5,292 (22.03%) | 100.00% | 5,292 (100.00%) | 33.58% | 3.78 | 00:04:39 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) | |
| Jan 1, 2016 - Feb 28, 2016 | 5,776 (24.94%) | 100.00% | 5,776 (100.00%) | 37.40% | 3.72 | 00:03:42 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) | |
| % Change | -8.38% | 0.00% | -8.38% | -10.21% | 1.77% | 25.53% | 0.00% | 0.00% | 0.00% | |

Rows 1 - 2 of 2

Visitor Report

Jan 1, 2017 - Feb 28, 2017 Compare to: Jan 1, 2016 - Feb 28, 2016



Report Tab

Jan 1, 2017 - Feb 28, 2017: Sessions Jan 1, 2016 - Feb 28, 2016: Sessions



| • | | | | | | |
|----------------------------|-----------------------------------|-----------------------------------|--------------------------------------|------------------------------------|-------------------------------------|-----------------------------|
| User Type | er Type Mobile (Including Tablet) | | Users | Pageviews | Avg. Session Duration | Pages / Session |
| | | 17.02% \ 89,854 vs 108,288 | 13.65% * 38,858 vs 45,003 | 20.24% \ 247,789 vs 310,680 | 6.39% \ 00:02:39 vs 00:02:50 | 3.88% \ 2.76 vs 2.87 |
| 1. Returning Visitor | Yes | | | | | |
| Jan 1, 2017 - Feb 28, 2017 | Jan 1, 2017 - Feb 28, 2017 | | 10,423 (22.25%) | 120,641 (48.69%) | 00:02:39 | 2.52 |
| Jan 1, 2016 - Feb 28, 2016 | | 57,913 (53.48%) | 11,945 (21.90%) | 156,303 (50.31%) | 00:02:56 | 2.70 |
| % Change | -17.49% | -12.74% | -22.82% | -9.40% | -6.45% | |
| 2. New Visitor | Yes | | | | | |
| Jan 1, 2017 - Feb 28, 2017 | | 20,940 (23.30%) | 20,927 (44.68%) | 52,820 (21.32%) | 00:02:19 | 2.52 |
| Jan 1, 2016 - Feb 28, 2016 | | 23,495 (21.70%) | 23,478 (43.05%) | 65,281 (21.01%) | 00:02:27 | 2.78 |
| % Change | | -10.87% | -10.87% | -19.09% | -5.76% | -9.22% |
| 3. New Visitor | No | | | | | |
| Jan 1, 2017 - Feb 28, 2017 | | 11,811 (13.14%) | 11,798 (25.19%) | 41,703 (16.83%) | 00:03:04 | 3.53 |
| Jan 1, 2016 - Feb 28, 2016 | | 14,413 (13.31%) | 14,402 (26.41%) | 48,442 (15.59%) | 00:03:03 | 3.36 |
| % Change | | -18.05% | -18.08% | -13.91% | 0.30% | 5.05% |
| 4. Returning Visitor | No | | | | | |
| Jan 1, 2017 - Feb 28, 2017 | · | 9,319 (10.37%) | 3,691 (7.88%) | 32,625 (13.17%) | 00:02:55 | 3.50 |
| Jan 1, 2016 - Feb 28, 2016 | | 12,467 (11.51%) | 4,717 (8.65%) | 40,654 (13.09%) | 00:02:53 | 3.26 |
| % Change | | -25.25% | -21.75% | -19.75% | 1.34% | 7.36% |

Rows 1 - 4 of 4

Jan 1, 2017 - Feb 28, 2017



Explorer

Page

/schedule/35/

19. /schedule/11/

/about/real-time-bus-tracker/



| | 247,789 % of Total: 100.00% (247,789) | % of Total: 100.00% | 00:01:30 Avg for View: 00:01:30 (0.00%) | 89,817 % of Total: 100.00% (89,817) | 41.11% Avg for View: 41.11% (0.00%) | 36.25% Avg for View: 36.25% (0.00%) | \$0.00 % of Total: 0.00% (\$0.00) |
|--------------------|--|------------------------|--|--|--|--|--|
| 1 /mans-schedules/ | 68,929 | 41,884 | 00.00.53 | 23,648 | 23 /2% | 10 27% | \$0.00 |

Avg. Time on Page

Entrances

743

780

547

(0.61%)

(0.87%)

(0.83%)

76.85%

43.99%

76.60%

59.03%

46.39%

46.66%

(0.00%)

\$0.00 (0.00%)

\$0.00

(0.00%)

00:03:44

00:01:59

00:02:33

Bounce Rate

% Exit

Page Value

Unique Pageviews

Pageviews

| | (247,789) | (179,909) | (0.00%) | (89,817) | (0.00%) | (0.00%) | (\$0.00) |
|---------------------|------------------------|------------------------|----------|--------------------|---------|---------|-------------------|
| 1. /maps-schedules/ | 68,929 (27.82%) | 41,884 (23.28%) | 00:00:53 | 23,648 (26.33%) | 23.42% | 19.27% | \$0.00 (0.00%) |
| 2. / | 35,972 (14.52%) | 26,575 (14.77%) | 00:00:50 | 23,978 (26.70%) | 16.99% | 24.36% | \$0.00 (0.00%) |

| <u>'</u> | (27.82%) | (23.28%) | | (26.33%) | | | (0.00%) |
|-----------------------|------------------------|------------------------|----------|--------------------|--------|--------|-------------------|
| 2. / | 35,972 (14.52%) | 26,575 (14.77%) | 00:00:50 | 23,978 (26.70%) | 16.99% | 24.36% | \$0.00 (0.00%) |
| 3. /mobile-schedules/ | 9,164 | 5,585 | 00:00:35 | 4,027 | 9.68% | 14.51% | \$0.00 |

(0.00%) \$0.00 6,984 6,103 4,691 00:05:59 80.53% /maps-schedules/route-6/ 83.67% (0.00%) (2.82%)(3.39%)(5.22%)

5,754 4,857 3,065 \$0.00 /schedule/98X/ 00:03:18 82.35% 65.90% (3.41%) (2.70%) (0.00%) (2.32%)

5,080 4,080 1,146 00:01:37 35.55% 6. /fares/ 57.59% (2.05%)(2.27%)(1.28%)

\$0.00 (0.00%) 4,900 3,806 1,035 \$0.00 7. /schedule/18/ 00:02:39 75.29% 47.31% (1.15%) (0.00%) (1.98%)(2.12%)

4,822 4,044 1,282 /schedule/20/ 00:03:21 79.49% 61.82%

(1.95%) (2.25%) (1.43%)

\$0.00 (0.00%) 4,768 3,797 1,003 \$0.00 /schedule/16/ 00:02:54 69.12% 49.58% (1.92%) (2.11%) (1.12%) (0.00%)

4,687 3,662 851 \$0.00 /schedule/9/ 00:03:00 74.97% 49.88% 10. (1.89%)(2.04%)(0.95%)

/schedule/15/ 4,001 3,162 00:03:39 832 74.64% 53.14%

(0.00%)\$0.00 (1.76%) (0.93%)(0.00%) \$0.00 3,942 3,254 1,261 /maps-schedules/route-10/ 00:03:31 75.50% 60.53%

(1.59%)(1.81%) (1.40%)(0.00%)2,875 \$0.00 3,564 787 /schedule/14/ 00:02:58 75.60% 50.65%

(1.44%) (1.60%) (0.88%) (0.00%) 3,533 2,854 1,581 /maps-schedules/route-96x/ 00:03:12 72.02% 57.63%

\$0.00 (1.43%)(1.59%)(1.76%)3,448 2,962 1,179 /schedule/5/ 00:03:31 82.88% 69.40% (1.39%)(1.65%)(1.31%)

(0.00%)\$0.00 (0.00%)2,558 \$0.00 3,189 623 00:02:54 /schedule/21/ 73.40% 53.72%

(1.25%)

2,134 (1.19%)

2,195

(1.22%)

(1.19%)

2,936

(1.18%)

2,758

(1.11%)

(0.69%) (0.00%)(1.29%)(1.42%)2,961 2,257 \$0.00

| 24. /schedule/314/ | 2,191 (0.88%) | 1,770 (0.98%) | 00:03:20 | 512 (0.57%) | 74.02% | 55.00% | \$0.00 (0.00%) |
|--|----------------------|----------------------|----------|--------------------|--------|--------|-------------------|
| 25. /how-to-ride/ | 2,185 (0.88%) | 1,688 (0.94%) | 00:00:33 | 90 (0.10%) | 35.56% | 8.47% | \$0.00 (0.00%) |
| 26. /about/ | 2,027 (0.82%) | 1,594 (0.89%) | 00:00:44 | 158 (0.18%) | 59.87% | 23.88% | \$0.00 (0.00%) |
| 27. /schedule/316/ | 1,960 (0.79%) | 1,541 (0.86%) | 00:03:00 | 352 (0.39%) | 74.15% | 52.60% | \$0.00 (0.00%) |
| 28. /schedule/17/ | 1,938 (0.78%) | 1,617 (0.90%) | 00:03:08 | 469 (0.52%) | 79.62% | 57.89% | \$0.00 (0.00%) |
| 29. /schedule/7/ | 1,860 (0.75%) | 1,480 (0.82%) | 00:03:21 | 513 (0.57%) | 75.05% | 57.20% | \$0.00 (0.00%) |
| 30. /schedule/93X/ | 1,849 (0.75%) | 1,426 (0.79%) | 00:02:54 | 709 (0.79%) | 69.11% | 52.14% | \$0.00 (0.00%) |
| 31. /schedule/19/ | 1,659 (0.67%) | 1,255 (0.70%) | 00:01:50 | 190 (0.21%) | 75.79% | 33.39% | \$0.00 (0.00%) |
| 32. /maps-schedules/600-select-service/ | 1,521 (0.61%) | 671 (0.37%) | 00:01:29 | 118 (0.13%) | 31.67% | 25.90% | \$0.00 (0.00%) |
| 33. /link/ | 1,481 (0.60%) | 1,142 (0.63%) | 00:00:59 | 631 (0.70%) | 49.13% | 34.23% | \$0.00 (0.00%) |
| 34. /schedule/1/ | 1,423 (0.57%) | 1,083 (0.60%) | 00:02:42 | 190 (0.21%) | 71.43% | 42.87% | \$0.00 (0.00%) |
| 35. /schedule/310/ | 1,362 (0.55%) | 1,098 (0.61%) | 00:03:26 | 282 (0.31%) | 72.44% | 56.83% | \$0.00 (0.00%) |
| 36. /schedule/97X/ | 1,292 (0.52%) | 995 (0.55%) | 00:02:15 | 522 (0.58%) | 61.69% | 48.07% | \$0.00 (0.00%) |
| 37. /schedule/321/ | 1,205 (0.49%) | 1,010 (0.56%) | 00:03:25 | 267 (0.30%) | 78.65% | 60.91% | \$0.00 (0.00%) |
| 38. /schedule/311/ | 1,192 (0.48%) | 985 (0.55%) | 00:02:31 | 279 (0.31%) | 75.09% | 52.43% | \$0.00 (0.00%) |
| 39. /schedule/320/ | 1,178 (0.48%) | 937 (0.52%) | 00:02:56 | 253 (0.28%) | 73.91% | 49.92% | \$0.00 (0.00%) |
| 40. /fares/clipper-card/ | 1,141 (0.46%) | 930 (0.52%) | 00:02:07 | 249 (0.28%) | 63.60% | 39.79% | \$0.00 (0.00%) |
| 41. /about/jobs/ | 1,063 (0.43%) | 697 (0.39%) | 00:02:22 | 284 (0.32%) | 34.62% | 51.55% | \$0.00 (0.00%) |
| 42. /schedule/36/ | 1,049 (0.42%) | 770 (0.43%) | 00:02:26 | 129 (0.14%) | 72.52% | 42.42% | \$0.00 (0.00%) |
| 43. /fares/where-to-buy/ | 1,003 (0.40%) | 772 (0.43%) | 00:01:55 | 274 (0.31%) | 58.76% | 42.47% | \$0.00 (0.00%) |
| 44. /public-meetings/ | 874 (0.35%) | 674 (0.37%) | 00:00:26 | 36 (0.04%) | 41.67% | 14.65% | \$0.00 (0.00%) |
| 45. /fares/online-purchase/ | 855 (0.35%) | 413 (0.23%) | 00:00:13 | 14 (0.02%) | 23.08% | 8.30% | \$0.00 (0.00%) |
| 46. /maps-schedules/route-96x/?route=96X | 830 (0.33%) | 684 (0.38%) | 00:03:28 | 563 (0.63%) | 71.05% | 67.23% | \$0.00 (0.00%) |
| 47. /how-to-ride/paying-your-fare/ | 771 (0.31%) | 626 (0.35%) | 00:01:19 | 95 (0.11%) | 62.11% | 23.61% | \$0.00 (0.00%) |
| 48. /alerts/rt-35-bus-stop-closure/ | 767 (0.31%) | 675 (0.38%) | 00:01:00 | 56 (0.06%) | 56.36% | 30.90% | \$0.00 (0.00%) |
| 49. /about/recognized-holidays/ | 745 (0.30%) | 636 (0.35%) | 00:02:14 | 272 (0.30%) | 68.75% | 58.79% | \$0.00 (0.00%) |
| 50. /maps-schedules/route-92x/ | 736 (0.30%) | 576 (0.32%) | 00:02:13 | 235 (0.26%) | 65.96% | 42.93% | \$0.00 (0.00%) |
| | | | | | | Row | rs 1 - 50 of 610 |
| | | | | | | | |
| | | | | | | | |

2,707 (1.09%)

2,594 (1.05%)

2,511 (1.01%)

2,307 (0.93%)

1,599 (0.89%)

1,981 (1.10%)

2,126 (1.18%)

1,863 (1.04%) 00:02:19

00:03:11

00:03:14

00:02:06

957 (1.07%)

542 (0.60%)

1,011 (1.13%)

855 (0.95%)

47.36%

69.74%

76.38%

63.86%

52.27%

48.34%

66.27%

46.47%

\$0.00 (0.00%)

\$0.00 (0.00%)

\$0.00 (0.00%)

\$0.00 (0.00%)

20. /driver-login/

21. /schedule/28/

22. /schedule/4/

23. /schedule/95X/