

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

ADVISORY COMMITTEE MEETING AGENDA

**Tuesday, May 9, 2017
2:00 p.m.**

**County Connection Paratransit Facility
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, California**
Conference Call Access:
Please call (925) 680-2040

The committee may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

1. Call to Order
2. Agenda Approval
3. Approval of Minutes of March 14, 2017*
4. Public Comment
5. Fiscal Year 2018 Final Draft Budget*
6. BART Station Improvement Plan Projects* – Lafayette, Concord, Walnut Creek
7. Update On Emergency Operations – BART bus bridges, Orinda sink hole, Canyon bridge outage request.
8. ADA – Monthly Reports
 - a. ADA Certification and Recertification Report*
 - b. LINK Monthly Operating Reports – Current reports will be distributed at the meeting.
9. Fixed Route – Monthly Reports
 - a. Fixed Route Ridership Reports – Feb. and March 2017
 - b. Clipper Use Trend*
 - c. Driver Appreciation Winners – There were no cards submitted in February or March.
 - d. Website User Information – March/April 2017*

*Enclosure

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez
Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

e. Customer Service Report – March and April 2017

10. Committee Member Communications

11. Adjournment – Next Meeting – July 11, 2017

*Attachment

General Information

Public Comment: Each person wishing to address the committee is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the Committee Chair. Persons who wish to speak on matters set for Public Hearings will be heard when the Chair calls for comments from the public. After individuals have spoken, the Public Hearing is closed and the matter is subject to discussion and action by the Committee.

A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

Consent Items: All matters listed under the Consent Calendar are considered by the committee to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a committee member or a member of the public prior to when the committee votes on the motion to adopt.

Availability of Public Records: All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by County Connection at least 48 hours before the meeting convenes. Requests should be sent to the Board Clerk, Lathina Hill, at 2477 Arnold Industrial Way, Concord, CA 94520 or hill@countyconnection.com

Shuttle Service: With 24-hour notice, a County Connection LINK shuttle can be available at the BART station nearest the meeting location for individuals who want to attend the meeting. To arrange for the shuttle service, please call Robert Greenwood – 925/680 2072, no later than 24 hours prior to the start of the meeting.

Currently Scheduled Board and Committee Meetings

| | |
|------------------------------------|--|
| Board of Directors: | Thursday, May 18, 9:00 a.m., County Connection Board Room |
| Administration & Finance: | Wednesday, May 31, at 9:00 a.m., 3338 Mt. Diablo Blvd, Lafayette |
| Advisory Committee: | Tuesday, May 9, 2:00 p.m., County Connection Board Room |
| Marketing, Planning & Legislative: | Thursday, May 4, 10:00 a.m., 1676 N. California Blvd. #620, Walnut Creek |
| Operations & Scheduling: | Friday, May 5, 9:00 a.m., 3339 Mt. Diablo Blvd., Lafayette |

The above meeting schedules are subject to change. Please check the Website (www.countyconnection.com) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting.

This agenda is posted on County Connection's Website (www.countyconnection.com) and at the Administrative Offices, 2477 Arnold Industrial Way, Concord, California

County Connection

Advisory Committee

Summary Minutes

Meeting of March 14, 2017

The meeting was called to order at 2:00 PM.

Members present were: David Libby, David Loyd, Randy Pedersoli, and Jeremy Weinstein,.

Staff present: Mary Burdick and Tim McGowan (LINK)

Guests: Ralph Hoffmann

Approval of Agenda

The agenda was approved as presented.

Approval of the Minutes of January 10, 2017

The minutes were approved as presented.

Public Comment

Ralph Hoffmann suggested we add a bus stop at the new San Ramon City Hall located on Bollinger Canyon Rd near the Market Place. He also suggested that Rt. 21 be revised so that the end of the route is at the City Office rather than the San Ramon Transit Center. He stated that these recommendations were presented to the Operations and Scheduling Committee.

County Connection Route Productivity

Ms. Burdick provided a copy of the report included in the recent Operations and Scheduling Committee packet that ranked every route based on ridership and the cost per passenger. With the Board of Director's commitment to increase system productivity this is the first step by planners to identify where improvements can be made, and to help guide the decisions as productivity is further explored.

Other service options such as car pool and ride share options were discussed as a means of increasing productivity. Mr. McGowan brought up the work taking place with autonomous vehicles as a means of addressing the first/last mile barriers. He stated the autonomous vehicles could be on the road by 2018.

Clipper-Next Generation Outreach

Ms. Burdick reported that MTC is planning a series of public engagement activities to gather input on the next generation of Clipper than include on-line comment and survey formats, as well as focus groups. A one page summary of the public engagement activities, timeline, and points of contact was provided to members with encouragement to spread the word in their communities.

ADA Monthly Reports

- A. ADA Certification and Recertification reports were reviewed with no comments.
- B. LINK monthly operating reports for November and December 2016 were reviewed. A sharp increase in No-Show trips was noted. Tim McGowan reported that post cards will once again be sent to clients who are no-shows, reminding them of the no-show/late cancellation policy and the impact it could have on their service.

Fixed-Route Staff Reports

- A. Fixed-route Ridership Report – The monthly reports for December 2016 and January 2017 were reviewed. Ridership was slightly lower both months when compared to the same month the previous year. This is a trend taking place with transit systems nationwide.
- B. Clipper Use Trend – Clipper use continues to climb. Approximately 22% of potential users are paying fares with Clipper Cards.
- C. County Connection Website User Information - Staff provided website user statistics for January and February 2017. Both page views and unique users declined, while social media use, and transit application downloads have grown.
- D. Customer Service Reports – Staff provided the number of rider complaints reported for January and February, as well as the number of telephone calls coming to the Information Center. There were 40 complaints that resulted in documentation, and 15 commendations. In this time period the information center answered 8,166 phone calls.

Member Communication

None.

Adjournment

The meeting was adjourned at 3:15 PM.

The next meeting is scheduled for Tuesday, May 9, 2017

Minutes prepared by Mary Burdick on May 1, 2017.

To: Administration & Finance Committee

Date: May 1, 2017

From: Erick Cheung, Director of Finance

Reviewed by:

SUBJECT: Revised Fiscal Year 2018 Draft Budget and Ten Year Forecast

SUMMARY:

County Connection's Fiscal Year (FY) 2018 Draft Budget and Financial Forecast has been revised based on current information and input from the Administration and Finance Committee's (Committee). Staff requests that the Committee provide any additional comments and recommend forwarding the revised FY 2017 Draft Budget and Financial Forecast to the Board. The Board of Directors will be requested to review and comment, so that a final draft will be prepared for adoption in June following a public hearing.

The FY 2018 Draft Budget proposes \$39.0 million in expenses with proposed revenues to offset these costs. County Connection's main revenue source is TDA 4.0 funds from MTC. The proposed budget uses \$20.5 million of TDA 4.0 funds, which is \$3.2 million more than MTC estimates we will receive next fiscal year. Therefore, we would be reducing our TDA reserves and have a balance of \$7.0 million by the end of the fiscal year. *By FY 2020, the reserve balance will drop to \$472 thousand assuming there are no improvements in revenue or reduction in costs.* As discussed in the previous meetings, this is not sustainable and will need to be corrected for financial stability in the short and long term.

The FY 2018 Draft Budget and Ten Year Forecast reflect the operations as it currently exists. This does not include any potential revenues from the passage of State Assembly Bill 1 (SB1), since MTC staff is working on reviewing the bill and determining allocations on what will be provided. SB1 will be helpful to cover some of the shortfall but not sufficient to cover the structural deficit. Staff has preliminarily begun looking at options to enhance revenues and/or reduce costs and has shown some of these in the previous month and in this report. Staff will continue to update the A&F Committee and the Board with current information and options for final approval.

The following are the changes from the FY 2018 Draft Budget that was presented in April:

- a) TDA 4.5 Paratransit revenue decreased – MTC staff has reduced TDA 4.5 Paratransit funds for \$56 thousand from \$828 thousand to \$772 thousand.
- b) General Liability, Property and Employment Practices Liability insurance expense decreased – County Connection is a part of CalTIP for general liability and property insurance. CalTIP informed members last December that premiums will increase substantially due to claims losses. Also, CalTIP would no longer provide EPL insurance effective July 1, 2015. Staff had preliminarily increased insurance costs \$304 thousand for these items based on the preliminary information. Staff revised the amount to \$604 thousand which is an increase of \$143 thousand. This is still a significant increase but less than the original budget amount by \$161 thousand, due to information received at the CalTIP Board meeting in April and EPL proposals

- c) Diesel and Gas expense increase – The passage of SB1 will increase diesel and gas expense by \$0.20 per gallon and \$0.12 per gallon, respectively, beginning on November 1st. This is an increase of approximately \$101 thousand for diesel and gas combined.
- d) TDA Revenue needed – The net impact is \$4 thousand noted above, increases the TDA funds needed. The TDA funds are then included and carried over in the reserves.

Overview of FY 2018 Proposed Budget

Expenses

The FY 2018 Draft Operating Budget is \$38.1 million which is \$2.4 million or 6.4% more than the FY 2017 estimated amount (increase of \$1.0 million or 2.7% of FY 2017 Budget). The budget includes an operating contingency of \$500,000. The following highlights the proposed expenses and comparing them to the FY 2017 estimated and budget amount:

| Category for Fixed Route and Paratransit | Description | (\$ In Thousands) | | | | | | |
|--|---|--------------------------------|--------------------------|------------------------------|-------------------------|-----------------------|----------------------------|-----------------------|
| | | Proposed FY 2018 Budget Amount | Estimated FY 2017 Amount | Amount Over (Under) Estimate | % Over (Under) Estimate | Budget FY 2017 Amount | Amount Over (Under) Budget | % Over (Under) Budget |
| Wages/Fringe Benefits Paid Time Off | Includes increases of 3% based on labor negotiations. Budget amount is higher than estimated due to vacant Senior Planning position and Maintenance positions. | \$ 16,958 | \$ 16,237 | \$ 721 | 4.3% | \$ 16,383 | \$ 575 | 3.4% |
| Fringe Benefits Other | Assumes fully staffed. 3% rate increase in Life & Dental. Cafeteria increase of 6% due to higher medical premiums. | \$ 8,050 | \$ 7,749 | \$ 301 | 3.7% | \$ 7,543 | \$ 507 | 6.3% |
| Services | Services includes legal fees, service repair, IT agreements and promotions. | \$ 2,101 | \$ 2,080 | \$ 21 | 1.0% | \$ 2,169 | \$ (68) | -3.2% |
| Materials and supplies | Diesel fuel prices are rising since FY 2016 and passage of SB1, but still below the average of \$2.1M in FY2012 to FY 2014. Budgeted to increase \$447K over FY 2017 estimate increase. | \$ 2,877 | \$ 2,417 | \$ 460 | 16.0% | \$ 2,769 | \$ 108 | 3.8% |
| Utilities | Budget for PG&E costs for Walnut Creek Trolley is \$70K. Only estimated to spend \$30K in FY 2017 since it started in November of 2016 and originally budgeted for \$100K. | \$ 417 | \$ 365 | \$ 52 | 12.5% | \$ 446 | \$ (29) | -7.0% |
| Casualty and liability | Insurance premiums will increase \$143K due to CalTIP claims losses and needing to find employment practices liability insurance. | \$ 851 | \$ 703 | \$ 148 | 17.4% | \$ 711 | \$ 140 | 16.5% |
| Other | Taxes, Leases & Rental & Miscellaneous expense categories. | \$ 492 | \$ 434 | \$ 58 | 11.8% | \$ 535 | \$ (43) | -8.7% |
| Purchased transportation | Estimated increase in paratransit services costs, contract extension was finalized in April. | \$ 5,866 | \$ 5,703 | \$ 163 | 2.8% | \$ 5,737 | \$ 129 | 2.2% |
| Contingency | Estimated contingency. | \$ 500 | \$ - | \$ 500 | 100.0% | \$ 800 | \$ (300) | -60.0% |
| Total | | \$ 38,112 | \$ 35,688 | \$ 2,424 | 6.4% | \$ 37,093 | \$ 1,019 | 2.7% |

Revenues

The FY2018 Draft Budget for revenues are equal with expenses, since the majority of County Connection's revenue is on a reimbursement basis. The following is a summary of revenue:

| Category for Fixed Route and Paratransit | Description | (\$ In Thousands) | | | | | | |
|--|--|--------------------------------|--------------------------|------------------------------|-------------------------|-----------------------|----------------------------|-----------------------|
| | | Proposed FY 2018 Budget Amount | Estimated FY 2017 Amount | Amount Over (Under) Estimate | % Over (Under) Estimate | Budget FY 2017 Amount | Amount Over (Under) Budget | % Over (Under) Budget |
| Fare/Special Fare Revenue | Increase in FY18 due to updated agreement with Walnut Creek on Rte. 4 & 5. | \$ 4,905 | \$ 4,844 | \$ 61 | 1.2% | \$ 5,152 | \$ (247) | -5.0% |
| Federal Grants | Federal Grants are mainly for Paratransit Services. | \$ 1,375 | \$ 1,362 | \$ 13 | 0.9% | \$ 1,350 | \$ 25 | 1.8% |
| State Grants | Increase due to MTC estimating STA funds will be higher as diesel prices have climbed. Low Carbon Transit Operations Program funds are half of preliminary estimates from MTC. | \$ 2,885 | \$ 2,703 | \$ 182 | 6.3% | \$ 2,949 | \$ (64) | -2.2% |
| TDA | Funds of last resort and was revised in FY 17 to grow only 1%. County auditor's office estimates growth of 3% in FY 18. | \$ 20,649 | \$ 18,574 | \$ 2,075 | 10.0% | \$ 19,375 | \$ 1,274 | 6.2% |
| Measure J | Increase for FY18 is expected to increase only 1.9%. Also, cleanup payments from CCTA for previous year not expected to exceed estimates. | \$ 6,070 | \$ 6,013 | \$ 57 | 0.9% | \$ 5,979 | \$ 91 | 1.5% |
| Bart Express | Funds bus service to BART stations. | \$ 807 | \$ 778 | \$ 29 | 3.6% | \$ 778 | \$ 29 | 3.6% |
| Regional Measure 2 | Funds express service between Walnut Creek BART and Bishop Ranch Business Park. | \$ 145 | \$ 145 | \$ - | 0.0% | \$ 145 | \$ - | 0.0% |
| Lifeline | Funded by STA and Federal sources. | \$ 500 | \$ 500 | \$ - | 0.0% | \$ 500 | \$ - | 0.0% |
| Advertising & Other Revenue | Includes Advertising revenue, interest income, and miscellaneous income. | \$ 776 | \$ 769 | \$ 7 | 0.9% | \$ 865 | \$ (89) | -11.5% |
| Total | | \$ 38,112 | \$ 35,688 | \$ 2,424 | 6.4% | \$ 37,093 | \$ 1,019 | 2.7% |

Capital Program

The FY 2018 Draft Budget includes \$931 thousand in capital purchases (see PP.6). The majority of the expenses are for facility maintenance and modernization for \$550 thousand.

Ten Year Financial Forecast and TDA Reserve

Operating Revenues

- Passenger fares in FY 2013 peaked at \$3.5 million for fixed route and have steadily declined over the last several years. The proposed budget for FY 2018 is \$2.8 million and assumes no increases currently. In the past, we would forecast 2% growth and 12% rate increases every 3 years.

| | FY 13 | FY 14 | FY 15 | FY 16 | FY 17 | FY 18 | FY 19 |
|--------------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| | actual | actual | actual | actual | estimate | budget | projection |
| Fare Revenue | 3,579,640 | 3,314,663 | 3,205,910 | 3,000,325 | 2,851,867 | 2,852,100 | 2,852,100 |
| \$ Change | | (264,977) | (108,753) | (205,585) | (148,458) | 233 | - |
| % Change | | -7.4% | -3.3% | -6.4% | -4.9% | 0.0% | 0.0% |

- STA revenue for FY 2018 is estimated by MTC and assumes a 3% growth rate in the out years.
- Measure J is projected to grow at the rate used in the Authority's revised Measure J Strategic Plan published in December 2013 which averages 3.69% from FY 2018 to FY 2025. Contra Costa Transportation Authority is currently in the process of updating their Strategic Plan.
- LCTOP Funds for FY 2018 for \$285 thousand and assumes a 3% annual increase which would bring in half of the original estimated amount of \$20 million over 25 years.

- Lifeline Funds for FY 2018 is \$500 thousand, but this is the final year of a 3 year grant. MTC has stated that Lifeline funds will be available, but no estimates of funding or timeline. Currently assumes \$500 thousand will continue in the future.

Operating Expenses

The forecast assumes that the service levels will remain the same and 3% wage increases per the MOUs agreed upon last year continue into future years. A 2.5% growth rate in the out years has been used for fixed route nonwage expenses except as noted in the following bullets:

- Cafeteria plan expenses are assumed to increase at 4% per year.
- PERS costs in the forecast reflect estimates based on the PERS Board reducing the discount rate to 7.0% last December. There is currently an 8 year phase in of the new discount rate. The decrease in the discount rate to 7.0% means that the employer contribution rate will increase from 7.5% to 9.5% by FY 2021 which is a 26% increase. Also, the UAL payments that are phased in will grow from \$47 thousand in FY 2018 to over \$1.0 million by FY 2023 which is due to PERS rate of returns of 2.4% for FY 2015 and 0.6% for FY 2016. The following table is a summary of the changes:

| PERS 2018 FORECAST (based on preliminary estimates by CalPERS) | | | | | | | | | | |
|--|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Employer Contribution Rate | 7.321% | 7.105% | 8.997% | 7.553% | 7.500% | 8.000% | 8.500% | 9.500% | 9.500% | 9.500% |
| | Actual | | | Estimate | Budget | Forecast | | | | |
| Description | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 |
| Annual PERS Costs | \$1,445,076 | \$1,535,367 | \$1,744,048 | \$1,712,153 | \$1,704,828 | \$1,900,803 | \$2,038,022 | \$2,264,366 | \$2,332,297 | \$2,402,265 |
| UAL Payment | \$0 | \$0 | \$0 | \$0 | \$47,020 | \$203,000 | \$378,000 | \$603,000 | \$844,000 | \$1,037,000 |
| Total | \$1,445,076 | \$1,535,367 | \$1,744,048 | \$1,712,153 | \$1,751,848 | \$2,103,803 | \$2,416,022 | \$2,867,366 | \$3,176,297 | \$3,439,265 |
| \$ Increase | | \$90,290 | \$208,681 | (\$31,895) | \$39,695 | \$351,955 | \$312,219 | \$451,344 | \$308,931 | \$262,969 |
| % Increase | | 6% | 14% | -2% | 2% | 20% | 15% | 19% | 11% | 8% |

TDA Reserve

The current forecast has TDA 4.0 expenses exceeding revenues over \$3 million a year, and the reserve balance dropping to \$472 thousand or 1.2% of operating expenses by FY2020. Expenses average growth rate is 3.5% while revenues are only growing 2.6% from FY 2019 to FY 2026. This is not sustainable and staff is still in the process of preparing options for revenue enhancements or expense reductions. Staff has added "Supplies and Services Reduction" option but all of these are still preliminary concepts; each one would require additional time to fully understand the implications before any changes are made:

Revenues:

a. State Assembly Bill 1 (SB1)

The transportation funding package which passed the state legislature on April 6th will provide much needed operating funds and in many cases, prevent service cuts facing many transit providers. County Connection anticipates receiving funds from SB1 next fiscal year but the amounts are not yet known. MTC staff is currently reviewing the bill and will need time to determine how to allocate the funds.

b. Increase Fares

- If we eliminated punch passes and mid-day free for seniors and require people to pay the full fare it would generate \$360,000 a year assuming everyone kept riding.
- If we increased the base fare from \$2.00 to \$2.25, we would gain an additional \$200,000 a year, again assuming everyone kept riding. Most likely the actual revenue would be less due to fare elasticity.

Expenses:

c. Service Reduction

Assuming a marginal cost savings of \$54 per hour; we would need to cut 37,037 hours of service to get a \$2 Million savings. This amounts to 14% of our service. The number of hours of service deployed on routes that cost more than \$10 a passenger is only 13,205. The cuts would have to go much deeper to routes that cost less per passenger.

d. Capital Reduction

Because some of our TDA is spent on local match for federal funds, capital expenses affect the TDA reserve and annual draw down. Some capital expenses can be deferred and funding can be shifted to other sources such as bridge toll and Prop 1B to get the local match. This would save \$651,000 in FY 2018 and \$568,000 in FY19.

e. ADA Service Area Reduction

Currently the LINK provides service to an area 1.5 miles from any fixed route including the school tripper routes. This exceeds the requirement for ADA service which is only 0.75 mile from a regularly scheduled fixed route. We haven't estimated the savings, but it would significantly shrink the demand.

f. Services and Supplies Reduction (added in May)

Staff is reviewing supplies and services for areas of reduction, but many of the larger dollar expenses are difficult to reduce such as utilities, insurance, diesel, annual software license renewals, and repair parts. The following is a summary of potential areas, the sum of all of these is \$545,000, and it isn't reasonable to eliminate these costs entirely:

| FIXED ROUTE SERVICES & SUPPLIES | FY 2017 Estimated | FY 2017 Budget | Proposed FY 2018 Budget |
|--|--------------------------|-----------------------|--------------------------------|
| Management Services | 25,000 | 25,000 | 25,000 |
| Schedules/Graphics | 63,015 | 70,000 | 70,000 |
| Promotions | 143,770 | 180,000 | 150,000 |
| Recruitment | 18,000 | 25,000 | 20,000 |
| Hiring Costs | 12,000 | 18,000 | 15,000 |
| Temporary Help-All depts | 68,850 | 27,000 | 27,000 |
| Security Services | 86,359 | 86,400 | 89,000 |
| Board Travel | 16,500 | 16,500 | 20,000 |
| Staff Travel | 50,000 | 50,000 | 55,000 |
| Training Program | 25,000 | 25,000 | 25,000 |
| Training / Subs-Gm | 7,000 | 7,500 | 7,000 |
| Misc exp | 1,000 | 1,000 | 1,000 |
| Employee Functions | 35,000 | 35,000 | 35,000 |
| Employee Awards | 5,000 | 5,000 | 5,000 |
| Departing Emp gifts | 1,000 | 1,000 | 1,000 |
| Total Services & Supplies | 557,494 | 572,400 | 545,000 |

RECOMMENDATION:

Staff requests that the Committee provide comments and forward the draft to the Board of Directors for review and comment. A final FY 2018 Budget will be submitted for June for approval.

County Connection

Operating and Capital Budget

Fiscal Year 2018



Concord, California

May 2017

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

County Connection

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

**Fiscal Year 2018
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County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2018 BUDGET SUMMARY

| | ESTIMATED FY 2017 | ADOPTED BUDGET FY 2017 | % | PROPOSED BUDGET FY 2018 | PROPOSED OVER/(UNDER) ESTIMATED |
|--------------------|----------------------|------------------------------|--------------|-------------------------------|---------------------------------------|
| | | | VARIANCE | | |
| Operations | | | | | |
| Fixed Route | \$ 30,042,704 | \$ 31,456,297 | -4.5% | \$ 32,309,414 | 7.5% |
| Paratransit | \$ 5,645,088 | \$ 5,636,374 | 0.2% | \$ 5,802,841 | 2.8% |
| Subtotal | \$ 35,687,792 | \$ 37,092,671 | -3.8% | \$ 38,112,255 | 6.8% |
| Capital | | | | | |
| Fixed Route | \$ 20,010,000 | \$ 20,010,000 | 0.0% | \$ 931,000 | -95.3% |
| Paratransit | \$ - | \$ - | N/A | \$ - | N/A |
| Subtotal | \$ 20,010,000 | \$ 20,010,000 | 0.0% | \$ 931,000 | -95.3% |
| Grand Total | \$ 55,697,792 | \$ 57,102,671 | -2.5% | \$ 39,043,255 | -29.9% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2018 BUDGET- OPERATING EXPENDITURES

| Category | ACTUAL FY 2016 | ESTIMATED FY 2017 | ADOPTED FY 2017 | FY 2017 Estimate vs Budget | | PROPOSED FY 2018 | FY2018 vs 2017 Estimate | |
|---------------------------------|----------------------|----------------------|--------------------|----------------------------|--------------|----------------------|-------------------------|-------------|
| | | | | Amount +/- | % +/- | | Amount +/- | % +/- |
| Fixed Route | | | | | | | | |
| Wages | \$ 13,634,627 | \$ 13,839,583 | \$ 14,032,523 | \$ (192,940) | -1.4% | \$ 14,502,281 | \$ 662,698 | 4.8% |
| Fringe benefits-paid time off | 2,250,928 | 2,299,499 | 2,252,345 | 47,154 | 2.1% | 2,355,738 | 56,239 | 2.4% |
| Fringe benefits-other | 6,837,146 | 7,699,232 | 7,487,183 | 212,049 | 2.8% | 7,992,869 | 293,637 | 3.8% |
| Total Wages and benefits | 22,722,701 | 23,838,314 | 23,772,051 | 66,263 | 0.3% | 24,850,888 | 1,012,574 | 4.2% |
| Services | 1,826,413 | 2,050,488 | 2,153,251 | (102,763) | -4.8% | 2,084,732 | 34,244 | 1.7% |
| Materials and supplies | 2,272,005 | 2,413,832 | 2,766,150 | (352,318) | -12.7% | 2,874,464 | 460,632 | 19.1% |
| Utilities | 262,421 | 339,668 | 421,000 | (81,332) | -19.3% | 391,000 | 51,332 | 15.1% |
| Casualty and liability | 685,551 | 702,700 | 711,345 | (8,645) | -1.2% | 850,865 | 148,165 | 21.1% |
| Taxes | 193,899 | 180,396 | 285,500 | (105,104) | -36.8% | 228,015 | 47,619 | 26.4% |
| Leases and rentals | 44,983 | 49,860 | 46,000 | 3,860 | 8.4% | 51,500 | 1,640 | 3.3% |
| Miscellaneous | 161,854 | 200,346 | 199,560 | 786 | 0.4% | 210,850 | 10,504 | 5.2% |
| Purchased transportation | 227,215 | 267,100 | 301,440 | (34,340) | -11.4% | 267,100 | - | 0.0% |
| Total Other Expenses | 5,674,341 | 6,204,390 | 6,884,246 | (679,856) | -9.9% | 6,958,526 | 754,136 | 12.2% |
| Subtotal | 28,397,042 | 30,042,704 | 30,656,297 | (613,593) | -2.0% | 31,809,414 | 1,766,710 | 5.9% |
| Contingency | | | 800,000 | (800,000) | -100.0% | 500,000 | 500,000 | N/A |
| Subtotal | 28,397,042 | 30,042,704 | 31,456,297 | (1,413,593) | -4.5% | 32,309,414 | 2,266,710 | 7.5% |
| Paratransit | | | | | | | | |
| Wages | 90,846 | 98,400 | 98,489 | (89) | -0.1% | 100,286 | 1,886 | 1.9% |
| Fringe benefits | 49,811 | 50,388 | 55,685 | (5,297) | -9.5% | 57,055 | 6,667 | 13.2% |
| Total Wages and benefits | 140,657 | 148,788 | 154,174 | (5,386) | -3.5% | 157,341 | 8,553 | 5.7% |
| Services | 12,418 | 30,500 | 16,100 | 14,400 | 89.4% | 15,600 | (14,900) | -48.9% |
| Materials and supplies | 1,859 | 3,400 | 3,400 | - | 0.0% | 3,400 | - | 0.0% |
| Utilities | 22,224 | 25,400 | 25,400 | - | 0.0% | 26,450 | 1,050 | 4.1% |
| Taxes | 14 | 300 | 400 | (100) | -25.0% | 300 | - | 0.0% |
| Miscellaneous | 39 | 700 | 900 | (200) | -22.2% | 700 | - | 0.0% |
| Purchased transportation | 5,231,626 | 5,436,000 | 5,436,000 | - | 0.0% | 5,599,050 | 163,050 | 3.0% |
| Total Other Expenses | 5,268,180 | 5,496,300 | 5,482,200 | 14,100 | 0.3% | 5,645,500 | 149,200 | 2.7% |
| Subtotal | 5,408,837 | 5,645,088 | 5,636,374 | 8,714 | 0.2% | 5,802,841 | 157,752 | 2.8% |
| Total Operating Expenses | \$ 33,805,879 | 35,687,792 | 37,092,671 | \$ (1,404,879) | -3.8% | \$ 38,112,255 | \$ 2,424,463 | 6.8% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2018 BUDGET- OPERATING REVENUES

| Category | ACTUAL FY 2016 | ESTIMATE FY 2017 | ADOPTED FY 2017 | FY 2017 Estimate vs Budget | | PROPOSED FY 2018 | FY2018 vs 2017 Estimate | |
|-----------------------------|----------------------|----------------------|----------------------|----------------------------|--------------|----------------------|-------------------------|-------------|
| | | | | Amount +/- | % +/- | | Amount +/- | % +/- |
| Fixed Route | | | | | | | | |
| Fare revenue | \$ 3,000,325 | \$2,851,867 | \$ 3,162,000 | \$ (310,133) | -9.8% | \$ 2,852,100 | \$ 233 | 0.0% |
| Special service revenue | 1,440,678 | 1,485,021 | 1,418,500 | 66,521 | 4.7% | 1,545,029 | 60,008 | 4.0% |
| | 4,441,003 | 4,336,888 | 4,580,500 | (243,612) | -5.3% | 4,397,129 | 60,241 | 1.4% |
| Advertising revenue | 529,583 | 608,420 | 609,122 | (702) | -0.1% | 615,938 | 7,518 | 1.2% |
| Non-Operating rev | 289,788 | 135,685 | 104,600 | 31,085 | 29.7% | 110,000 | (25,685) | -18.9% |
| FTA Section 5303 /Mobility | 34,863 | - | - | - | N/A | - | - | N/A |
| FTA Preventive Maintenance | - | - | - | - | N/A | - | - | N/A |
| FTA New Freedom | 15,039 | - | - | - | N/A | - | - | N/A |
| Low Carbon Transit Ops Prog | 164,747 | 308,009 | 573,087 | (265,078) | -46.3% | 285,190 | (22,819) | -7.4% |
| Other State Grants | 201,304 | 149,677 | 116,919 | 32,758 | 28.0% | 93,535 | (56,142) | -37.5% |
| STA Population and Revenue | 2,109,919 | 1,456,880 | 1,456,880 | - | 0.0% | 1,612,760 | 155,880 | 10.7% |
| TDA 4.0 | 14,884,241 | 17,091,866 | 17,969,037 | (877,171) | -4.9% | 19,148,697 | 2,056,831 | 12.0% |
| Measure J | 4,231,477 | 4,507,181 | 4,473,054 | 34,127 | 0.8% | 4,543,512 | 36,331 | 0.81% |
| BART Express Funds | 739,702 | 777,759 | 777,759 | - | 0.0% | 807,314 | 29,555 | 3.8% |
| Dougherty Valley Dev Fees | - | 25,000 | 75,000 | (50,000) | -66.7% | 50,000 | 25,000 | 100.0% |
| Other Local Grants | 29,995 | - | 75,000 | (75,000) | 100.0% | - | - | N/A |
| RM 2/Other- Express | 145,339 | 145,339 | 145,339 | - | 0.0% | 145,339 | - | 0.0% |
| Lifeline | 535,000 | 500,000 | 500,000 | - | 0.0% | 500,000 | - | 0.0% |
| Subtotal | 28,352,000 | 30,042,704 | 31,456,297 | (1,413,593) | -4.5% | 32,309,414 | 2,266,710 | 7.5% |
| Paratransit | | | | | | | | |
| Fare revenue | 549,619 | 507,402 | 571,200 | (63,798) | -11.2% | 507,500 | 98 | 0.0% |
| Non-Operating revenue | 92 | 100 | 100 | - | 0.0% | 100 | - | 0.0% |
| FTA Section 5307 | 2,176,096 | 1,350,000 | 1,350,000 | - | 0.0% | 1,375,000 | 25,000 | 1.9% |
| FTA Preventive Maintenance | 11,711 | 11,488 | - | 11,488 | N/A | - | (11,488) | -100.0% |
| TDA 4.5 | 829,680 | 784,093 | 791,132 | (7,039) | -0.9% | 771,677 | (12,416) | -1.6% |
| TDA 4.0 | 1 | 697,616 | 615,414 | 82,202 | N/A | 729,197 | 31,581 | N/A |
| Measure J | 1,419,166 | 1,506,381 | 1,506,382 | (1) | 0.0% | 1,526,303 | 19,922 | 1.32% |
| STA Paratransit & Rev based | 280,490 | 648,008 | 662,146 | (14,138) | -2.1% | 753,064 | 105,056 | 16.2% |
| BART ADA Service/Other | 141,981 | 140,000 | 140,000 | (0) | 0.0% | 140,000 | 0 | 0.0% |
| Subtotal | 5,408,836 | 5,645,088 | 5,636,374 | 8,714 | 0.2% | 5,802,841 | 157,753 | 2.8% |
| Total | \$ 33,760,836 | \$ 35,687,792 | \$ 37,092,671 | \$ (1,404,879) | -3.9% | \$ 38,112,255 | \$ 2,424,463 | 6.8% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY 2018 Revenue Source Utilization

| | Anticipated Revenue | Anticipated Utilization | Difference |
|---|----------------------|-------------------------|-----------------------|
| Fixed Route | | | |
| Fare revenue | \$ 2,852,100 | \$ 2,852,100 | \$ - |
| Special service revenue | 1,545,029 | 1,545,029 | - |
| Advertising revenue | 615,938 | 615,938 | - |
| Non-Operating revenue | 110,000 | 110,000 | - |
| Low Carbon Transit Operations Program (LCTOP) | 285,190 | 285,190 | - |
| Other State Grants | 93,535 | 93,535 | - |
| STA Population and Revenue Based | 1,612,760 | 1,612,760 | - |
| TDA 4.0 | 15,954,626 | 19,148,697 | (3,194,071) |
| Measure J | 4,543,512 | 4,543,512 | - |
| BART Express Funds | 807,314 | 807,314 | - |
| Dougherty Valley Development Fees | 50,000 | 50,000 | - |
| Other Local Grants | - | - | - |
| RM2- Express | 145,339 | 145,339 | - |
| Lifeline | 500,000 | 500,000 | - |
| Total Fixed Route Operating Revenue | \$ 29,115,343 | \$ 32,309,414 | \$ (3,194,071) |
| Paratransit | | | |
| Fare revenue | \$ 507,500 | \$ 507,500 | \$ - |
| Non-operating revenue | 100 | 100 | - |
| FTA Section 5307 | 1,375,000 | 1,375,000 | - |
| TDA 4.5 | 771,677 | 771,677 | - |
| TDA 4.0 | 729,197 | 729,197 | - |
| Measure J | 1,526,303 | 1,526,303 | - |
| STA Paratransit | 753,064 | 753,064 | - |
| BART ADA Service/Other | 140,000 | 140,000 | - |
| Total Paratransit Operating Revenue | \$ 5,802,841 | \$ 5,802,841 | \$ - |
| Capital Program | | | |
| TDA 4.0 | \$ 651,000 | \$ 651,000 | \$ - |
| Increase (Decrease) to TDA reserve | | | \$ (3,194,071) |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
STAFFING

| Position Type | | FY 2011 ACTUAL | FY 2012 ACTUAL | FY 2013 ACTUAL | FY 2014 ACTUAL | FY 2015 ACTUAL | FY 2016 ACTUAL | FY 2017 BUDGET | FY 2017 ACTUAL | FY 2018 PROPOSED |
|-------------------------------------|-----------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---------------------|
| Transportation | Transportation administration | 3.0 | 3.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 |
| | Training | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Transit Supervisor/Dispatcher | 10.0 | 10.0 | 10.0 | 11.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 |
| | | 15.0 | 15.0 | 16.0 | 17.0 | 18.0 | 18.0 | 18.0 | 18.0 | 18.0 |
| | Full-time runs | 125.0 | 125.0 | 127.0 | 128.0 | 128.0 | 122.0 | 130.0 | 122.0 | 130.0 |
| | Part-time runs | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 | 12.0 |
| | Full-time stand-by (Protection) | 35.0 | 35.0 | 36.0 | 36.0 | 36.0 | 36.0 | 36.0 | 36.0 | 36.0 |
| | | 172.0 | 172.0 | 175.0 | 176.0 | 176.0 | 170.0 | 178.0 | 170.0 | 178.0 |
| Total Transportation | | 187.0 | 187.0 | 191.0 | 193.0 | 194.0 | 188.0 | 196.0 | 188.0 | 196.0 |
| Maintenance | Maintenance administration | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 |
| | Facilities | 5.0 | 5.0 | 5.0 | 6.0 | 6.0 | 6.0 | 6.0 | 6.0 | 6.0 |
| | | 10.0 | 10.0 | 10.0 | 11.0 | 11.0 | 11.0 | 11.0 | 11.0 | 11.0 |
| | Mechanic, Level VI | | | | | 4.0 | 4.0 | 4.0 | 4.0 | 4.0 |
| | Mechanic, Level V | 5.0 | 5.0 | 5.0 | 5.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 |
| | Mechanic, Level IV | 4.0 | 4.0 | 4.0 | 3.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 |
| | Mechanic, Level III | 7.0 | 7.0 | 7.0 | 5.0 | 5.0 | 6.0 | 5.0 | 6.0 | 7.0 |
| | Mechanic, Level II | 2.0 | 2.0 | 2.0 | 3.0 | - | - | 1.0 | - | - |
| | Mechanic, Level I | 1.0 | 1.0 | 1.0 | 3.0 | - | - | 1.0 | - | - |
| | Bus service workers | 10.0 | 10.0 | 10.0 | 10.0 | 9.0 | 9.0 | 10.0 | 9.0 | 10.0 |
| | 29.0 | 29.0 | 29.0 | 29.0 | 26.0 | 27.0 | 29.0 | 27.0 | 29.0 | |
| Total Maintenance | | 39.0 | 39.0 | 39.0 | 40.0 | 37.0 | 38.0 | 40.0 | 38.0 | 40.0 |
| General Administration | General Administration | 4.5 | 4.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 |
| | Stores & Procurement | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| | Stores workers | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Finance | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 | 5.0 |
| | Human Resources | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Marketing | 3.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Customer service | 6.5 | 6.0 | 6.0 | 6.0 | 8.0 | 8.0 | 8.0 | 8.0 | 8.0 |
| | IT | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| | Planning/Scheduling | 5.0 | 6.0 | 6.0 | 6.0 | 5.0 | 5.0 | 6.0 | 5.0 | 6.0 |
| | Subtotal in full time equivalents | 31.0 | 30.0 | 29.0 | 29.0 | 30.0 | 30.0 | 31.0 | 30.0 | 31.0 |
| Fixed Route Operations Total | | 257.0 | 256.0 | 259.0 | 262.0 | 261.0 | 256.0 | 267.0 | 256.0 | 267.0 |
| | Paratransit | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 | 2.0 |
| Total Operations | | 259.0 | 258.0 | 261.0 | 264.0 | 263.0 | 258.0 | 269.0 | 258.0 | 269.0 |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
FY2018 CAPITAL PROGRAM-BUDGET YEAR
(\$ in thousands)

| Capital Category | Funding Source | | | | | | | Total |
|--|-----------------|--|--|---|-----------------------|---|---------------|---------------|
| | Federal 5307 | State Prop 1B - PTMISEA Rolling Stock | State Prop 1B - PTMISEA Facility Rehab | State Lifeline - 1B Population Based Bonds | State Bridge Tolls | MTC TPI Funds - Stop Access & IT | MTC TDA | |
| Non Revenue Fleet | - | - | - | - | - | - | \$ 78 | \$ 78 |
| Revenue Fleet | - | - | - | - | - | - | - | - |
| Facility Maintenance and Modernization | - | - | - | - | - | 200 | 350 | 550 |
| Information Technology | - | - | - | - | - | 80 | - | 80 |
| Maintenance Equipment & Tools | - | - | - | - | - | - | 100 | 100 |
| Office Furniture and Equipment | - | - | - | - | - | - | 123 | 123 |
| Total | \$ - | \$ - | \$ - | \$ - | \$ - | \$ 280 | \$ 651 | \$ 931 |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR CAPITAL PROGRAM
\$ In Thousands

| Capital Program: | FY2015 | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 | FY2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 | Total |
|--------------------------------------|------------------|------------------|------------------|---------------|-----------------|---------------|---------------|-----------------|-----------------|------------------|---------------|------------------|------------------|
| Non Revenue Fleet | \$ - | \$ 70 | \$ 163 | \$ 78 | \$ - | \$ 369 | \$ 227 | \$ - | \$ 99 | \$ 126 | \$ 109 | \$ - | \$ 1,241 |
| Revenue Fleet | 20,123 | 19,826 | 18,782 | - | 2,092 | - | - | 1,189 | - | 25,182 | - | 23,710 | 67,071 |
| Facility Maintenance & Modernization | 1,116 | 465 | 550 | 550 | - | 100 | 100 | 100 | 500 | 2,100 | - | - | 4,465 |
| Street Amenities | - | 319 | - | - | 500 | - | - | - | 500 | - | - | 50 | 1,319 |
| Information Technology | 328 | 400 | 300 | 80 | 195 | 85 | 180 | 300 | 80 | 90 | 85 | 100 | 1,795 |
| Maintenance Equipment & Tools | 220 | 193 | 165 | 100 | 275 | 65 | 50 | 50 | 50 | 1,000 | 50 | 50 | 1,998 |
| Office Furniture and Equipment | 50 | 116 | 50 | 123 | 50 | 70 | 80 | 80 | 80 | 100 | 100 | 80 | 849 |
| Total Capital Program | \$ 21,837 | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 23,990 | \$ 78,738 |

| Capital Program by Service: | FY2015 | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 | FY2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 | Total |
|---|------------------|------------------|------------------|---------------|-----------------|---------------|---------------|-----------------|-----------------|------------------|---------------|------------------|------------------|
| Fixed-Route | \$ 21,478 | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 872 | \$ 689 | \$ 637 | \$ 530 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 20,561 | \$ 75,309 |
| Paratransit | 359 | - | - | - | 2,240 | - | - | 1,189 | - | - | - | 3,429 | 3,429 |
| Total Capital Program by Service | \$ 21,837 | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 23,990 | \$ 78,738 |

| Capital Funding by Source | FY2015 | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 | FY2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 | Total |
|--|------------------|------------------|------------------|---------------|-----------------|---------------|---------------|-----------------|-----------------|------------------|---------------|------------------|------------------|
| Federal 5307 | \$ 16,203 | \$ 14,342 | \$ 16,722 | \$ - | \$ 1,864 | \$ - | \$ - | \$ 989 | \$ - | \$ 20,368 | \$ - | \$ 18,968 | \$ 54,285 |
| State Prop 1B PTMISEA - Rolling Stock | 3,210 | 3,055 | 1,580 | - | - | - | - | - | - | - | - | - | 4,635 |
| State Prop 1B PTMISEA - Facility Rehab | - | - | 800 | - | - | - | - | - | - | - | - | - | 800 |
| Lifeline - 1B Population based Bonds | - | 255 | - | - | 300 | - | 300 | - | 300 | - | - | - | 1,155 |
| MTC TPI Funds - Stop Access & IT | - | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 2,800 |
| Bridge Toll Revenue | 929 | 868 | 480 | - | 100 | - | - | 80 | 29 | 850 | - | 850 | 2,407 |
| Transportation Development Act | 378 | 2,589 | 148 | 651 | 568 | 409 | 57 | 370 | 700 | 3,100 | 64 | 3,892 | 8,656 |
| To Be Determined | - | - | - | - | - | - | - | - | - | 4,000 | - | - | 4,000 |
| Total Capital Funding by Source | \$ 20,720 | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 23,990 | \$ 78,738 |

| Revenue Fleet Replacements | FY2015 | FY2016 | FY2017 | FY2018 | FY2019 | FY2020 | FY2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 | Total |
|--|-----------|-----------|-----------|----------|-----------|----------|----------|-----------|----------|-----------|----------|-----------|------------|
| # Fixed Route Vehicles | 31 | 33 | 35 | - | - | - | - | - | - | 40 | - | 40 | 108 |
| # Paratransit Vehicles | 3 | - | - | - | 42 | - | - | 21 | - | - | - | - | 63 |
| Total Revenue Fleet Replacement | 34 | 33 | 35 | - | 42 | - | - | 21 | - | 40 | - | 40 | 171 |

County Connection

**CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR FINANCIAL FORECAST \$ In Thousands**

| | FY2016 | FY2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 |
|---|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Revenue Hours | 227,916 | 227,916 | 227,916 | 227,916 | 227,916 | 227,916 | 227,916 | 227,916 | 227,916 | 227,916 | 227,916 |
| 1 Passenger Fares | 3,000 | 2,852 | 2,852 | 2,852 | 2,852 | 2,852 | 2,852 | 2,852 | 2,852 | 2,852 | 2,852 |
| 2 Special Fares | 1,441 | 1,485 | 1,545 | 1,576 | 1,608 | 1,640 | 1,673 | 1,706 | 1,740 | 1,775 | 1,811 |
| 3 Advertising | 530 | 607 | 616 | 622 | 631 | 643 | 656 | 669 | 683 | 696 | 710 |
| 4 Non-Operating Revenue | 290 | 135 | 110 | 111 | 112 | 113 | 114 | 115 | 116 | 117 | 118 |
| 5 FTA Mobility | 35 | - | - | - | - | - | - | - | - | - | - |
| 6 FTA New Freedom | 15 | - | - | - | - | - | - | - | - | - | - |
| 7 Low Carbon Transit Operations Program | 165 | 308 | 285 | 290 | 296 | 301 | 306 | 312 | 317 | 323 | 329 |
| 8 Other State Grants | 201 | 150 | 94 | - | - | - | - | - | - | - | - |
| 9 STA Population & Revenue Based | 2,110 | 1,457 | 1,613 | 1,661 | 1,711 | 1,762 | 1,815 | 1,870 | 1,926 | 1,983 | 2,043 |
| 10 TDA 4.0 | 14,884 | 17,092 | 19,148 | 19,649 | 20,607 | 21,703 | 22,684 | 23,655 | 24,456 | 25,382 | 26,230 |
| 11 Measure J | 4,231 | 4,507 | 4,544 | 4,680 | 4,834 | 5,003 | 5,183 | 5,369 | 5,562 | 5,762 | 5,971 |
| 12 BART Express Funds | 740 | 778 | 807 | 839 | 873 | 908 | 944 | 982 | 1,021 | 1,062 | 1,104 |
| 13 Dougherty Valley Dev Fees | - | 25 | 50 | 75 | 75 | 85 | 100 | 100 | 100 | - | - |
| 14 Other Local Grants | 30 | - | - | - | - | - | - | - | - | - | - |
| 15 RM2/Other - Express | 145 | 145 | 145 | 145 | 145 | 145 | 145 | 145 | 145 | 145 | 145 |
| 16 Lifeline | 535 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 | 500 |
| 17 Total Fixed Route Operating Revenue | 28,352 | 30,041 | 32,309 | 33,000 | 34,244 | 35,655 | 36,972 | 38,275 | 39,418 | 40,597 | 41,813 |
| Operating Expenses w/o contingency and GASB 68 | 28,397 | 30,043 | 31,809 | 33,000 | 34,244 | 35,655 | 36,972 | 38,275 | 39,418 | 40,597 | 41,813 |
| % increase in expenses | 3.4% | 5.8% | 5.9% | 3.7% | 3.8% | 4.1% | 3.7% | 3.5% | 3.0% | 3.0% | 3.0% |
| 19 CalPERS GASB 68 adjustment | (1,170) | - | - | - | - | - | - | - | - | - | - |
| 20 Operating expense contingency | - | - | 500 | - | - | - | - | - | - | - | - |
| 21 Total Fixed Route Operating Expenses | 27,227 | 30,043 | 32,309 | 33,000 | 34,244 | 35,655 | 36,972 | 38,275 | 39,418 | 40,597 | 41,813 |
| Revenue Hours | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 | 74,394 |
| 22 Passenger Fares | 550 | 507 | 508 | 508 | 508 | 508 | 508 | 508 | 508 | 508 | 508 |
| 23 Non-Operating revenue | - | - | - | - | - | - | - | - | - | - | - |
| 24 FTA Section 5307 | 2,176 | 1,350 | 1,375 | 1,380 | 1,385 | 1,390 | 1,395 | 1,400 | 1,405 | 1,411 | 1,436 |
| 25 FTA Preventative Maintenance | 12 | 11 | - | - | - | - | - | - | - | - | - |
| 26 TDA 4.5 | 830 | 784 | 772 | 795 | 819 | 843 | 869 | 895 | 921 | 949 | 978 |
| 27 TDA 4.0 | - | 698 | 729 | 761 | 821 | 879 | 950 | 1,023 | 1,100 | 1,176 | 1,235 |
| 28 Measure J | 1,419 | 1,506 | 1,526 | 1,572 | 1,624 | 1,681 | 1,741 | 1,804 | 1,869 | 1,936 | 2,006 |
| 29 STA Paratransit & Revenue Based | 280 | 648 | 753 | 776 | 799 | 823 | 848 | 873 | 899 | 926 | 954 |
| 30 Bart ADA service | 142 | 140 | 140 | 140 | 140 | 140 | 141 | 142 | 143 | 144 | 145 |
| 31 Total Paratransit Operating Revenue | 5,409 | 5,644 | 5,803 | 5,932 | 6,096 | 6,264 | 6,452 | 6,645 | 6,845 | 7,050 | 7,262 |
| 32 Total Paratransit Operating Expenses | 5,409 | 5,645 | 5,803 | 5,932 | 6,096 | 6,264 | 6,452 | 6,645 | 6,845 | 7,050 | 7,262 |
| % increase in expenses | 5.7% | 4.4% | 2.8% | 2.2% | 2.8% | 2.8% | 3.0% | 3.0% | 3.0% | 3.0% | 3.0% |
| 33 Total CCCTA Operating Budget | \$ 32,636 | \$ 35,688 | \$ 38,112 | \$ 38,932 | \$ 40,340 | \$ 41,919 | \$ 43,424 | \$ 44,920 | \$ 46,263 | \$ 47,647 | \$ 49,075 |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TEN YEAR FORECAST In \$ Thousands

| | FY2016 | FY2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 |
|---|------------------|------------------|----------------|-----------------|----------------|----------------|-----------------|-----------------|------------------|----------------|------------------|
| 34 Capital Revenue | | | | | | | | | | | |
| 35 Federal 5307 | 14,342 | 16,722 | - | 1,864 | - | - | 989 | - | 20,368 | - | 18,968 |
| 36 State Prop 1B PTMISEA - Rolling Stock | 3,055 | 1,580 | - | - | - | - | - | - | - | - | - |
| 37 State Prop 1B PTMISEA - Facility Rehab | - | 800 | - | - | - | - | - | - | - | - | - |
| 38 Lifeline - 1B Population based Bonds | 255 | - | - | 300 | - | 300 | - | 300 | - | - | - |
| 39 MTC TPI Funds - Stop Access & IT | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 | 280 |
| 40 Bridge Toll Revenue | 868 | 480 | - | 100 | - | - | 80 | 29 | 850 | - | 850 |
| 41 Transportation Development Act | 2,589 | 148 | 651 | 568 | 409 | 57 | 370 | 700 | 3,100 | 64 | 3,892 |
| 42 To Be Determined | - | - | - | - | - | - | - | - | 4,000 | - | - |
| 43 Total Capital Revenue | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 23,990 |
| | | | | | | | | | | | |
| 44 Capital Projects | \$ 21,389 | \$ 20,010 | \$ 931 | \$ 3,112 | \$ 689 | \$ 637 | \$ 1,719 | \$ 1,309 | \$ 28,598 | \$ 344 | \$ 23,990 |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
TDA RESERVE \$ In Thousands

| | FY2016 | FY2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 |
|---|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| 45 Beginning Balance | \$ 11,899 | \$ 11,282 | \$ 10,234 | \$ 7,041 | \$ 3,918 | \$ 472 | \$ (3,225) | \$ (7,719) | \$ (13,001) | \$ (20,958) | \$ (26,260) |
| 46 Estimated TDA 4.0 Allocation | \$ 16,856 4.41% | \$ 16,890 0.20% | \$ 17,335 2.63% | \$ 17,855 3.00% | \$ 18,391 3.00% | \$ 18,942 3.00% | \$ 19,510 3.00% | \$ 20,096 3.00% | \$ 20,699 3.00% | \$ 21,320 3.00% | \$ 21,959 3.00% |
| TDA 4.0 Needed for Operations and Capital: | | | | | | | | | | | |
| 47 Used for Fixed route operations | (14,884) | (17,092) | (19,148) | (19,649) | (20,607) | (21,703) | (22,684) | (23,655) | (24,456) | (25,382) | (26,230) |
| 48 Used for Paratransit operations | - | (698) | (729) | (761) | (821) | (879) | (950) | (1,023) | (1,100) | (1,176) | (1,235) |
| 49 TDA Used for Operations | (14,884) | (17,790) | (19,877) | (20,410) | (21,428) | (22,582) | (23,634) | (24,678) | (25,556) | (26,558) | (27,465) |
| 50 Used for Capital Program | (2,589) | (148) | (651) | (568) | (409) | (57) | (370) | (700) | (3,100) | (64) | (3,892) |
| 51 Ending TDA Reserve | \$ 11,282 | \$ 10,234 | \$ 7,041 | \$ 3,918 | \$ 472 | \$ (3,225) | \$ (7,719) | \$ (13,001) | \$ (20,958) | \$ (26,260) | \$ (35,658) |
| 52 Number Of Months of Operating Expenses in Reserve | 4.1 | 3.4 | 2.2 | 1.2 | 0.1 | (0.9) | (2.1) | (3.5) | (5.4) | (6.6) | (8.7) |
| 53 Percentage of operating budget | 34.6% | 28.7% | 18.5% | 10.1% | 1.2% | -7.7% | -17.8% | -28.9% | -45.3% | -55.1% | -72.7% |
| 54 Reserve Percentage of: | FY2016 | FY2017 | FY 2018 | FY 2019 | FY 2020 | FY 2021 | FY 2022 | FY 2023 | FY 2024 | FY 2025 | FY 2026 |
| 12% | \$ 3,916 | \$ 4,283 | \$ 4,573 | \$ 4,672 | \$ 4,841 | \$ 5,030 | \$ 5,211 | \$ 5,390 | \$ 5,552 | \$ 5,718 | \$ 5,889 |
| 55 Amount Above/(Below) Reserve Level | \$ 7,366 | \$ 5,951 | \$ 2,468 | \$ (754) | \$ (4,369) | \$ (8,255) | \$ (12,930) | \$ (18,391) | \$ (26,510) | \$ (31,978) | \$ (41,547) |
| 56 16% | \$ 5,222 | \$ 5,710 | \$ 6,098 | \$ 6,229 | \$ 6,454 | \$ 6,707 | \$ 6,948 | \$ 7,187 | \$ 7,402 | \$ 7,624 | \$ 7,852 |
| 57 Amount Above/(Below) Reserve Level | \$ 6,060 | \$ 4,524 | \$ 943 | \$ (2,311) | \$ (5,982) | \$ (9,932) | \$ (14,667) | \$ (20,188) | \$ (28,360) | \$ (33,884) | \$ (43,510) |
| 58 20% | \$ 6,527 | \$ 7,138 | \$ 7,622 | \$ 7,786 | \$ 8,068 | \$ 8,384 | \$ 8,685 | \$ 8,984 | \$ 9,253 | \$ 9,529 | \$ 9,815 |
| 59 Amount Above/(Below) Reserve Level | \$ 4,755 | \$ 3,096 | \$ (581) | \$ (3,868) | \$ (7,596) | \$ (11,609) | \$ (16,404) | \$ (21,985) | \$ (30,211) | \$ (35,789) | \$ (45,473) |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|--------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Wages, Operators | 7,787,179 | 7,882,000 | 7,885,000 | (3,000) | 8,190,000 | 308,000 | |
| Wages, Operator Trainer | 209,237 | 173,075 | 165,000 | 8,075 | 160,000 | (13,075) | |
| Wages, Trans Admin | 1,096,050 | 1,125,000 | 1,132,410 | (7,410) | 1,158,981 | 33,981 | |
| Wages, Scheduling | 121,255 | 129,238 | 129,841 | (603) | 131,107 | 1,869 | |
| Wages, Maint Admin | 451,668 | 452,000 | 447,043 | 4,957 | 461,479 | 9,479 | |
| Wages, Building Maint. | 289,186 | 316,000 | 324,795 | (8,795) | 339,668 | 23,668 | |
| Wages, Customer Service | 397,734 | 415,000 | 423,509 | (8,509) | 446,285 | 31,285 | |
| Wages, Promotion | 141,661 | 141,000 | 143,791 | (2,791) | 148,498 | 7,498 | |
| Wages, EE Services | 174,319 | 171,600 | 164,628 | 6,972 | 176,231 | 4,631 | |
| Wages, Finance | 406,314 | 400,000 | 402,818 | (2,818) | 411,886 | 11,886 | |
| Wages, Safety & Training | 133,780 | 144,620 | 146,871 | (2,251) | 149,520 | 4,900 | |
| Wages, General Admin | 497,670 | 496,000 | 489,698 | 6,302 | 509,319 | 13,319 | |
| Wages, Salaried Pool | - | - | - | - | - | - | |
| Wages, Performance basec | - | - | - | - | - | - | |
| Wages, Admin Bonus | - | - | 41,400 | (41,400) | - | - | |
| Wages, Board Members | 19,900 | 20,300 | 26,400 | (6,100) | 26,400 | 6,100 | |
| Wages, Planning | 388,469 | 440,000 | 506,592 | (66,592) | 520,564 | 80,564 | |
| Wages, Service Workers | 366,599 | 420,000 | 446,958 | (26,958) | 457,755 | 37,755 | |
| Wages, Serv Wrkr Bonus | - | 2,250 | 2,250 | - | 2,250 | - | |
| Wages, Mechanics | 1,141,996 | 1,100,000 | 1,149,019 | (49,019) | 1,207,838 | 107,838 | |
| Wages, Mechanic Bonus | 11,610 | 11,500 | 4,500 | 7,000 | 4,500 | (7,000) | |
| | 13,634,627 | 13,839,583 | 14,032,523 | (192,940) | 14,502,281 | 662,698 | 5% |
| Sick, Operators | 290,519 | 315,000 | 309,000 | 6,000 | 324,500 | 9,500 | |
| Sick, Trans Admin | 67,469 | 37,000 | 37,348 | (348) | 49,556 | 12,556 | |
| Sick, Scheduling | 10,021 | 3,500 | 4,314 | (814) | 5,654 | 2,154 | |
| Sick, Maint Admin | 13,945 | 15,000 | 14,990 | 10 | 20,089 | 5,089 | |
| Sick, Building Maint. | 15,055 | 14,900 | 10,635 | 4,265 | 14,339 | (561) | |
| Sick, Customer Svc | 19,198 | 19,000 | 13,783 | 5,217 | 18,800 | (200) | |
| Sick, Promotion | 3,725 | 2,500 | 4,828 | (2,328) | 6,474 | 3,974 | |
| Sick, EE Services | 3,607 | 5,529 | 5,529 | - | 7,683 | 2,154 | |
| Sick, Finance | 8,949 | 18,000 | 13,322 | 4,678 | 17,588 | (412) | |
| Sick, Safety & Trng | 12,382 | 5,000 | 4,932 | 68 | 6,519 | 1,519 | |
| Sick, General Admin | 10,559 | 16,000 | 16,232 | (232) | 21,911 | 5,911 | |
| Sick, Planning | 10,773 | 10,000 | 16,993 | (6,993) | 22,670 | 12,670 | |
| Sick, Service Workers | 21,668 | 14,600 | 6,162 | 8,438 | 6,317 | (8,283) | |
| Sick, Mechanics | 21,314 | 20,000 | 22,443 | (2,443) | 23,097 | 3,097 | |
| | 509,184 | 496,029 | 480,511 | 15,518 | 545,197 | 49,168 | 10% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|---------------------------|----------------|-------------------|----------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Holiday, Operators | 393,405 | 386,000 | 400,000 | (14,000) | 398,000 | 12,000 | |
| Holiday, Trans Admin | 62,988 | 60,600 | 60,699 | (99) | 62,769 | 2,169 | |
| Holiday, Scheduling | 6,087 | 7,000 | 7,011 | (11) | 7,161 | 161 | |
| Holiday, Maint Admin | 21,516 | 24,300 | 24,362 | (62) | 25,444 | 1,144 | |
| Holiday, Building Maint. | 11,514 | 18,000 | 17,283 | 717 | 18,163 | 163 | |
| Holiday, Customer Svc | 17,431 | 20,000 | 22,397 | (2,397) | 23,812 | 3,812 | |
| Holiday, Promotion | 8,841 | 7,800 | 7,848 | (48) | 8,201 | 401 | |
| Holiday, EE Services | 6,103 | 8,900 | 8,985 | (85) | 9,731 | 831 | |
| Holiday, Finance | 21,540 | 20,000 | 21,651 | (1,651) | 22,278 | 2,278 | |
| Holiday, Safety & Trng | 6,182 | 9,000 | 8,016 | 984 | 8,256 | (744) | |
| Holiday, General Admin | 27,759 | 28,000 | 26,381 | 1,619 | 27,752 | (248) | |
| Holiday, Planning | 20,040 | 26,000 | 27,619 | (1,619) | 28,715 | 2,715 | |
| Holiday, Service Workers | 19,109 | 21,900 | 21,922 | (22) | 22,446 | 546 | |
| Holiday, Mechanics | 53,867 | 59,000 | 61,182 | (2,182) | 62,777 | 3,777 | |
| | 676,382 | 696,500 | 715,356 | (18,856) | 725,505 | 29,005 | 4% |
| Vacatn, Operators | 496,859 | 502,000 | 502,000 | - | 517,100 | 15,100 | |
| Vacatn, Trans Admin | 94,894 | 95,000 | 95,171 | (171) | 96,232 | 1,232 | |
| Vacatn, Scheduling | 9,464 | 10,300 | 10,308 | (8) | 10,516 | 216 | |
| Vacatn, Maint Admin | 39,122 | 42,000 | 39,928 | 2,072 | 41,692 | (308) | |
| Vacation, Building Maint. | 19,930 | 24,600 | 24,688 | (88) | 24,020 | (580) | |
| Vacation, Customer Svc | 27,223 | 32,000 | 31,041 | 959 | 31,810 | (190) | |
| Vacation, Promotion | 11,852 | 14,195 | 13,080 | 1,115 | 13,667 | (528) | |
| Vacation, EE Services | 14,608 | 17,025 | 14,974 | 2,051 | 16,219 | (806) | |
| Vacation, Finance | 29,919 | 25,500 | 29,962 | (4,462) | 28,664 | 3,164 | |
| Vacation, Safety & Trng | 9,924 | 11,300 | 13,360 | (2,060) | 13,760 | 2,460 | |
| Vacation, General Admin | 33,240 | 50,500 | 37,647 | 12,853 | 39,486 | (11,014) | |
| Vacation, Planning | 24,781 | 35,000 | 45,491 | (10,491) | 47,300 | 12,300 | |
| Vacation, Service Wrkrs | 24,885 | 27,000 | 27,354 | (354) | 28,210 | 1,210 | |
| Vacatn, Mechanics | 146,352 | 155,000 | 87,112 | 67,888 | 89,841 | (65,159) | |
| | 983,053 | 1,041,420 | 972,116 | 69,304 | 998,517 | (42,903) | -4% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|--------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Abs Pay, Operators | 59,798 | 59,350 | 69,000 | (9,650) | 61,025 | 1,675 | |
| Abs Pay, Trans Admin | - | 100 | 3,765 | (3,665) | 6,351 | 6,251 | |
| Abs Pay, Scheduling | - | 100 | 435 | (335) | 725 | 625 | |
| Abs Pay, Maint Admin | - | 700 | 1,511 | (811) | 2,574 | 1,874 | |
| Abs Pay, Building Maint. | - | 500 | 1,072 | (572) | 1,837 | 1,337 | |
| Abs Pay, Customer Svc | - | 500 | 1,389 | (889) | 2,409 | 1,909 | |
| Abs Pay, Promotion | - | 300 | 487 | (187) | 829 | 529 | |
| Abs Pay, EE Services | - | 400 | 557 | (157) | 985 | 585 | |
| Abs Pay, Finance | - | 500 | 1,342 | (842) | 2,254 | 1,754 | |
| Abs Pay, Safety & Trng | - | 400 | 498 | (98) | 835 | 435 | |
| Abs Pay, General Admin | - | 500 | 1,635 | (1,135) | 2,807 | 2,307 | |
| Abs Pay, Planning | (434) | 500 | 1,713 | (1,213) | 2,904 | 2,404 | |
| Separation Pay/Benefits | 22,945 | - | - | - | - | - | |
| Abs Pay, Service Wrkrs | - | 100 | 430 | (330) | 438 | 338 | |
| Abs Pay, Mechanics | - | 1,600 | 528 | 1,072 | 546 | (1,054) | |
| | 82,309 | 65,550 | 84,362 | (18,812) | 86,519 | 20,969 | 32% |
| | 2,250,928 | 2,299,499 | 2,252,345 | 47,154 | 2,355,738 | 56,239 | 2% |
| | 15,885,555 | 16,139,082 | 16,284,868 | (145,786) | 16,858,019 | 718,937 | 4% |
| FICA, Operators | 128,210 | 135,000 | 131,300 | 3,700 | 139,050 | 4,050 | |
| FICA, Trans Admin | 17,573 | 19,000 | 19,270 | (270) | 19,914 | 914 | |
| FICA, Scheduling | 1,957 | 2,100 | 2,203 | (103) | 2,250 | 150 | |
| FICA, Maint Admin | 2,212 | 2,300 | 3,642 | (1,342) | 3,805 | 1,505 | |
| FICA, Building Maint. | 7,021 | 5,360 | 5,489 | (129) | 5,770 | 410 | |
| FICA, Customer Service | 6,689 | 7,136 | 7,136 | - | 7,586 | 450 | |
| FICA, Promotion | 2,426 | 2,500 | 2,465 | 35 | 2,577 | 77 | |
| FICA, EE Services | 2,817 | 3,200 | 2,823 | 377 | 3,057 | (143) | |
| FICA, Finance | 6,425 | 6,790 | 6,803 | (13) | 6,999 | 209 | |
| FICA, Safety & Trng | 1,081 | 1,300 | 1,284 | 16 | 1,323 | 23 | |
| FICA, General Admin | 8,125 | 8,853 | 8,398 | 455 | 9,406 | 553 | |
| FICA, Board Members | 1,641 | 1,500 | 2,020 | (520) | 2,020 | 520 | |
| FICA, Planning | 6,365 | 8,180 | 8,679 | (499) | 9,021 | 841 | |
| FICA, Service Workers | 5,458 | 5,760 | 6,640 | (880) | 6,795 | 1,035 | |
| FICA, Mechanics | 15,072 | 14,500 | 15,998 | (1,498) | 17,979 | 3,479 | |
| | 213,072 | 223,479 | 224,150 | (671) | 237,552 | 14,073 | 6% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|--------------------------|------------------|-------------------|------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| PERS-RET, Operators | 921,554 | 875,000 | 900,000 | (25,000) | 904,031 | 29,031 | |
| PERS-RET, Trans Admin | 161,076 | 162,775 | 159,569 | 3,206 | 165,601 | 2,826 | |
| PERS-RET, Scheduling | 17,645 | 18,078 | 16,790 | 1,288 | 17,511 | (567) | |
| PERS-RET, Maint Admin | 79,365 | 84,684 | 74,580 | 10,104 | 79,752 | (4,932) | |
| PERS-RET, Bldg Maint. | 42,386 | 42,861 | 43,268 | (407) | 43,198 | 337 | |
| PERS-RET, Cstmr Svc | 53,491 | 54,453 | 56,483 | (2,030) | 56,753 | 2,300 | |
| PERS-RET, Promotion | 24,891 | 26,280 | 22,594 | 3,686 | 24,116 | (2,164) | |
| PERS-RET, EE Services | 27,656 | 29,826 | 25,872 | 3,954 | 28,783 | (1,043) | |
| PERS-RET, Finance | 63,200 | 66,894 | 61,115 | 5,779 | 61,610 | (5,284) | |
| PERS-RET, Sfty & Trng | 22,041 | 22,503 | 25,275 | (2,772) | 26,494 | 3,991 | |
| PERS-RET, Gen Admin | 73,474 | 76,204 | 72,253 | 3,951 | 79,049 | 2,845 | |
| PERS-RET, Planning | 68,860 | 72,228 | 82,392 | (10,164) | 78,995 | 6,767 | |
| GM- 457 Retirement | 16,800 | 18,000 | 17,000 | 1,000 | 18,000 | - | |
| PERS-RET, Service Wrkr | 48,567 | 46,473 | 50,717 | (4,244) | 48,553 | 2,080 | |
| PERS-RET, Mechanics | 139,844 | 133,894 | 136,205 | (2,311) | 137,402 | 3,508 | |
| | 1,760,850 | 1,730,153 | 1,744,113 | (13,960) | 1,769,848 | 39,695 | 2% |
| Medical, Operators | 611,241 | 713,937 | 682,730 | 31,207 | 751,277 | 37,340 | |
| Medical, Trans Admin | 100,040 | 112,322 | 112,624 | (302) | 112,883 | 561 | |
| Medical, Scheduling | 14,921 | 16,756 | 16,924 | (168) | 16,840 | 84 | |
| Medical, Maint Admin | 27,771 | 32,306 | 30,619 | 1,687 | 32,468 | 162 | |
| Medical, Building Maint. | 43,344 | 58,113 | 51,544 | 6,569 | 68,993 | 10,880 | |
| Medical, Customer Svc | 33,503 | 43,004 | 35,257 | 7,747 | 43,054 | 50 | |
| Medical, Promotion | 10,576 | 11,877 | 11,996 | (119) | 11,936 | 59 | |
| Medical, Finance | 31,359 | 24,991 | 35,029 | (10,038) | 25,115 | 124 | |
| Medical, Safety & Trng | 16,462 | 21,377 | 21,592 | (215) | 21,485 | 108 | |
| Medical, General Admin | 60,026 | 63,862 | 66,496 | (2,634) | 66,376 | 2,514 | |
| Medical, Planning | 29,442 | 33,653 | 41,776 | (8,123) | 40,824 | 7,171 | |
| Medical, Service Workers | 173,786 | 175,948 | 209,300 | (33,352) | 210,970 | 35,022 | |
| Medical, Mechanics | 347,572 | 351,896 | 417,763 | (65,867) | 400,843 | 48,947 | |
| Medical Admin Charge | 10,836 | 11,000 | 11,000 | - | 11,300 | 300 | |
| Medical, Retirees | 153,755 | 180,000 | 186,560 | (6,560) | 185,400 | 5,400 | |
| OPEB Benefits | 572,776 | 424,819 | 423,440 | 1,379 | 444,600 | 19,781 | |
| | 2,237,601 | 2,275,861 | 2,354,650 | (78,789) | 2,444,364 | 168,503 | 7% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|-------------------------|-----------------------|--------------------------|-----------------------|--|------------------------------------|--|--|
| Dental, Operators | 233,307 | 223,407 | 249,660 | (26,253) | 241,615 | 18,208 | |
| Dental, Transport Admin | 26,363 | 27,487 | 26,990 | 497 | 28,311 | 824 | |
| Dental, Scheduling | 3,468 | 2,642 | 3,500 | (858) | 2,721 | 79 | |
| Dental, Maint Admin | 5,540 | 5,746 | 5,500 | 246 | 5,654 | (92) | |
| Dental, Building Maint. | 8,452 | 10,964 | 7,590 | 3,374 | 11,293 | 329 | |
| Dental, Customer Svc | 13,520 | 18,243 | 11,290 | 6,953 | 18,790 | 547 | |
| Dental, Promotion | 2,071 | 2,164 | 2,100 | 64 | 2,229 | 65 | |
| Dental, EE Services | 2,885 | 2,982 | 2,850 | 132 | 3,071 | 89 | |
| Dental, Finance | 6,841 | 9,185 | 5,470 | 3,715 | 9,461 | 276 | |
| Dental, Safety & Trng | 2,353 | 2,982 | 1,030 | 1,952 | 3,071 | 89 | |
| Dental, General Admin | 7,681 | 7,946 | 6,750 | 1,196 | 8,184 | 238 | |
| Dental, Planning | 6,006 | 7,365 | 7,900 | (535) | 8,377 | 1,012 | |
| | 318,487 | 321,112 | 330,630 | (9,518) | 342,777 | 21,665 | 7% |
| WC, Operators | 312,207 | 780,923 | 545,141 | 235,782 | 665,596 | (115,327) | |
| WC, Trans Admin | 33,662 | 72,644 | 58,974 | 13,670 | 61,916 | (10,728) | |
| WC, Scheduling | 3,038 | 9,080 | 5,559 | 3,521 | 7,739 | (1,341) | |
| WC, Maint Admin | 14,843 | 22,701 | 26,224 | (3,523) | 19,349 | (3,352) | |
| WC, Building Maint. | 7,559 | 27,241 | 13,051 | 14,190 | 23,218 | (4,023) | |
| WC, Customer Svc | 17,494 | 36,322 | 30,575 | 5,747 | 30,958 | (5,364) | |
| WC, Promotion | 8,609 | 9,080 | 15,348 | (6,268) | 7,739 | (1,341) | |
| WC, EE Services | 8,609 | 9,080 | 15,348 | (6,268) | 7,739 | (1,341) | |
| WC, Finance | 14,843 | 22,701 | 26,224 | (3,523) | 19,349 | (3,352) | |
| WC, Safety & Trng | 8,609 | 9,080 | 15,348 | (6,268) | 7,739 | (1,341) | |
| WC, General Admin | 16,168 | 27,241 | 28,399 | (1,158) | 23,218 | (4,023) | |
| WC, Planning | 13,248 | 27,241 | 22,961 | 4,280 | 23,218 | (4,023) | |
| WC, Service Workers | 25,441 | 45,402 | 44,835 | 567 | 38,697 | (6,705) | |
| WC, Mechanics | 77,259 | 86,264 | 135,470 | (49,206) | 73,525 | (12,739) | |
| | 561,589 | 1,185,000 | 983,457 | 201,543 | 1,010,000 | (175,000) | -15% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|-------------------------|----------------|-------------------|----------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Life, Operators | 65,721 | 68,038 | 65,880 | 2,158 | 74,150 | 6,112 | |
| Life, Trans Admin | 6,916 | 8,908 | 7,510 | 1,398 | 9,660 | 752 | |
| Life, Scheduling | 884 | 913 | 900 | 13 | 950 | 37 | |
| Life, Maint Admin | 3,715 | 4,095 | 3,800 | 295 | 7,161 | 3,066 | |
| Life, Building Maint. | 2,709 | 3,103 | 2,910 | 193 | 3,260 | 157 | |
| Life, Customer Svc | 4,594 | 5,603 | 4,680 | 923 | 6,220 | 617 | |
| Life, Promotion | 1,285 | 1,406 | 1,310 | 96 | 1,490 | 84 | |
| Life, EE Services | 1,393 | 1,687 | 1,420 | 267 | 1,800 | 113 | |
| Life, Finance | 2,504 | 3,702 | 2,390 | 1,312 | 3,720 | 18 | |
| Life, Safety & Trng | 665 | 785 | 660 | 125 | 750 | (35) | |
| Life, General Admin | 3,071 | 3,232 | 3,140 | 92 | 3,390 | 158 | |
| Life, Planning | 3,138 | 4,026 | 3,230 | 796 | 4,190 | 164 | |
| | 96,595 | 105,496 | 97,830 | 7,666 | 116,741 | 11,245 | 11% |
| SUI, Operators | 68,081 | 75,000 | 85,000 | (10,000) | 77,000 | 2,000 | |
| SUI, Trans Admin | 5,376 | 6,000 | 7,088 | (1,088) | 7,088 | 1,088 | |
| SUI, Scheduling | 672 | 600 | 886 | (286) | 886 | 286 | |
| SUI, Maint Admin | 1,680 | 1,700 | 2,215 | (515) | 2,215 | 515 | |
| SUI, Building Maint. | 2,415 | 2,500 | 2,658 | (158) | 2,658 | 158 | |
| SUI, Customer Svc | 3,024 | 3,000 | 4,430 | (1,430) | 4,430 | 1,430 | |
| SUI, Promotion | 672 | 700 | 886 | (186) | 886 | 186 | |
| SUI, Safety & Trng | 1,071 | 800 | 886 | (86) | 886 | 86 | |
| SUI, General Admin | 2,352 | 3,000 | 3,101 | (101) | 3,101 | 101 | |
| SUI, EE Services | 672 | 800 | 886 | (86) | 886 | 86 | |
| SUI, Finance | 3,233 | 1,800 | 2,215 | (415) | 2,215 | 415 | |
| SUI, Planning | 2,567 | 2,300 | 2,658 | (358) | 2,658 | 358 | |
| SUI, Service Workers | 3,024 | 3,500 | 4,430 | (930) | 4,430 | 930 | |
| SUI, Mechanics | 6,175 | 6,100 | 8,860 | (2,760) | 8,417 | 2,317 | |
| | 101,014 | 107,800 | 126,199 | (18,399) | 117,756 | 9,956 | 9% |
| Operator Uniforms | 45,034 | 48,160 | 50,000 | (1,840) | 50,000 | 1,840 | |
| Uniforms - Maint. Pers. | 15,581 | 16,001 | 16,640 | (639) | 16,500 | 499 | |
| | 60,615 | 64,161 | 66,640 | (2,479) | 66,500 | 2,339 | 4% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|----------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Operator Med Exams | 17,195 | 15,500 | 15,000 | 500 | 16,000 | 500 | |
| Emp Assistance Prog | 13,519 | 14,000 | 14,000 | - | 14,000 | - | |
| Cafeteria Plan- Admin | 401,328 | 444,453 | 344,277 | 100,176 | 482,706 | 38,253 | |
| Cafeteria Plan-ATU | 1,008,554 | 1,157,997 | 1,126,917 | 31,080 | 1,315,425 | 157,428 | |
| Mechanic Tool Allowance | 14,300 | 15,820 | 15,820 | - | 16,200 | 380 | |
| Wellness Program | 21,369 | 28,200 | 30,000 | (1,800) | 30,000 | 1,800 | |
| Substance Abuse Prog. | 10,358 | 9,000 | 10,500 | (1,500) | 10,500 | 1,500 | |
| Ergonomics/W/C Prog | 700 | 1,200 | 3,000 | (1,800) | 2,500 | 1,300 | |
| | 1,487,323 | 1,686,170 | 1,559,514 | 126,656 | 1,887,331 | 201,161 | 12% |
| | 9,088,074 | 9,998,731 | 9,739,528 | 259,203 | 10,348,607 | 349,876 | 3% |
| | 22,722,701 | 23,838,314 | 23,772,051 | 66,263 | 24,850,888 | 1,012,574 | 4% |
| Management Services | 10,191 | 25,000 | 25,000 | - | 25,000 | - | |
| Agency Fees | 50 | 150 | 200 | (50) | 150 | - | |
| In-Service Monitoring | 719 | 2,000 | 6,000 | (4,000) | 2,000 | - | |
| Mobility Services | 30,154 | 30,000 | 33,000 | (3,000) | 32,000 | 2,000 | |
| Schedules/Graphics | 43,179 | 63,015 | 70,000 | (6,985) | 70,000 | 6,985 | |
| Promotions | 138,883 | 143,770 | 180,000 | (36,230) | 150,000 | 6,230 | |
| Recruitment | 6,573 | 18,000 | 25,000 | (7,000) | 20,000 | 2,000 | |
| Hiring Costs | 7,390 | 12,000 | 18,000 | (6,000) | 15,000 | 3,000 | |
| Legal Fees | 268,149 | 350,000 | 350,000 | - | 330,000 | (20,000) | |
| Financial Services | 12,269 | 5,000 | 5,000 | - | 15,000 | 10,000 | |
| Auditor Fees | 45,140 | 47,000 | 45,000 | 2,000 | 48,500 | 1,500 | |
| Freight In and Out | 6,564 | 6,489 | 7,000 | (511) | 7,000 | 511 | |
| Bid and Hearing Notices | 611 | 1,000 | 1,000 | - | 1,000 | - | |
| Service Development | 4,552 | 25,508 | 40,000 | (14,492) | 40,000 | 14,492 | |
| Section 8 Planning | - | - | - | - | - | - | |
| Trans. Printing/Reproduc. | 8,218 | 7,000 | 5,000 | 2,000 | 7,000 | - | |
| Payroll Services | 68,937 | 74,000 | 73,976 | 24 | 76,220 | 2,220 | |
| Retail service charge | - | - | - | - | - | - | |
| Bank service charge | 24,429 | 23,300 | 27,500 | (4,200) | 24,000 | 700 | |
| Commuter check process fe | 225 | 250 | 300 | (50) | 300 | 50 | |
| Pay PERS file upload | 591 | 2,610 | - | 2,610 | 2,650 | 40 | |
| SPECIAL Planning- reimb ex | 140,781 | 24,540 | 50,000 | (25,460) | - | (24,540) | |
| Temporary Help-All depts | 59,571 | 68,850 | 27,000 | 41,850 | 27,000 | (41,850) | |
| Temp Help-Shop | 1,076 | - | - | - | - | - | |
| Temporary Help-Transporta | - | - | - | - | - | - | |
| Clipper Fees | 13,643 | 31,200 | 14,400 | 16,800 | 31,500 | 300 | |
| SVR-Differential/Radiator | 13,192 | 20,960 | 21,600 | (640) | 15,000 | (5,960) | |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|-----------------------------|-----------------------|--------------------------|-----------------------|--|------------------------------------|--|--|
| SVR-Transmission | 30,191 | 26,000 | 52,000 | (26,000) | 40,000 | 14,000 | |
| SVR-Upholstery/Glass | 4,919 | 27,974 | 40,000 | (12,026) | 35,000 | 7,026 | |
| SVR-Towing | 10,540 | 12,195 | 18,400 | (6,205) | 18,400 | 6,205 | |
| SVR-Engine Repair | 57,989 | 41,121 | 44,000 | (2,879) | 44,000 | 2,879 | |
| SVR-Body Repair | 82,410 | 106,740 | 110,250 | (3,510) | 110,000 | 3,260 | |
| Emission controls | 25,418 | 35,175 | 35,000 | 175 | 32,000 | (3,175) | |
| Phone Maint. Services | 8,490 | 8,490 | 9,000 | (510) | 9,000 | 510 | |
| Support Vehicle maint | 9,574 | 12,674 | 20,000 | (7,326) | 13,500 | 826 | |
| IT Supplies/replacements | 10,153 | 5,939 | 18,000 | (12,061) | 10,000 | 4,061 | |
| Clever Devices/rideck maint | 198,560 | 245,000 | 231,000 | 14,000 | 245,000 | - | |
| Office Equipment Maint. | 16,368 | 20,000 | 20,000 | - | 20,000 | - | |
| Building Maint. Service | 69,001 | 88,318 | 82,000 | 6,318 | 87,000 | (1,318) | |
| Trapeze Maintenance | 120 | - | - | - | - | - | |
| Landscape Service | 69,874 | 86,419 | 86,400 | 19 | 89,400 | 2,981 | |
| IT Contracts | 108,841 | 130,453 | 135,000 | (4,547) | 159,000 | 28,547 | |
| Radio Maint. Service | 6,174 | 14,116 | 10,500 | 3,616 | 18,500 | 4,384 | |
| IT Consulting | - | - | 10,000 | (10,000) | - | - | |
| RED Support Expense | 6,458 | 9,000 | 10,000 | (1,000) | 4,000 | (5,000) | |
| Real Time Bus maintenance | - | - | - | - | - | - | |
| Contract Cleaning Service | 2,626 | 2,590 | 2,500 | 90 | 2,500 | (90) | |
| Waste Removal | 12,518 | 15,527 | 13,200 | 2,327 | 18,000 | 2,473 | |
| Hazardous Waste | 99,790 | 87,000 | 86,625 | 375 | 93,112 | 6,112 | |
| Armored Transport | - | - | - | - | - | - | |
| Fire Monitoring | 1,637 | 3,756 | 4,000 | (244) | 4,000 | 244 | |
| Security Services | 79,974 | 86,359 | 86,400 | (41) | 89,000 | 2,641 | |
| Other Services | 3,030 | 4,000 | 4,000 | - | 4,000 | - | |
| | 1,826,413 | 2,050,488 | 2,153,251 | (102,763) | 2,084,732 | 34,244 | 2% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|------------------------------|-----------------------|--------------------------|-----------------------|--|------------------------------------|--|--|
| Diesel Fuel | 1,087,733 | 1,192,182 | 1,440,000 | (247,818) | 1,639,240 | 447,058 | |
| Oil & Lubricants | 64,901 | 87,908 | 90,000 | (2,092) | 90,000 | 2,092 | |
| Gasoline | 22,015 | 19,278 | 32,000 | (12,722) | 29,120 | 9,842 | |
| CNG Alternative Fuel | - | - | - | - | - | - | |
| Tires & Tubes | 231,864 | 223,131 | 225,950 | (2,819) | 226,904 | 3,773 | |
| Safety Supply | 2,283 | 2,369 | 5,000 | (2,631) | 5,500 | 3,131 | |
| Transport Supplies | 14,998 | 14,000 | 13,000 | 1,000 | 14,000 | - | |
| BART Relief Tickets | 49,545 | 57,000 | 57,000 | - | 57,000 | - | |
| CSS, Soaps | 1,877 | 7,797 | 14,000 | (6,203) | 8,500 | 703 | |
| CSS-Solvents | - | - | - | - | - | - | |
| CSS, Cleaning | 9,114 | 8,766 | 7,000 | 1,766 | 8,500 | (266) | |
| CSS, Safety | 9,130 | 8,334 | 8,000 | 334 | 8,000 | (334) | |
| CSS, Antifreeze | 6,220 | 6,333 | 6,400 | (67) | 6,400 | 67 | |
| CSS, Gasses | 4,938 | 5,351 | 7,000 | (1,649) | 3,500 | (1,851) | |
| Oil Analysis | 17,441 | 18,000 | 18,000 | - | 18,000 | - | |
| Equipment/Garage Exp. | 18,788 | 24,463 | 25,000 | (537) | 25,000 | 537 | |
| Coach Repair Parts | 543,504 | 550,147 | 625,000 | (74,853) | 545,000 | (5,147) | |
| Shelter/Bus Stop Supply | 17,912 | 15,000 | 15,000 | - | 15,000 | - | |
| Radio Maint Supply | - | - | - | - | - | - | |
| Janitorial Supplies | 18,803 | 19,943 | 20,000 | (57) | 21,000 | 1,057 | |
| Lighting Supply | 457 | 4,583 | 6,000 | (1,417) | 5,000 | 417 | |
| Building Repair Supply | 36,592 | 43,426 | 45,000 | (1,574) | 45,000 | 1,574 | |
| Landscape Supply | 1,591 | 9,302 | 10,000 | (698) | 10,000 | 698 | |
| Tickets, Passes, Xfrs | 22,054 | 25,860 | 23,000 | 2,860 | 20,000 | (5,860) | |
| Supplies - Offsites | 1,344 | 2,095 | 2,500 | (405) | 2,300 | 205 | |
| Personnel Office Supply | 2,644 | 3,000 | 1,000 | 2,000 | 3,000 | - | |
| Computer Supplies | 573 | - | - | - | - | - | |
| Office Supplies-Administrati | 16,728 | 17,500 | 16,500 | 1,000 | 17,500 | - | |
| Office Supplies-2nd Floor | 5 | - | - | - | - | - | |
| Office Supplies-Maint. | 2,450 | 3,766 | 3,500 | 266 | 3,500 | (266) | |
| Postage | 4,309 | 11,000 | 11,000 | - | 11,000 | - | |
| Obsolete Parts Write-Off | 57,022 | - | - | - | - | - | |
| Safety Contingency Plans | - | 1,000 | 4,000 | (3,000) | 3,000 | 2,000 | |
| Training Supply | 1,475 | 1,500 | 1,300 | 200 | 1,500 | - | |
| Contracts & Grants Supply | - | 1,000 | 3,000 | (2,000) | 1,000 | - | |
| Supplies- IC | 3,422 | 4,798 | 6,000 | (1,202) | 6,000 | 1,202 | |
| Repair parts-grant exp | - | 25,000 | 25,000 | - | 25,000 | - | |
| | 2,272,005 | 2,413,832 | 2,766,150 | (352,318) | 2,874,464 | 460,632 | 19% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|-----------------------------|----------------|-------------------|----------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Pacific Gas and Electric | 158,232 | 180,000 | 185,000 | (5,000) | 185,000 | 5,000 | |
| PG&E - WC Trolley | - | 30,000 | 100,000 | (70,000) | 70,000 | 40,000 | |
| Telephone Svc - Concord | 15,139 | 20,876 | 25,000 | (4,124) | 25,000 | 4,124 | |
| Contra Costa Water District | 23,820 | 26,000 | 26,000 | - | 26,000 | - | |
| Telephone-Cellular | 65,230 | 82,792 | 85,000 | (2,208) | 85,000 | 2,208 | |
| | 262,421 | 339,668 | 421,000 | (81,332) | 391,000 | 51,332 | 15% |
| Physical Damage | 26,462 | 86,000 | 85,745 | 255 | 118,000 | 32,000 | |
| Property Premiums | 41,230 | 45,500 | 44,300 | 1,200 | 46,865 | 1,365 | |
| Other Premiums | 22,104 | 21,200 | 25,000 | (3,800) | 25,000 | 3,800 | |
| UST Insurance | - | - | 9,000 | (9,000) | - | - | |
| Liability Premiums | 313,703 | 375,000 | 372,300 | 2,700 | 486,000 | 111,000 | |
| Insurance/Liability losses | 282,052 | 175,000 | 175,000 | - | 175,000 | - | |
| | 685,551 | 702,700 | 711,345 | (8,645) | 850,865 | 148,165 | 21% |
| Property Tax | 11,340 | 16,796 | 11,500 | 5,296 | 13,500 | (3,296) | |
| Licenses / Registrations | 1,625 | 1,500 | 1,500 | - | 2,015 | 515 | |
| Fuel Storage Tank Fees | 13,816 | 14,000 | 15,000 | (1,000) | 15,000 | 1,000 | |
| Use and Other Taxes | 6,908 | 7,000 | 7,500 | (500) | 7,500 | 500 | |
| Sales Tax | 160,210 | 141,100 | 250,000 | (108,900) | 190,000 | 48,900 | |
| | 193,899 | 180,396 | 285,500 | (105,104) | 228,015 | 47,619 | 26% |
| Radio Site Lease-Diablo | 38,370 | 41,000 | 39,000 | 2,000 | 42,500 | 1,500 | |
| Equipment Leases | 6,613 | 8,860 | 7,000 | 1,860 | 9,000 | 140 | |
| | 44,983 | 49,860 | 46,000 | 3,860 | 51,500 | 1,640 | 3% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|---------------------------|-----------------------|--------------------------|-----------------------|--|------------------------------------|--|--|
| Business Expense- Tran | 80 | - | - | - | - | - | - |
| Business Expense-admin | - | 250 | 400 | (150) | 250 | - | - |
| Business Expense-Fin | 856 | 2,000 | 500 | 1,500 | 2,000 | - | - |
| Board Travel | 7,709 | 16,500 | 16,500 | - | 20,000 | 3,500 | - |
| Staff Travel | 59,231 | 50,000 | 50,000 | - | 55,000 | 5,000 | - |
| CTA Dues | 13,558 | 14,236 | 14,000 | 236 | 14,950 | 714 | - |
| APTA Dues | 32,153 | 35,560 | 35,560 | - | 36,650 | 1,090 | - |
| Other Memberships | 499 | - | - | - | - | - | - |
| Business Expense | 1,916 | 4,000 | 4,000 | - | 4,000 | - | - |
| Training Program | 65 | 25,000 | 25,000 | - | 25,000 | - | - |
| Training / Subs-Gm | 1,469 | 7,000 | 7,500 | (500) | 7,000 | - | - |
| Misc exp | 167 | 1,000 | 1,000 | - | 1,000 | - | - |
| Employee Functions | 35,842 | 35,000 | 35,000 | - | 35,000 | - | - |
| Employee Awards | 5,406 | 5,000 | 5,000 | - | 5,000 | - | - |
| Departing Emp gifts | - | 1,000 | 1,000 | - | 1,000 | - | - |
| Paypal fees | 2,903 | 3,800 | 4,100 | (300) | 4,000 | 200 | - |
| | 161,854 | 200,346 | 199,560 | 786 | 210,850 | 10,504 | 5% |
| Alamo Creek Shuttle | 100,129 | 125,000 | 166,000 | (41,000) | 125,000 | - | - |
| St. Mary's Shuttle | 44,416 | 48,000 | 48,000 | - | 48,000 | - | - |
| CalStateEB Rte260 Shuttle | 82,670 | 94,100 | 87,440 | 6,660 | 94,100 | - | - |
| | 227,215 | 267,100 | 301,440 | (34,340) | 267,100 | - | 0% |
| | 5,674,341 | 6,204,390 | 6,884,246 | (679,856) | 6,958,526 | 754,136 | 12% |
| | | | 800,000 | (800,000) | 500,000 | 500,000 | |
| | 28,397,042 | 30,042,704 | 31,456,297 | (1,413,593) | 32,309,414 | 2,266,710 | 8% |

County Connection
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
OPERATING EXPENSE DETAIL

| Account Desc | FY 2016 Actual | FY 2017 Estimated | FY 2017 Budget | Over (Under) FY 2017 Budget | Proposed FY 2018 Budget | Over (Under) FY 2017 Est/Actual | Over (Under) % FY 2017 Est/Actual |
|--------------------------------|-------------------|-------------------|-------------------|--------------------------------|----------------------------|------------------------------------|--------------------------------------|
| Wages | 90,846 | 98,400 | 98,489 | (89) | 100,286 | 1,886 | |
| Sick Wages | - | 3,000 | 3,300 | (300) | 4,360 | 1,360 | |
| Holiday Pay | 3,237 | 3,500 | 5,562 | (2,062) | 5,724 | 2,224 | |
| Vacation Pay | 9,378 | 9,200 | 8,489 | 711 | 8,746 | (454) | |
| Absence pay | 434 | 430 | 332 | 98 | 558 | 128 | |
| Cafeteria Plan | 8,618 | 6,711 | 9,894 | (3,183) | 9,406 | 2,695 | |
| FICA | 1,427 | 1,500 | 1,684 | (184) | 1,736 | 236 | |
| PERS | 14,215 | 13,529 | 12,840 | 689 | 13,497 | (32) | |
| Medical | 10,076 | 9,581 | 9,678 | (97) | 9,630 | 49 | |
| Dental | 1,535 | 1,546 | 2,100 | (554) | 1,592 | 46 | |
| Life Insurance | 891 | 892 | 920 | (28) | 920 | 28 | |
| SUI | - | 500 | 886 | (386) | 886 | 386 | |
| Agency Fees/Public Info | - | - | 100 | (100) | - | - | |
| Promotions | - | - | 400 | (400) | - | - | |
| Legal Fees | - | 3,000 | 3,000 | - | 3,000 | - | |
| Building Maint Services | 1,109 | 1,500 | 1,500 | - | 1,500 | - | |
| Radio Maint Services | 4,371 | 6,000 | 6,100 | (100) | 6,100 | 100 | |
| Community Van Maint | 6,938 | 20,000 | 5,000 | 15,000 | 5,000 | (15,000) | |
| Office Supply, PTF | 1,859 | 3,400 | 3,400 | - | 3,400 | - | |
| Gas and Electric | 20,881 | 24,000 | 24,000 | - | 25,000 | 1,000 | |
| Cell Phone | 1,343 | 1,400 | 1,400 | - | 1,450 | 50 | |
| Sales Tax | 14 | 300 | 400 | (100) | 300 | - | |
| Purchased Trans-LINK | 5,087,383 | 5,275,000 | 5,275,000 | - | 5,433,250 | 158,250 | |
| Purchased Trans-BART | 144,243 | 160,000 | 160,000 | - | 164,800 | 4,800 | |
| Other Purch Trans | - | 1,000 | 1,000 | - | 1,000 | - | |
| Training/Subs Paratransit | - | 200 | 500 | (300) | 200 | - | |
| Other Misc Expenses | 39 | 500 | 400 | 100 | 500 | - | |
| | 5,408,837 | 5,645,088 | 5,636,374 | 8,714 | 5,802,841 | 157,752 | 3% |
| Total Operating Expense | 33,805,879 | 35,687,792 | 37,092,671 | (1,404,879) | 38,112,255 | 2,424,463 | 7% |
| <i>GASB 68 Pension</i> | (1,169,716) | - | - | - | - | - | |
| Total Expense | 32,636,163 | 35,687,792 | 37,092,671 | (1,404,879) | 38,112,255 | 2,424,463 | 7% |

Lafayette Station Site Improvement Project

Lafayette Station Site Improvements Project

Construction Announcements

Starting in mid-May 2017, construction work will take place on the northern parking lots of the Lafayette Station. The work will take approximately 8 months and completed in two phases. Phase 1 will include temporary relocation of the ADA lot and intermodal zone. Phase 2 will include temporary relocation of the permit lot adjacent to Happy Valley Rd.

Entrance to the north side of the station will remain open during construction.

During construction, you can use County Connection bus routes 6 and 25 to get to the station. For more information go to: <https://countyconnection.com/maps-schedules/>

We apologize for this inconvenience and appreciate your patience. We will continue to update all interested parties so please check back regularly.

Project Description

The Lafayette Station Site Improvement project is a holistic and integrated effort combining intermodal improvements with storm water management improvements. This project consists of a redesign of the intermodal configurations of the station and installation of pervious pavers and rain gardens to capture, detain, and treat storm water runoff from the site's parking and vehicular areas.



Project Area Location



Rendering of New Parking and Intermodal Configuration



Rendering of Station Entrance

Project Goals

The project addresses traffic issues at the intermodal section and is making improvements to optimize traffic, lower congestion, and better align mode priorities. The following are the project goals.

Intermodal

- Meet ADA compliant parking and access requirements
- Improve vehicular queuing in the intermodal zone
- Improve pedestrian visibility and access to station
- Relocate and resize trash enclosures to improve functionality and access
- Provide ADA compliant connection from station to upper parking lot
- Provide bus stops for up to 2 full-size County Connection buses
- Replace and relocate bus shelter
- Improve vehicular circulation, visibility, and access from Deer Hill Road and Happy Valley Road
- Maintain bicycle amenities
- Provide LED lighting in the parking lots

Storm Water Management

- Provide effective storm water runoff capture and treatment through rain gardens and pervious pavers
- Satisfy MS4 permit requirements

Using the Power of Nature

One of the key improvements of the project is the installation of permeable pavers and rain gardens. These measures are known as low impact development (LID) and refer to systems and practices that use or mimic *natural processes* that result in infiltration, evapotranspiration or use of storm water to protect water quality and associated aquatic habitat. Older conventional designs create impervious surfaces and direct the runoff to storm water drain system without treatment. LID takes a different approach by viewing storm water as a resource rather than a waste product. LID promotes the natural movement of water within an ecosystem. The permeable pavers and rain gardens are designed to treat the runoff from the parking lot areas from potential storm water contaminants including hydrocarbons, sediments, heavy metals, trash and debris, oil and grease, and nutrients. Potential sources of this contamination include pavement wear, vehicular traffic, maintenance activities, tire wear, brake lining wear, motor oil and gasoline leaks, auto body rust, atmospheric deposition, and trash.^[1]



Examples of Rain Garden (left) and Permeable Pavers (right)

LID can help to maintain or restore a watershed's hydrologic and ecological function. The rain gardens and permeable pavement from this project are helping to protect Lafayette's Happy Valley Creek which culverts directly under the project parking lots and the station. The project also helps to protect the connected downstream waterways. Happy Valley Creek and its connected waterways are a part of the Walnut Creek Watershed which supports diverse riparian habitat and attract wildlife including Chinook and coho salmon and steelhead trout [2] (Walnut Creek Watershed Council, February 2013).



Lower Walnut Creek Channel[3] (Happy Valley Creek is a tributary)



Wildlife: Chinook Salmon, Coho Salmon, Steelhead Trout (from left to right, courtesy of NOAA Fisheries, <http://www.nmfs.noaa.gov>)

Links to More Information

[Environmental Protection Agency, Urban Runoff: Low Impact Development.](#)

[Contra Costa Resource Conservation District, Walnut Creek Watershed](#)

Project Funding Partners



Funding for this project has been provided in full or in part through an agreement with the State Water Resources Control Board. The contents of this document do not necessarily reflect the views and policies of the State Water Resources Control Board, nor does mention of trade names or commercial products constitute endorsement for recommendation for use.

Funding has also been provided by Contra Costa Transportation Authority (CCTA) through the Contra Costa County Measure J transportation sales tax.

Questions

Please Contact Norman Wong (nwong@bart.gov) with subject line "Lafayette Inquiries" for any questions or comments.

Language Assistance

If you need language assistance services, please call 510-464-6752.

若您需要语言帮助服务, 请拨电: 510-464-6752.

Si usted necesita algún servicio de asistencia de lenguaje, por favor llame al 510-464-6752.

Concord Station Modernization



Rendering of future Concord Station plaza with new pedestrian lighting and trees

BART is working to improve Concord BART Station, consistent with the 2016 Concord Station Modernization Plan and supporting the City of Concord's Downtown Specific Plan.

Concord Plaza Improvements

BART will begin construction on upgrades to the BART Station plaza and parking lots in 2017, including:

- Reconfiguration of the west side plaza and parking lot to provide an improved, direct pedestrian and bicycle connection between the BART Station and Todos Santos Plaza in Downtown Concord;
- New benches, landscaping, trees, trash receptacles, pedestrian lighting, and wayfinding in the west side plaza; and
- Upgraded pedestrian crosswalks, pathways, and bicycle route striping on both sides of the station.

[Concord Plaza Improvements Summary Sheet](#)

[Concord Plaza Improvements Diagram](#)

This project is funded through Contra Costa County Measure J funds and State of California Proposition 1B funds, and is expected to be completed by 2018.

Concord Station Modernization Plan

In 2016, BART completed the Concord Station Modernization Plan, a long-term vision for station improvements to enhance accessibility, safety, capacity, state of good repair, appearance, and sustainability. This was done by comprehensively assessing needs, collecting user feedback, identifying transformative opportunities, and developing a preferred set of improvements that can be phased in over time as funding becomes available.

For more information, including a summary of community input received, view the final report:

[Concord Station Modernization Plan - 2016 \(PDF\)](#)

At this time, no funding has been identified for Station Modernization improvements beyond those included in the Concord Plaza Improvements project.

Please [contact us](#) with any questions or comments.

Also in this section:

[Planning Policies](#)

[Station Planning](#)

[Strategic Planning](#)

[Grant Applications](#)

By county:

[Alameda](#)

[Contra Costa](#)

[San Francisco](#)

[San Mateo](#)

[Santa Clara](#)

ADA CERTIFICATION and RECERTIFICATION FY 2017

| MONTH | FY 2017 | | | | FY 2016 | | | | FY 2017 | | | | FY 2016 | | | |
|--------------|------------|------------|----------|----------|------------|------------|----------|----------|-------------|------------|----------|----------|-------------|------------|----------|----------|
| | Certified | | Denied | | Certified | | Denied | | Recertified | | Denied | | Recertified | | Denied | |
| | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior | Total | Senior |
| JUL | 51 | 34 | 1 | 0 | 54 | 41 | 1 | 0 | 24 | 12 | 0 | 0 | 32 | 16 | 0 | 0 |
| AUG | 58 | 35 | 0 | 0 | 43 | 24 | 0 | 0 | 27 | 14 | 0 | 0 | 31 | 15 | 0 | 0 |
| SEPT | 68 | 47 | 0 | 0 | 56 | 36 | 0 | 0 | 39 | 22 | 0 | 0 | 26 | 13 | 0 | 0 |
| OCT | 51 | 36 | 0 | 0 | 45 | 27 | 0 | 0 | 30 | 16 | 0 | 0 | 26 | 15 | 0 | 0 |
| NOV | 45 | 31 | 0 | 0 | 49 | 30 | 0 | 0 | 29 | 15 | 0 | 0 | 35 | 24 | 0 | 0 |
| DEC | 63 | 39 | 0 | 0 | 39 | 22 | 0 | 0 | 30 | 19 | 0 | 0 | 25 | 19 | 0 | 0 |
| JAN | 49 | 26 | 2 | 0 | 45 | 21 | 0 | 0 | 33 | 16 | 0 | 0 | 29 | 16 | 0 | 0 |
| FEB | 53 | 37 | 0 | 0 | 51 | 34 | 0 | 0 | 26 | 13 | 0 | 0 | 25 | 14 | 0 | 0 |
| MAR | 50 | 33 | 0 | 0 | 43 | 24 | 0 | 0 | 29 | 17 | 0 | 0 | 21 | 13 | 0 | 0 |
| APR | 59 | 27 | 0 | 0 | 53 | 41 | 0 | 0 | 33 | 19 | 0 | 0 | 25 | 16 | 0 | 0 |
| MAY | | | | | 43 | 27 | 0 | 0 | | | | | 29 | 18 | 0 | 0 |
| JUN | | | | | 58 | 35 | 0 | 0 | | | | | 27 | 14 | 0 | 0 |
| TOTAL | 547 | 345 | 3 | 0 | 579 | 362 | 1 | 0 | 300 | 163 | 0 | 0 | 331 | 193 | 0 | 0 |

2,788 Total CCCTA, Active, ADA Eligible in the Regional Eligibility Database (RED)

Agenda Item 7.a

TO: O&S Committee

DATE: March 20, 2013

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for February 2017

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY16-17

| <u>Title</u> | <u>Current Month</u> | <u>YTD Avg</u> | <u>Annual Goal</u> |
|--------------------------|----------------------|----------------|------------------------|
| Total Passengers | 266,662 | | |
| Average Weekday | 12,346 | 12,714 | |
| Pass/Rev Hour | 15.7 | 15.7 | Standard Goal > 17.0 |
| Missed Trips | 0.11% | 0.13% | Standard Goal < 0.25% |
| Miles between Road Calls | 37,345 | 37,604 | Standard Goal > 18,000 |

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in February (12,346 passengers) than January (12,140 passengers) and lower than February 2016 (13,809 passengers).

Passengers per hour in February was 15.7, which is higher than 15.4 in January and lower than February 2016 when passengers per hour was 16.5.

The percentage of missed trips in February was 0.11%, lower than the prior month (0.13%). The YTD average is 0.13% missed trips.

The number of miles between roadcalls was 37,345 miles in February, higher than the prior month in which there were 31,092 miles between roadcalls. The 12 month average is 37,604 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 266,662 passengers in February, 193,256 passengers had the potential to use a Clipper card aboard County Connection since 73,406 either used an employee sponsored program or the midday free program. About 27.8% of the 266,662 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

| Fixed Route Boardings | | Passengers by Revenue Hrs/Miles | | | Service Days | | Fiscal YTD Comparison Passenger Boardings | |
|--|----------------|---------------------------------|-------------|--------------------------|--------------|----------------------|--|--|
| February 2017 - Fixed Route Boardings | 266,662 | Revenue Hours - February 2017 | 17,000 | Weekdays - Feb17 | 20 | Fiscal 2017 YTD | 2,315,724 | |
| Special Event - | | February 2016 | 18,913 | Feb16 | 21 | | | |
| | | Revenue Miles - February 2017 | 194,585 | Saturdays - Feb17 | 4 | Fiscal 2016 YTD | 2,429,168 | |
| | | February 2016 | 207,249 | Feb16 | 4 | | | |
| | | | | Sundays - Feb17 | 4 | | | |
| | | | | Feb16 | 4 | | | |
| February 2017 Total Boardings | 266,662 | Passengers per Mile | 1.4 | Total Days - 2016 | 28 | YTD Trend | (4.7%) | |
| February 2016 Total Boardings | 313,053 | Passengers per Hour | 15.7 | 2015 | 29 | Monthly Trend | (14.8%) | |

| February 2017 Fixed Route Passenger Total | | | | | | February 2017 Weekday Average | February 2017 Passengers per Revenue Hour |
|---|---|----------------|---------------|--------------|----------------|-------------------------------------|---|
| Route | Destination Information | Weekday | Saturday | Sunday | Total | | |
| 1 (IM) | Rossmoor / Shadelands | 7,382 | - | - | 7,382 | 369 | 11.6 |
| 2 | Rudgear / Walnut Creek | 372 | - | - | 372 | 19 | 5.8 |
| 3 | Martinez Community Shuttle | 1,692 | - | - | 1,692 | 85 | 5.8 |
| 4 | Walnut Creek Downtown Shuttle | 16,778 | 2,371 | 1,504 | 20,653 | 839 | 23.8 |
| 5 | Creekside / Walnut Creek | 10,377 | - | - | 10,377 | 519 | 27.7 |
| 6 | Lafayette / Moraga / Orinda | 9,049 | 503 | 395 | 9,948 | 452 | 13.6 |
| 7 | Shadelands / Pleasant Hill / Walnut Creek | 8,435 | - | - | 8,435 | 422 | 20.4 |
| 9 | DVC / Walnut Creek | 10,056 | - | - | 10,056 | 503 | 14.9 |
| 10 | Concord / Clayton Rd | 20,439 | - | - | 20,439 | 1,022 | 21.3 |
| 11 | Treat Blvd / Oak Grove | 6,247 | - | - | 6,247 | 312 | 17.0 |
| 14 | Monument Blvd | 11,414 | - | - | 11,414 | 571 | 14.4 |
| 15 | Treat Boulevard | 9,572 | - | - | 9,572 | 479 | 15.5 |
| 16 | Alhambra Ave / Monument Blvd | 14,058 | - | - | 14,058 | 703 | 13.6 |
| 17 | Olivera/Solano / Salvio / North Concord | 4,818 | - | - | 4,818 | 241 | 13.0 |
| 18 | Amtrak / Merello / Pleasant Hill | 8,494 | - | - | 8,494 | 425 | 13.6 |
| 19 | Amtrak / Pacheco Blvd / Concord | 2,615 | - | - | 2,615 | 131 | 9.5 |
| 20 | DVC / Concord | 21,509 | - | - | 21,509 | 1,075 | 23.4 |
| 21 | Walnut Creek / San Ramon Transit Center | 10,750 | - | - | 10,750 | 538 | 11.1 |
| 25 | Lafayette / Walnut Creek | 1,227 | - | - | 1,227 | 61 | 6.6 |
| 28 | North Concord / Martinez | 5,906 | - | - | 5,906 | 295 | 9.8 |
| 35 | Dougherty Valley | 11,146 | - | - | 11,146 | 557 | 16.7 |
| 36 | San Ramon / Dublin | 4,555 | - | - | 4,555 | 228 | 8.5 |
| 91X | Concord Commuter Express | 1,060 | - | - | 1,060 | 53 | 11.0 |
| 92X | Ace Shuttle Express | 2,697 | - | - | 2,697 | 135 | 12.9 |
| 93X | Kirker Pass Express | 3,637 | - | - | 3,637 | 182 | 13.2 |
| 95X | San Ramon / Danville Express | 3,323 | - | - | 3,323 | 166 | 17.0 |
| 96X | Bishop Ranch Express | 10,929 | - | - | 10,929 | 546 | 16.7 |
| 97X | Bishop Ranch Express | 1,934 | - | - | 1,934 | 97 | 11.2 |
| 98X | Martinez Express | 6,454 | - | - | 6,454 | 323 | 16.1 |
| 250 * | Gael Rail Service | 13 | 95 | 55 | 163 | 2 | 1.9 |
| 260 * | Cal State East Bay / Concord Bart | 256 | - | - | 256 | 16 | 1.7 |
| 301 | Rossmoor / John Muir Medical Center | - | 240 | 152 | 392 | | 5.3 |
| 310 | Concord Bart / Clayton Rd / Kirker Pass | - | 1,689 | 1,391 | 3,080 | | 22.5 |
| 311 | Concord / Oak Grove / Treat Blvd / WC | - | 845 | 605 | 1,450 | | 11.7 |
| 314 | Clayton Rd / Monument Blvd / PH | - | 2,373 | 1,695 | 4,069 | | 18.3 |
| 315 | Concord / Willow Pass / Landana | - | 307 | 213 | 520 | | 10.3 |
| 316 | Alhambra / Merello / Pleasant Hill | - | 1,191 | 890 | 2,080 | | 12.9 |
| 320 | DVC / Concord | - | 914 | 591 | 1,506 | | 14.5 |
| 321 | San Ramon / Walnut Creek | - | 982 | 745 | 1,727 | | 10.8 |
| Alamo Creek * | Alamo Creek / BART Walnut Creek | 342 | - | - | 342 | 17 | 2.1 |
| 600's | Select Service | 19,379 | - | - | 19,379 | 969 | 32.7 |
| TOTALS | | 246,915 | 11,511 | 8,237 | 266,662 | 12,346 | 15.7 |

* Data from LINK Operators

** Seasonal Routes

Agenda Item 7.a

TO: O&S Committee

DATE: April 24, 2017

FROM: Anne Muzzini
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for March 2017

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

| <u>Title</u> | FY16-17 | | <u>Annual Goal</u> |
|--------------------------|----------------------|----------------|------------------------|
| | <u>Current Month</u> | <u>YTD Avg</u> | |
| Total Passengers | 325,741 | | |
| Average Weekday | 13,297 | 12,779 | |
| Pass/Rev Hour | 16.8 | 15.8 | Standard Goal > 17.0 |
| Missed Trips | 0.17% | 0.14% | Standard Goal < 0.25% |
| Miles between Road Calls | 74,936 | 39,210 | Standard Goal > 18,000 |

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in March (13,297 passengers) than February (12,346 passengers) and lower than March 2016 (13,514 passengers).

Passengers per hour in March was 16.8, which is higher than 15.7 in February and higher than March 2016 when passengers per hour was 15.8.

The percentage of missed trips in March was 0.17%, higher than the prior month (0.11%). The YTD average is 0.14% missed trips.

The number of miles between roadcalls was 74,936 miles in March, higher than the prior month in which there were 37,345 miles between roadcalls. The 12 month average is 39,210 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 325,741 passengers in March, 239,184 passengers had the potential to use a Clipper card aboard County Connection since 86,557 either used an employee sponsored program or the midday free program. About 29.0% of the 325,741 potential Clipper card users paid using Clipper during this month.

**MONTHLY BOARDINGS
Operations Data Summary**

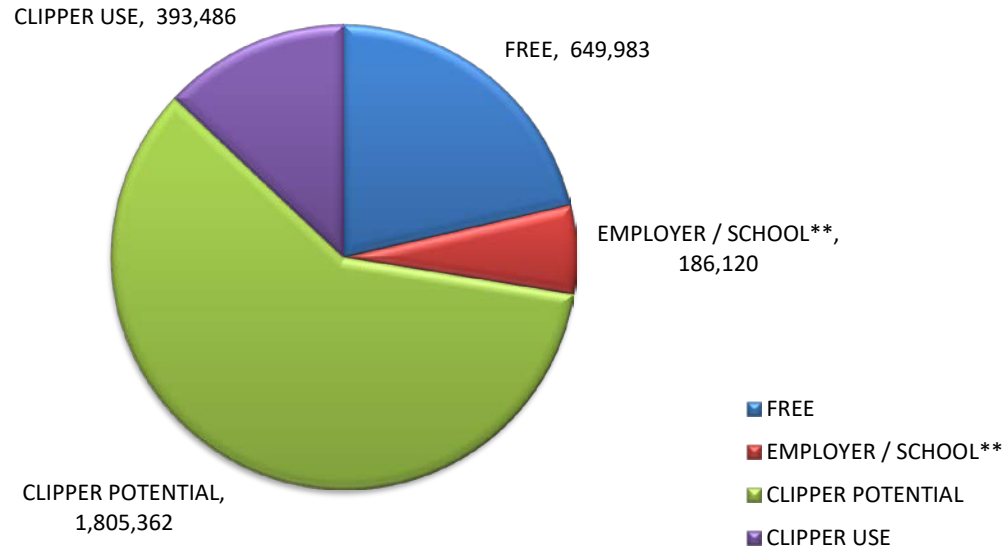
| Fixed Route Boardings | | Passengers by Revenue Hrs/Miles | | | Service Days | | Fiscal YTD Comparison Passenger Boardings | |
|---|----------------|---------------------------------|------------|-------------|--------------------------|-----------|--|---------------|
| March 2017 - Fixed Route Boardings | 325,646 | Revenue Hours - | March 2017 | 19,397 | Weekdays - Mar17 | 23 | Fiscal 2017 YTD | 2,641,465 |
| | | | March 2016 | 20,963 | Mar16 | 23 | | |
| Special Event - BART Bus Bridge | 95 | Revenue Miles - | March 2017 | 223,111 | Saturdays - Mar17 | 4 | Fiscal 2016 YTD | 2,772,111 |
| | | | March 2016 | 229,411 | Mar16 | 4 | | |
| | | | | | Sundays - Mar17 | 4 | | |
| | | | | | Mar16 | 4 | | |
| March 2017 Total Boardings | 325,741 | Passengers per Mile | | 1.5 | Total Days - 2017 | 31 | YTD Trend | (4.7%) |
| March 2016 Total Boardings | 342,943 | Passengers per Hour | | 16.8 | 2016 | 31 | Monthly Trend | (5.0%) |

| March 2017 Fixed Route Passenger Total | | | | | | March 2017 Weekday Average | March 2017 Passengers per Revenue Hour |
|--|---|----------------|---------------|--------------|----------------|----------------------------------|--|
| Route | Destination Information | Weekday | Saturday | Sunday | Total | | |
| 1 (IM) | Rossmoor / Shadelands | 7,830 | | | 7,830 | 340 | 10.7 |
| 2 | Rudgear / Walnut Creek | 495 | | | 495 | 22 | 6.7 |
| 3 | Martinez Community Shuttle | 2,154 | | | 2,154 | 94 | 6.5 |
| 4 | Walnut Creek Downtown Shuttle | 20,467 | 2,298 | 1,695 | 24,460 | 890 | 25.2 |
| 5 | Creekside / Walnut Creek | 12,305 | | | 12,305 | 535 | 28.7 |
| 6 | Lafayette / Moraga / Orinda | 11,191 | 602 | 324 | 12,118 | 487 | 14.6 |
| 7 | Shadelands / Pleasant Hill / Walnut Creek | 10,032 | | | 10,032 | 436 | 20.5 |
| 9 | DVC / Walnut Creek | 12,294 | | | 12,294 | 535 | 15.9 |
| 10 | Concord / Clayton Rd | 25,794 | | | 25,794 | 1,121 | 23.4 |
| 11 | Treat Blvd / Oak Grove | 7,623 | | | 7,623 | 331 | 18.2 |
| 14 | Monument Blvd | 13,927 | | | 13,927 | 606 | 15.3 |
| 15 | Treat Boulevard | 11,514 | | | 11,514 | 501 | 16.7 |
| 16 | Alhambra Ave / Monument Blvd | 18,278 | | | 18,278 | 795 | 15.3 |
| 17 | Olivera/Solano / Salvio / North Concord | 5,998 | | | 5,998 | 261 | 14.1 |
| 18 | Amtrak / Merello / Pleasant Hill | 10,244 | | | 10,244 | 445 | 14.3 |
| 19 | Amtrak / Pacheco Blvd / Concord | 3,050 | | | 3,050 | 133 | 9.6 |
| 20 | DVC / Concord | 25,489 | | | 25,489 | 1,108 | 24.1 |
| 21 | Walnut Creek / San Ramon Transit Center | 12,904 | | | 12,904 | 561 | 11.6 |
| 25 | Lafayette / Walnut Creek | 1,587 | | | 1,587 | 69 | 7.5 |
| 28 | North Concord / Martinez | 7,324 | | | 7,324 | 318 | 10.5 |
| 35 | Dougherty Valley | 13,197 | | | 13,197 | 574 | 17.4 |
| 36 | San Ramon / Dublin | 5,893 | | | 5,893 | 256 | 9.6 |
| 91X | Concord Commuter Express | 1,300 | | | 1,300 | 57 | 11.8 |
| 92X | Ace Shuttle Express | 4,457 | | | 4,457 | 194 | 16.5 |
| 93X | Kirker Pass Express | 4,280 | | | 4,280 | 186 | 12.3 |
| 95X | San Ramon / Danville Express | 5,052 | | | 5,052 | 220 | 22.2 |
| 96X | Bishop Ranch Express | 13,101 | | | 13,101 | 570 | 17.4 |
| 97X | Bishop Ranch Express | 2,099 | | | 2,099 | 91 | 10.1 |
| 98X | Martinez Express | 8,271 | | | 8,271 | 360 | 17.9 |
| 250 * | Gael Rail Service | 38 | 74 | 73 | 185 | 4 | 2.0 |
| 260 * | Cal State East Bay / Concord Bart | 310 | | | 310 | 22 | 2.3 |
| 301 | Rossmoor / John Muir Medical Center | | 250 | 183 | 433 | | 6.4 |
| 310 | Concord Bart / Clayton Rd / Kirker Pass | | 1,749 | 1,448 | 3,197 | | 23.4 |
| 311 | Concord / Oak Grove / Treat Blvd / WC | | 828 | 653 | 1,481 | | 12.0 |
| 314 | Clayton Rd / Monument Blvd / PH | | 2,255 | 1,697 | 3,952 | | 17.7 |
| 315 | Concord / Willow Pass / Landana | | 265 | 161 | 426 | | 8.2 |
| 316 | Alhambra / Merello / Pleasant Hill | | 1,298 | 913 | 2,211 | | 13.8 |
| 320 | DVC / Concord | | 853 | 558 | 1,411 | | 13.8 |
| 321 | San Ramon / Walnut Creek | | 957 | 691 | 1,648 | | 10.3 |
| Alamo Creek * | Alamo Creek / BART Walnut Creek | 459 | | | 459 | 20 | 2.5 |
| 600's | Select Service | 26,861 | | | 26,861 | 1,168 | 37.3 |
| TOTALS | | 305,820 | 11,430 | 8,397 | 325,646 | 13,297 | 16.8 |

* Data from LINK Operators

** Seasonal Routes

FY 16-17 YTD Clipper Trend



CLIPPER TREND*

| Month | TOTAL RIDERSHIP | FREE | EMPLOYER / SCHOOL** | CLIPPER POTENTIAL | CLIPPER USE | % OF POTENTIAL |
|--------------------|------------------|----------------|---------------------|-------------------|----------------|----------------|
| Jul-16 | 257,659 | 67,831 | 23,153 | 166,675 | 31,429 | 18.9% |
| Aug-16 | 317,222 | 76,980 | 27,693 | 212,550 | 39,003 | 18.4% |
| Sep-16 | 323,217 | 75,770 | 26,905 | 220,542 | 40,702 | 18.5% |
| Oct-16 | 315,168 | 74,181 | 27,440 | 213,546 | 42,715 | 20.0% |
| Nov-16 | 293,238 | 70,765 | 25,044 | 197,429 | 40,456 | 20.5% |
| Dec-16 | 267,672 | 70,200 | 20,585 | 176,887 | 35,755 | 20.2% |
| Jan-17 | 274,886 | 66,467 | 23,126 | 185,293 | 40,307 | 21.8% |
| Feb-17 | 266,662 | 67,441 | 5,965 | 193,256 | 53,756 | 27.8% |
| Mar-17 | 325,741 | 80,349 | 6,208 | 239,184 | 69,363 | 29.0% |
| Apr-17 | - | - | - | - | - | |
| May-17 | - | - | - | - | - | |
| Jun-17 | - | - | - | - | - | |
| Grand Total | 2,641,465 | 649,983 | 186,120 | 1,805,362 | 393,486 | 22% |

*Clipper implemented 11/01/2015

** Revise in Summer months to exclude SYP

| | |
|--------------------------|--|
| FREE | Free / Mid-Day Free |
| EMPLOYER / SCHOOL | 92X-Ace Train / Bishop Ranch / Airport Plaza, UFCW Trust (91X) / St Marys / JFKU / COCO / Promo - SYP & CSEB (Rte 260) |

Mar 1, 2017 - Apr 30, 2017
Compare to: Mar 1, 2016 - Apr 30, 2016

New vs Returning

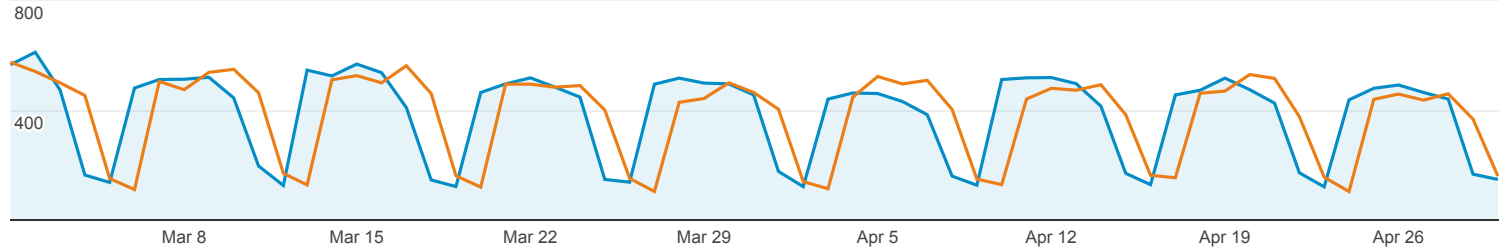
All Users
+0.00% Sessions

Explorer

Summary

Mar 1, 2017 - Apr 30, 2017: ● Sessions

Mar 1, 2016 - Apr 30, 2016: ● Sessions



| User Type | Acquisition | | | Behavior | | | Conversions | | |
|----------------------------|--|---|---|--|---|--|-------------------------|------------------|---------------------------|
| | Sessions | % New Sessions | New Users | Bounce Rate | Pages / Session | Avg. Session Duration | Goal Conversion Rate | Goal Completions | Goal Value |
| | 1.11% ▲ 23,454 vs 23,197 | 15.24% ▼ 20.32% vs 23.97% | 14.30% ▼ 4,766 vs 5,561 | 9.73% ▼ 39.87% vs 36.34% | 10.39% ▼ 3.46 vs 3.86 | 0.14% ▲ 00:05:48 vs 00:05:48 | 0.00% 0.00% vs 0.00% | 0.00% 0 vs 0 | 0.00% \$0.00 vs \$0.00 |
| 1. Returning Visitor | | | | | | | | | |
| Mar 1, 2017 - Apr 30, 2017 | 18,688 (79.68%) | 0.00% | 0 (0.00%) | 41.18% | 3.38 | 00:06:08 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| Mar 1, 2016 - Apr 30, 2016 | 17,636 (76.03%) | 0.00% | 0 (0.00%) | 35.92% | 3.86 | 00:06:21 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| % Change | 5.97% | 0.00% | 0.00% | 14.66% | -12.30% | -3.45% | 0.00% | 0.00% | 0.00% |
| 2. New Visitor | | | | | | | | | |
| Mar 1, 2017 - Apr 30, 2017 | 4,766 (20.32%) | 100.00% | 4,766 (100.00%) | 34.75% | 3.75 | 00:04:30 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| Mar 1, 2016 - Apr 30, 2016 | 5,561 (23.97%) | 100.00% | 5,561 (100.00%) | 37.67% | 3.86 | 00:04:01 | 0.00% | 0 (0.00%) | \$0.00 (0.00%) |
| % Change | -14.30% | 0.00% | -14.30% | -7.77% | -2.88% | 11.94% | 0.00% | 0.00% | 0.00% |

Rows 1 - 2 of 2

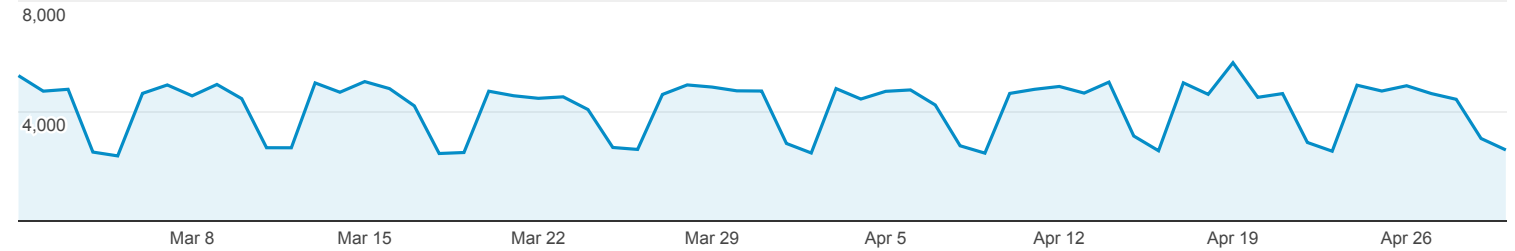
Mar 1, 2017 - Apr 30, 2017

Pages

All Users
 100.00% Pageviews

Explorer

Pageviews



| Page | Pageviews | Unique Pageviews | Avg. Time on Page | Entrances | Bounce Rate | % Exit | Page Value |
|--|--|--|--|--|--|--|--|
| | 251,846 % of Total: 100.00% (251,846) | 182,967 % of Total: 100.00% (182,967) | 00:01:29 Avg for View: 00:01:29 (0.00%) | 91,358 % of Total: 100.00% (91,358) | 41.85% Avg for View: 41.85% (0.00%) | 36.28% Avg for View: 36.28% (0.00%) | \$0.00 % of Total: 0.00% (\$0.00) |
| 1. /maps-schedules/ | 72,074 (28.62%) | 43,181 (23.60%) | 00:00:49 | 24,805 (27.15%) | 24.39% | 19.21% | \$0.00 (0.00%) |
| 2. / | 33,653 (13.36%) | 25,342 (13.85%) | 00:00:54 | 23,054 (25.23%) | 16.91% | 24.44% | \$0.00 (0.00%) |
| 3. /mobile-schedules/ | 9,174 (3.64%) | 5,493 (3.00%) | 00:00:36 | 4,088 (4.47%) | 8.71% | 13.90% | \$0.00 (0.00%) |
| 4. /maps-schedules/route-6/ | 6,690 (2.66%) | 5,875 (3.21%) | 00:06:39 | 4,890 (5.35%) | 84.36% | 81.72% | \$0.00 (0.00%) |
| 5. /schedule/98X/ | 5,979 (2.37%) | 5,020 (2.74%) | 00:03:02 | 3,230 (3.54%) | 82.63% | 65.48% | \$0.00 (0.00%) |
| 6. /fares/ | 5,091 (2.02%) | 4,049 (2.21%) | 00:01:40 | 1,106 (1.21%) | 57.90% | 34.43% | \$0.00 (0.00%) |
| 7. /schedule/9/ | 4,962 (1.97%) | 3,967 (2.17%) | 00:02:55 | 1,099 (1.20%) | 76.68% | 52.66% | \$0.00 (0.00%) |
| 8. /schedule/18/ | 4,929 (1.96%) | 3,892 (2.13%) | 00:02:30 | 960 (1.05%) | 71.46% | 46.26% | \$0.00 (0.00%) |
| 9. /schedule/16/ | 4,877 (1.94%) | 3,910 (2.14%) | 00:03:03 | 1,000 (1.09%) | 71.26% | 48.96% | \$0.00 (0.00%) |
| 10. /schedule/20/ | 4,449 (1.77%) | 3,723 (2.03%) | 00:03:22 | 1,189 (1.30%) | 76.91% | 60.13% | \$0.00 (0.00%) |
| 11. /schedule/15/ | 4,393 (1.74%) | 3,421 (1.87%) | 00:03:20 | 870 (0.95%) | 74.02% | 51.79% | \$0.00 (0.00%) |
| 12. /schedule/14/ | 4,046 (1.61%) | 3,305 (1.81%) | 00:02:52 | 974 (1.07%) | 78.13% | 52.25% | \$0.00 (0.00%) |
| 13. /schedule/21/ | 3,416 (1.36%) | 2,681 (1.47%) | 00:03:00 | 666 (0.73%) | 68.62% | 51.46% | \$0.00 (0.00%) |
| 14. /schedule/5/ | 3,394 (1.35%) | 2,903 (1.59%) | 00:03:18 | 1,123 (1.23%) | 82.19% | 67.88% | \$0.00 (0.00%) |
| 15. /schedule/11/ | 3,239 (1.29%) | 2,570 (1.40%) | 00:02:19 | 551 (0.60%) | 72.88% | 41.86% | \$0.00 (0.00%) |
| 16. /maps-schedules/route-10/ | 3,178 (1.26%) | 2,665 (1.46%) | 00:03:18 | 1,311 (1.44%) | 74.62% | 62.71% | \$0.00 (0.00%) |
| 17. /schedule/35/ | 3,138 (1.25%) | 2,462 (1.35%) | 00:03:16 | 809 (0.89%) | 81.46% | 59.43% | \$0.00 (0.00%) |
| 18. /schedule/4/ | 2,846 (1.13%) | 2,352 (1.29%) | 00:03:23 | 1,188 (1.30%) | 73.82% | 65.11% | \$0.00 (0.00%) |
| 19. /maps-schedules/route-96x/ | 2,780 (1.10%) | 2,310 (1.26%) | 00:03:43 | 1,461 (1.60%) | 71.89% | 61.98% | \$0.00 (0.00%) |
| 20. /schedule/28/ | 2,750 | 2,112 | 00:02:59 | 603 | 72.80% | 46.58% | \$0.00 |

| | | | | | | | | |
|-----|--|------------------|------------------|----------|------------------|--------|---------|-------------------|
| | | (1.09%) | (1.15%) | | (0.66%) | | (0.00%) | |
| 21. | /about/real-time-bus-tracker/ | 2,585 (1.03%) | 1,918 (1.05%) | 00:02:06 | 809 (0.89%) | 42.89% | 50.10% | \$0.00 (0.00%) |
| 22. | /schedule/95X/ | 2,573 (1.02%) | 2,036 (1.11%) | 00:02:14 | 1,000 (1.09%) | 63.80% | 45.74% | \$0.00 (0.00%) |
| 23. | /schedule/314/ | 2,315 (0.92%) | 1,883 (1.03%) | 00:02:33 | 532 (0.58%) | 72.47% | 54.13% | \$0.00 (0.00%) |
| 24. | /schedule/7/ | 2,310 (0.92%) | 1,695 (0.93%) | 00:02:16 | 536 (0.59%) | 78.81% | 49.22% | \$0.00 (0.00%) |
| 25. | /driver-login/ | 2,111 (0.84%) | 1,374 (0.75%) | 00:02:54 | 982 (1.07%) | 46.86% | 57.79% | \$0.00 (0.00%) |
| 26. | /how-to-ride/ | 2,087 (0.83%) | 1,620 (0.89%) | 00:00:33 | 87 (0.10%) | 32.18% | 9.63% | \$0.00 (0.00%) |
| 27. | /schedule/17/ | 2,036 (0.81%) | 1,686 (0.92%) | 00:03:17 | 429 (0.47%) | 79.49% | 56.14% | \$0.00 (0.00%) |
| 28. | /schedule/316/ | 2,026 (0.80%) | 1,596 (0.87%) | 00:02:41 | 352 (0.39%) | 71.88% | 51.92% | \$0.00 (0.00%) |
| 29. | /schedule/19/ | 1,891 (0.75%) | 1,426 (0.78%) | 00:01:54 | 166 (0.18%) | 57.23% | 29.51% | \$0.00 (0.00%) |
| 30. | /about/ | 1,835 (0.73%) | 1,475 (0.81%) | 00:00:48 | 194 (0.21%) | 49.48% | 27.47% | \$0.00 (0.00%) |
| 31. | /schedule/93X/ | 1,806 (0.72%) | 1,405 (0.77%) | 00:03:04 | 725 (0.79%) | 74.76% | 58.14% | \$0.00 (0.00%) |
| 32. | /schedule/310/ | 1,607 (0.64%) | 1,335 (0.73%) | 00:03:02 | 344 (0.38%) | 73.62% | 58.18% | \$0.00 (0.00%) |
| 33. | /schedule/1/ | 1,606 (0.64%) | 1,221 (0.67%) | 00:02:17 | 204 (0.22%) | 71.08% | 41.66% | \$0.00 (0.00%) |
| 34. | /link/ | 1,579 (0.63%) | 1,178 (0.64%) | 00:01:04 | 665 (0.73%) | 50.38% | 35.40% | \$0.00 (0.00%) |
| 35. | /about/jobs/ | 1,511 (0.60%) | 855 (0.47%) | 00:01:56 | 390 (0.43%) | 32.57% | 45.33% | \$0.00 (0.00%) |
| 36. | /schedule/311/ | 1,507 (0.60%) | 1,226 (0.67%) | 00:02:44 | 296 (0.32%) | 75.68% | 47.51% | \$0.00 (0.00%) |
| 37. | /maps-schedules/600-select-service/ | 1,407 (0.56%) | 610 (0.33%) | 00:01:36 | 110 (0.12%) | 29.73% | 25.44% | \$0.00 (0.00%) |
| 38. | /maps-schedules/route-96x/?route=96X | 1,406 (0.56%) | 1,162 (0.64%) | 00:02:57 | 625 (0.68%) | 76.64% | 60.03% | \$0.00 (0.00%) |
| 39. | /maps-schedules/route-10/?route=10 | 1,405 (0.56%) | 1,194 (0.65%) | 00:02:36 | 268 (0.29%) | 80.22% | 54.02% | \$0.00 (0.00%) |
| 40. | /maps-schedules/route-6/?route=6 | 1,334 (0.53%) | 1,174 (0.64%) | 00:04:26 | 484 (0.53%) | 87.63% | 74.74% | \$0.00 (0.00%) |
| 41. | /schedule/321/ | 1,303 (0.52%) | 1,085 (0.59%) | 00:03:19 | 265 (0.29%) | 71.43% | 60.02% | \$0.00 (0.00%) |
| 42. | /schedule/97X/ | 1,276 (0.51%) | 1,009 (0.55%) | 00:02:32 | 544 (0.60%) | 61.51% | 48.43% | \$0.00 (0.00%) |
| 43. | /schedule/36/ | 1,227 (0.49%) | 945 (0.52%) | 00:02:26 | 181 (0.20%) | 73.48% | 43.36% | \$0.00 (0.00%) |
| 44. | /schedule/320/ | 1,223 (0.49%) | 982 (0.54%) | 00:02:32 | 187 (0.20%) | 67.38% | 47.18% | \$0.00 (0.00%) |
| 45. | /fares/clipper-card/ | 1,103 (0.44%) | 921 (0.50%) | 00:02:16 | 267 (0.29%) | 61.80% | 41.25% | \$0.00 (0.00%) |
| 46. | /fares/where-to-buy/ | 891 (0.35%) | 697 (0.38%) | 00:01:23 | 210 (0.23%) | 60.48% | 37.71% | \$0.00 (0.00%) |
| 47. | /fares/online-purchase/ | 835 (0.33%) | 381 (0.21%) | 00:00:17 | 13 (0.01%) | 38.46% | 5.15% | \$0.00 (0.00%) |
| 48. | /public-meetings/ | 827 (0.33%) | 646 (0.35%) | 00:00:31 | 32 (0.04%) | 53.12% | 15.24% | \$0.00 (0.00%) |
| 49. | /how-to-ride/paying-your-fare/ | 773 (0.31%) | 629 (0.34%) | 00:01:18 | 66 (0.07%) | 51.52% | 18.50% | \$0.00 (0.00%) |
| 50. | /schedule/1M/ | 772 (0.31%) | 595 (0.33%) | 00:02:00 | 156 (0.17%) | 65.61% | 35.10% | \$0.00 (0.00%) |

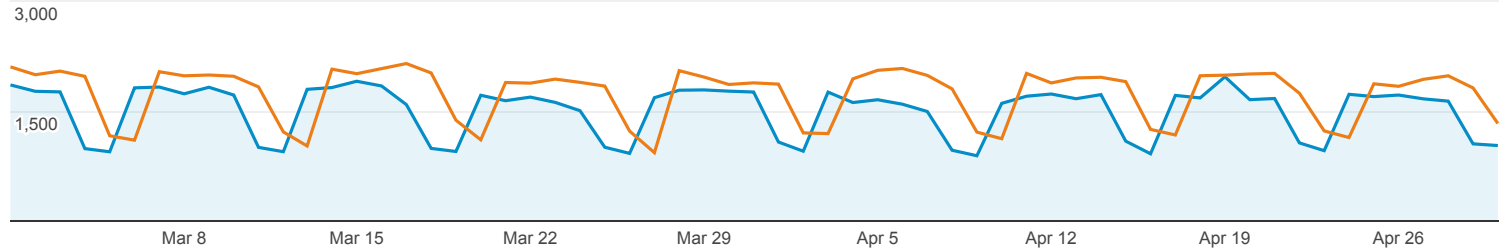
Visitor Report

Mar 1, 2017 - Apr 30, 2017
 Compare to: Mar 1, 2016 - Apr 30, 2016

All Users
 +0.00% Sessions

Report Tab

Mar 1, 2017 - Apr 30, 2017: ● Sessions
 Mar 1, 2016 - Apr 30, 2016: ● Sessions



| User Type | Mobile (Including Tablet) | Sessions | Users | Pageviews | Avg. Session Duration | Pages / Session |
|--------------------------------------|---------------------------|--|--|---|--|--|
| | | 13.61% ▼ 91,401 vs 105,804 | 9.76% ▼ 39,889 vs 44,205 | 14.43% ▼ 251,846 vs 294,305 | 5.79% ▼ 00:02:37 vs 00:02:47 | 0.94% ▼ 2.76 vs 2.78 |
| 1. Returning Visitor | Yes | | | | | |
| Mar 1, 2017 - Apr 30, 2017 | | 48,719 (53.30%) | 10,646 (22.19%) | 123,631 (49.09%) | 00:02:37 | 2.54 |
| Mar 1, 2016 - Apr 30, 2016 | | 56,612 (53.51%) | 11,766 (22.14%) | 151,645 (51.53%) | 00:02:55 | 2.68 |
| % Change | | -13.94% | -9.52% | -18.47% | -10.30% | -5.27% |
| 2. New Visitor | Yes | | | | | |
| Mar 1, 2017 - Apr 30, 2017 | | 21,693 (23.73%) | 21,673 (45.16%) | 54,569 (21.67%) | 00:02:17 | 2.52 |
| Mar 1, 2016 - Apr 30, 2016 | | 22,984 (21.72%) | 22,968 (43.21%) | 61,715 (20.97%) | 00:02:20 | 2.69 |
| % Change | | -5.62% | -5.64% | -11.58% | -2.14% | -6.32% |
| 3. New Visitor | No | | | | | |
| Mar 1, 2017 - Apr 30, 2017 | | 12,187 (13.33%) | 12,180 (25.38%) | 42,775 (16.98%) | 00:02:55 | 3.51 |
| Mar 1, 2016 - Apr 30, 2016 | | 13,901 (13.14%) | 13,887 (26.13%) | 44,657 (15.17%) | 00:02:54 | 3.21 |
| % Change | | -12.33% | -12.29% | -4.21% | 0.59% | 9.26% |
| 4. Returning Visitor | No | | | | | |
| Mar 1, 2017 - Apr 30, 2017 | | 8,802 (9.63%) | 3,488 (7.27%) | 30,871 (12.26%) | 00:03:01 | 3.51 |
| Mar 1, 2016 - Apr 30, 2016 | | 12,307 (11.63%) | 4,532 (8.53%) | 36,288 (12.33%) | 00:02:49 | 2.95 |
| % Change | | -28.48% | -23.04% | -14.93% | 7.00% | 18.95% |

Rows 1 - 4 of 4