

**CCCTA LINK  
MONTHLY OPERATING SUMMARY  
JUNE FY 16/17**

<b>SUMMARY</b>	<b>JUNE FY 15/16</b>	<b>JUNE FY 16/17</b>	<b>YTD FY 15/16</b>	<b>YTD FY 16/17</b>
1 TOTAL CLIENTS	12,418	11,837	144,873	137,290
2 TOTAL ATTENDANTS	640	1,344	8,160	13,063
3 TOTAL COMPANIONS	72	72	682	606
4 TOTAL PASSENGERS	13,130	13,253	153,715	150,959
5 TOTAL SERVICE DAYS	30	30	360	359
6 VEHICLE REVENUE HOURS	6,469	5,917	76,308	69,795
7 VEHICLE SERVICE HOURS	8,174	7,652	95,998	88,650
8 VEHICLE NON REV HOURS	1,705	1,735	19,689	18,855
9 VEHICLE SERVICE MILES	115,784	114,413	1,327,662	1,295,976
10 VEHICLE REVENUE MILES	93,806	91,096	1,089,545	1,051,176
11 VEHICLE NON REV MILES	21,978	23,317	238,117	244,800
12 PASS. PER REVENUE HOUR	2.03	2.24	2.01	2.16
13 CLIENT PER REVENUE HOUR	1.92	2.00	1.90	1.97
14 PASS. PER SERVICE HOUR	1.61	1.73	1.60	1.70
15 PASS. PER SERVICE MILE	0.11	0.12	0.12	0.12
16 PASS. PER REVENUE MILE	0.14	0.15	0.14	0.14
17 TOTAL TRANSFER TRIPS	939	1,101	11,431	11,875
18 SAME DAY TRIPS	121	118	1,354	1,366
19 SUBSCRIPTION TRIPS	6,468	6,964	80,887	74,501
20 DEMAND	5,953	4,888	64,063	62,897
21 FAREBOX REVENUE	\$11,180.93	\$9,918.44	\$132,308.47	\$115,889.17
22 PREPAID CLIENTS	\$12,207.50	\$5,867.00	\$116,079.11	\$79,506.00
23 COLLECTED BILLING	\$28,002.00	\$27,540.00	\$226,618.06	\$316,758.00
24 TOTAL REVENUE COLLECTED	\$51,390.43	\$43,325.44	\$475,005.64	\$512,153.17
25 CHARGEABLE ACCIDENTS	1	1	6	6
26 SERVICE COMPLAINTS	0	0	9	10
27 SERVICE COMMENDATIONS	2	0	25	15
28 SERVICE DENIALS	0	0	0	0
29 ROAD CALLS	1	1	25	22
30 DRIVER TURNOVER	3%	0%	23%	11%
31 SCHEDULE ADHERENCE	86%	75%	81%	74%
32 WHEELCHAIR BOARDING'S	3,056	2,831	36,217	34,677
33 W/C LIFT AVAILABILITY	100%	100%	100%	100%
34 REGISTERED CLIENTS	6,760	6,396	79,056	75,052
35 UNDUPLICATED CLIENTS	1,018	853	12,085	10,547
36 NO-SHOWS	90	227	988	2,392
37 CANCELS	1,326	2,271	18,878	24,022
38 AVG. TRIP LENGTH (MILES)	8.8	8.6	8.6	8.6
39 AVG. SM BUSES IN SERVICE	8	3	8	3
40 AVG. BUSES IN SERVICE	50	47	50	47
41 TOTAL FUEL/GALLONS	17,711	17,709	192,219	190,917
42 FLEET M.P.G.	6.5	6.5	6.9	6.8