2477 Arnold Industrial Way

Concord, CA 94520-5326

(925) 676-7500

countyconnection.com

Agenda Item No. 4.a.

# **CCCTA BOARD OF DIRECTORS**

### MINUTES OF THE REGULAR MEETING

**September 21, 2017** 

### CALL TO ORDER/ROLL CALL/CONFIRM QUORUM

Vice Chair Rob Schroder called the regular meeting of the Board of Directors to order at 9 a.m. Board Members present were Directors Andersen, Dessayer, Diaz, Hudson, Noack, Storer, Tatzin, Wilk and Worth. Director Hoffmeister was absent.

Staff: Ramacier, Chun, Barnes, Carroll, Cerda, Cheung, Cordero, Enis, Forrest, Glenn, Gray, Griscti,

Hedgpeth, Hill, Horta, Joe, Martinez, Mitchell, Nolen, Oliva, Proctor-Williams, Robinson,

Rogers, Rooshen and Taylor

#### **Public Comment:**

Ralph Hoffman, a citizen from Walnut Creek came to speak on the importance of transit with all of the traffic congestion on Highways 680, 24 and 4.

Lauren Rubenstein, a resident of the City of Lafayette spoke on the lack of bus service in Lafayette. She would like to see added service for the western end of Lafayette to serve the schools. An added morning route and one more afternoon route would help parents with the dropping off and picking up of their children. Director Andersen suggested that a more global discussion of school tripper service might be in order at a subsequent Board meeting. General Manager Rick Ramacier said that staff will prepare a presentation on the current schools that are served, the process and timeframe for evaluating service requests, and the considerations that go into what is feasible, for the Board's later consideration.

### **CONSENT CALENDAR**

**MOTION:** Director Noack moved approval of the Consent Calendar, consisting of the following items:

(a) Approval of Minutes of Regular Meeting of August 17, 2017; (b) CCCTA Investment Policy-Quarterly Reporting Requirement. Director Worth seconded the motion and it received the following vote of approval:

Aye: Directors Andersen, Dessayer, Diaz, Hudson, Noack, Schroder, Storer, Tatzin, Wilk

and Worth

No: None Abstain: None

Absent: Director Hoffmeister

#### **REPORT OF CHAIR:**

2016 Employee Chair's Award of the Year

On behalf of the Chair, General Manager Ramacier presented the 2016 Chair's Award to all eleven transit employees who responded to and assisted with the impacts on bus service and passengers due to the large sink hole in Orinda. [List names] Director Worth also acknowledged and thanked the employees for their help with the sink hole impacts.

## Recognition of the General Manager's Award for 2016

Rick Ramacier presented the General Manager's 2016 Employee of the Year award to Trisha Rogers. Scott Mitchell provided remarks about Trisha Rogers' substantial and dedicated contribution to the success of the maintenance department.

# Recognition of 2016 Employees of the Year

Rick Ramacier announced the 2016 Employees of the Year awards by department and thanked each of these individuals for their dedicated service.

**Administration: Juanita Proctor-Williams** 

Maintenance: Jason Blout

**Operations: Paul Harden and Ordice Taylor** 

#### Seating of CCCTA Officers for 2017-2018:

Chair: Rob Schroder Vice Chair: Sue Noack Secretary: Jim Diaz

### <u>Committee Assignment Announcement by Chair Schroder:</u>

Administration & Finance Committee Al Dessayer Laura Hoffmeister Don Tatzin

Marketing, Planning and Legislation Candace Andersen Kevin Wilk Amy Worth

Operations and Scheduling Jim Diaz Dave Hudson Sue Noack Robert Storer

### **REPORT OF GENERAL MANAGER:**

<u>Update on MTC Implementation discussions regarding SB1 State Transit Assistance (STA) Population</u>
Based Funds

Rick Ramacier stated that MTC has not released its plan on how it will allocate the SB1 Population Based Funds, yet. MTC has asked Rick Ramacier for his input regarding the small operators and he has met with

the small operators in the area to discuss all of our needs and wants. As developments occur, he will report back to the Board on the final decisions are.

#### REPORT OF STANDING COMMITTEES

### **Operations & Scheduling Committee**

<u>Updated Policy-on Public Bus Service to Schools</u>

Director Robert Storer stated that the revised policy takes into account what service County Connection can efficiently run to coordinate with school schedules in our service area. Schools must submit the academic school year schedule to County Connection at least 3 months before school starts, so staff have enough time to alter the bus schedules if possible. County Connection will strive to meet the first start bell time and the last end bell time for regular school days. Although we would like to make every request, County Connection must work efficiently and is not a school bus service. We are a public transit company that services schools. Director Noack inquired about where service is provided currently. Director Tatzin inquired on how school requests for new service would be scored.

MOTION: Director Hudson moved approval of Resolution No. 2018-003, approving Updated Policy-For

Public Bus Service to Schools. Director Dessayer seconded the motion and it received the

following vote of approval:

Aye: Directors Andersen, Dessayer, Diaz, Hudson, Noack, Schroder, Storer, Tatzin, Wilk

and Worth

No: None Abstain: None

Absent: Director Hoffmeister

### Sample Draft of Comprehensive Operations Analysis, Route 16

Sean Hedgpeth, Manager of Planning, presented a sample of a comprehensive operations analysis to evaluate service productivity, using Route 16 as an example. In addition to analyzing data collected on the technology aboard buses, he explained that he has been physically riding County Connection buses and talking to our passengers about service, possible route changes and their overall experience riding our buses. The plan is to complete a comprehensive operations analysis for all routes in the next two months. The analysis will be used to develop service restructure proposals for the Board's consideration in order to increase efficiency, and if necessary, to reduce service based on financial limitations.

# **BOARD COMMUNICATION: None**

ADJOURNMENT: Chair Schroder adjourned the regular Board meeting at 9:52 a.m. Minutes prepared by	
Lathina Hill	Date
Assistant to the General Manager	