

TO: O&S Committee

DATE: January 24, 2017

FROM: Ruby Horta
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for December 2017

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY17-18		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	259,477		
Average Weekday	11,753	12,436	
Pass/Rev Hour	14.3	15.1	Standard Goal > 17.0
Missed Trips	0.24%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	28,877	30,404	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in December (11,753 passengers) than November (12,545 passengers) and lower than December 2016 (11,654 passengers) or (3.1%)

Passengers per hour in December was 14.3 which is lower than 15.1 in November and the same as December 2016 when passengers per hour was 15.1.

The percentage of missed trips in December was 0.24%, higher than the prior month (0.10%). The YTD average is 0.11% missed trips.

The number of miles between roadcalls was 28,877 miles in December, higher than the prior month in which there were 19,296 miles between roadcalls. The 12 month average is 30,404 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 259,477 passengers in December, 183,693 passengers had the potential to use a Clipper card aboard County Connection since 75,784 either used an employee sponsored program or the midday free program. About 30.4% of the 183,693 potential Clipper card users paid using Clipper during this month.

TO: O&S Committee

DATE: January 21, 2018

FROM: Ruby Horta
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for January 2018

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY17-18		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	276,037		
Average Weekday	11,701	12,331	
Pass/Rev Hour	13.9	14.9	Standard Goal > 17.0
Missed Trips	0.29%	0.14%	Standard Goal < 0.25%
Miles between Road Calls	40,988	31,044	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in January (11,701 passengers) than December (11,753 passengers) and lower than January 2016 (12,140 passengers) or (3.3%)

Passengers per hour in January was 13.9 which is lower than 14.3 in December and lower than January 2016 when passengers per hour was 15.4

The percentage of missed trips in January was 0.29% higher than the prior month (0.17%). The YTD average is 0.14% missed trips.

The number of miles between roadcalls was 40,988 miles in January, higher than the prior month in which there were 28,877 miles between roadcalls. The 12 month average is 31,044 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 276,037 passengers in January, 199,142 passengers had the potential to use a Clipper card aboard County Connection since 76,895 either used an employee sponsored program or the midday free program. About 33.0% of the 199,142 potential Clipper card users paid using Clipper during this month.