

**To:** Operations & Scheduling Committee

**Date:** 4/23/2018

**From:** Ruby Horta, Director of Planning & Marketing

**Reviewed by:** *WK.*

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**SUBJECT: Public Outreach**

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**Background:**

At the April Board meeting the Board authorized staff to begin the public comment process for the fare and service restructure proposals. Since the two proposals are moving forward at the same time, staff has the ability to combine the public outreach into one and discuss both efforts jointly. Staff anticipates the public comment process will require at least 6 months to complete and will require significant amount of staff time to schedule and staff all meetings.

To date, staff has met with representatives from each City in County Connection's service area. At the request of the San Ramon staff, a meeting was also held with the Alcosta Senior Center's Recreation Supervisor. The feedback from city staff has been positive and they've indicated interest is partnering to promote opportunities for public feedback during the public comment period. In addition to conducting meetings with city staff, County Connection staff will hold at least one public meeting in each of the 11 jurisdictions in our service area. Furthermore, County Connection anticipates meetings with other stakeholders including, but not limited to, Rossmoor, Diablo Valley College, Bishop Ranch, Senior Centers, Kaiser, John Muir Medical, as well as county and social service agencies. In order to ensure regional transit patterns are not negatively impacted by our proposals, we will also meet with neighboring transit agencies including: BART, LAVTA, TriDelta Transit, WestCAT, Amtrak and SolTrans.

Staff anticipates a significant level of interest from the public given the concurrent proposals and will update the Committee on a monthly basis on the status of the meetings and the public's feedback. Staff welcomes any recommendations from Committee members of groups within their respective communities that should be contacted during this process.

**Financial Implications:**

None.

**Recommendation:**

Information only.

**Action Requested:**

None.