

TO: O&S Committee

DATE: March 21, 2018

FROM: Ruby Horta
Director of Planning & Marketing

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for February 2018

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY17-18		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	271,009		
Average Weekday	12,558	12,359	
Pass/Rev Hour	14.9	14.9	Standard Goal > 17.0
Missed Trips	0.11%	0.13%	Standard Goal < 0.25%
Miles between Road Calls	65,287	31,946	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in February (12,558 passengers) than January (11,701 passengers) and higher than February 2017 (12,346 passengers) or (1.6%)

Passengers per hour in February was 14.9 which is higher than 13.9 in January and lower than February 2017 when passengers per hour was 15.7

The percentage of missed trips in February was 0.11% lower than the prior month (0.29%). The YTD average is 0.13% missed trips.

The number of miles between roadcalls was 65,287 miles in February, higher than the prior month in which there were 40,988 miles between roadcalls. The 12 month average is 31,946 miles between roadcalls.

Clipper became available to the public on November 1, 2015. Of a total 271,009 passengers in February, 195,470 passengers had the potential to use a Clipper card aboard County Connection since 75,539 either used an employee sponsored program or the midday free program. About 34.2% of the 195,470 potential Clipper card users paid using Clipper during this month.