

PARATRANSIT RFP-2018-MA-03

QUESTIONS, ANSWERS, AND CLARIFICATIONS
NUMBER 1

1. Will County Connection be willing to answer questions as they are being submitted, rather than waiting till all questions are submitted by the January 28 deadline? **County Connection will accept questions as they come in and provide updates to questions every Friday on our website. It is incumbent on the bidder to keep up with updates that are posted for potential responses to their questions.**
2. To conduct an analysis of the current service, structure best possible strategies, for service delivery and provide insight into service demographics, we would like to request a copy of one month (4 weeks) or at least one full week of specific service data from within the current Trapeze database. **See Trapeze data report.**
3. RFP page 30, item (C) and item (I): Please confirm that County Connection considers the Safety and Training Manager as a key staff position that it would like named with a resume provided in the RFP response. If so will County Connection provide a revised Price Proposal Fixed Monthly Rate price page that reflects this position under Key Personnel Wages/Benefits section or should bidders place these cost under Others category? **County Connection has not named the Safety and Training Manager as a key position. County Connection believes this opens the opportunity for bidders to show creativity and efficiency when promoting a robust safety culture. The bidder must comply with all required federal and state regulations. The safety culture must set the tone, when hiring, training and retaining employees while protecting the physical and financial interest of all stake holders.**
4. Given the importance of retaining members of the current workforce, and consistent with the Labor Code 1070, please provide the following: Contact information (Phone number and/or Email address) for representatives of the ATU Local 1605. **County Connection for the duration of this process will act as a liaison between the bidders and the ATU. Any questions that bidders have at this moment can be directed to Kevin Finn and we will gather appropriate responses from the ATU to the bidders. When a vendor is selected, then the necessary contact information and documents will be made available.**
5. To allow for proper evaluation of the current service, we respectfully request the following information in electronic format. 1. An electronic map of the service area for each Service (250, 260, Alamo Creek, ADA). **Please see attached maps of each service area** 2. For each service: 1. Trip Data by Trip, Trip Start time Timestamp, Trip End time Timestamp, Pickup Location, Drop off Location, Ambulatory Passengers/Using Mobility device, Total passenger count by day of week, and month, Current Driver Schedule, Current Revenue Miles by day of week. **Please see attached report entitled Passenger Count ADA Hybrid Services, Trips ADA vs BART trips report.**
 - a. [Map 250](#)
 - b. [Map 260](#)
 - c. [Map Alamo Creek](#)
 - d. [Map ADA Service Area](#)
 - e. [Passenger Count ADA Hybrid Services](#)