

#### **INTER OFFICE MEMO**

To: Administration & Finance Committee Date: April 10, 2019

From: Erick Cheung, Chief Finance Officer

SUBJECT: Income Statements for the Six Months Ended December 31, 2018

The attached unaudited County Connection Income Statements for the first six months of FY 2019 are presented for your review. The combined expenses of \$18,554,321 for Fixed Route and Paratransit, (Schedule 1), are under budget by 5.3% or \$1,031,023. The expense categories with the most significant variances are:

Wages	\$( 191,140)	( 2.6)%	Operator wages are over budget as service is maintained but guarantees and overtime is highe due to vacancies and employees out on illness. Also, training costs are higher to fill vacant operator positions. Other wages are lower by \$269K due to the Manager of Planning/Community Liaison and Customer Service & Outreach Coordinator positions were vacant during the first quarter and filled during second quarter. The Director of Innovation and Mobility position is vacant with duties reassigned to current planning staff.					
Fringe Benefits	\$( 197,598)	( 3.7)%	Fringe Benefits are under budget due to vacancies but will see medical increases beginning in on January 2019.					
Services	\$(182,921)	( 16.2)%	Services are under mainly due to lower than budget for promotions expense (\$51K), schedules/graphics expense (\$49K), service repairs (\$57K), legal (\$57K) and various other accounts due to timing. This is offset by Clever Device annual maintenance service paid in September for \$239K.					
Materials & Supplies	\$( 50,094)	( 3.5)%	Materials and supplies are lower due to lower diesel fuel costs (\$34K).					
Special Trip Services	\$ 136,342	4.7%	Special Trip Services are over budget as Paratransit revenue hours are up 12.1%.					
Contingency	\$(400,000)	(100.0)%	Not needed currently based on expenses being under budget.					

Fixed route and Paratransit revenues and expenses are presented on **Schedules 2 and 3.** Actual expenses are compared to the year-to-date approved budget. Fixed route expenses are -7.1% under budget and Paratransit expenses are 5.4% over budget.

The combined revenues are also over/(under) budget. The most significant variances:

Passenger fares/special fares	\$ 89,795	3.9%	Fixed route passenger fares/special fares are \$102.5K higher than budget but staff assumed a decrease of 3.0% for fixed route in the budget due to past trends. Paratransit fares are \$12.8K lower than budget. Compared to the same period in the prior year, Fixed route is \$5K or 0.2% higher due to special fares agreements; Paratransit is \$6.7K lower and appears to be timing of billings.
TDA revenue earned	\$(1,423,925)	(15.4)%	TDA revenue is lower due to lower than expected expenses.
Other revenue	\$ 86,120	97.2%	LAIF interest rates have nearly doubled from previous year from 1.2% to 2.4% which has brought in an additional \$52K and sale of Paratransit Vehicles \$21K.
Other operating assistance	\$ 198,754	22.0%	The difference is mainly due to timing since the full amount of Lifeline Funds for \$300K.

#### Fixed Route Operator Wages (Schedule 4)

Schedule 4 compares various components of operator wages with the budget.

- Platform (work time) is 0.4% or \$14,996 over budget.
- Guarantees and Overtime is 8.0% or \$29,183 over budget.
- Training is 46.1% or \$34,943 over budget.
- Overall wages for operators are 1.9% over budget.

#### **Statistics (Schedule 6)**

**Schedule 6** provides selected statistical information for the current year compared to the last two years:

#### Fixed route:

- Passenger fares/special fares are 0.2% more than FY 2018 and 2.9% more than FY 2017.
- The farebox recovery ratio is lower compared to FY 2018 and FY 2017. The ratio is 14.1% in FY 2019; 14.9% in FY 2018 and FY 2017.
- Operating expenses are 5.7% more than in FY 2018 and 9.0% more than FY 2017.
- Fixed route revenue hours are 1.1% more than FY 2018 and 1.6% more than FY 2017.
- The cost per revenue hour has increased 4.6% compared to FY 2018 and 7.3% compared to FY 2017.
- Passengers have decreased -2.8% compared to FY 2018 and -5.4% compared to FY 2017.
- The cost per passenger has increased 8.8% compared to FY 2018 and 15.2% compared to FY 2017.
- Passengers per revenue hour has decreased -3.8% compared to FY 2018 and -6.9% compared to FY 2017.

#### Paratransit:

- Passenger fares have decreased -2.7% compared to FY 2018 and -7.3% compared to FY 2017.
- The farebox ratio is more than FY 2018 and less than FY 2017. The ratio is 7.8% in FY 2019; 9.1% in FY 2018; and 9.8% in FY 2017.
- Expenses have increased 14.1% compared to FY 2018 and 16.3% compared to FY 2017. Due to increase of 3% with First Transit for FY 2019 and revenue hours increasing as noted below.
- Revenue hours are 12.1% more than FY 2018 and 10.2% in FY 2017.
- Passengers have increased 1.7% compared to FY 2018 and 0.3% compared to FY 2017.
- The cost per passenger has increased 12.2% since FY 2018 and 16.0% compared to FY 2017.
- Paratransit passengers per revenue hour have decreased -9.3% compared to FY 2018 and -9.0% compared to FY 2017.

## FY 2019 Year to Date Comparison of Actual vs Budget Combined Fixed Route and Paratransit Income Statement For the Six Months Ended December 31, 2018

		Actual		Budget		Variance	% Variance
Revenues							
Passenger fares	\$	1,620,346	\$	1,557,407	\$	62,939	4.0%
Special fares		795,002		768,147		26,856	3.5%
		2,415,348		2,325,553		89,795	3.9%
Advertising		320,918		297,270		23,648	8.0%
Safe Harbor lease		17,061		8,825		8,236	93.3%
Other revenue		174,684		88,564		86,120	97.2%
Federal operating		695,635		696,400		(765)	-0.1%
TDA earned revenue		7,825,020		9,248,945		(1,423,925)	-15.4%
STA revenue		2,842,570		2,842,570		-	0.0%
Measure J		3,159,411		3,172,297		(12,886)	-0.4%
Other operating assistance		1,103,674		904,920		198,754	22.0%
	_	16,138,973	_	17,259,791	_	(1,120,818)	-6.5%
Total Revenue	\$	18,554,321	\$	19,585,344	\$	(1,031,023)	-5.3%
Expenses							
Wages- Operators	\$	4,273,052	\$	4,195,093	\$	77,959	1.9%
Wages-Other		2,983,205		3,252,304		(269,099)	-8.3%
•		7,256,257		7,447,397		(191,140)	-2.6%
Fringe Benefits		5,106,364		5,303,962		(197,598)	-3.7%
Services		944,279		1,127,200		(182,921)	-16.2%
Materials & Supplies		1,396,289		1,446,383		(50,094)	-3.5%
Utilities		158,067		190,025		(31,958)	-16.8%
Insurance		425,388		476,276		(50,888)	-10.7%
Taxes		97,230		130,908		(33,678)	-25.7%
Leases and Rentals		27,857		26,388		1,469	5.6%
Miscellaneous		82,343		112,900		(30,557)	-27.1%
Special Trip Services		3,060,247		2,923,905		136,342	4.7%
Operations		18,554,321		19,185,344		(631,023)	-3.3%
Contingency Reserve		-		400,000		(400,000)	-100.0%
Total Expenses	\$	18,554,321	\$	19,585,344	\$	(1,031,023)	-5.3%
Net Income (Loss)	\$	-	\$	-	\$	-	
Revenue Hours		153,177		147,779		5,398	3.7%
Cost per Rev Hr	\$	120.95	\$	132.35	\$	(11.40)	-8.6%
Passengers		1,725,646		1,772,667		(47,021)	-2.7%
Cost per Passenger	\$	10.75	\$	11.05	\$	(0.30)	-2.7%
Farebox ratio	7	13.0%	•	11.9%	•	1.1%	9.6%

(fares, spec fares/Oper exp-w/o contingency-leases)

**Schedule 1-Combined Fixed Route & Paratransit** 

# FY 2019 Year to Date Comparison of Actual vs Budget Fixed Route Income Statement

For the Six Months Ended December 31, 2018

		Actual		Budget		Variance	% Variance
Revenues							
Passenger fares	\$	1,379,382	\$	1,303,657	\$	75,725	5.8%
Special fares		795,002		768,147		26,856	3.5%
		2,174,384		2,071,803		102,581	5.0%
Advertising		320,918		297,270		23,648	8.0%
Safe Harbor lease		17,061		8,825		8,236	93.3%
Other revenue		174,684		88,514		86,170	97.4%
TDA earned revenue		6,865,083		8,445,736		(1,580,653)	-18.7%
STA revenue		2,528,196		2,528,196		-	0.0%
Measure J		2,354,667		2,367,553		(12,886)	-0.5%
Other operating assistance		1,020,380		835,920		184,460	22.1%
		13,280,989		14,572,014		(1,291,025)	-8.9%
Total Revenue	\$	15,455,373	\$	16,643,817	\$	(1,188,444)	-7.1%
Expenses							
Wages- Operators	\$	4,273,052	\$	4,195,093	\$	77,959	1.9%
Wages-Other	\$	2,901,337	·	3,166,041	·	(264,704)	-8.4%
<b>G</b>		7,174,389		7,361,134		(186,745)	-2.5%
Fringe Benefits	\$	5,061,900		5,265,773		(203,873)	-3.9%
Services	\$	915,370		1,107,900		(192,530)	-17.4%
Materials & Supplies	\$ \$	1,394,523		1,444,183		(49,660)	-3.4%
Utilities		147,037		176,275		(29,238)	-16.6%
Insurance	\$ \$ \$	425,388		476,276		(50,888)	-10.7%
Taxes	\$	97,230		130,758		(33,528)	-25.6%
Leases and Rentals	\$	27,857		26,388		1,469	5.6%
Miscellaneous	\$	82,343		112,475		(30,132)	-26.8%
Purchased Transportation	\$	129,336		142,655		(13,319)	-9.3%
Operations		15,455,373		16,243,817		(788,444)	-4.9%
Contingency Reserve		-		400,000		(400,000)	
Total Expenses	\$	15,455,373	\$	16,643,817	\$	(1,188,444)	-7.1%
Net Income (Loss)	\$	-	\$	-	\$	-	
Revenue Hours		113,992		112,804		1,188	1.1%
Cost per Rev Hr	\$	135.34	\$	147.31	\$	(11.97)	<b>-8.1%</b>
Passengers		1,656,571		1,704,772		(48,201)	-2.8%
Cost per Passenger	\$	9.33	\$	9.76	\$	(0.43)	-4.4%
Passengers per Rev Hr	•	14.53	•	15.11	•	(0.58)	-3.8%
Farebox recovery ratio		14.1%		12.8%		1.3%	10.3%
arebox recovery radio		14.170		12.0%		1.3/0	10.5/0

(fares,spec fares/Oper exp-w/o contingency-leases)

**Schedule 2-Fixed Route** 

#### **Paratransit Income Statement**

# FY 2019 Year to Date Comparison of Actual vs Budget For the Six Months Ended December 31, 2018

	Actual		Budget	Variance	% Variance	
Revenues						
Passenger fares	\$	240,964	\$ 253,750	\$	(12,786)	-5.0%
		240,964	253,750		(12,786)	-5.0%
Other revenue		-	\$ 50		(50)	-100.0%
Federal operating	\$	695,635	696,400		(765)	-0.1%
TDA earned revenue	\$	959,937	803,209		156,728	19.5%
STA revenue	\$ \$	314,374	314,374		-	0.0%
Measure J	\$	804,744	804,744		-	0.0%
Other operating assistance	\$	83,294	69,000		14,294	20.7%
		2,857,984	2,687,777		170,207	6.3%
Total Revenue	\$	3,098,948	\$ 2,941,527	\$	157,421	5.4%
Expenses						
Wages-Other	\$	81,868	\$ 86,263	\$	(4,395)	-5.1%
-		81,868	86,263		(4,395)	-5.1%
Fringe Benefits	\$	44,464	38,189		6,275	16.4%
Services		28,909	19,300		9,609	49.8%
Materials & Supplies	\$ \$ \$	1,766	2,200		(434)	-19.7%
Utilities	\$	11,030	13,750		(2,720)	-19.8%
Taxes	\$	-	150		(150)	-100.0%
Miscellaneous	\$	-	425		(425)	-100.0%
Special Trip Services	\$	2,930,911	2,781,250		149,661	5.4%
Total Expenses	\$	3,098,948	\$ 2,941,527	\$	157,421	5.4%
Net Income (Loss)	\$	-	\$ -	\$	-	
Revenue Hours		39,185	34,975		4,210	12.0%
Cost per Rev Hr	\$	79.09	\$ 84.10	\$	(5.02)	-6.0%
Passengers		69,075	67,895		Ì,180	1.7%
Cost per Passenger	\$	44.86	\$ 43.32	\$	1.54	3.6%
Passengers per Rev Hr	-	1.76	1.94		(0.18)	-9.2%
Farebox ratio		7.8%	8.6%		-0.9%	-9.9%
(fares spec fares/Oper exp-leases)		2.370	2.070		2.370	2.270

(fares,spec fares/Oper exp-leases)

Schedule 3- Paratransit

## **Operator Wages**

## For the Six Months Ended December 31, 2018

	Year to Date								
		Actual		Budget		Variance	% Variance		
Platform/report/turn in		3,401,778	\$	3,386,781	\$	14,996	0.4%		
Guarantees		153,382	\$	126,400		26,982	21.3%		
Overtime		210,623	\$	208,422		2,201	1.1%		
Spread		117,925	\$	112,369		5,556	4.9%		
Protection		149,887	\$	148,217		1,671	1.1%		
Travel		115,994	\$	120,784		(4,790)	-4.0%		
Training		110,762	\$	75,819		34,943	46.1%		
Other Misc		12,702	\$	16,301		(3,600)	-22.1%		
	\$	4,273,052	\$	4,195,093	\$	77,959	1.9%		

## Other Revenue; Other Operating Assistance; Miscellaneous Expenses For the Six Months Ended December 31, 2018

Other Revenue	
Investment income (interest)	\$ 76,193
ADA Database Management revenue	75,000
Paypal shipping revenue	549
RTC card revenue	1,576
Various	21,366
	\$ 174,684
Other Operating Assistance	
RM2	\$ 72,670
Homeland Security ITS	59,581
BART feeder revenue	413,062
LCTOP	175,067
Lifeline grant	300,000
	\$ 1,020,380
Miscellaneous Expenses	
Staff Travel Expense	\$ 23,873
CTA Conference	15,396
APTA Dues	17,748
Employee functions	15,736
Business Expense, GM	632
Employee Awards/Pins	2,318
Paypal fees	1,423
Training	1,845
Various other	3,372
	\$ 82,343

# FY 2019 Year to Date Comparison of FY 2018 Actual & FY 2017 Actual Statistics

## For the Six Months Ended December 31, 2018

		Actual		Actual	Variance Actual 2019 to		Actual	Variance Actual 2019 to
		FY2019		FY2018	Actual 2018		FY2017	Actual 2017
Fixed Route								
Fares	\$	1,379,382	\$	1,384,181	-0.3%	\$	1,433,789	-3.8%
Special Fares		795,002		784,988	1.3%		679,903	16.9%
Total Fares	\$	2,174,384	\$	2,169,169	0.2%	\$	2,113,692	2.9%
Fares box recovery ratio		14.1%		14.9%	-5.2%		14.9%	-5.6%
Operating Exp (Less leases)	\$	15,427,516	\$	14,595,697	5.7%	\$	14,151,192	9.0%
Revenue Hours		113,992		112,804	1.1%		112,187	1.6%
Cost per Rev Hour	\$	135.34	\$	129.39	4.6%	\$	126.14	7.3%
Passengers		1,656,571		1,704,772	-2.8%		1,751,146	-5.4%
Cost per Passenger	\$	9.31	\$	8.56	8.8%	\$	8.08	15.2%
Passengers per Rev Hr		14.53		15.11	-3.8%		15.61	-6.9%
Paratransit								
raiaudiisil								
Fares	2	240 964	Φ.	2/17 75/	-2 7%	<b>\$</b>	260 012	_7 3%

Fares	\$ 240,964	\$ 247,754	-2.7%	\$ 260,012	-7.3%
Fares box recovery ratio	7.8%	9.1%	-14.8%	9.8%	-20.3%
Operating Exp (Less leases)	\$ 3,098,948	\$ 2,715,731	14.1%	\$ 2,663,609	16.3%
Revenue Hours Cost per Rev Hour	\$ 39,185 79.09	\$ 34,950 77.70	12.1% 1.8%	\$ 35,552 74.92	10.2% 5.6%
Passengers Cost per Passenger	\$ 69,075 44.86	\$ 67,895 40.00	1.7% 12.2%	\$ 68,867 38.68	0.3% 16.0%
Passengers per Rev Hr	1.76	1.94	-9.3%	1.94	-9.0%