

PARATRANSIT RFP-2018-MA-03

QUESTIONS, ANSWERS, AND CLARIFICATIONS NUMBER 5

1. Please indicate whether the employees on labor code 1070 are part-time (PT) for full-time (FT).
[See 1070 Information Union](#)

2. The labor code 1070 shows 6 dispatchers and 8 reservationists, with no schedulers, trainers, clerks, or administrative personnel. Please indicate whether the labor code 1070 information is accurate. Please provide an updated labor code 1070 report showing any revisions.

[See 1070 Information Union](#)

3. Please provide the tentative union wages for hourly staff that are currently not part of the Union.

[See 1070 Information Union](#)

4. Please indicate which employees on the labor code 1070 participate in the medical benefits program.

[See 1070 Information Union](#)

5. In order for all bidders to develop a consistent cost and provide a comparable basis for cost evaluation, please provide the annual amount of billable service hours for all services during each year of the contract that all bidders should use to develop their cost proposal.

This has been provided in Questions, Answers and Clarifications number 2 Attachment 3

6. Please indicate whether the MOPS report (attachment 5) includes the hours for all services offered by CCCTA that is contemplated in this RFP.

This only includes ADA LINK service. Please see attachment Passenger ADA and Hybrids service hours

7. Please provide the number of trips by month for the last 12 months that do not meet the 90% on-time criteria.

[See OTP below 90% report](#)

8. Please indicate whether the contractor will have to pay for the airtime for the tablets. If yes, is this cost included the \$20,000 driver mate cost mentioned in the Q&A.

The contractor will not have to pay for airtime.

9. Please indicate what modules are included in the driver mate cost (e.g. passenger booking, cancellations, tracking and monitoring, etc.)

Tracking, monitoring, No-show request, Canned messages, text messaging, No-show count down, 3 hour job window

10. Please indicate whether the contractor will have to obtain quotes from Trapeze and pay Trapeze directly or whether CCCTA will maintain the relationship with Trapeze and bill back the contractor for the Trapeze cost.

County Connection will maintain its relationship with Trapeze and present the Contractor with the invoice.

11. The NTD data provided in Q&A 40 does not have the vehicle hours and vehicle miles and other data that is submitted to the FTA. Please provide the full NTD report for the FY17/18 for each service.

[See Monthly Ridership NTD 2](#)

12. Please indicate whether the contractor will be responsible for paying for the driver mate cost.

Please see RFP, regarding specifics on Driver mate cost. Upfront cost are not the contractor's responsibility.

13. If yes, please provide the anticipated implementation date so that all bidders can include this cost in their cost proposal.

Implementation date is scheduled for August 2019.

14. Please confirm that billable time is based on service hours which includes revenue hours plus deadhead hours excluding lunch breaks and service interruptions.

Billable time is service hours minus, fueling, lunch, breaks and unproductive slack time.

15. The Price Proposal for Hourly Rate Rate/Service Hour form appears to require fuel to be added in as a captured cost and thus would become included in the contractor's rate. We are requesting clarification on the handling of fuel prices. Is fuel a pass-through expense or should proposers include the cost of fuel in their quoted prices? If fuel is a pass-through expense, should proposers delete that line from their pricing submittals? (We are in the process of entering information into the pricing pages and have identified what appears to be a contradiction between the narrative in Paragraph d. Vehicle Fueling, PART II –SCOPE OF WORK, pg. 40, and the Price Proposal for Hourly Rate Rate/Service Hour form in EXHIBIT A, FORM OF PROPOSAL, pg.76. Paragraph d. Vehicle Fueling, states: CONTRACTOR is responsible for the purchase and fueling of all vehicles described in this RFP. Fuel is a pass-through cost and should be submitted separately)

Please see new price sheet In Addendum #4 FUEL HAS BEEN REMOVED

16. Please indicate whether mechanics are part of the Union.

No