

INTER OFFICE MEMO

To: Administration & Finance Committee Date: June 5, 2019

From: Erick Cheung, Chief Finance Officer

SUBJECT: Income Statements for the Six Months Ended March 31, 2019

The attached unaudited County Connection Income Statements for nine months of FY 2019 are presented for your review. The combined expenses of \$27,839,774 for Fixed Route and Paratransit, (Schedule 1), are -4.6% under the budget or -\$1,347,418. The expense categories with the most significant variances are:

Wages	\$(132,513)	(1.2)%	Operator wages are over budget as service is maintained but guarantees and overtime is higher due to vacancies and employees out on illness late 2018 and beginning this calendar year by \$145K. Other wages are lower by \$278K due to the Manager of Planning/Community Liaison and Customer Service & Outreach Coordinator positions were vacant during the first quarter and filled during second quarter of the fiscal year. The Director of Innovation and Mobility position is vacant with duties reassigned to planning staff.
Fringe Benefits	\$(280,839)	(3.5)%	Fringe Benefits are under budget due to vacancies but medical & cafeteria premiums rising in January 2019 based on MOUs.
Services	\$(327,087)	(19.3)%	Services are under budget due to lower promotions expense for \$82K, legal services of \$81K, and service vehicle repair for \$55K.
Materials & Supplies	\$(146,230)	(6.7)%	Materials and supplies are lower due to lower diesel fuel costs of \$184K, but offset by higher repair parts expenses of \$112K.
Special Trip Services	\$ 312,504	7.1%	Special Trip Services are over budget as Paratransit revenue hours are up 15.1%.
Contingency	\$(600,000)	(100.0)%	Not needed based on expenses being under budget.

Fixed route and Paratransit revenues and expenses are presented on **Schedules 2 and 3.** Actual expenses are compared to the year-to-date approved budget. Fixed route expenses are -6.8% under budget and Paratransit expenses are 7.5% over budget.

The combined revenues are also under budget. The most significant variances:

Passenger fares/special fares	\$ 170,386	5.0%	Fixed route passenger fares/special fares are \$169K higher than budget since staff assumed a decrease of 3.0% based on past trends. Also, fares were increased on March 10 th for both. Compared to the same period in the prior year, fixed route is 0.1% lower; paratransit is 0.7% lower than prior year.
TDA revenue earned	\$(2,259,911)	(16.6)%	TDA revenue is lower due to lower than expected expenses.
STA revenue	\$499,207	11.7%	STA is over budget because MTC allocated remaining one time population based funds for \$785K.
Other revenue	\$112,311	84.5%	LAIF interest rates have nearly doubled from previous year from 1.2% to 2.4% which has brought in an additional \$106K.

Fixed Route Operator Wages (Schedule 4)

Schedule 4 compares various components of operator wages with the budget.

- Platform (work time) is \$50,500 or 1.0% over budget.
- Guarantees and Overtime are \$62,566 or 12.6% over budget due to vacancies and sick time.
- Training is \$15,344 or 13.6% over budget.
- Overall wages for operators are \$145,034 or 2.3% over budget.

Statistics (Schedule 6)

Schedule 6 provides selected statistical information for the current year compared to the last two years:

Fixed route:

- Passenger fares/special fares are 1.0% more than FY 2018 and 2.3% more than FY 2017.
- The farebox recovery ratio is 4.2% less than FY 2018 and 6.0% lower than FY 2017. The ratio is 14.0% in FY 2019; 14.6% in FY 2018 and 14.9% in FY 2017.
- Operating expenses are 5.4% more than in FY 2018 and 8.8% more than in FY 2017.
- Fixed route revenue hours are 1.3% more than FY 2018 and 3.5% more than FY 2017.
- The cost per revenue hour has increased 4.1% compared to FY 2018 and 5.1% compared to FY 2017.
- Passengers have decreased 4.0% compared to FY 2018 and 6.8% compared to FY 2017.
- The cost per passenger has increased 9.8% compared to FY 2018 and 16.7% compared to FY 2017.
- Passengers per revenue hour has decreased -5.2% compared to FY 2018 and -10.0% compared to FY 2017.

Paratransit:

- Passenger fares have decreased 0.7% compared to FY 2018 and increased 0.6% compared to FY 2017.
- The farebox ratio is less than FY 2018 and FY 2017. The ratio is 8.1% in FY 2019; 9.4% in FY 2018; and 9.7% in FY 2017.
- Expenses have increased 15.6% compared to FY 2018 and 20.9% compared to FY 2017.
- Revenue hours are 15.1% more than FY 2018 and 14.5% in FY 2017.
- Passengers have increased 2.4% compared to FY 2018 and 1.2% compared to FY 2017.
- The cost per passenger has increased 12.9% since FY 2018 and 19.4% compared to FY 2017.
- Paratransit passengers per revenue hour have decreased 11.0% compared to FY 2018 and 11.6% compared to FY 2017.

FY 2019 Year to Date Comparison of Actual vs Budget Combined Fixed Route and Paratransit Income Statement For the Nine Months Ended March 31, 2019

		Actual		Budget	Variance	% Variance
Revenues						
Passenger fares	\$	2,404,927	\$	2,288,604	\$ 116,323	5.1%
Special fares		1,203,782		1,149,720	54,062	4.7%
		3,608,709		3,438,323	170,386	5.0%
Advertising		469,667		445,905	23,762	5.3%
Safe Harbor lease		26,468		13,238	13,230	99.9%
Other revenue		245,156		132,845	112,311	84.5%
Federal operating		1,040,635		1,044,600	(3,965)	-0.4%
TDA earned revenue		11,394,920		13,654,831	(2,259,911)	-16.6%
STA revenue		4,763,060		4,263,853	499,207	11.7%
Measure J		4,842,041		4,758,445	83,596	1.8%
Other operating assistance		1,460,718		1,446,752	13,967	1.0%
		24,242,665		25,760,468	(1,517,803)	-5.9%
Total Revenue	\$	27,851,374	\$	29,198,792	\$ (1,347,418)	-4.6%
Expenses						
Wages- Operators	\$	6,375,266	\$	6,230,232	\$ 145,034	2.3%
Wages-Other		4,479,138		4,756,685	(277,547)	-5.8%
· ·		10,854,404		10,986,917	(132,513)	-1.2%
Fringe Benefits		7,672,362		7,953,201	(280,839)	-3.5%
Services		1,363,712		1,690,799	(327,087)	-19.3%
Materials & Supplies		2,031,044		2,177,274	(146,230)	-6.7%
Utilities		267,609		285,038	(17,429)	-6.1%
Insurance		655,897		714,413	(58,516)	-8.2%
Taxes		139,061		196,361	(57,300)	-29.2%
Leases and Rentals		41,529		39,581	1,948	4.9%
Miscellaneous		127,394		169,350	(41,956)	-24.8%
Special Trip Services		4,698,362		4,385,858	312,504	7.1%
Operations		27,851,374		28,598,792	(747,418)	-2.6%
Contingency Reserve		-		600,000	(600,000)	-100.0%
Total Expenses	\$	27,851,374	\$	29,198,792	\$ (1,347,418)	-4.6%
Net Income (Loss)	\$	-	\$	-	\$ -	
Revenue Hours		232,628		222,498	10,130	4.6%
Cost per Rev Hr	\$	119.55	\$	131.05	\$ (11.51)	-8.8%
Passengers	•	2,544,811	•	2,644,473	(99,662)	-3.8%
Cost per Passenger	\$	10.94	\$	11.04	\$ (0.10)	-0.9%
Farebox ratio		13.0%		11.8%	1.2%	10.0%

(fares,spec fares/Oper exp-w/o contingency-leases)

Schedule 1-Combined Fixed Route & Paratransit

FY 2019 Year to Date Comparison of Actual vs Budget Fixed Route Income Statement For the Nine Months Ended March 31, 2019

	Actual		Budget			Variance	% Variance
Revenues							
Passenger fares	\$	2,022,909	\$	1,907,979	\$	114,930	6.0%
Special fares		1,203,782		1,149,720		54,062	4.7%
		3,226,691		3,057,698		168,993	5.5%
Advertising		469,667		445,905		23,762	5.3%
Safe Harbor lease		26,468		13,238		13,230	99.9%
Other revenue		245,156		132,770		112,386	84.6%
TDA earned revenue		10,066,284		12,450,015		(2,383,731)	-19.1%
STA revenue		4,291,500		3,792,293		499,207	13.2%
Measure J		3,447,426		3,551,330		(103,904)	-2.9%
Other operating assistance		1,333,801		1,343,252		(9,451)	-0.7%
	-	19,880,302		21,728,802		(1,848,500)	-8.5%
Total Revenue	\$	23,106,993	\$	24,786,501	\$	(1,679,508)	-6.8%
Expenses							
Wages- Operators	\$	6,375,266	\$	6.230.232	\$	145.034	2.3%
Wages-Other	Ψ	4,358,379	Ψ	4,627,291	Ψ	(268,912)	-5.8%
rrages oute.		10,733,645		10,857,523		(123,878)	-1.1%
Fringe Benefits		7,602,394		7,895,917		(293,523)	-3.7%
Services		1,327,053		1,661,849		(334,796)	-20.1%
Materials & Supplies		2,026,237		2,173,974		(147,737)	-6.8%
Utilities		252,760		264,413		(11,653)	-4.4%
Insurance		655,897		714,413		(58,516)	-8.2%
Taxes		139,061		196,136		(57,075)	-29.1%
Leases and Rentals		41,529		39,581		1,948	4.9%
Miscellaneous		127,394		168,712		(41,318)	-24.5%
Purchased Transportation		201,023		213,983		(12,960)	-6.1%
Operations		23,106,993		24,186,501		(1,079,508)	-4.5%
Contingency Reserve		-		600,000		(600,000)	
Total Expenses	\$	23,106,993	\$	24,786,501	\$	(1,679,508)	-6.8%
Net Income (Loss)	\$	-	\$	-	\$	-	
Revenue Hours		172,326		170.156		2,170	1.3%
Cost per Rev Hr	\$	133.85	\$	145.44	\$	(11.59)	-8.0%
Passengers	7	2,440,990	7	2,543,090	7	(102,100)	-4.0%
Cost per Passenger	\$	9.47	\$	9.75	\$	(0.28)	-2.9%
Passengers per Rev Hr	Ψ	14.16	Ψ	14.95	Ψ	(0.78)	-5.2%
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Farebox recovery ratio		14.0%		12.7%		1.3%	10.5%

(fares,spec fares/Oper exp-w/o contingency-leases)

Schedule 2-Fixed Route

Paratransit Income Statement

FY 2019 Year to Date Comparison of Actual vs Budget For the Nine Months Ended March 31, 2019

		Actual		Budget		Variance	% Variance
Revenues							
Passenger fares	\$	382,018	\$	380,625	\$	1,393	0.4%
		382,018		380,625		1,393	0.4%
Other revenue		-		75		(75)	-100.0%
Federal operating		1,040,635		1,044,600		(3,965)	-0.4%
TDA earned revenue		1,328,636		1,204,816		123,820	10.3%
STA revenue		471,560		471,560		-	0.0%
Measure J		1,394,615		1,207,115		187,500	15.5%
Other operating assistance		126,917		103,500		23,417	22.6%
		4,362,363		4,031,666		330,697	8.2%
Total Revenue	\$	4,744,381	\$	4,412,291	\$	332,090	7.5%
Expenses							
Wages-Other	\$	120,759	\$	129,394	\$	(8,635)	-6.7%
		120,759		129,394		(8,635)	-6.7%
Fringe Benefits		69,968		57,284		12,684	22.1%
Services		36,659		28,950		7,709	26.6%
Materials & Supplies		4,807		3,300		1,507	45.7%
Utilities		14,849		20,625		(5,776)	-28.0%
Taxes		-		225		(225)	-100.0%
Miscellaneous		-		638		(638)	-100.0%
Special Trip Services		4,497,339		4,171,875		325,464	7.8%
Total Expenses	\$	4,744,381	\$	4,412,291	\$	332,090	7.5%
Net Income (Loss)	\$	-	\$	-	\$	-	
Revenue Hours		60,302		52,342		7,960	15.2%
Cost per Rev Hr	\$	78.68	\$	84.30	\$	(5.62)	-6.7%
Passengers	-	103,821	-	101,383	-	2 ,438	2.4%
Cost per Passenger	\$	45.70	\$	43.52	\$	2.18	5.0%
Passengers per Rev Hr	•	1.72	•	1.94	•	(0.22)	-11.1%
Farebox ratio		8.1%		8.6%		-0.6%	-6.7%
(fares,spec fares/Oper exp-leases)		2		2.270		0.070	J., , 0

Schedule 3- Paratransit

Operator Wages

For the Nine Months Ended March 31, 2019

Year to Date									
		Actual		Budget		Variance	% Variance		
Platform/report/turn in	\$	5,080,289	\$	5,029,789	\$	50,500	1.0%		
Guarantees		229,042		187,719		41,323	22.0%		
Overtime		330,776		309,533		21,244	6.9%		
Spread		177,430		166,882		10,548	6.3%		
Protection		248,119		220,120		27,999	12.7%		
Travel		162,469		179,379		(16,910)	-9.4%		
Training		127,945		112,601		15,344	13.6%		
Other Misc		19,196		24,210		(5,014)	-20.7%		
	\$	6,375,266	\$	6,230,232	\$	145,034	2.3%		

Other Revenue; Other Operating Assistance; Miscellaneous Expenses For the Nine Months Ended March 31, 2019

Other Revenue	
Investment income (interest)	\$ 142,287
ADA Database Management revenue	75,000
Paypal Shipping revenue	711
RTC card revenue	2,285
Various	24,873
	\$ 245,156
Other Operating Assistance	
RM2	\$ 109,004
BART feeder revenue	619,593
LCTOP	270,912
Lifeline grant	225,000
Homeland Security ITS	89,372
Special Planning Grant Revenue	19,920
	\$ 1,333,801
Miscellaneous Expenses	
Board Travel Expense	\$ 3,943
Staff Travel Expense	42,554
CTA Conference	15,396
APTA Dues	26,622
Employee functions	22,109
Business Expense, GM	1,145
Employee Awards/Pins	2,489
Paypal fees	2,053
Training	6,535
Various other	4,548
	\$ 127,394

FY 2019 Year to Date Comparison of FY 2018 Actual & FY 2017 Actual Statistics

For the Nine Months Ended March 31, 2019

	Actual	Actual	Variance	Actual		Variance
	FY2019	FY2018	Actual 2019 to Actual 2018		FY2017	Actual 2019 to Actual 2017
Fixed Route	1 12010	1 12010	7101441 2010		1 12017	7101441 2017
Fares	\$ 2,022,909	\$ 2,025,831	-0.1%	\$	2,130,717	-5.1%
Special Fares	1,203,782	1,169,629	2.9%		1,023,372	17.6%
Total Fares	\$ 3,226,691	\$ 3,195,460	1.0%	\$	3,154,089	2.3%
Fares box recovery ratio	14.0%	14.6%	-4.2%		14.9%	-6.0%
Operating Exp (Less leases)	\$ 23,065,464	\$ 21,882,788	5.4%	\$	21,200,301	8.8%
Revenue Hours	172,326	170,156	1.3%		166,443	3.5%
Cost per Rev Hour	\$ 133.85	\$ 128.60	4.1%	\$	127.37	5.1%
Passengers	2,440,990	2,543,090	-4.0%		2,618,435	-6.8%
Cost per Passenger	\$ 9.45	\$ 8.60	9.8%	\$	8.10	16.7%
Passengers per Rev Hr	14.16	14.95	-5.2%		15.73	-10.0%

Paratransit

Fares	\$ 382,018	\$ 384,776	-0.7%	\$ 379,893	0.6%
Fares box recovery ratio	8.1%	9.4%	-14.1%	9.7%	-16.8%
Operating Exp (Less leases)	\$ 4,744,381	\$ 4,104,075	15.6%	\$ 3,925,165	20.9%
Revenue Hours	60,302	52,406	15.1%	52,670	14.5%
Cost per Rev Hour	\$ 78.68	\$ 78.31	0.5%	\$ 74.52	5.6%
Passengers	103,821	101,383	2.4%	102,599	1.2%
Cost per Passenger	\$ 45.70	\$ 40.48	12.9%	\$ 38.26	19.4%
Passengers per Rev Hr	1.72	1.93	-11.0%	1.95	-11.6%