

ADMINISTRATION & FINANCE COMMITTEE MEETING AGENDA

Tuesday, October 1, 2019 9:00 a.m. Hanson Bridgett 1676 North California Blvd., Suite 620 Walnut Creek, California

The committee may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the committee.

- 1. Approval of Agenda
- 2. Public Communication
- 3. Approval of Minutes of September 11, 2019*
- 4. Income Statements for the Six Months Ended June 30, 2019*
- 5. Review of Vendor Bills, September 2019**
- 6. Approval of Legal Services Statement, July 2019 Labor**
- 7. Next Scheduled Meeting TBA
- 8. Adjournment

*Enclosure **Enclosure for Committee Members ***To be mailed under separate cover ****To be available at the meeting. FY2019/2020 A&F Committee Don Tatzin – Lafayette, Al Dessayer-Moraga, Sue Noack-Pleasant Hill

Clayton • Concord • Contra Costa County • Danville • Lafayette • Martinez Moraga • Orinda • Pleasant Hill • San Ramon • Walnut Creek

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

General Information

<u>Public Comment</u>: Each person wishing to address the committee is requested to complete a Speakers Card for submittal to the Committee Chair before the meeting convenes or the applicable agenda item is discussed. Persons who address the Committee are also asked to furnish a copy of any written statement to the Committee Chair. Persons who wish to speak on matters set for Public Hearings will be heard when the Chair calls for comments from the public. After individuals have spoken, the Public Hearing is closed and the matter is subject to discussion and action by the Committee.

A period of thirty (30) minutes has been allocated for public comments concerning items of interest within the subject matter jurisdiction of the Committee. Each individual will be allotted three minutes, which may be extended at the discretion of the Committee Chair.

- <u>Consent Items</u>: All matters listed under the Consent Calendar are considered by the committee to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a committee member or a member of the public prior to when the committee votes on the motion to adopt.
- <u>Availability of Public Records:</u> All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.countyconnection.com.
- <u>Accessible Public Meetings</u>: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. Please send a written request, including your name, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service so that it is received by County Connection at least 48 hours before the meeting convenes. Requests should be sent to the Assistant to the General Manager, Lathina Hill, at 2477 Arnold Industrial Way, Concord, CA 94520 or hill@countyconnection.com.

<u>Shuttle Service</u>: With advance notice, a County Connection LINK shuttle can be available at the BART station nearest the meeting location for individuals who want to attend the meeting. To arrange for the shuttle service, please call (925) 938-7433 between 8:00 am and 5:00 pm at least one day before the meeting.

Currently Scheduled Board and Committee Meetings

Board of Directors: Administration & Finance:	October 17, 9:00 a.m., County Connection Board Room TBA., Hanson Bridgett 1676 North California Blvd., Suite 620, Walnut Creek, CA
Advisory Committee:	TBA. County Connection Board Room
Marketing, Planning & Legislative:	Thursday, October 3, 8:30 a.m., Supervisor Andersen's Office, 3338 Mt. Diablo Blvd. Lafayette, CA 9454
Operations & Scheduling:	Friday, October 4, 8:15 a.m. Supervisor Andersen's Office, 3338 Mt. Diablo Blvd. Lafayette, CA 9454

The above meeting schedules are subject to change. Please check the County Connection Website (www.countyconnection.com) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting.

This agenda is posted on County Connection's Website (www.countyconnection.com) and at the County Connection Administrative Offices, 2477 Arnold Industrial Way, Concord, California

County Connection

INTER OFFICE MEMO

Administration and Finance Committee Summary Minutes September 11, 2019

The meeting was called to order at 9:00 a.m. at 1676 North California Blvd in Walnut Creek. Those in attendance were:

Committee Members:	Director Al Dessayer Director Don Tatzin Director Kevin Wilk
Staff:	General Manager Rick Ramacier Chief Financial Officer Erick Cheung Chief Operating Officer Scott Mitchell Director of Human Resources Lisa Rettig Director of Planning Ruby Horta

- 1. <u>Approval of Agenda-</u> Approved
- 2. Public Communication- None
- 3. <u>Approval of Minutes of August 6, 2019-</u> Approved.
- 4. <u>CCCTA Investment Policy Quarterly Reporting Requirements CFO Cheung reported that the portfolio as of June</u> 30, 2019 complies with County Connection's Investment Policy. Approved for the Board consent calendar.
- 5. Increasing Cafeteria Amounts for Non Represented Employees Director Rettig reported that County Connection contracts under the Public Employee's Medical and Hospital Care Act (PEMHCA) for Administrative employee benefits. The current MOUs with the ATU and Teamsters increase the Cafeteria Plan annually using a formula that averages the increases in the two (2) most popular health plans by coverage level and splitting that amount and adding it to the Cafeteria Plan. In recent history the Board has provided the same increases to the Administrative Employees Cafeteria Plan in the interest of equality. For 2020, the two most popular health plans are Kaiser and Anthem Traditional which had an average increase of 4.65%. The budget assumed a 6% increase in premiums. The estimated costs to implement the cafeteria increases for administrative employee groups is \$17,600 and budgeted for \$59,000. The committee approved the monthly increase for the Administrative Employee Cafeteria Plan to the Board for consent.
- 6. <u>Citizens' Advisory Committee Bylaws Amendment –</u> Director Horta reported that the Operations and Scheduling (O&S) Committee reviewed the Citizens' Advisory Committee (CAC) bylaws at the August 2019 committee meeting. County Connection's legal team provided some additional feedback and recommended the bylaws be amended. The proposed amendment states the basic rule that members shall not engage in any activity for compensation that is in conflict with their duties as members of the CAC. Also, legal proposed that the members fill out an Annual Statement of Economic Interest disclosure form that has been modeled after the FPPC's Form 700, tailored to relate to their responsibilities as members of the CAC. This form would be filed with CCCTA, and not filed with the State. The committee approved the Citizen's Advisory Committee bylaws be amended to the Board for consent.
- 7. <u>Retrofit Batteries and Battery Management System 1600 Buses COO Mitchell reported the four 2016 electric buses</u> were built by Gillig using XALT batteries with a 4C battery management system and BAE drivetrain. County Connection has experienced an unacceptable level of battery system problems due to battery management, which has resulted in limited availability of the buses and a high rate of service interruptions and accelerated battery degradation. XALT has stopped using 4C for their battery management system making it difficult to support. County Connection has been working with Gillig to resolve these issues. Gillig has recommended, and County Connection staff agrees, the best way to resolve these issues is to retrofit the 1600 batteries and management system to match the 1800 series buses that have

improved range and reliability and use a different battery management system and battery pack. The cost to retrofit four (4) buses with new batteries and management system with a three (3) year warranty is \$594,126. Gillig is willing to pay \$364,126 of the cost and the remaining \$230,000 will be paid for by County Connection using a LCTOP Grant that is programmed to support the electric vehicles. The committee recommend approval to the Board to authorize the General Manager to enter into an agreement with Gillig to retrofit four 1600 series electric buses, with the cost to County Connection not to exceed \$230,000.

- 8. <u>Review of Vendor Bills, August 2019-</u> Reviewed.
- 9. <u>Legal Services Statement, June 2019 Labor and July 2019 General -</u> Approved.
- 10. <u>Adjournment-</u> The meeting was adjourned. The next meeting is set for scheduled for Tuesday 9:00 am October 1st in Walnut Creek.

Erick Cheung, Chief Financial Officer

County Connection

INTER OFFICE MEMO

To: Administration & Finance Committee

From: Erick Cheung, Chief Finance Officer

SUBJECT: Income Statements for the Fiscal Year Ended June 30, 2019

The attached unaudited County Connection Income Statements for Fiscal Year (FY) 2019 are presented for your review. The combined expenses of \$37,974,668 for Fixed Route and Paratransit, (Schedule 1), are under budget by 3.8% or \$1,500,228. The expense categories with the most significant variances are:

Wages	\$(167,545) (1.1)%		Operator wages are over budget since there was minimal service change due to vacancies and illness in late 2018 and beginning this calendar year but meant higher guarantees and overtime by \$145K. Other wages are lower by \$278K due to the Manager of Planning/Community Liaison and Customer Service & Outreach Coordinator positions were vacant during the first quarter and filled during second quarter of the fiscal year. The Director of Innovation and Mobility position is vacant with duties reassigned to planning staff.
Fringe Benefits	\$(175,871)	(1.6)%	Fringe Benefits are under budget due to vacancies but medical & cafeteria premiums rising in January 2019 based on MOUs.
Services	\$(331,496)	(14.7)%	Services are under budget due to lower promotions expense for \$95K, legal services of \$108K, and schedules/graphics printing for \$62K.
Materials & Supplies	\$(136,641)	(4.7)%	Materials and supplies are lower due to lower diesel fuel costs of \$205K and less electricity use for trolleys of \$47K. Offset by higher repair parts expenses of \$124K and obsolete parts write off for \$26K.
Insurance	\$(189,017)	(19.8)%	Liability losses were under budget by \$147K.
Special Trip Services	\$ 363,829	6.2%	Special Trip Services are over budget as Paratransit revenue hours are up 13.3%.
Contingency	\$(800,000)	(100.0)%	Not needed based on expenses being under budget.

Fixed route and Paratransit revenues and expenses are presented on **Schedules 2 and 3.** Actual expenses are compared to the year-to-date approved budget. Fixed route expenses are -5.8% under budget and Paratransit expenses are 7.5% over budget.

The combined revenues are also under budget. The most significant variances:

Passenger fares/special fares	\$ 451,286	9.8%	Fixed route passenger fares/special fares are \$426K higher than budget. Staff assumed a decrease of 3.0% on passenger fares based on past trends, but only decreased 1.3% from previous year. Also, fares were increased on March 10 th for fixed route and paratransit since 2009. County Connection assisted BART with bus bridges for additional revenue of \$257K more than budget. Paratransit fares increased with more passengers. Compared to the same period in the prior year, fixed route is 3.8% higher; paratransit is 5.6% higher than prior year.
TDA revenue earned	\$(3,563,459)	(19.0)%	TDA revenue is lower due to lower than expected expenses and higher STA revenue as noted below.
STA revenue	\$955,957	16.8%	STA is over budget because MTC allocated remaining one time population based funds for \$785K for fixed route and \$171K for paratransit.
Other revenue	\$97,474	55.0%	LAIF interest rates have nearly doubled from previous year from 1.2% to 2.4% which has brought in an additional \$114K. Also, an increase of \$24K in to record LAIF at fair market value at June 30 th . This is offset by loss on sale/disposal of fixed assets of \$45K.

Fixed Route Operator Wages (Schedule 4)

Schedule 4 compares various components of operator wages with the budget.

- Platform (work time) is \$46,455 or 0.7% over budget.
- Guarantees and Overtime are \$75,149 or 11.0% over budget due to vacancies and sick time.
- Protection is \$73,493 or 24.2% over budget.
- Overall wages for operators are \$176,974 or 2.1% over budget.

Statistics (Schedule 6)

Schedule 6 provides selected statistical information for the current year compared to the last two years:

Fixed route:

- Passenger fares/special fares are 3.8% more than FY 2018 and 6.5% more than FY 2017.
- The farebox recovery ratio is 1.7% less than FY 2018 and 1.8% lower than FY 2017. The ratio is 14.3% in FY 2019; 14.5% in FY 2018 and 14.6% in FY 2017.
- Operating expenses are 5.6% more than in FY 2018 and 8.5% more than in FY 2017.
- Fixed route revenue hours are 0.3% more than FY 2018 and 3.6% more than FY 2017.
- The cost per revenue hour has increased 5.3% compared to FY 2018 and 4.7% compared to FY 2017.
- Passengers have decreased 4.8% compared to FY 2018 and 6.2% compared to FY 2017.
- The cost per passenger has increased 10.9% compared to FY 2018 and 15.7% compared to FY 2017.

• Passengers per revenue hour has decreased -5.0% compared to FY 2018 and -9.5% compared to FY 2017.

Paratransit:

- Passenger fares have increased 5.6% compared to FY 2018 and increased 3.3% compared to FY 2017.
- The farebox ratio is less than FY 2018 and FY 2017. The ratio is 8.4% in FY 2019; 9.1% in FY 2018; and 9.9% in FY 2017.
- Expenses have increased 14.7% compared to FY 2018 and 21.2% compared to FY 2017.
- Revenue hours are 13.3% more than FY 2018 and 14.0% in FY 2017.
- Passengers have increased 2.0% compared to FY 2018 and 1.1% compared to FY 2017.
- The cost per passenger has increased 12.4% since FY 2018 and 19.9% compared to FY 2017.
- Paratransit passengers per revenue hour have decreased 9.9% compared to FY 2018 and 11.4% compared to FY 2017.

CENTRAL CONTRA COSTA TRANSIT AUTHORIT

FY 2019 Year to Date Comparison of Actual vs Budget Combined Fixed Route and Paratransit Income Statement For the Fiscal Year Ended June 30, 2019

		Actual		Budget		Variance	% Variance
evenues Passenger fares	\$	3,216,044	\$	3,066,959	\$	149,085	4.9%
Special fares	Ψ	1,833,494	Ψ	1,531,293	Ψ	302,201	19.7%
opedal lares		5,049,538		4,598,252		451,286	9.8%
Advertising		592.496		594.540		(2.044)	-0.3%
Safe Harbor lease		36,112		17,650		18,462	104.6%
Other revenue		300,521		177,127		123,394	69.7%
Federal operating		1,703,403		1,392,800		310,603	22.3%
TDA earned revenue		15,172,335		18,735,794		(3,563,459)	-19.0%
STA revenue		6,641,095		5,685,138		955,957	16.8%
Measure J		6,535,589		6,344,593		190,996	3.0%
Other operating assistance		1,943,579		1,929,002		14,577	0.8%
		32,925,130		34,876,644		(1,951,514)	-5.6%
Total Revenue	\$	37,974,668	\$	39,474,896	\$	(1,500,228)	-3.8%
xpenses							
Wages- Operators	\$	8,771,974	\$	8,595,000	\$	176,974	2.1%
Wages-Other		6,160,088		6,504,607		(344,519)	-5.3%
		14,932,062		15,099,607		(167,545)	-1.1%
Fringe Benefits		10,509,694		10,685,565		(175,871)	-1.6%
Services		1,922,903		2,254,399		(331,496)	-14.7%
Materials & Supplies		2,777,884		2,914,525		(136,641)	-4.7%
Utilities		366,642		380,050		(13,408)	-3.5%
Insurance		763,534		952,551		(189,017)	-19.8%
Taxes		217,950		261,815		(43,865)	-16.8%
Leases and Rentals		53,508		52,775		733	1.4%
Miscellaneous		218,852		225,799		(6,947)	-3.1%
Special Trip Services		6,211,639		5,847,810		363,829	6.2%
Operations		37,974,668		38,674,896		(700,228)	-1.8%
Contingency Reserve		-		800,000		(800,000)	-100.0%
Total Expenses	\$	37,974,668	\$	39,474,896	\$	(1,500,228)	-3.8%
Net Income (Loss)	\$	-	\$	-	\$	-	
Revenue Hours		308,473		298,452		10,021	3.4%
Cost per Rev Hr.	\$	122.93	\$	132.09	\$	(9.16)	-6.9%
Passengers		3,390,882		3,550,559		(159,677)	-4.5%
Cost per Passenger	\$	11.20	\$	11.12	\$	0.08	0.7%
Farebox ratio		13.3%		11.7%		1.7%	14.2%

(fares, spec fares/Oper exp-w/o contingency-leases)

Schedule 1-Combined Fixed Route & Paratransit

CENTRAL CONTRA COSTA TRANSIT AUTHORIT

FY 2019 Year to Date Comparison of Actual vs Budget Fixed Route Income Statement For the Fiscal Year Ended June 30, 2019

		Actual		Budget		Variance	% Variance
Revenues							
Passenger fares	\$	2,683,963	\$	2,559,459	\$	124,504	4.9%
Special fares		1,833,494		1,531,293		302,201	19.7%
		4,517,457		4.090.752		426.705	10.4%
Advertising		592,496		594,540		(2,044)	-0.3%
Safe Harbor lease		36.112		17,650		18,462	104.6%
Other revenue		300,521		177,027		123,494	69.8%
TDA earned revenue		13,988,994		17,129,375		(3,140,381)	-18.3%
STA revenue		5,841,355		5,056,391		784,964	15.5%
Measure J		4,596,565		4,735,106		(138,541)	-2.9%
Other operating assistance		1,775,197		1,791,002		(15,805)	-0.9%
		27,131,240		29,501,091		(2,369,851)	-8.0%
Total Revenue	\$	31,648,697	\$	33,591,843	\$	(1,943,146)	-5.8%
Expenses							
•	\$	9 771 074	\$	8,595,000	\$	176,974	2.1%
Wages- Operators Wages-Other	φ	8,771,974 5,992,983	φ	6,332,082	φ	(339,099)	-5.4%
Wages-Other		14,764,957		14,927,082		(162,125)	-5.4%
Fringe Benefits		10,413,079		10,609,187		(196,108)	-1.8%
Thinge Denenits		10,413,079		10,009,107		(190,100)	-1.070
Services		1,865,865		2,215,799		(349,934)	-15.8%
Materials & Supplies		2,770,243		2,910,125		(139,882)	-4.8%
Utilities		344,682		352,550		(7,868)	-2.2%
Insurance		763,534		952,551		(189,017)	-19.8%
Taxes		217,950		261,515		(43,565)	-16.7%
Leases and Rentals		53,508		52,775		733	1.4%
Miscellaneous		189,045		224,949		(35,904)	-16.0%
Purchased Transportation		265,834		285,310		(19,476)	-6.8%
Operations		31,648,697		32,791,843		(1,143,146)	-3.5%
Contingency Reserve		-		800,000		(800,000)	
Total Expenses	\$	31,648,697	\$	33,591,843	\$	(1,943,146)	-5.8%
Net Income (Loss)	\$	-	\$	-	\$	-	
Revenue Hours		228,907		228,293		614	0.3%
Cost per Rev Hr.	\$	138.03	\$	146.91	\$	(8.89)	-6.0%
Passengers	Ŧ	3,252,148	٣	3,414,611	Ÿ	(162,463)	-4.8%
Cost per Passenger	\$	9.73	\$	9.84	\$	(0.11)	-1.1%
	Ψ	14.21	Ψ	14.96	Ψ	• •	-5.0%
Passengers per Rev Hr.						(0.75)	
Farebox recovery ratio		14.3%		12.5%		1.8%	14.4%

(fares, spec fares/Oper exp-w/o contingency-leases)

Schedule 2-Fixed Route

CENTRAL CONTRA COSTA TRANSIT AUTHORIT

Paratransit Income Statement FY 2019 Year to Date Comparison of Actual vs Budget For the Fiscal Year Ended June 30, 2019

		Actual		Budget		Variance	% Variance	
Revenues								
	\$	532,081	\$	507,500	\$	24,581	4.8%	
r assenger lares	Ψ	532,081	Ψ	507,500	Ψ	24,581	4.8%	
		002,001		001,000		21,001	1.070	
Other revenue		-		100		(100)	-100.0%	
Federal operating		1,703,403		1,392,800		310,603	22.3%	
TDA earned revenue		1,183,341		1,606,419		(423,078)	-26.3%	
STA revenue		799,740		628,747		170,993	27.2%	
Measure J		1,939,024		1,609,487		329,537	20.5%	
Other operating assistance		168,382		138,000		30,382	22.0%	
		5,793,890		5,375,553		418,337	7.8%	
Total Revenue	\$	6,325,971	\$	5,883,053	\$	442,918	7.5%	
Expenses								
Wages-Other	\$	167,105	\$	172,525	\$	(5,420)	-3.1%	
		167,105		172,525		(5,420)	-3.1%	
Fringe Benefits		96,615		76,378		20,237	26.5%	
Services		57,038		38,600		18,438	47.8%	
Materials & Supplies		7,641		4,400		3,241	73.7%	
Utilities		21,960		27,500		(5,540)	-20.1%	
Taxes		-		300		(300)	-100.0%	
Miscellaneous		29,807		850		28,957	3406.7%	
Special Trip Services		5,945,805		5,562,500		383,305	6.9%	
Total Expenses	\$	6,325,971	\$	5,883,053	\$	442,918	7.5%	
Net Income (Loss)	\$	-	\$	-	\$	-		
Revenue Hours		79,566		70,159		9,407	13.4%	
Cost per Rev Hr.	\$	79.51	\$	83.85	\$	(4.35)	-5.2%	
Passengers		138,734		135,948		2,786	2.0%	
Cost per Passenger	\$	45.60	\$	43.27	\$	2.32	5.4%	
Passengers per Rev Hr.		1.74		1.94		(0.19)	-10.0%	
Farebox ratio (fares, spec fares/Oper exp-leases)		8.4%		8.6%		-0.2%	-2.5%	

Schedule 3- Paratransit

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

Operator Wages For the Fiscal Year Ended June 30, 2019

	Year to Date								
		Actual	Budget		Variance	% Variance			
Platform/report/turn in	\$	6,985,367 \$	6,938,912	\$	46,455	0.7%			
Guarantees		304,690	258,970		45,720	17.7%			
Overtime		456,449	427,020		29,429	6.9%			
Spread		245,702	230,224		15,478	6.7%			
Protection		377,162	303,669		73,493	24.2%			
Travel		217,552	247,465		(29,913)	-12.1%			
Training		155,278	155,340		(62)	0.0%			
Other Misc.		29,773	33,399		(3,625)	-10.9%			
	\$	8,771,974 \$	8,595,000	\$	176,974	2.1%			

Schedule 4- Operator Wages

CENTRAL CONTRA COSTA TRANSIT AUTHORIT Other Revenue; Other Operating Assistance; Miscellaneous Expenses For the Fiscal Year Ended June 30, 2019

Other Revenue		
Investment income (interest)	\$	179,892
ADA Database Management revenue		75,000
Paypal Shipping revenue		711
RTC card revenue		2,972
Sale/Loss of capital assets Various		(45,208)
vanous		61,234
	\$	274,601
Other Operating Assistance	•	115.000
RM2 BART feeder revenue	\$	145,339 826,124
LCTOP		368,107
		300,000
Lifeline grant		,
Special planning grant		<u>19,919</u>
	\$	1,659,489
Miscellaneous Expenses		
Board Travel Expense	\$	5,139
Staff Travel Expense		73,471
CTA Conference		15,396
APTA Dues		35,500
Employee functions		32,316
Business Expense, GM		1,681
Business Expense, Transportation		29
Business Expense, Finance		1,440
Employee Awards/Pins		4,058
Paypal fees		2,380
Training		14,465
Various other		3,170
	\$	189,045

CENTRAL CONTRA COSTA TRANSIT AUTHORITY FY 2019 Year to Date Comparison of FY 2018 Actual & FY 2017 Actual Statistics For the Fiscal Year Ended June 30, 2019

		Actual	Actual	Variance Actual 2019 to	Actual	Variance Actual 2019 to
		FY2019	FY2018	Actual 2018	FY2017	Actual 2017
Fixed Route	<u>.</u>					
Fares	\$	2,683,963	\$ 2,717,552	-1.2%	\$ 2,760,780	-2.8%
Special Fares		1,833,494	1,635,867	12.1%	1,480,747	23.8%
Total Fares	\$	4,517,457	\$ 4,353,419	3.8%	\$ 4,241,527	6.5%
Fares box recovery ratio		14.3%	14.5%	-1.7%	14.6%	-1.8%
Operating Exp (Less leases & adjust for GASB 68)	\$	31,595,189	\$ 29,926,280	5.6%	\$ 29,131,042	8.5%
Revenue Hours		228,907	228,293	0.3%	220,931	3.6%
Cost per Rev Hour	\$	138.03	\$ 131.09	5.3%	\$ 131.86	4.7%
Passengers		3,252,148	3,414,611	-4.8%	3,468,172	-6.2%
Cost per Passenger	\$	9.72	\$ 8.76	10.9%	\$ 8.40	15.7%
Passengers per Rev Hr.		14.21	 14.96	-5.0%	15.70	-9.5%

Paratransit

Fares	\$ 532,081	\$ 504,028	5.6%	\$ 515,182	3.3%
Fares box recovery ratio	8.4%	9.1%	-7.9%	9.9%	-14.8%
Operating Exp (Less leases)	\$ 6,325,971	\$ 5,517,364	14.7%	\$ 5,219,373	21.2%
Revenue Hours	79,566	70,223	13.3%	69,796	14.0%
Cost per Rev Hour	\$ 79.51	\$ 78.57	1.2%	\$ 74.78	6.3%
Passengers	138,734	135,948	2.0%	137,290	1.1%
Cost per Passenger	\$ 45.60	\$ 40.58	12.4%	\$ 38.02	19.9%
Passengers per Rev Hr.	1.74	1.94	-9.9%	1.97	-11.4%