

INTER OFFICE MEMO

To: Administration & Finance Committee Date: December 3, 2019

From: Erick Cheung, Chief Finance Officer

SUBJECT: Income Statements for the Three Months Ended September 30, 2019

The attached unaudited County Connection Income Statements for the first three months of Fiscal Year (FY) 2020 are presented for your review. The combined expenses of \$9,371,663 for Fixed Route and Paratransit, (Schedule 1), are under budget by 5.5% or \$547,395. The expense categories with the most significant variances are:

Wages	\$(96,374)	(2.8)%	Operator wages are slightly over budget due to training of new drivers due to vacancies and the additional bus bridges for BART. These routes are covered by higher guarantees and overtime by \$17K. Other wages are lower by \$114K due to the Manager of Planning and a couple of Transit Supervisors positions being vacant during the first quarter.
Fringe Benefits	\$(263,070)	(9.5)%	Fringe Benefits are under budget due to vacancies and since medical & cafeteria premiums don't rise till January 2020.
Services	\$(83,086)	(14.0)%	Services are under budget due to lower promotions expense for \$32K, service vehicle repair for \$25K, and legal services of \$34K.
Materials & Supplies	\$(44,965)	(6.3)%	Materials and supplies are lower due to lower diesel fuel costs of \$57K and higher electricity use for trolleys of \$3K. Offset by higher repair parts expenses of \$39K.
Insurance	\$(36,918)	(15.1)%	Liability losses were under budget.
Special Trip Services	\$262,843	16.3%	Special Trip Services are over budget as Paratransit revenue hours are up 3.0% and fuel costs were not budgeted.
Contingency	\$(225,000)	(100.0)%	Not needed based on expenses being under budget, may be used in the future based on the trend for Special Trip Services.

Fixed route and Paratransit revenues and expenses are presented on **Schedules 2 and 3.** Actual expenses are compared to the year-to-date approved budget. Fixed route expenses are -9.7% under budget and Paratransit expenses are 15.5% over budget.

The combined revenues are also under budget. The most significant variances:

Passenger fares/special fares	\$125,815	9.8%	Fixed route passenger fares/special fares are \$156K over budget. Special fares are higher in the first quarter as County Connection assisted BART with bus bridges for additional revenue of \$153K. Paratransit fares have decreased but could be timing as we are still transitioning to new provider Transdev. Compared to the same period in the prior year, fixed route is 16.3% higher; paratransit is 11.7% lower than prior year.
TDA revenue earned	\$(656,610)	(15.5)%	TDA revenue is lower due to lower than expected expenses and higher special fare revenues as noted above.

Fixed Route Operator Wages (Schedule 4)

Schedule 4 compares various components of operator wages with the budget.

- Platform (work time) is \$784 or 0.1% under budget.
- Guarantees and Overtime are \$21,778 or 12.8% over budget due to vacancies and trainees.
- Protection is \$25,841 or 30.7% under budget.
- Overall wages for operators are \$17,314 or 0.9% over budget.

Statistics (Schedule 6)

Schedule 6 provides selected statistical information for the current year compared to the last two years:

Fixed route:

- Passenger fares/special fares are 23.4% more than FY 2019 and 24.5% more than FY 2018. County Connection did raise fares in March of 2019 and LCTOP is funding the free fares on Routes 11,14 & 16 and performed a couple of Bus Bridges for BART.
- The farebox recovery ratio is 19.0% more than FY 2019 and 11.5% more than FY 2018. The ratio is 17.3% in FY 2020; 14.6% in FY 2019 and 15.6% in FY 2018.
- Operating expenses are 3.7% more than in FY 2019 and 11.7% more than in FY 2018.
- Fixed route revenue hours are 0.6% more than FY 2019 and 1.4% more than FY 2018.
- The cost per revenue hour has increased 3.0% compared to FY 2019 and 10.2% compared to FY 2018.
- Passengers have increased 14.5% compared to FY 2019 and 12.0% compared to FY 2018.
- The cost per passenger has decreased 9.5% compared to FY 2019 and 0.3% compared to FY 2018.
- Passengers per revenue hour has increased 13.8% compared to FY 2019 and 10.5% compared to FY 2018.

Paratransit (*):

- Passenger fares have decreased 11.7% compared to FY 2019 and increased 2.4% compared to FY 2018
- The farebox ratio is less than FY 2019 and FY 2018. The ratio is 5.7% in FY 2020; 8.2% in FY 2019; and 7.6% in FY 2018.

- Expenses have increased 27.0% compared to FY 2019 and 36.2% compared to FY 2018.
- Revenue hours are 3.8% more than FY 2019 and 12.2% in FY 2018.
- Passengers have decreased 2.8% compared to FY 2019 and 1.4% compared to FY 2018.
- The cost per passenger has increased 30.7% since FY 2019 and 38.2% compared to FY 2018.
- Paratransit passengers per revenue hour have decreased 6.8% compared to FY 2019 and 12.2% compared to FY 2018.

^{*} Transdev and Choice in Aging began paratransit services this fiscal year, there are still some transitioning and timing issues that staff is working through.

FY 2020 Year to Date Comparison of Actual vs Budget Combined Fixed Route and Paratransit Income Statement For the Three Months Ended September 30, 2019

		Actual		Budget		Variance	% Variance
Revenues							
Passenger fares	\$	875,499	\$	891,722	\$	(16,223)	-1.8%
Special fares		527,798		385,760		142,039	36.8%
		1,403,297		1,277,482		125,815	9.8%
Advertising		148,749		148,125		624	0.4%
Safe Harbor lease		9,358		8,426		932	11.1%
Other revenue		51,380		61,213		(9,833)	-16.1%
Federal operating		345,000		345,000		-	0.0%
TDA earned revenue		3,591,777		4,248,387		(656,610)	-15.5%
STA revenue		1,634,159		1,634,159		-	0.0%
Measure J		1,693,582		1,693,582		-	0.0%
Other operating assistance		494,361		502,684		(8,323)	-1.7%
		7,968,366		8,641,577		(673,211)	-7.8%
Total Revenue	\$	9,371,663	\$	9,919,058	\$	(547,395)	-5.5%
Expenses							
Wages- Operators	\$	1,972,485	\$	1,955,171	\$	17,314	0.9%
Wages-Other		1,447,365		1,561,413		(114,048)	-7.3%
		3,419,850		3,516,584		(96,734)	-2.8%
Fringe Benefits		2,503,015		2,766,085		(263,070)	-9.5%
Services		512,474		595,560		(83,086)	-14.0%
Materials & Supplies		673,892		718,857		(44,965)	-6.3%
Utilities		99,384		101,413		(2,029)	-2.0%
Insurance		208,294		245,212		(36,918)	-15.1%
Taxes		37,464		62,954		(25,490)	-40.5%
Leases and Rentals		13,122		13,375		(253)	-1.9%
Miscellaneous		27,307		60,000		(32,693)	-54.5%
Special Trip Services		1,876,861		1,614,018		262,843	16.3%
Operations		9,371,663		9,694,058		(322,395)	-3.3%
Contingency Reserve		-		225,000		(225,000)	-100.0%
Total Expenses	\$	9,371,663	\$	9,919,058	\$	(547,395)	-5.5%
Net Income (Loss)	\$	-	\$	-	\$	-	
Revenue Hours		75,866		71,403		4,463	6.3%
Cost per Rev Hr	\$	123.36	\$	138.73	\$	(15.37)	-11.1%
Passengers		978,306		899,953		78,353 [°]	8.7%
Cost per Passenger	\$	9.58	\$	11.02	\$	(1.44)	-13.1%
Farebox ratio	•	15.0%	7	12.9%	7	2.1%	16.3%

(fares, spec fares/Oper exp-w/o contingency-leases)

Schedule 1-Combined Fixed Route & Paratransit

FY 2020 Year to Date Comparison of Actual vs Budget

Fixed Route Income Statement

For the Three Months Ended September 30, 2019

	Actual	Budget	Variance	% Variance
Revenues				
Passenger fares	\$ 768,115	\$ 754,222	\$ 13,893	1.8%
Special fares	527,798	385,760	142,039	36.8%
·	1,295,913	1,139,982	155,931	13.7%
Advertising	148,749	148,125	624	0.4%
Safe Harbor lease	9,358	8.426	932	11.1%
Other revenue	51,380	61,213	(9,833)	-16.1%
TDA earned revenue	2,841,290	3,809,923	(968,633)	-25.4%
STA revenue	1,422,037	1,422,037	-	0.0%
Measure J	1,240,021	1,240,021	-	0.0%
Other operating assistance	477,673	457,704	19,969	4.4%
, ,	6,190,508	7,147,450	(956,942)	-13.4%
Total Revenue	\$ 7,486,421	\$ 8,287,431	\$ (801,010)	-9.7%
Expenses				
Wages- Operators	\$ 1,972,485	\$ 1,955,171	\$ 17,314	0.9%
Wages-Other	1,404,577	1,515,858	(111,281)	-7.3%
-	 3,377,062	3,471,029	(93,967)	-2.7%
Fringe Benefits	2,477,415	2,743,128	(265,713)	-9.7%
Services	511,635	584,910	(73,275)	-12.5%
Materials & Supplies	670,172	718,357	(48,185)	-6.7%
Utilities	93,535	89,538	3,997	4.5%
Insurance	208,294	245,212	(36,918)	-15.1%
Taxes	37,464	62,879	(25,415)	-40.4%
Leases and Rentals	13,122	13,375	(253)	-1.9%
Miscellaneous	27,110	59,125	(32,015)	-54.1%
Purchased Transportation	70,612	74,878	(4,266)	-5.7%
Operations	7,486,421	8,062,431	(576,010)	-7.1%
Contingency Reserve	-	225,000	(225,000)	
Total Expenses	\$ 7,486,421	\$ 8,287,431	\$ (801,010)	-9.7%
Net Income (Loss)	\$ -	\$ -	\$ -	
Revenue Hours	56,484	53,894	2,590	4.8%
Cost per Rev Hr	\$ 132.31	\$ 153.52	\$ (21.22)	-13.8%
Passengers	944,253	865,608	78,645	9.1%
Cost per Passenger	\$ 7.93	\$ 9.57	\$ (1.65)	-17.2%
Passengers per Rev Hr	16.72	16.06	0.66	4.1%
Farebox recovery ratio	17.3%	14.2%	3.2%	22.4%
	-,-			, ,

(fares, spec fares/Oper exp-w/o contingency-leases)

Schedule 2-Fixed Route

Paratransit Income Statement

FY 2020 Year to Date Comparison of Actual vs Budget For the Three Months Ended September 30, 2019

	Actual			Budget		Variance	% Variance	
Revenues								
Passenger fares (a)	\$	107,384	\$	137,500	\$	(30,116)	-21.9%	
		107,384		137,500		(30,116)	-21.9%	
Federal operating		345,000		345,000		-	0.0%	
TDA earned revenue		750,487		438,464		312,023	71.2%	
STA revenue		212,122		212,122		-	0.0%	
Measure J		453,561		453,561		-	0.0%	
Other operating assistance		16,688		44,980		(28,292)	-62.9%	
		1,777,858		1,494,127		283,731	19.0%	
Total Revenue	\$	1,885,242	\$	1,631,627	\$	253,615	15.5%	
Expenses								
Wages-Other		42,788	\$	45,555	\$	(2,767)	-6.1%	
-		42,788		45,555		(2,767)	-6.1%	
Fringe Benefits		25,600		22,957		2,643	11.5%	
Services		839		10,650		(9,811)	-92.1%	
Materials & Supplies		3,720		500		3,220	644.0%	
Utilities		5,849		11,875		(6,026)	-50.7%	
Taxes		-		75		(75)	-100.0%	
Miscellaneous		197		875		(678)	-77.5%	
Special Trip Services		1,806,249		1,539,140		267,109	17.4%	
Total Expenses	\$	1,885,242	\$	1,631,627	\$	253,615	15.5%	
Net Income (Loss)	\$	-	\$	-	\$	-		
Revenue Hours		19,382		17,509		1,873	10.7%	
Cost per Rev Hr	\$	97.27	\$	93.19	\$	4.08	4.4%	
Passengers	*	34,053	•	34,345	•	(292)	-0.9%	
Cost per Passenger	\$	55.36	\$	47.51	\$	7.86	16.5%	
Passengers per Rev Hr	7	1.76	7	1.96	•	(0.20)	-10.4%	
Farebox ratio (fares,spec fares/Oper exp-leases)		5.7%		8.4%		-2.7%	-32.4%	

Schedule 3- Paratransit

Operator Wages

For the Three Months Ended September 30, 2019

	Actual		Budget	Variance	% Variance
Platform/report/turn in	\$	1,556,173	\$ 1,556,957	\$ (784)	-0.1%
Guarantees		70,773	67,912	2,861	4.2%
Overtime		120,654	101,737	18,917	18.6%
Spread		63,775	54,764	9,010	16.5%
Protection		58,224	84,065	(25,841)	-30.7%
Travel		47,638	48,490	(852)	-1.8%
Training		49,463	34,610	14,854	42.9%
Other Misc		5,784	6,636	(852)	-12.8%
	\$	1,972,485	\$ 1,955,171	\$ 17,314	0.9%

Schedule 4- Operator Wages

Other Revenue; Other Operating Assistance; Miscellaneous Expenses For the Three Months Ended September 30, 2019

Other Revenue	
Investment income (interest)	\$ 50,675
RTC card revenue	247
Various	458
	\$ 51,380
Other Operating Assistance	
RM2	\$ 36,335
BART feeder revenue	215,474
LCTOP	225,864
	\$ 477,673
Miscellaneous Expenses	
Board Travel Expense	\$ 3,887
Staff Travel Expense	8,686
APTA Dues	8,874
Employee Awards/pins	617
Paypal fees	79
Training	1,429
Various other	3,538
	\$ 27,110

Schedule 5- Other Revenues/Other Expenses

FY 2020 Year to Date Comparison of FY 2019 Actual & FY 2018 Actual Statistics

For the Three Months Ended September 30, 2019

	Actual	Actual	Variance	Actual	Variance
			Actual 2019 to		Actual 2019 to
	FY2020	FY2019	Actual 2018	FY2018	Actual 2018
Fixed Route		•			
Fares	\$ 768,115	\$ 660,323	16.3%	\$ 661,480	16.1%
Special Fares	527,798	390,260	35.2%	379,137	39.2%
Total Fares	\$ 1,295,913	\$ 1,050,583	23.4%	\$ 1,040,617	24.5%
Fares box recovery ratio	17.3%	14.6%	19.0%	15.6%	11.5%
Operating Exp (Less leases)	\$ 7,473,299	\$ 7,207,279	3.7%	\$ 6,690,663	11.7%
Revenue Hours	56,484	56,129	0.6%	55,729	1.4%
Cost per Rev Hour	\$ 132.31	\$ 128.41	3.0%	\$ 120.06	10.2%
Passengers	944,253	824,423	14.5%	843,155	12.0%
Cost per Passenger	\$ 7.91	\$ 8.74	-9.5%	\$ 7.94	-0.3%
Passengers per Rev Hr	16.72	14.69	13.8%	15.13	10.5%

Fares	\$	107,384	\$	121,545	-11.7%	\$	104,890	2.4%
Fares box recovery ratio		5.7%		8.2%	-30.4%		7.6%	-24.8%
Operating Exp (Less leases)	\$	1,885,242	\$	1,485,009	27.0%	\$	1,384,595	36.2%
Revenue Hours Cost per Rev Hour	\$	19,382 97.27	\$	18,674 79.52	3.8% 22.3%	\$	17,268 80.18	12.2% 21.3%
Passengers	•	34,053	¢	35,049	-2.8%	¢	34,552	-1.4% 38.2%
Cost per Passenger Passengers per Rev Hr	\$	55.36 1.76	\$	42.37 1.88	30.7% -6.8%	\$	40.07 2.00	-12.2%