

TO: O&S Committee

DATE: December 20, 2019

FROM: Melody Reeb
Manager of Planning

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for November 2019

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY19-20		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	292,286	319,602	
Average Weekday	13,460	13,165	
Pass/Rev Hour	16.9	16.9	Standard Goal > 17.0
Missed Trips	0.05%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	129,702	36,897	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in November (13,460 passengers) than October (14,315 passengers) and higher than November 2018 (11,650 passengers) or (15.5%).

Passengers per hour in November was 16.9 which is lower than October at 18.2 and higher than November 2018 when passengers per hour was 14.0.

The percentage of missed trips in November was 0.05% which is the same as the prior month of (0.05%).

The number of miles between roadcalls was 129,702 miles in November, higher than the prior month in which there were 62,557 miles between roadcalls. The rolling 12 month average is 36,897 miles between roadcalls.

Of a total 292,286 passengers, 187,520 passengers had the potential to use a Clipper card aboard County Connection since 104,766 either used an employee/school sponsored programs or free routes. About 76.7% of the 292,286 potential Clipper card users paid using Clipper during this month.

TO: O&S Committee

DATE: January 22, 2020

FROM: Melody Reeb
Manager of Planning

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for December 2019

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

	FY19-20		
<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	270,145	311,359	
Average Weekday	11,882	12,951	
Pass/Rev Hour	15.1	16.6	Standard Goal > 17.0
Missed Trips	0.08%	0.11%	Standard Goal < 0.25%
Miles between Road Calls	19,259	34,287	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in December (11,882 passengers) than November (13,460 passengers) and higher than December 2018 (10,989 passengers) or (8.1%).

Passengers per hour in December was 15.1 which is lower than November at 16.9 and higher than December 2018 when passengers per hour was 13.3.

The percentage of missed trips in December was 0.08% which is higher than the prior month of (0.05%).

The number of miles between roadcalls was 19,259 miles in December, lower than the prior month in which there were 129,702 miles between roadcalls. The rolling 12 month average is 34,287 miles between roadcalls.

Of a total 270,145 passengers, 168,885 passengers had the potential to use a Clipper card aboard County Connection since 101,260 either used an employer/school sponsored program or free routes. About 76.1% of potential Clipper card users paid using Clipper during this month.