

To: MP&L Committee

Date: August 26, 2020

From: Kristina Martinez, Director of Recruitment & EE Development

Reviewed by: *WC.*

SUBJECT: Bay Area Healthy Transit Plan Reporting

Summary:

County Connection staff has been closely monitoring the changes surrounding the Coronavirus, or COVID-19. Following the County and Statewide Stay-at-Home Order, County Connection, alongside other public transit agencies, has remained an essential service. As such, County Connection has implemented processes, procedures, and mitigation efforts to promote the safety and well-being of employees, passengers, and the community to prevent the spread of COVID-19.

At the regional level, transit agencies across the Bay Area have also recognized the challenges of the COVID-19 pandemic. As a result, transit operators in the nine Bay Area counties have collaborated to develop the Riding Together: Bay Area Healthy Transit Plan, which focuses on common health and safety commitments and expectations for transit providers, employees and passengers across all systems. The Healthy Transit Plan uses research of both U.S. and international efforts as well as a review of information from the Centers for Disease Control and Prevention (CDC), the California Department of Public Health (CDPH), and the American Public Transportation Association (APTA). This plan was also developed in partnership with regional leaders, transit employees, paratransit providers, rider advocates, and public health experts.

A key component of the Healthy Transit Plan is the assessment of plan effectiveness through data collection. A Healthy Transit Plan metrics dashboard is currently in development by all Bay Area transit agencies. The dashboard will report the progress of each individual transit operator on the common commitments by utilizing four (4) key metrics that include the following:

Customer Facing

- Estimate (%) of face covering compliance – random statistically significant sample across modes, including facilities and vehicles (Goal: 95% compliance)
- Estimate (%) of vehicle capacity – random statistically significant sample across modes (Goal: Estimate of vehicle capacity to allow for physical distancing)

Employee Facing

- Percent (%) of internal contract tracing completed if confirmed infected employee – random statistically significant sample across all employees (Goal: 100% of confirmed employees)
- Estimated (%) compliance across all employee groups for wearing face coverings - random statistically significant sample across all employees [Goal: 100% (exempt employees counted as compliant)].

Dashboard data will be updated monthly, shared with the Metropolitan Transportation Commission (MTC) as requested, and be publicly accessible through the dashboard on the Healthy Transit Plan website at www.healthytransitplan.com. The reporting periods are proposed from the 15th day of each month to the 14th day of the following month.

The Healthy Transit Plan is intended to be a living document and may be adjusted as changes surrounding COVID-19 occur. Staff continues to participate in discussions around the Healthy Transit Plan and the development of the metrics dashboard. Agencies are working on a proposed schedule to begin collecting preliminary dashboard data to share with MTC at their September meeting. County Connection also continues to remain in close contact with County Health and monitors the changes of COVID-19 at the federal, state, and local levels. Staff will continue to keep the committee informed of such changes.

Financial Implications:

None at this time.

Action Requested:

None, for information only.

Attachments:

Healthy Transit Plan Dashboard Mockup



Join Us in Keeping the Bay Area Transit System Safe

Welcome to our dashboard, which reports progress on our common commitments to keep our employees and customers safe. This dashboard, developed by all the Bay Area transit agencies, reflects four key metrics in our partnership with customers and the shared responsibilities we all have for reducing the spread of COVID-19. We're in this together to keep everyone healthy.

Agency Commitments

- ✔ State mandated and properly-worn face coverings are required.
- ✔ Agencies are managing capacity to allow for safe distancing.
- ✔ We're cleaning and disinfecting our vehicles, stations, workspaces, and high-touch areas daily to keep everyone healthy.
- ✔ Agencies are sharing data between agencies and on this dashboard.
- ✔ Agencies will clearly communicate rules and expectations.

Additional Paratransit Commitment

- ✔ Contact outreach if a customer is reported as infected.

Customer Responsibilities & Tips

- ✔ Wear a mask when you ride. Properly-worn face coverings are mandatory.
- ✔ Give others space to keep everyone healthy. Plan your trip and avoid crowded vehicles.
- ✔ Wash your hands before and after your trip. Carry hand sanitizer with you.
- ✔ Reduce the spread of COVID-19 – minimize talking when possible.

Agency Data & Reporting

View Ratings and Metrics by Agency

[Show All Agency Ratings and Metrics](#)

[Metrics and Definitions](#)

[Ratings Graphic Definitions](#)

[Reporting Frequency](#)

Agency Metrics (date-range)

Agency name

Passengers

Properly Wearing Face Coverings

★★★★★

Vehicle Capacity for Safe Distancing

★★★☆☆

Employees

Properly Wearing Face Coverings

★★★★★

Contact Tracing for Infected Employees

★★★★☆

[Link to agency site](#)



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Vehicle Capacity for Safe Distancing



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