

INTER OFFICE MEMO

TO: O&S Committee

DATE: August 27, 2020

FROM: Melody Reeb
Manager of Planning

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for July 2020

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY20-21		
	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	97,709	97,709	
Average Weekday	3,934	3,934	
Pass/Rev Hour	5.9	5.9	Standard Goal > 17.0
Missed Trips	0.20%	0.20%	Standard Goal < 0.25%
Miles between Road Calls	36,748	36,748	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in July (3,934 passengers) than June 2020 (3,595 passengers) and lower than July 2019 (10,591 passengers) or -61.1%. This is the fourth full month of the shelter-in-place order that took effect on March 17th in response to COVID-19.

Passengers per hour in July was 5.9 which is higher than June 2020 at 5.4 and lower than July 2019 when passengers per hour was 13.6.

The percentage of missed trips in July was 0.20% which is lower than the prior month 0.58%.

The number of miles between roadcalls was 36,748 miles in July, higher than the prior month in which there were 26,910 miles between roadcalls. The rolling 12 month average is 41,860 miles between roadcalls.

County Connection stopped collecting fares starting on March 23rd to allow for social distancing. Therefore, all passengers in July were counted as free rides.

INTER OFFICE MEMO

TO: O&S Committee

DATE: September 16, 2020

FROM: Melody Reeb
Manager of Planning

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for August 2020

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

<u>Title</u>	FY20-21		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	95,826	96,767	
Average Weekday	3,823	3,878	
Pass/Rev Hour	6.2	6.0	Standard Goal > 17.0
Missed Trips	0.36%	0.28%	Standard Goal < 0.25%
Miles between Road Calls	33,300	35,024	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was lower in August (3,823 passengers) than July 2020 (3,934 passengers) and lower than August 2019 (13,032 passengers) or -71.2%. This is the fifth full month of the shelter-in-place order that took effect on March 17th in response to Covid-19.

Passengers per hour in August was 6.2 which is higher than July 2020 at 5.9 and lower than August 2019 when passengers per hour was 15.7.

The percentage of missed trips in August was 0.36% which is higher than the prior month 0.2%.

The number of miles between roadcalls was 33,300 miles in August, lower than the prior month in which there were 36,748 miles between roadcalls. The rolling 12 month average is 44,150 miles between roadcalls.

County Connection stopped collecting fares starting on March 23rd to allow for social distancing. Therefore, all passengers in August were counted as free rides.