Proposed Clipper START & Youth Fare Pilot Programs

PUBLIC MEETING
OCTOBER 14, 2020
Virtual Meeting Reminders

- Keep yourself on mute until it’s your turn to speak (by phone: *6 to mute/unmute)

- Raise your hand or press *9 if you wish to speak (by phone: *9)
Agenda

- Staff Introductions
- Overview of Proposed Clipper START Program
- Overview of Proposed Youth Fare
- Q&A
- Public Comment
Proposal Overview:

Clipper START

Proposal: one-year pilot program offering a 20% discount on single-ride Clipper fares for eligible low-income adults

- Part of the regional Clipper START program
- Partnership with the Metropolitan Transportation Commission (MTC), who is providing funding
- Initial pilot program launched on BART, Muni, Caltrain, & Golden Gate on July 15th
- If approved, the one-year pilot on County Connection would start in January 2021
Proposal Overview:
Clipper START

- **Eligibility:** adults ages 19-64 with household incomes below 200% of the federal poverty level
  - Proof of income required for online or mail-in application process

- Discount provided **ONLY** when using a specially encoded Clipper card

- Additional details at [https://www.clipperstartcard.com](https://www.clipperstartcard.com)

### Proposed Discounts

<table>
<thead>
<tr>
<th>Fare Type</th>
<th>Current Clipper Fare</th>
<th>Clipper START Fare</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local</td>
<td>$2.00</td>
<td>$1.60</td>
</tr>
<tr>
<td>Express</td>
<td>$2.25</td>
<td>$1.80</td>
</tr>
<tr>
<td>BART transfer</td>
<td>$1.00</td>
<td>$0.80</td>
</tr>
</tbody>
</table>

**Not affected:**
- Cash fares
- Day Pass
- Monthly Passes
- Senior/Disabled fares
- Institutional Passes (i.e. Bishop Ranch)
Proposal Overview:

Youth Fare

**Proposal:** one-year pilot program offering a 20% discount on single-ride Clipper fares for youth (ages 6-18)

- Same discount amount as the proposed Clipper START program
- Discount only provided when using a Youth Clipper card
  - Application with proof of age can be submitted via mail, email or fax
  - Visit [https://www.clippercard.com](https://www.clippercard.com) for more info on getting a Youth Clipper card
Q&A

◦ Clarifying questions on the fare discount proposals
◦ Please hold any comments for the Public Comment period

Proposal Summary
Two one-year pilot programs offering a 20% discount on single-ride Clipper fares for eligible low-income adults (ages 19-64) and for youth (ages 6-18)

<table>
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<tr>
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◦ Cash fares
◦ Day Pass
◦ Monthly Passes
◦ Senior/Disabled fares
◦ Institutional Passes (i.e. Bishop Ranch)
Public Comment

- Raise your hand and wait to be called upon (by phone: *9)
- One speaker at a time
- Please stay on topic
- The audience is asked to listen respectfully while a speaker is making his/her remarks

OTHER WAYS TO COMMENT:

- Online at https://countyconnection.com/clipper-discounts-hearing
- In writing to: Director of Planning & Marketing 2477 Arnold Industrial Way Concord, CA 94520
- Via email to planning@countyconnection.com

Written comments must be received by Nov 10, 2020