

TO: O&S Committee

DATE: October 19, 2020

FROM: Melody Reeb
Manager of Planning

SUBJ: Fixed Route Reports

Fixed Route Operating Reports for September 2020

1. Monthly Boarding's Data

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system.

FY20-21

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	98,642	97,392	
Average Weekday	4,100	3,952	
Pass/Rev Hour	6.5	6.2	Standard Goal > 17.0
Missed Trips	0.14%	0.23%	Standard Goal < 0.25%
Miles between Road Calls	20,575	30,208	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in September (4,100 passengers) than August 2020 (3,823 passengers) and lower than September 2019 (14,428 passengers) or -72%. This is the sixth full month of the shelter-in-place order that took effect on March 17th in response to Covid-19.

Passengers per hour in September was 6.5 which is higher than August 2020 at 6.2 and lower than September 2019 when passengers per hour was 18.8.

The percentage of missed trips in September was 0.14% which is lower than the prior month 0.36%.

The number of miles between roadcalls was 20,575 miles in September, lower than the prior month in which there were 33,300 miles between roadcalls. The rolling 12 month average is 39,874 miles between roadcalls.

County Connection stopped collecting fares starting on March 23rd to allow for social distancing. Therefore, all passengers in September were counted as free rides.

County Connection

INTER OFFICE MEMO

TO: O&S Committee

DATE: November 17, 2020

FROM: Melody Reeb
Manager of Planning

SUBJ: Fixed Route Reports

Reports for October 2020

1. Monthly Boarding's Data

the following represent

FY20-21

<u>Title</u>	<u>Current Month</u>	<u>YTD Avg</u>	<u>Annual Goal</u>
Total Passengers	113,325	101,376	
Average Weekday	4,435	4,073	
Pass/Rev Hour	7.3	6.5	Standard Goal > 17.0
Missed Trips	0.18%	0.22%	Standard Goal < 0.25%
Miles between Road Calls	33,563	31,046	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in October (4,435 passengers) than September 2020 (4,100 passengers) and lower than October 2019 (14,315 passengers) or -69.2%. This is the seventh full month of the shelter-in-place order that took effect on March 17th in response to Covid-19.

Passengers per hour in October was 7.3 which is higher than September 2020 at 6.5 and lower than October 2019 when passengers per hour was 18.2.

The percentage of missed trips in October was 0.18% which is higher than the prior month 0.14%.

The number of miles between roadcalls was 33,563 miles in October, higher than the prior month in which there were 20,575 miles between roadcalls. The rolling 12 month average is 37,404 miles between roadcalls.

County Connection stopped collecting fares starting on March 23rd to allow for social distancing. Therefore, all passengers in October were counted as free rides.