

To: Board of Directors

Date: 12/09/2020

From: Melody Reeb, Manager of Planning

Reviewed by:



SUBJECT: 2021 Service Plan Webinar

Background:

At the October meeting, the Board authorized staff to proceed with the public comment process on three proposed service scenarios for implementation in mid- to late-2021. These scenarios were developed in anticipation of reduced revenues due to COVID-19 and would result in service cuts totaling approximately \$3, \$5, and \$7 million annually. Subsequently, in November, staff presented the public outreach timeline, which included all virtual meetings starting with a webinar in December.

First Webinar:

Staff hosted the first virtual webinar on December 1st, from 5pm-6pm and approximately 22 attendees joined the webinar. Staff provided a high-level overview of the three scenarios, County Connection's financial projects, and concluded with a summary of the timeline before taking questions. The attendees made suggestions about a few routes and inquired about County Connection's funding sources, the likelihood of reinstating service once eliminated, and any potential for layoffs. Staff reiterated that current service levels are largely consistent with the first scenario, the \$3M reduction. If additional savings must be achieved, it is difficult to determine when service could be reinstated and whether layoffs would be required.

Staff also informed those in attendance about the public hearings scheduled in January that will provide more details. Each one-hour virtual meeting will describe service changes specific to one of the following regions:

- North – Martinez, North Concord
- Core – Clayton, Concord, Pleasant Hill, Walnut Creek
- Lamorinda – Lafayette, Moraga, Orinda
- South – Danville, San Ramon, Dublin

Meeting details will be distributed to all city and county staff, as well as transportation and community-based organizations.

Financial Implications:

All costs associated with the public outreach process are included in the FY 2021 promotions budget.

Recommendation:

None, for information only.

Action Requested:

None, for information only.