

**Summary Minutes
Operations & Scheduling Committee
Friday, December 3, 8:15 a.m.**

Due to COVID-19, this meeting was conducted as a teleconference pursuant to the provisions of Assembly Bill 361.

Directors: Robert Storer, Renata Sos

Staff: Rick Ramacier, Bill Churchill, Ruby Horta, Rashida Kamara, Melody Reebbs, Rosa Noya, Julie Sherman

Public: None

Call to Order: Meeting called to order at 8:19 a.m. by Director Storer.

1. Approval of Agenda

The Committee approved the agenda.

2. Public Communication

None

3. Approval of Minutes of November 5, 2021

The Committee approved the minutes.

4. Bus Stops & Amenities

Ms. Horta presented an overview of bus stops, including location and amenities. County Connection does not have purview over the public right-of-way and works with cities and the County to install, remove, or relocate bus stops. The cities and County also have agreements with Outfront Media, who provides bus shelters maintenance and advertising. Director Sos asked about maintenance of the shelters. Ms. Horta responded that in addition to having a regular maintenance schedule, Outfront Media will respond to any issues that are brought to their attention by staff. Director Storer expressed interest in exploring capital funding opportunities for bus stops as an alternative to advertising. Director Sos agreed and noted that there is a shared interest between County Connection and the jurisdictions to provide bus stop amenities. The Committee asked staff to bring back additional information on the current agreements with the cities and County.

5. Go San Ramon Update

Ms. Reebbs provided an update on the Go San Ramon on-demand pilot program. She said that ridership was very low when the program first fully launched, as it was at the start of the pandemic. However, ridership has picked up over the last several months and is now averaging about 80 trips per month. Director Storer asked if staff has any information on

who is using the service. Ms. Reeb responded that the data is anonymized by the transportation network companies (TNCs) for privacy reasons and do not include any demographic information.

6. Paratransit Joint RFP Summary

Ms. Kamara informed the Committee that staff will recommend to the CCCTA/LAVTA Ad Hoc Committee that the agencies move forward with a joint paratransit procurement. Pending approval by the Ad Hoc Committee, each agency's Board will then need to approve the release of the joint RFP. The Committee forwarded the item to the Board for approval.

7. Monthly Reports

Director Sos asked for an update on recruitment of operators. Mr. Churchill responded that attrition is still an issue and current numbers have remained flat. Staff has been working on developing new hiring strategies. Director Sos asked if other transit agencies are experiencing the same issue. Mr. Churchill replied that the labor shortage is affecting transit agencies nationwide.

8. Committee Comments

None

9. Future Agenda Items

None.

10. Next Scheduled Meeting

The next meeting was scheduled for January 7th at 8:15 a.m. via teleconference.

11. Adjournment – The meeting was adjourned at 9:12 a.m.

Minutes prepared and submitted by: Melody Reeb, Manager of Planning