

To: Operations & Scheduling Committee

Date: 05/18/2022

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for April 2022

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY21-22		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	163,796	151,917	
Average Weekday	7,124	6,517	
Pass/Rev Hour	10.4	9.6	Standard Goal > 17.0
Missed Trips	1.06%	1.7%	Standard Goal < 0.25%
Miles between Road Calls	36,323	25,212	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was lower in April (7,124 passengers) than March 2022 (7,250 passengers) and higher than April 2021 (4,165 passengers) or 71.04%. This month marks 2 years and 1 month since the first shelter-in-place order took effect in response to Covid-19.

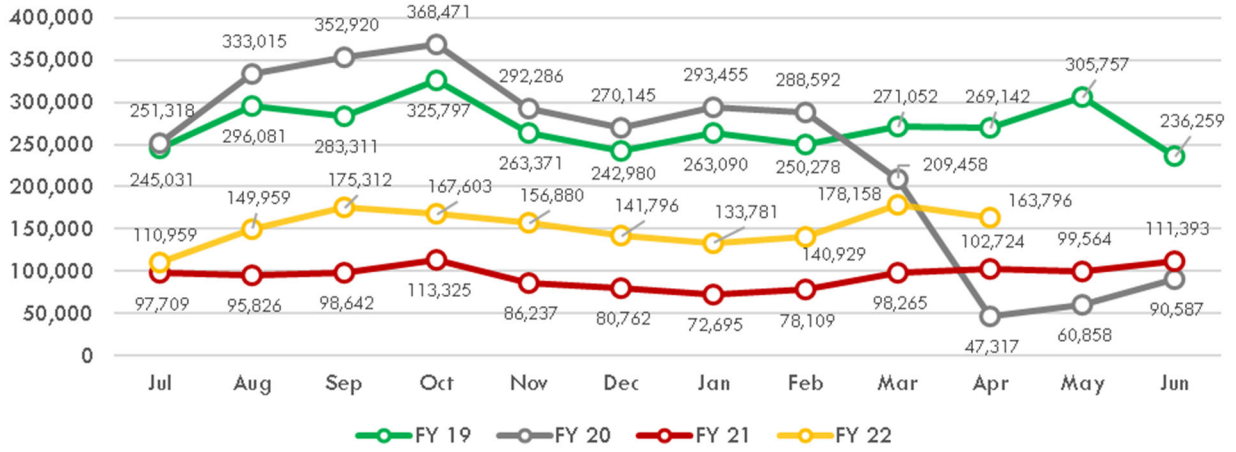
Passengers per hour in April was 10.4 which is lower than March 2022 at 10.6 and higher than April 2021 when passengers per hour was 6.5.

The percentage of missed trips in April was 1.06% which is lower than the prior month when it was 1.11%.

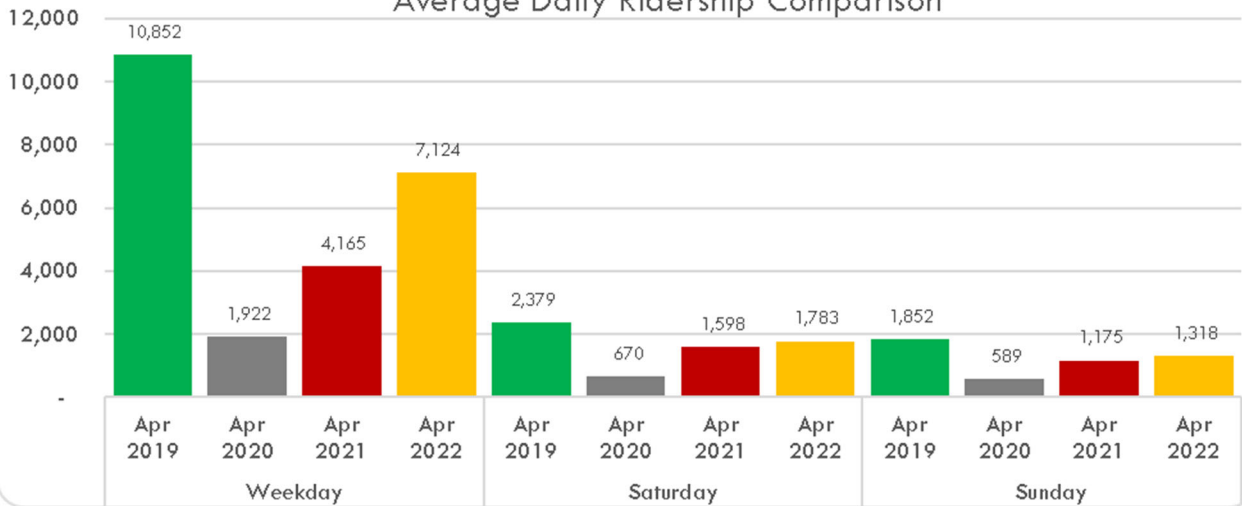
The number of miles between roadcalls was 36,323 miles in April, higher than the prior month in which there were 18,545 miles between roadcalls. The rolling 12-month average is 24,278 miles between roadcalls.

Of a total 163,796 passengers, 105,438 passengers had the potential to use a Clipper card aboard County Connection since 58,357 either used an employer or school pass or were on a free route. About 79.5% of the 105,438 potential Clipper card users paid using Clipper during this month.

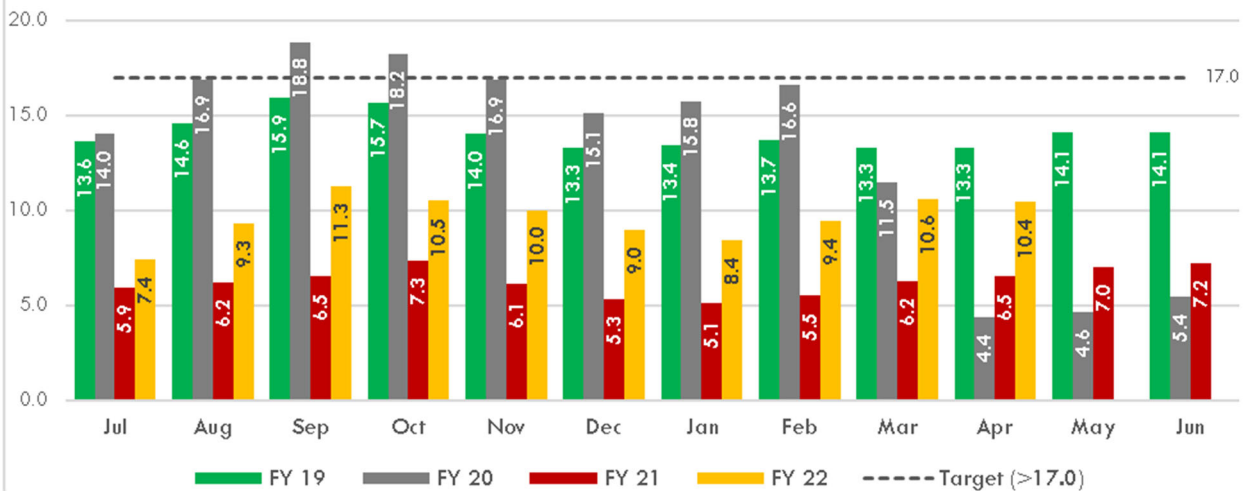
Total Monthly Fixed Route Ridership

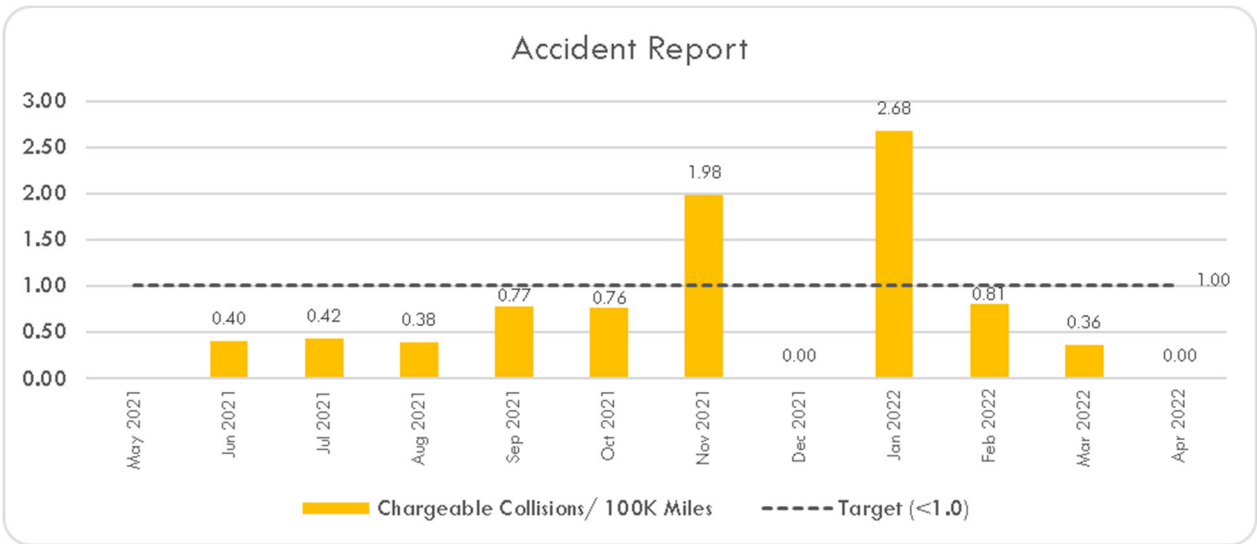
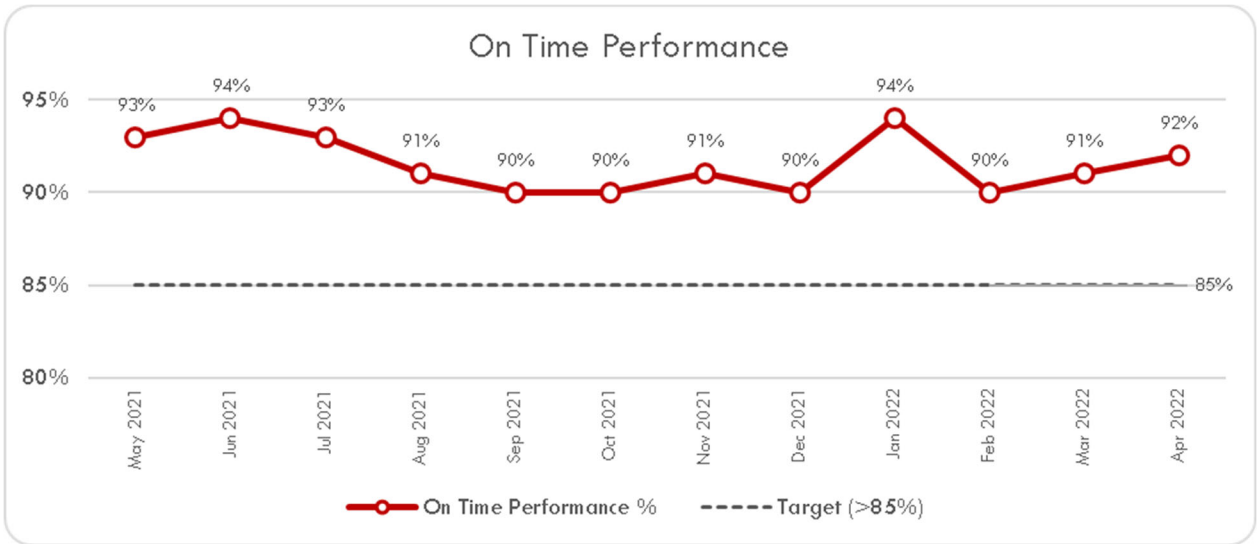
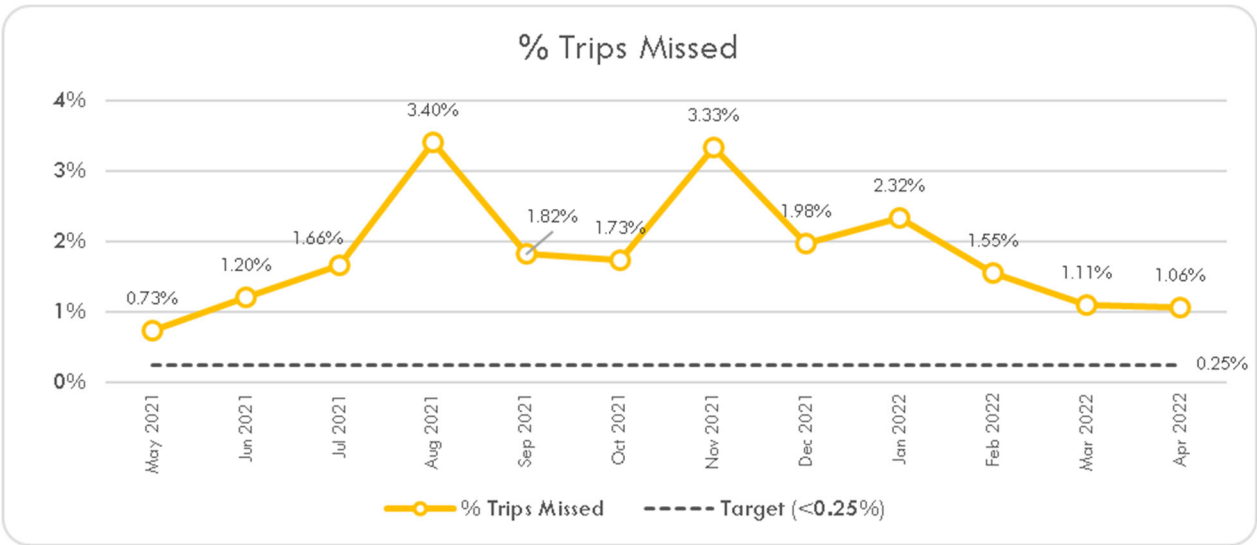


Average Daily Ridership Comparison

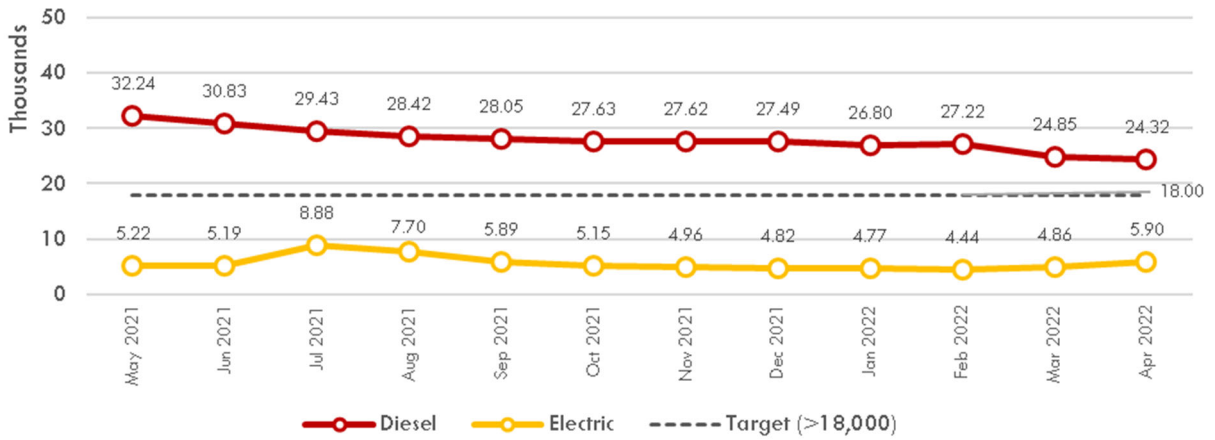


Passengers/Revenue Hour

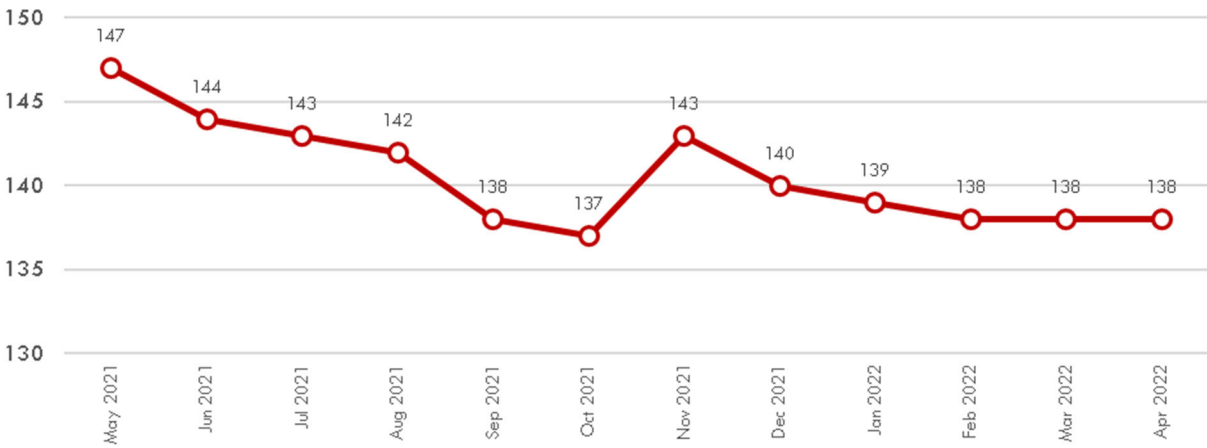




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

