

To: Operations & Scheduling Committee

Date: 10/21/2022

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for September 2022

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	206,224	182,812	
Average Weekday	9,064	7,721	
Pass/Rev Hour	13.3	11.7	Standard Goal > 17.0
Missed Trips	1.29%	1.12%	Standard Goal < 0.25%
Miles between Road Calls	28,481	26,668	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was higher in September (9,064 passengers) than August 2022 (8,077 passengers) and is 19.4% higher than September 2021 (7,590 passengers).

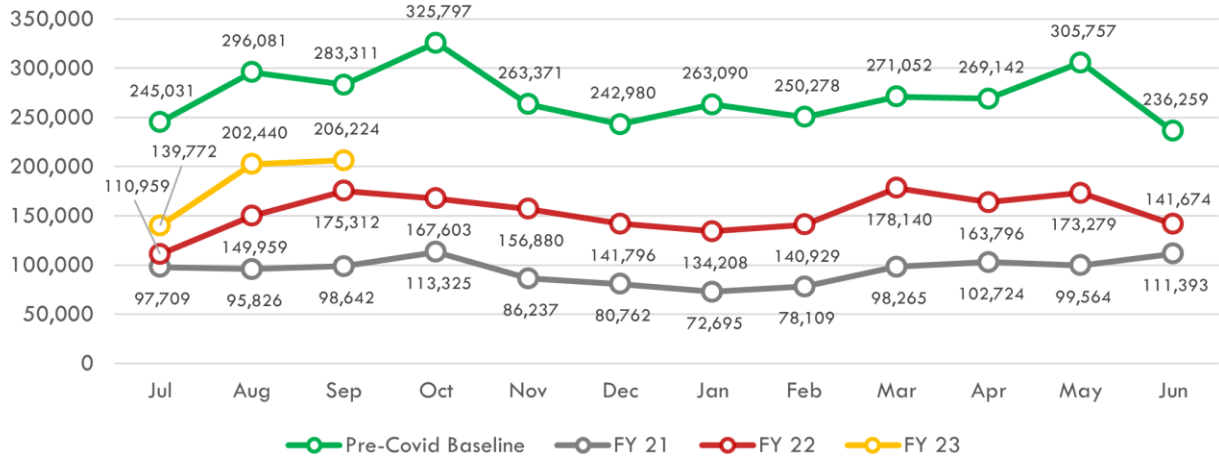
Passengers per hour in September was 13.3 which is higher than August 2022 at 12.2 and higher than September 2021 when passengers per hour was 11.3.

The percentage of missed trips in September was 1.29% which is lower than the prior month when it was 1.50%.

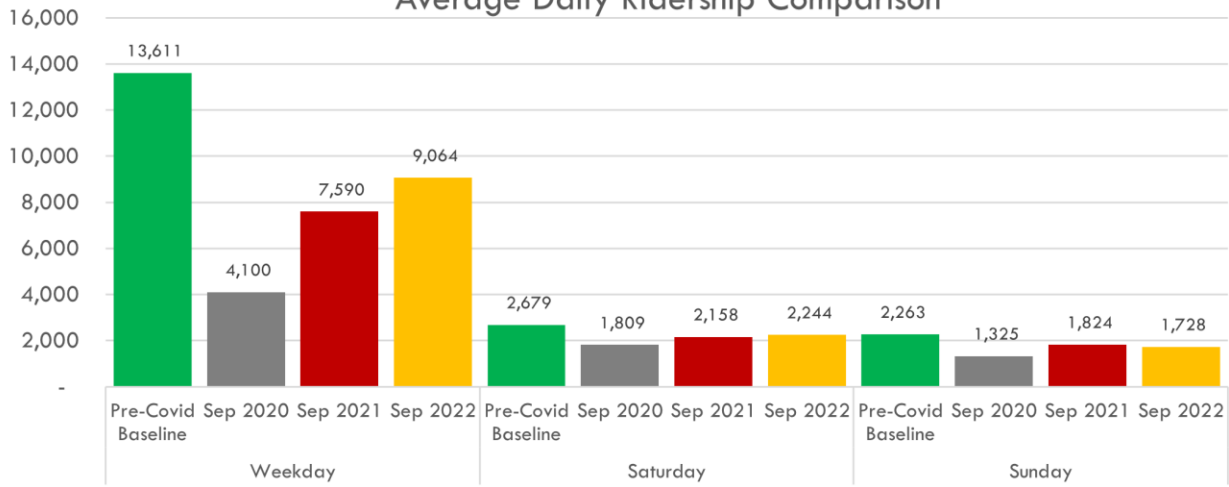
The number of miles between roadcalls was 28,481 miles in September, higher than the prior month in which there were 18,289 miles between roadcalls. The rolling 12-month average is 25,400 miles between roadcalls.

Of a total 206,224 passengers, 103,227 passengers had the potential to use a Clipper card aboard County Connection since 102,996 either used an employer or school pass or were on a free route. About 78.8% of the 206,224 potential Clipper card users paid using Clipper during this month.

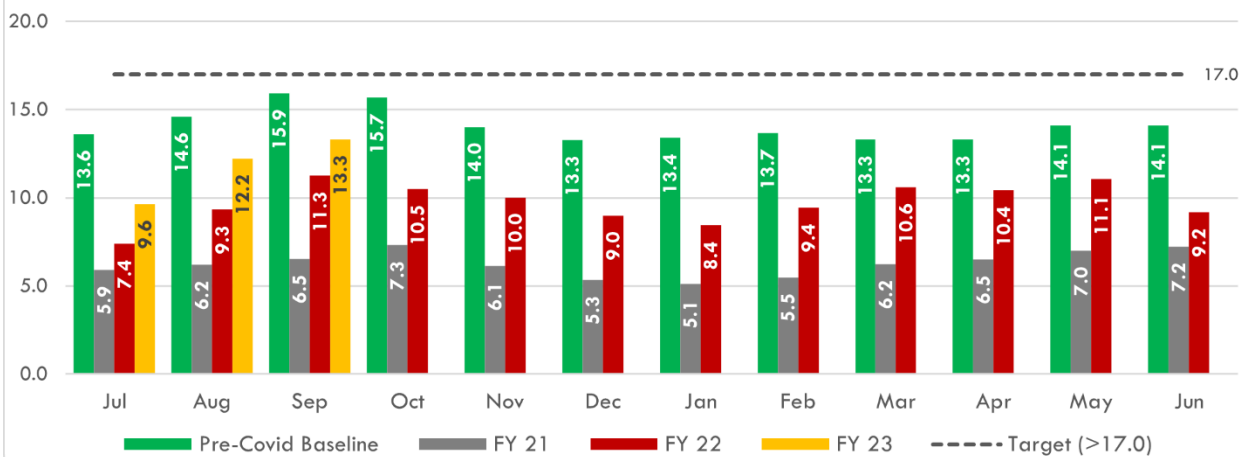
Total Monthly Fixed Route Ridership



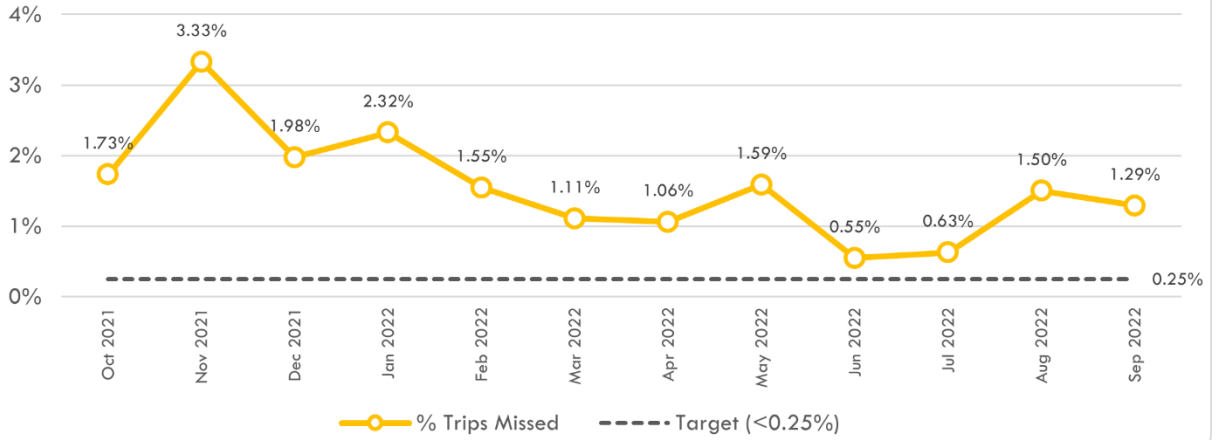
Average Daily Ridership Comparison



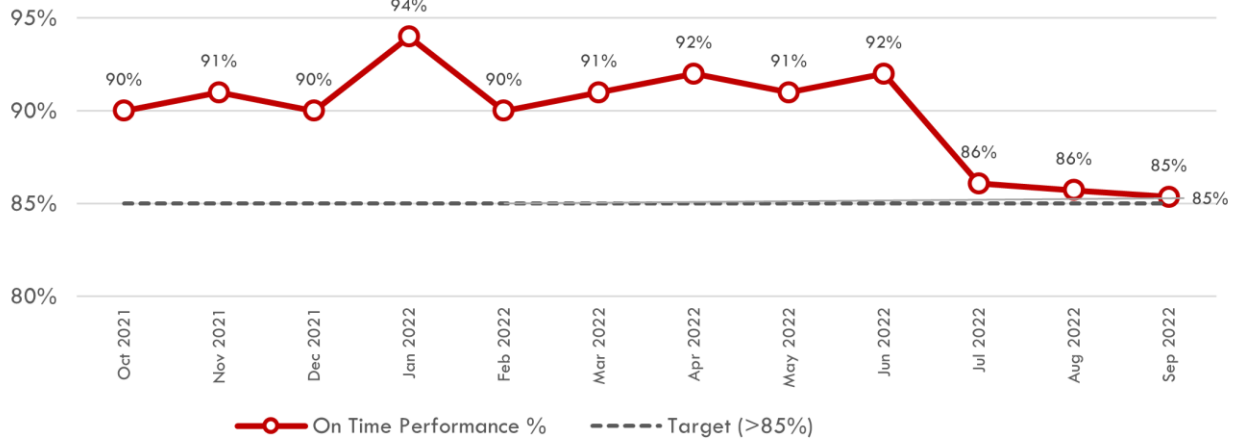
Passengers/Revenue Hour



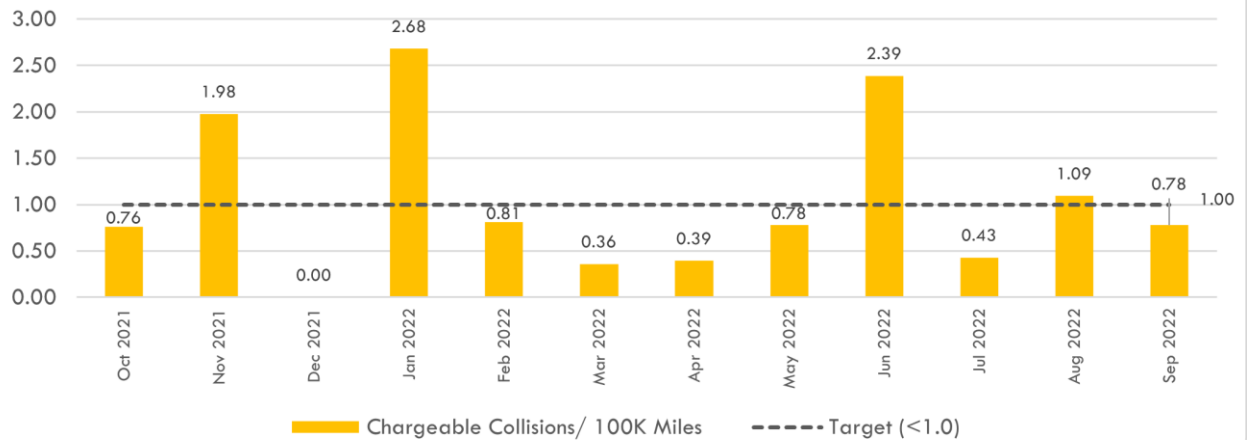
% Trips Missed



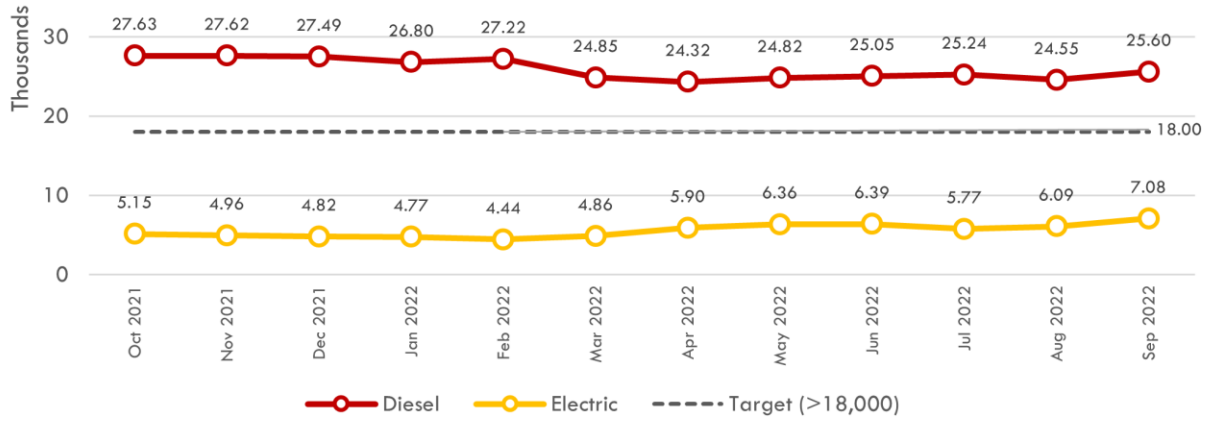
On Time Performance*



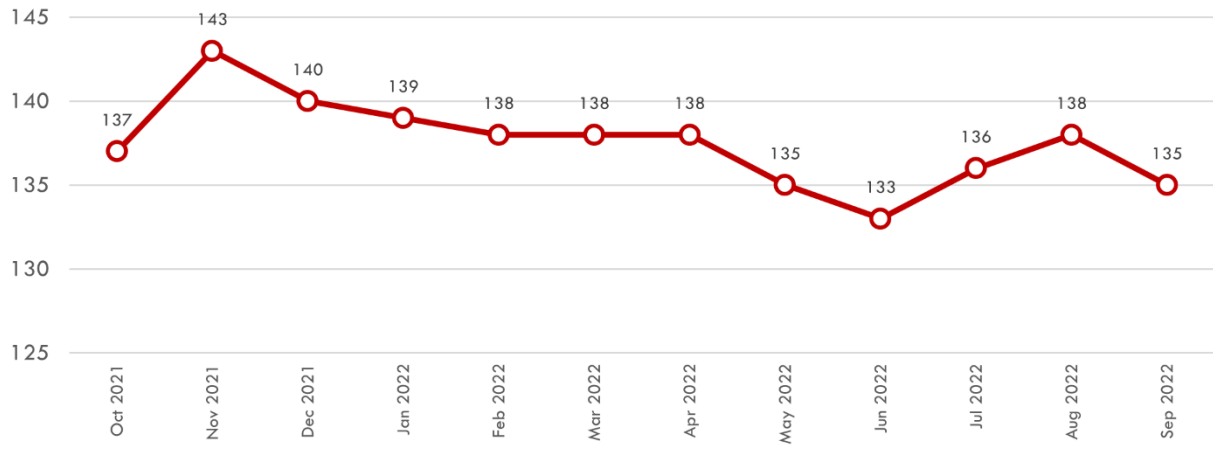
Accident Report



Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

