

To: Operations & Scheduling Committee

Date: 09/22/2022

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for August 2022

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	202,440	171,106	
Average Weekday	8,077	7,050	
Pass/Rev Hour	12.2	11.01	Standard Goal > 17.0
Missed Trips	1.50%	1.09%	Standard Goal < 0.25%
Miles between Road Calls	18,289	25,762	Standard Goal > 18,000

** Based on current standards from updated SRTP*

Analysis

Average weekday ridership was higher in August (8,077 passengers) than July 2022 (6,023 passengers) and higher than August 2021 (6,172 passengers) or 30.9%.

Passengers per hour in August was 12.2 which is higher than July 2022 at 9.6 and higher than August 2021 when passengers per hour was 9.3.

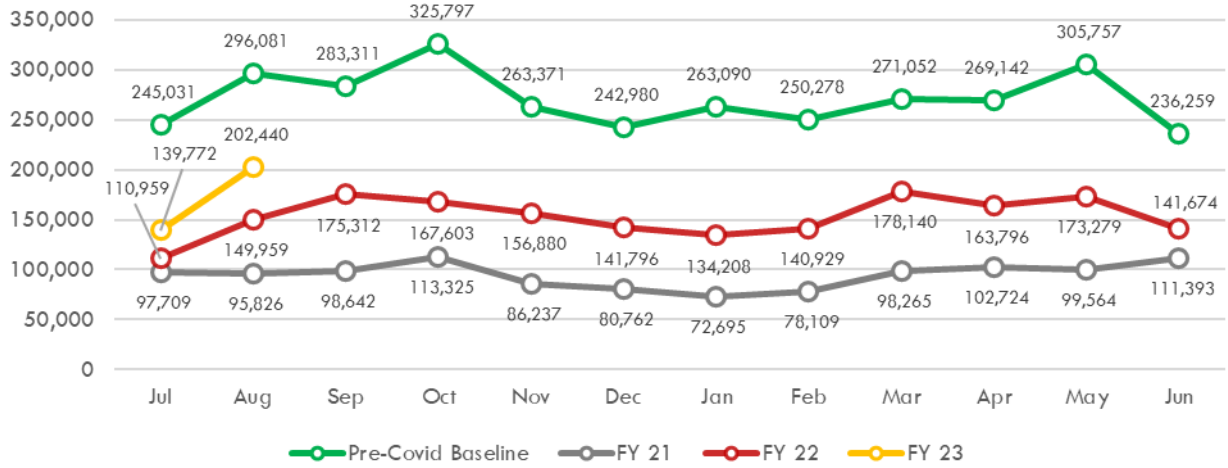
The percentage of missed trips in August was 1.50% which is higher than the prior month when it was 0.63%.

Beginning from July 2022, a new methodology was used to calculate the on-time performance. With the new methodology, a bus is considered on-time only if it arrives no later than 5 minutes after the scheduled time and departs no earlier than 1 minute before the scheduled time.

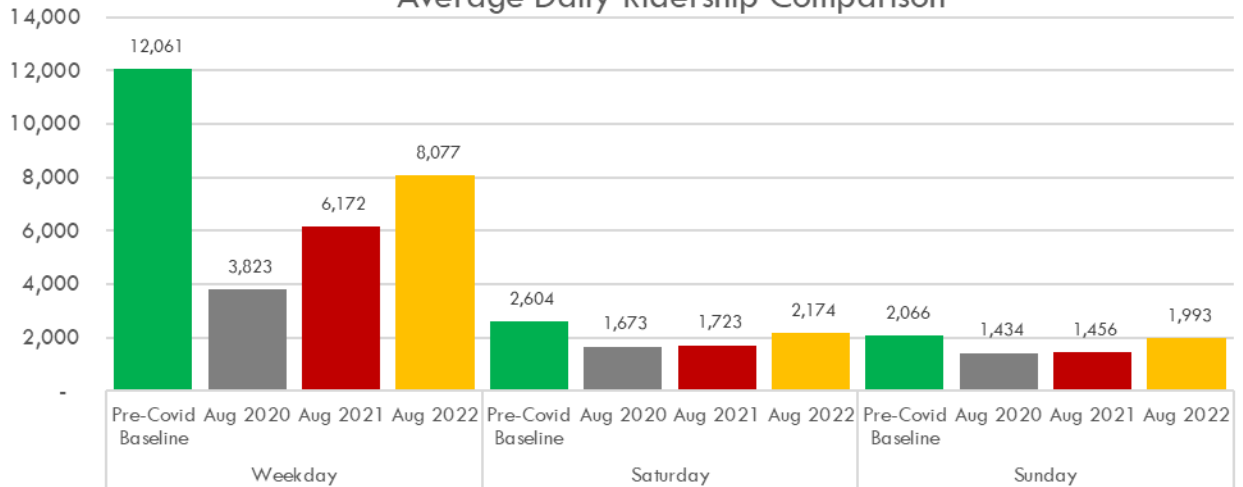
The number of miles between roadcalls was 18,289 miles in August, lower than the prior month in which there were 33,234 miles between roadcalls. The rolling 12-month average is 26,164 miles between roadcalls.

Of a total 202,440 passengers, 107,158 passengers had the potential to use a Clipper card aboard County Connection since 95,282 either used an employer or school pass or were on a free route. About 76.7% of the 202,440 potential Clipper card users paid using Clipper during this month.

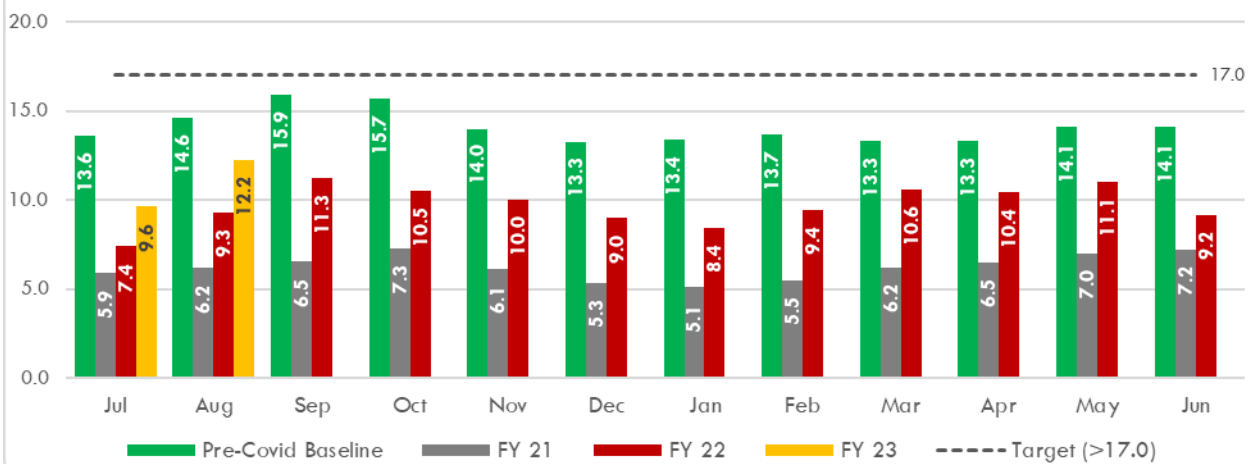
Total Monthly Fixed Route Ridership

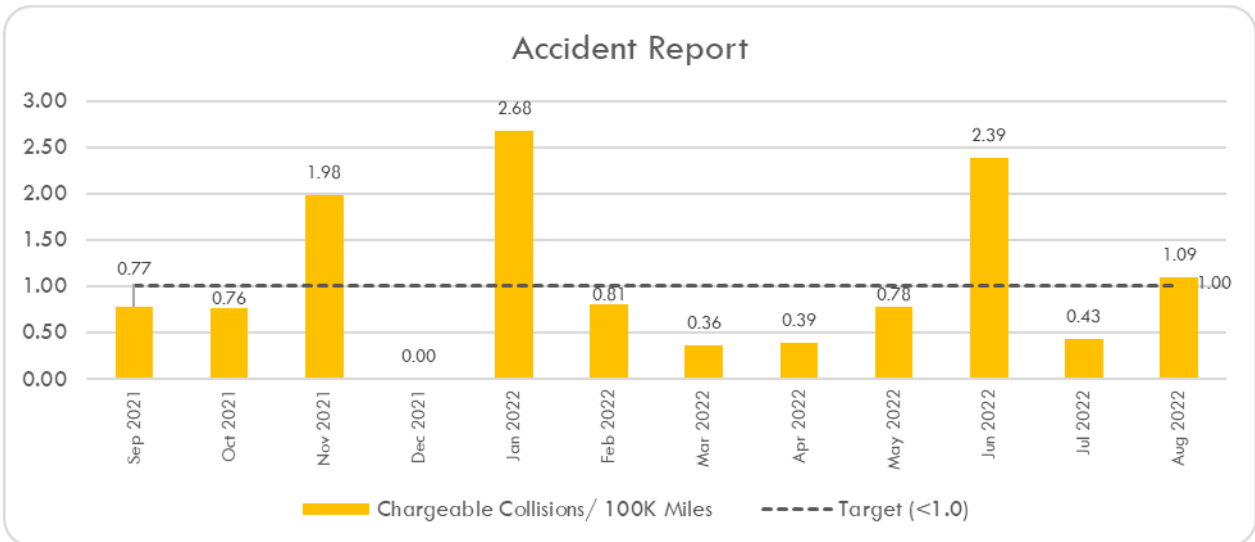
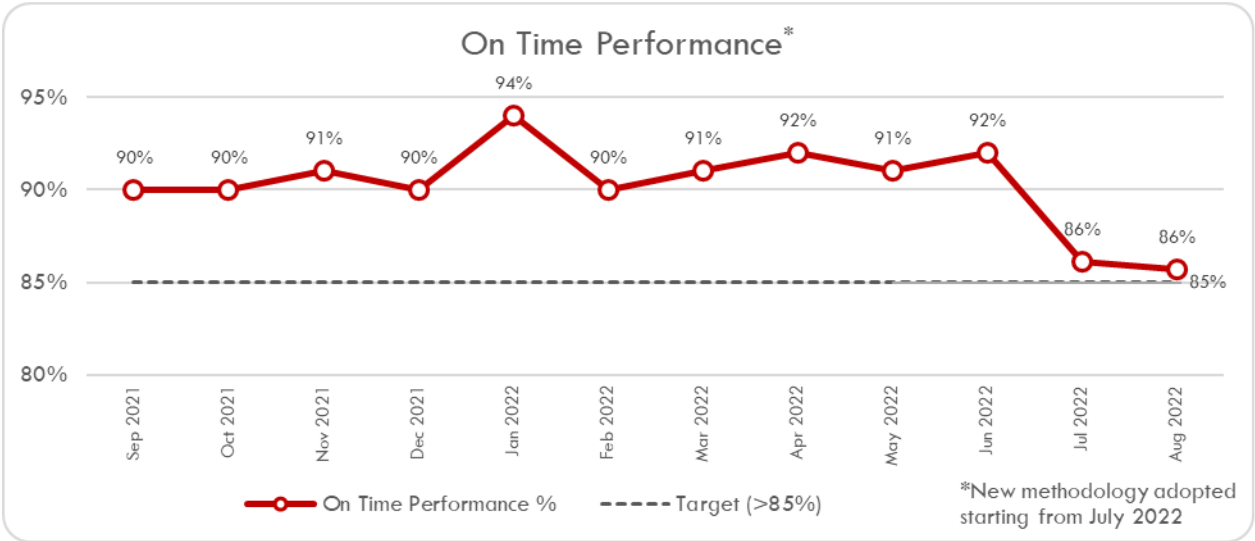
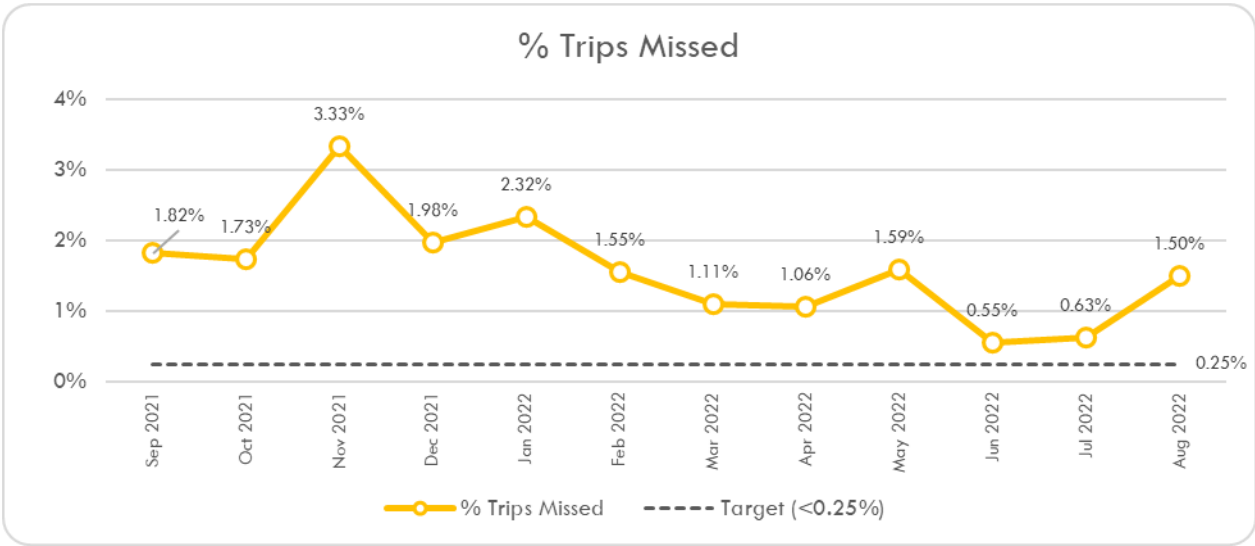


Average Daily Ridership Comparison

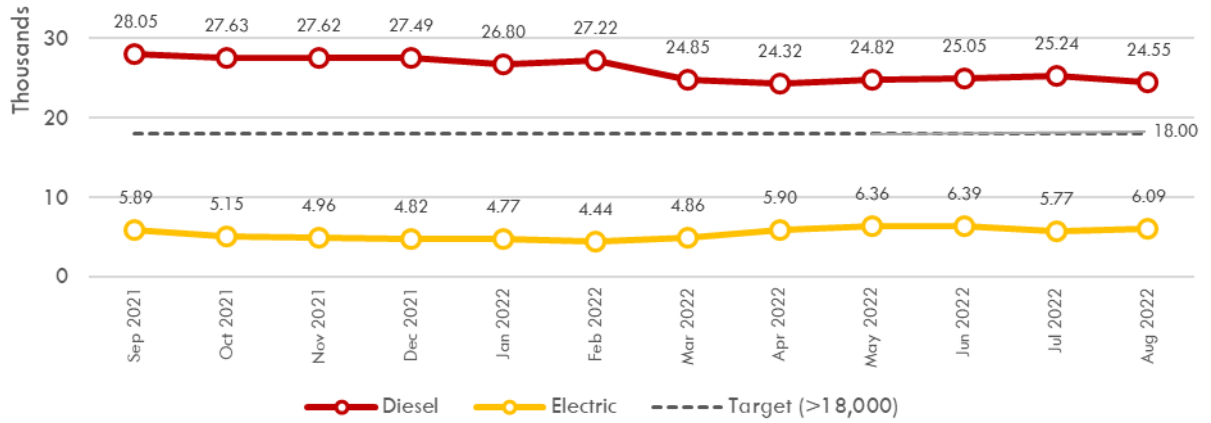


Passengers/Revenue Hour

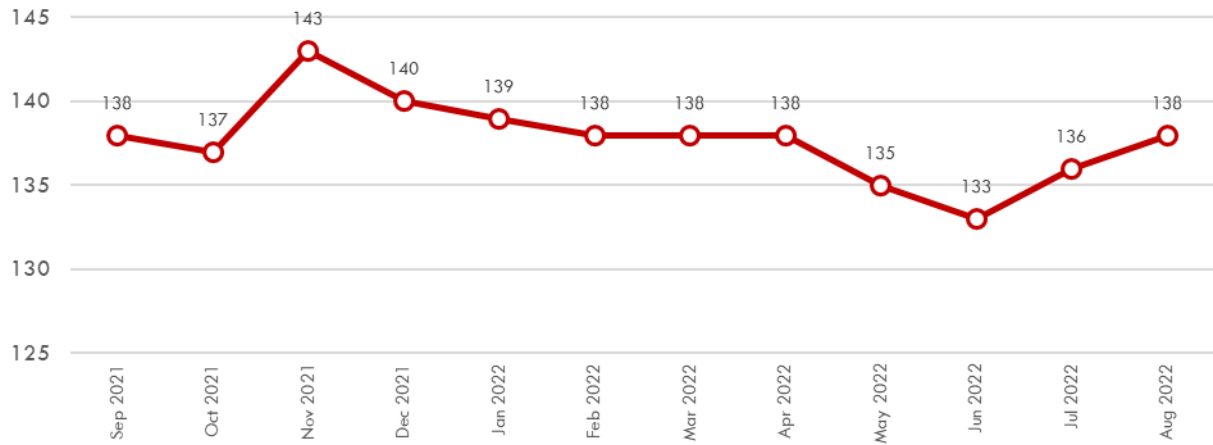




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

