

To: Operations & Scheduling Committee

Date: 2/20/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for January 2023

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	187,984	193,517	
Average Weekday	8,107	8,278	
Pass/Rev Hour	11.9	12.4	Standard Goal > 17.0
Missed Trips	0.76%	0.80%	Standard Goal < 0.25%
Miles between Road Calls	42,450	37,051	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in January 2023 (8,107 passengers) than the previous month of December 2022 (8,019 passengers) and is 41.1% higher than January 2022 (5,746 passengers). In addition, County Connection operated a BART Bus Bridge on one day in January, carrying a total of 285 passengers.

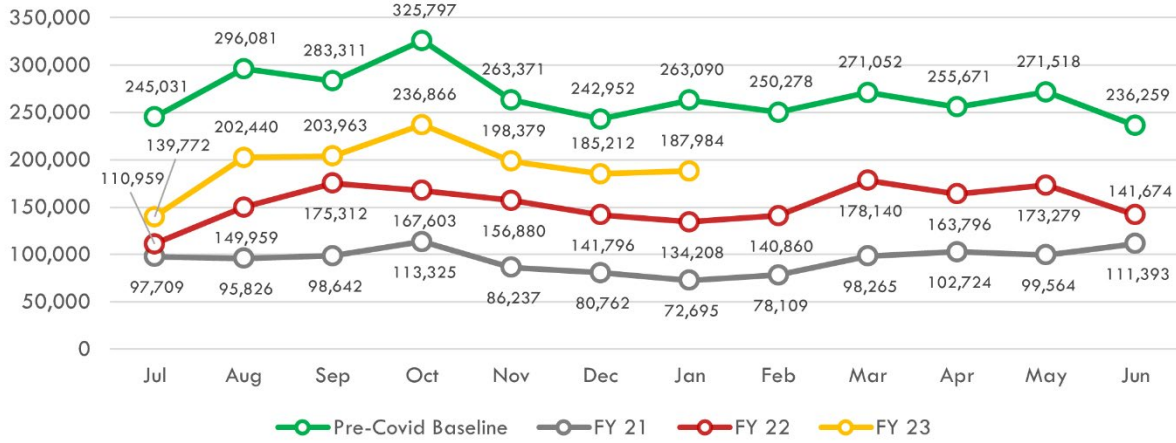
Passengers per hour in January was 11.9, which is the same as in December 2022 and higher than January 2022 when passengers per hour was 8.4.

The percentage of missed trips in January was 0.76%, which is lower than the prior month when it was 0.80%.

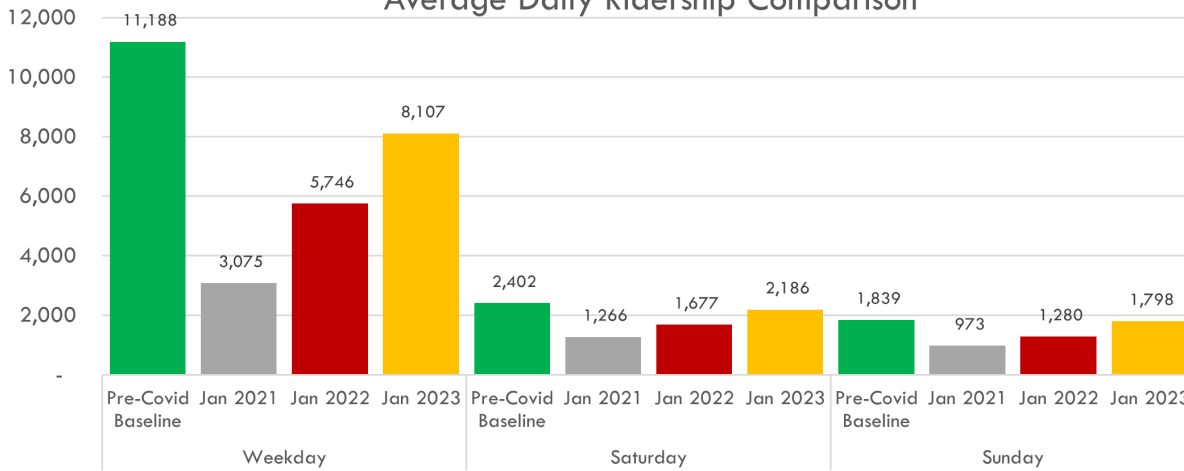
The number of miles between roadcalls was 42,450 miles in January, higher than the prior month in which there were 41,503 miles between roadcalls. The rolling 12-month average is 31,458 miles between roadcalls.

Of a total 187,984 passengers, 110,013 passengers had the potential to use a Clipper card aboard County Connection since 78,256 either used an employer or school pass or were on a free route. About 79.1% of the 187,984 potential Clipper card users paid using Clipper during this month.

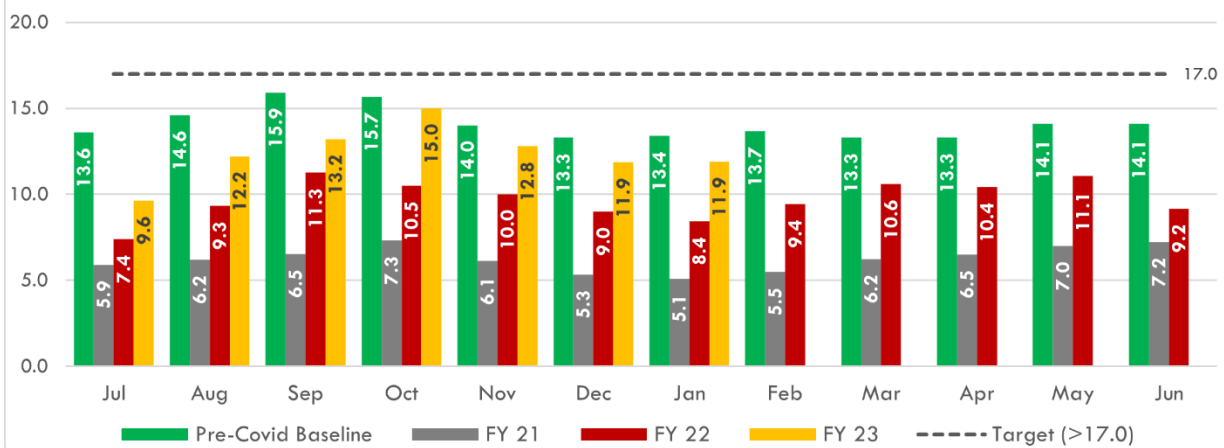
Total Monthly Fixed Route Ridership

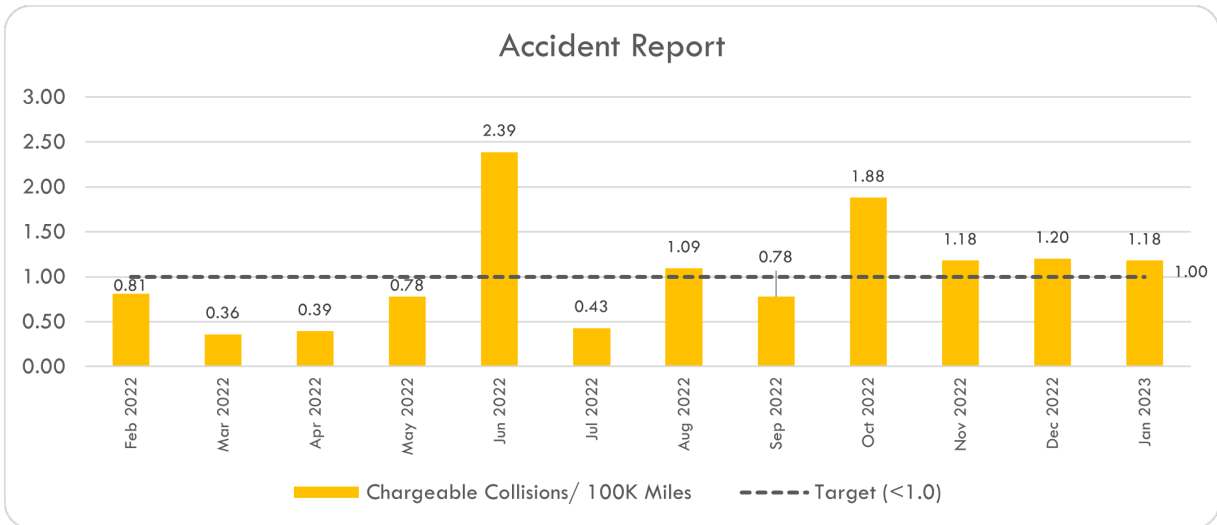
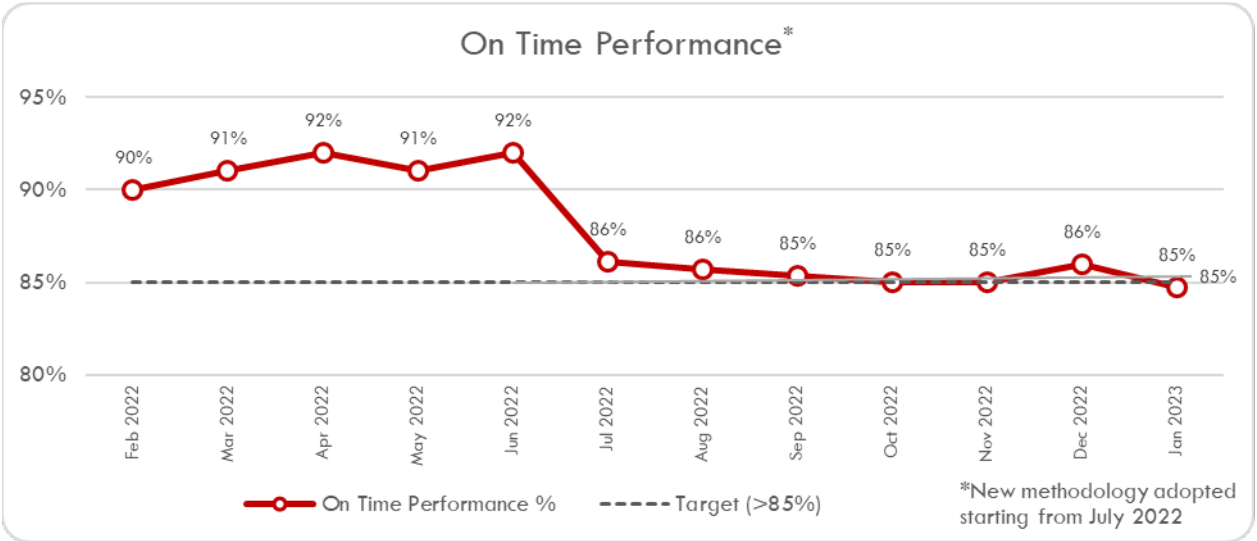
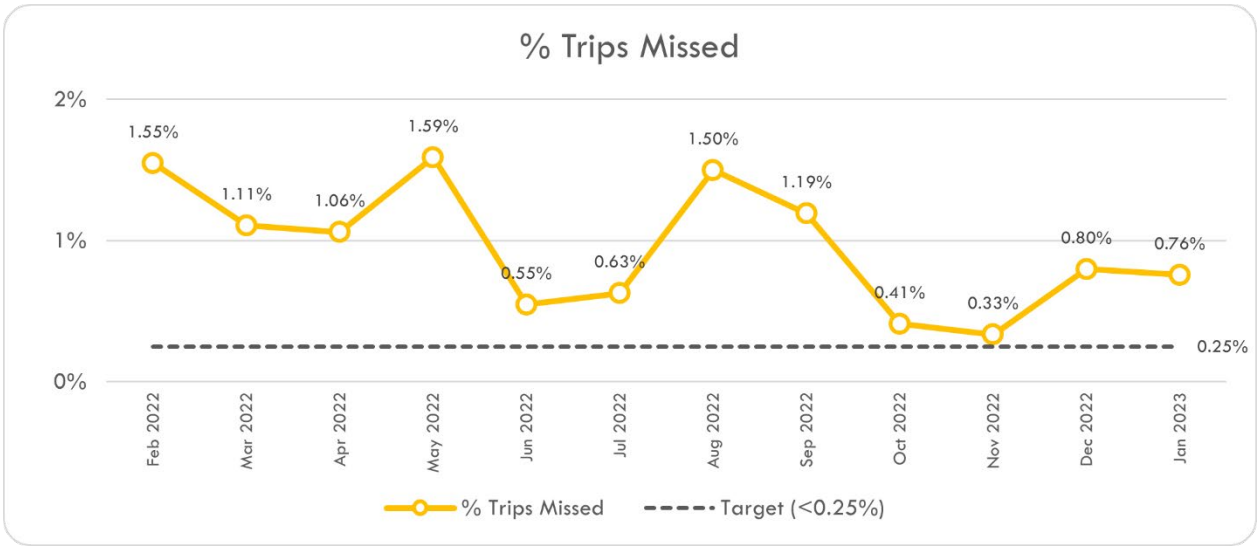


Average Daily Ridership Comparison

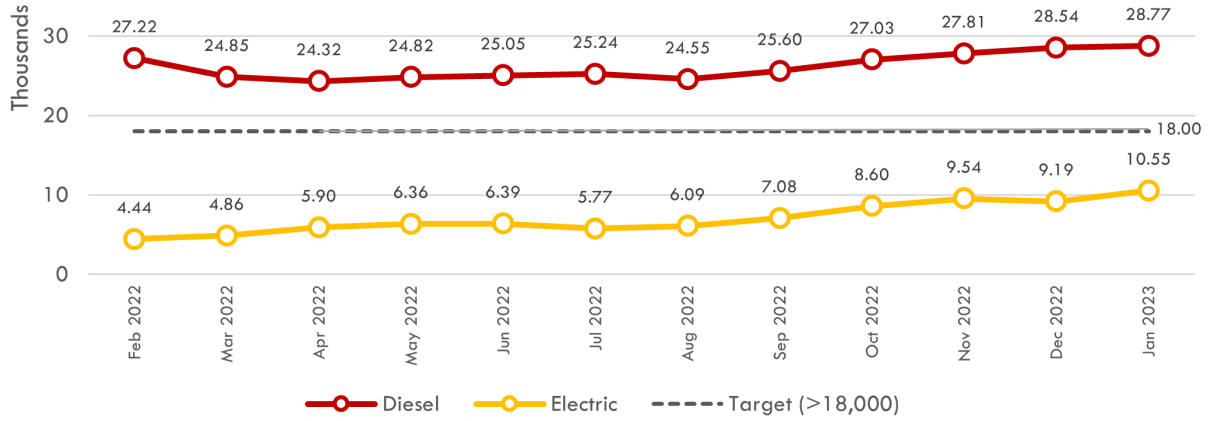


Passengers/Revenue Hour

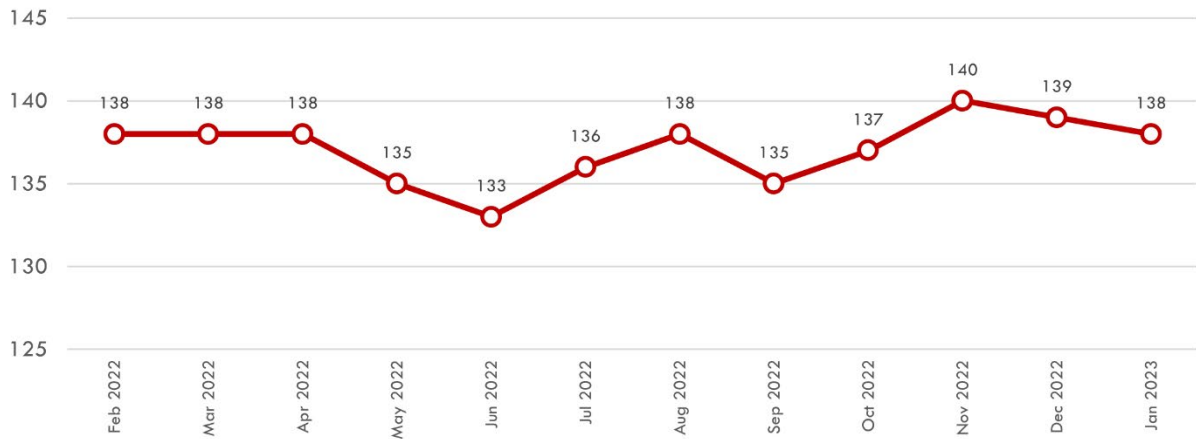




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

