

To: Operations & Scheduling Committee

Date: 3/22/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for February 2023

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	191,406	193,253	
Average Weekday	8,724	8,334	
Pass/Rev Hour	12.8	12.5	Standard Goal > 17.0
Missed Trips	0.31%	0.75%	Standard Goal < 0.25%
Miles between Road Calls	22,186	35,193	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in February 2023 (8,724 passengers) than the previous month of January 2023 (8,107 passengers) and is 35% higher than February 2022 (6,464 passengers). In addition, County Connection operated a BART Bus Bridge on two days in February, carrying a total of 1,195 passengers.

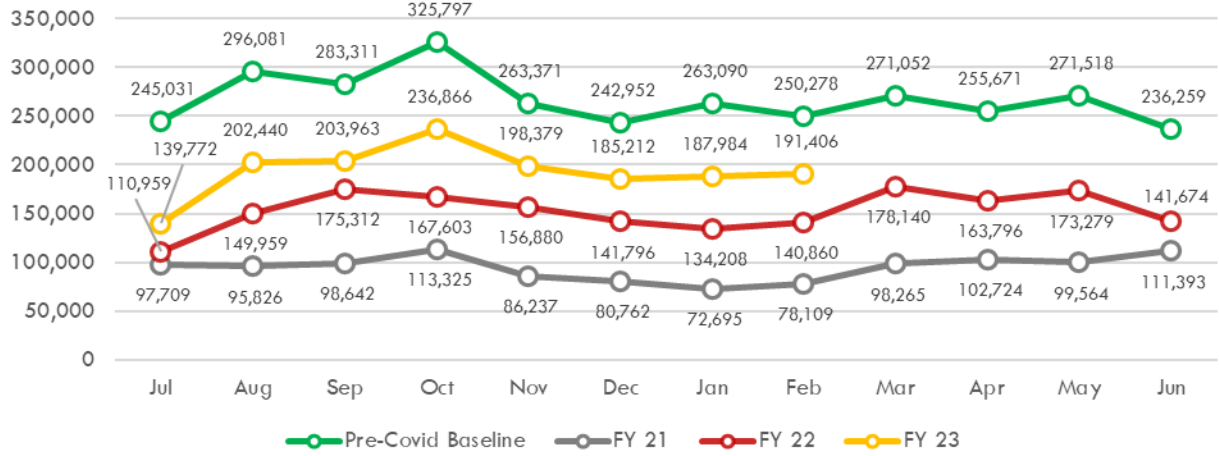
Passengers per hour in February was 12.8, which is higher than January 2023 and higher than February 2022 when passengers per hour was 9.4.

The percentage of missed trips in February was 0.31%, which is lower than the prior month when it was 0.76%.

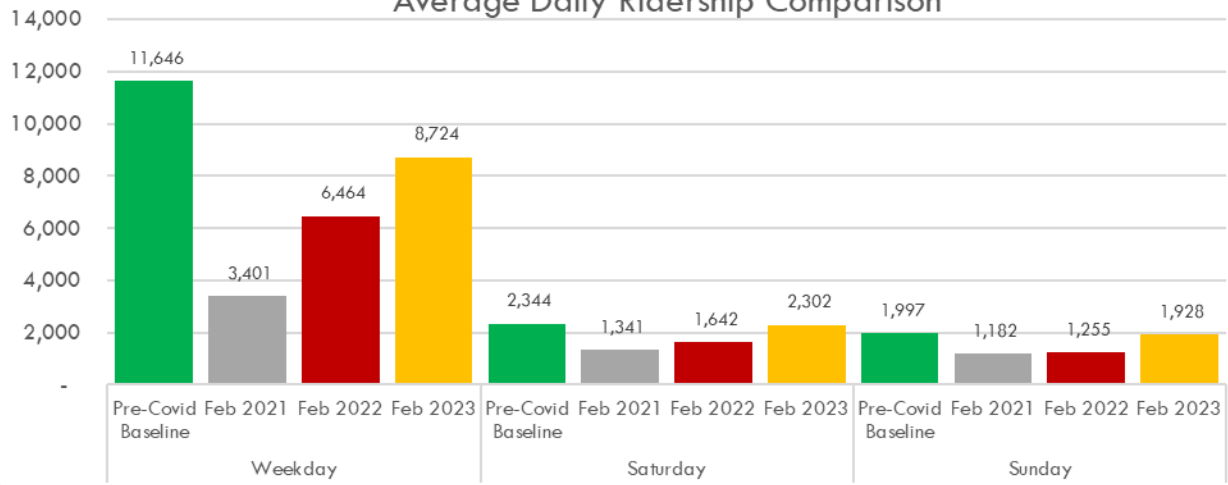
The number of miles between roadcalls was 22,186 miles in February, lower than the prior month in which there were 42,450 miles between roadcalls. The rolling 12-month average is 31,722 miles between roadcalls.

Of a total 192,601 passengers, 111,726 passengers had the potential to use a Clipper card aboard County Connection since 80,875 either used an employer or school pass or were on a free route. About 79.6% of the 111,726 potential Clipper card users paid using Clipper during this month.

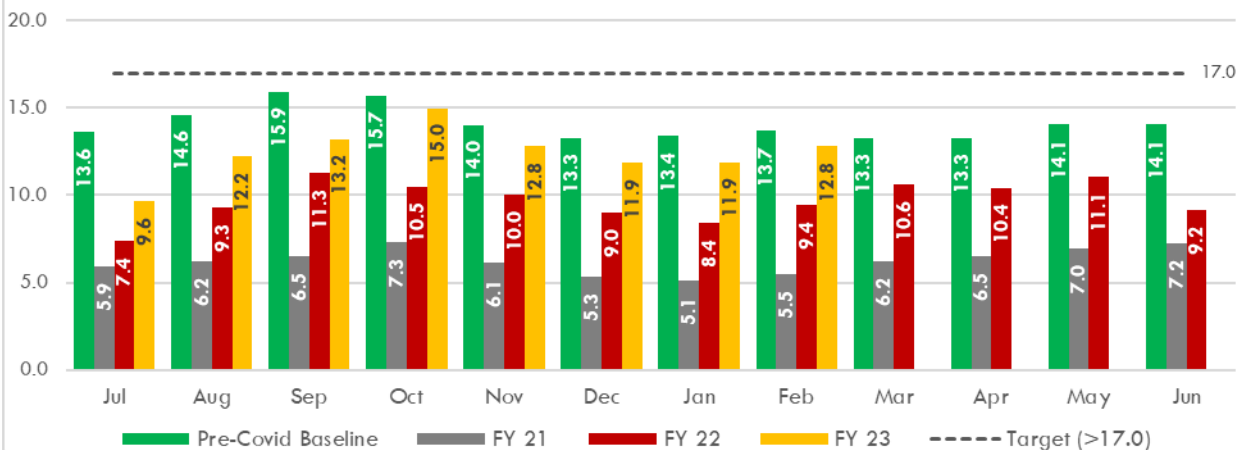
Total Monthly Fixed Route Ridership

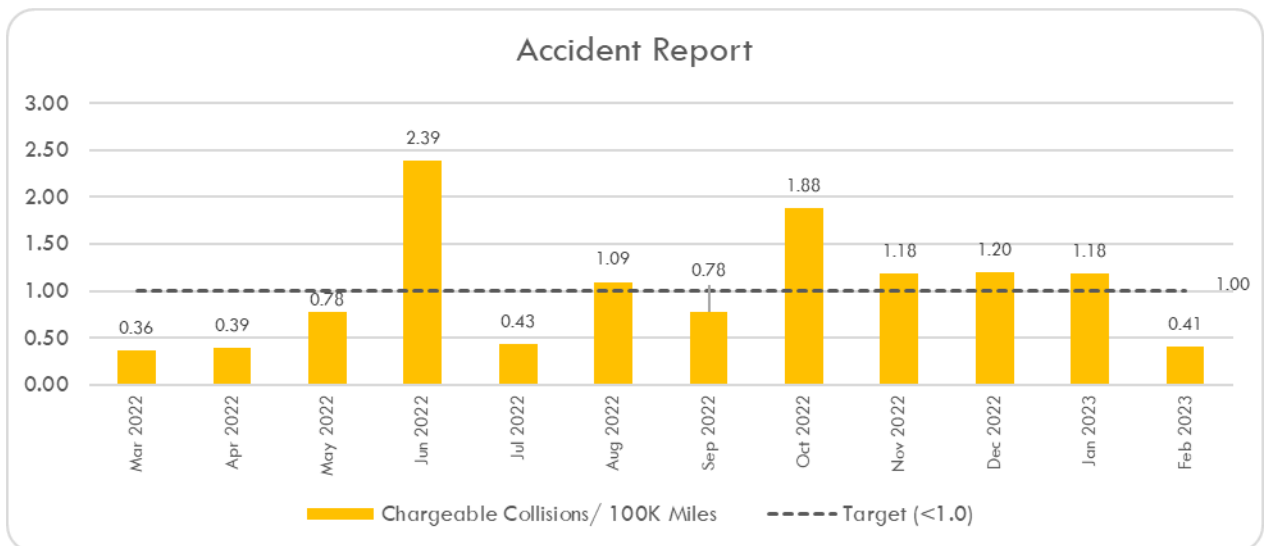
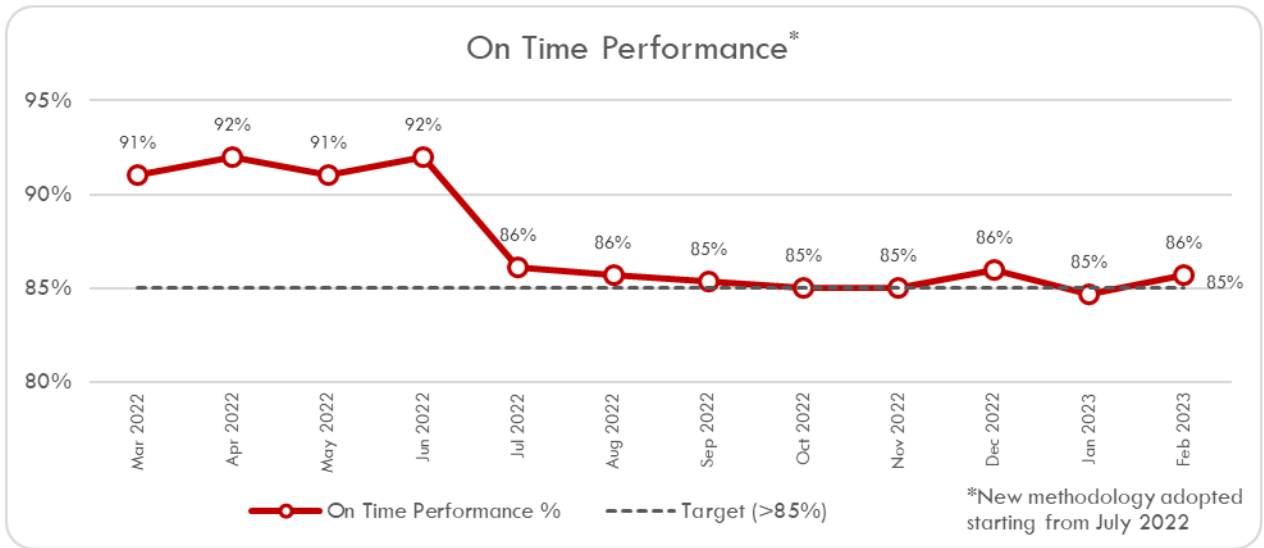
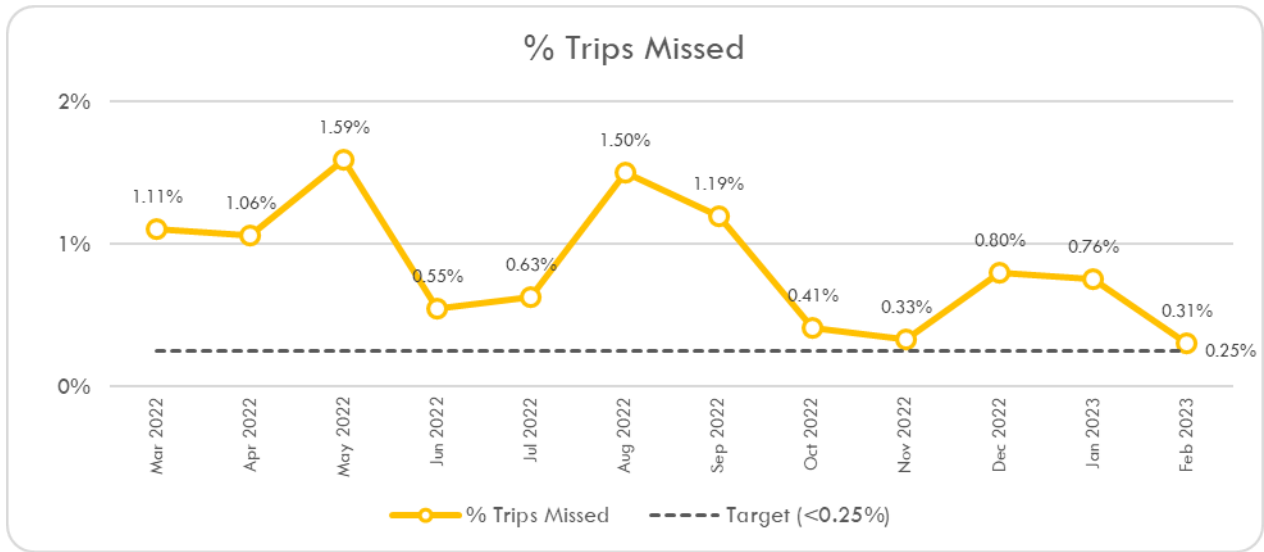


Average Daily Ridership Comparison

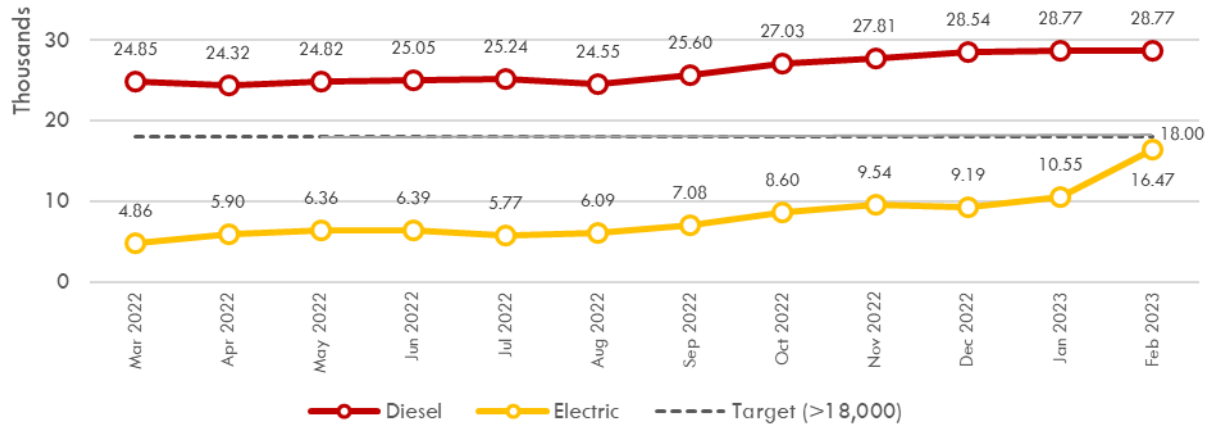


Passengers/Revenue Hour

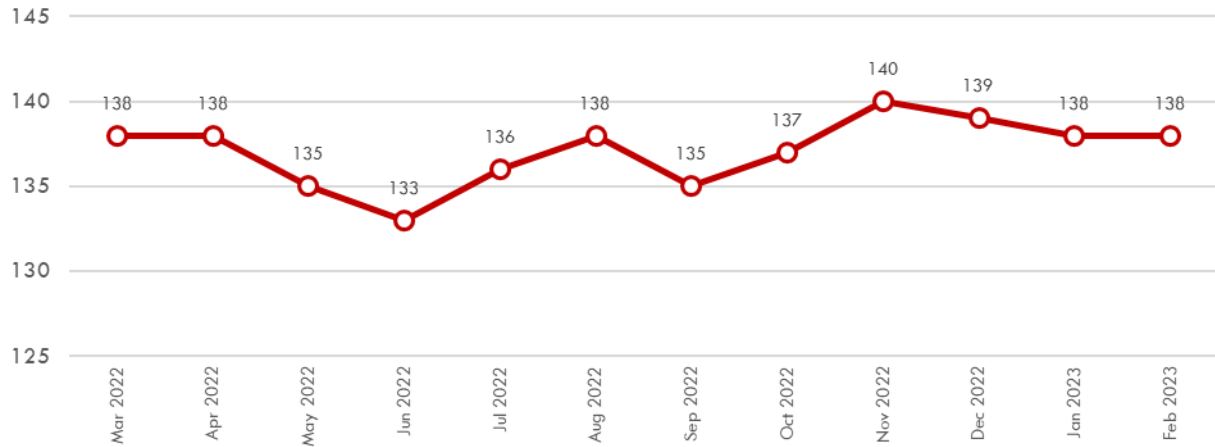




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

