

County Connection

2477 Arnold Industrial Way

Concord, CA 94520-5326

(925) 676-7500

countyconnection.com

BOARD OF DIRECTORS

MEETING AGENDA

Thursday, May 18, 2023

9:00 a.m.

The Board Meeting will be held in-person at:

County Connection Board Room

2477 Arnold Industrial Way, Concord, California and via teleconference location****

Staff and members of the public may attend in-person or participate remotely via Zoom at:

<https://us02web.zoom.us/j/85399133311>

Or One tap mobile :

US: +16699006833,,85399133311# or +14086380968,,85399133311#

Or Telephone:

Dial(for higher quality, dial a number based on your current location): +1 408 638 0968

Webinar ID: 853 9913 3311

Please Note the following COVID-19 Protocols for in-person attendance:

Visitors experiencing the following symptoms of COVID-19 may not enter the building:

- Cough
- Chills
- Sore Throat
- Shortness of Breath
- Muscle Pain
- Loss of Taste or Smell
- Fever

Public comment may be submitted via email to: hill@cccta.org. Please indicate in your email the agenda item to which your comment applies. Comments submitted before the meeting will be provided to the Board of Directors before the meeting. Comments submitted after the meeting is called to order will be included in the correspondence that will be provided to the full Board.

Oral public comments will also be accepted during the meeting in person and through Zoom* or the teleconference number listed above.

Should Zoom not be operational, please check online at: www.countyconnection.com for any updates or further instruction.

The County Connection Board of Directors may take action on each item on the agenda. The action may consist of the recommended action, a related action or no action. Staff recommendations are subject to action and/or change by the Board of Directors.

1. Call to Order/Pledge of Allegiance
2. Roll Call/Confirm Quorum
3. Public Communication
4. Public Hearing: 99X Fare and Service Change Title VI Equity Analysis
5. Consent Calendar
 - a) Approval of Minutes of Regular Meeting of April 20, 2023*
6. Report of Chair
 - a) Recognition of the 2023 Board Chair's Award
7. Report of General Manager

Under this item, the General Manager will report on matters of relevance to CCCTA including, but not necessarily limited to, the following:

- a) Employee Events: Bus Rodeo and Employee Awards
 - 1) Recognition of the 2023 Employees of the Year
 - 2) Recognition of the 2023 General Manager's Award
 - 3) Recognition of Retiring Employees
 - b) CalSTA Listening Session at MTC with Toks Omishakin
8. Report of Standing Committees
- a) Administrative & Finance Committee
 - 1) Non-Emergency Medical Transportation (NEMT) Contract Recommendation*
Resolution No. 2023-035*
(The A&F Committee and staff recommends the Board of Directors adopt Resolution No. 2023-035, authorizing the General Manager to enter into an agreement with Tranova LLC. to provide NEMT reimbursement management services for a two-year base term with three one-year options commencing July 1, 2023, at the cost of \$49,500 for initial start-up and \$150 per hour for ongoing services.)
 - b) Marketing, Planning & Legislative Committee
 - 1) 99X Fare and Service Change Title VI Equity Analysis*
Resolution No. 2023-037*
(The MP&L Committee and staff recommend that the Board adopt Resolution No. 2023-037 approving the service and fare changes.)
 - c) Operations & Scheduling Committee
 - 1) Forklift Replacement*
Resolution No. 2023-036*
(The O&S Committee and staff recommend that the Board of Directors adopt Resolution No. 2023-036 authorizing the General Manager to release a purchase order and Letter to Proceed to PAPE Material Handling for the purchase of two (2) forklifts. Total cost of the forklifts, including tax and

delivery, not to exceed \$230,000.)

9. Advisory Committee

- a) Appointment of Sarah Birdwell to the Advisory Committee Representing Contra Costa County*
- b) Appointment of Andrei Obolenskiy to the Advisory Committee Representing the City of Pleasant Hill

10. Board Communication – (Directors are limited to providing information, asking clarifying questions about matters not on the agenda, responding to public comment, referring matters to committee or staff for information, or requesting a report to be made at another meeting.)

11. Next Meeting Date: June 15, 2023

12. Adjournment

*Enclosure

**It will be available at the time of the Board meeting.

***For Board members only

****Teleconference location: 180 Sugarpine Circle, Pincerest, CA 95364

General Information

Public Comment: If you wish to address the Board, please follow the directions at the top of the agenda. If you have anything that you wish distributed to the Board and included for the official record, please include it in your email. Comments that require a response may be deferred for staff reply.

Consent Items: All matters listed under the Consent Calendar are considered by the Board to be routine and will be enacted by one motion. There will be no separate discussion of these items unless requested by a Board Member or a member of the public prior to when the Board votes on the motion to adopt.

Availability of Public Records: All public records relating to an open session item on this agenda, which are not exempt from disclosure pursuant to the California Public Records Act, that are distributed to a majority of the legislative body, will be available for public inspection at 2477 Arnold Industrial Way, Concord, California, at the same time that the public records are distributed or made available to the legislative body. The agenda and enclosures for this meeting are posted also on our website at www.countyconnection.com.

Accessible Public Meetings: Upon request, County Connection will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings and provide comments at/related to public meetings. Please submit a request, including your name, phone number and/or email address, and a description of the modification, accommodation, auxiliary aid, service or alternative format requested at least two days before the meeting. Requests should be sent to the Assistant to the General Manager, Lathina Hill, at 2477 Arnold Industrial Way, Concord, CA 94520 or hill@cccta.org. Requests made by mail must be received at least two days before the meeting. Requests will be granted whenever possible and resolved in favor of accessibility.

Currently Scheduled Board and Committee Meetings

Board of Directors:	Thursday, June 15, 9:00 a.m., County Connection Board Room
Administration & Finance:	Wednesday, June 7, 2:00 p.m., County Connection Offices, 2477 Arnold Industrial Way, Concord, CA 94520
Advisory Committee:	TBA.
Marketing, Planning & Legislative:	Thursday, June 1, 8:30 a.m., Supervisor Andersen's Office, 3338 Mt. Diablo Blvd. Lafayette, CA.
Operations & Scheduling:	Wednesday, June 7, 8:00 a.m., Supervisor Andersen's Office, 3338 Mt. Diablo Blvd. Lafayette, CA.

The above meeting schedules are subject to change. Please check the County Connection Website (www.countyconnection.com) or contact County Connection staff at 925/676-1976 to verify date, time and location prior to attending a meeting. This agenda is posted on County Connection's Website (www.countyconnection.com) and at the County Connection Administrative Offices, 2477 Arnold Industrial Way, Concord, California

County Connection

2477 Arnold Industrial Way Concord, CA 94520-5326 (925) 676-7500 countyconnection.com

CCCTA BOARD OF DIRECTORS

MINUTES OF THE REGULAR MEETING

April 20, 2023

CALL TO ORDER/ROLL CALL/CONFIRM QUORUM

Chair Amy Worth called the regular meeting of the Board of Directors to order at 9:00 a.m. Board Members present were Directors Andersen (via teleconference), Diaz, Hoffmeister, Noack, Schroder, Sos, Storer, Tatzin and Wilk. Director Hudson was absent.

Staff: Churchill, Sherman, Dixit, Glenn, Hill, Horta, Johnson, Jones, Martinez, Mitchell, Noya and Reeb

PUBLIC COMMUNICATION: None

CONSENT CALENDAR

MOTION: Director Hoffmeister moved approval of the Consent Calendar, consisting of the following items: (a) Approval of Minutes of Regular Meeting of March 16, 2023; (b) CCCTA Investment Policy-Quarterly Reporting Requirement. Director Wilk seconded the motion, and it received the following roll call vote of approval:

Aye:	Directors Andersen, Diaz, Hoffmeister, Noack, Schroder, Sos, Storer, Tatzin, Wilk, and Worth
No:	None
Abstain:	None
Absent:	Director Hudson

REPORT OF CHAIR:

Chair Worth informed the board that Robert Storer will be Dave Hudson's temporary replacement on the CCCTA/LAVTA Ad Hoc Committee until further notice.

REPORT OF GENERAL MANAGER:

Tour of Gilling's Facility in Livermore, CA

General Manager Bill Churchill informed the Board that County Connection buses are currently being built at the Gillig Facility in Livermore. We would like to offer tours of the facility for any Board members that are interested. Lathina Hill will be in contact with you all soon to schedule the tours.

CEO's Ride Along for Earth Day, April 21, 2023

General Manager Bill Churchill informed the Board that some of the General Managers of the neighboring cities got together and rode different modes of transportation throughout a host of cities and ended in Oakland, CA. It was nice and productive to get together with other transit property representatives.

Employee Events: Bus Rodeo and Employee Awards scheduled for May 6, 2023

General Manager Bill Churchill explained to the Board that since the COVID pandemic started, APTA has not held the previously annual Bus Rodeo. They will resume having this event in 2024. In order to get our operators ready and excited about participating next year, we will be having our own in-house competition at County Connection offices on May 6, 2023. We will also do our annual in-house awards for the employees of the year from the Administration Department, the Maintenance Department and Transportation Department. This will be a family friendly event and all are welcome.

REPORT OF STANDING COMMITTEES

Administrative & Finance Committee

Award Contract to Brown Armstrong for Independent Year End Financial Audit Services and Resolution No. 2023-031

Amber Johnson, Chief Financial Officer, explained that the current contract with Brown Armstrong Accountancy Corporation (Brown Armstrong) for independent year-end financial audits expired on June 30, 2022. On February 20, 2023, County Connection issued a Request for Proposals (RFP) for financial auditing services. The RFP requested proposals for a contract with an initial three-year term, plus options for two one-year extensions. Responses were due March 17, 2023. A panel consisting of County Connection finance department staff and a finance department staff member from another local transit agency interviewed the accounting companies.

The panel concluded that Brown Armstrong possesses significant experience with governmental accounting, the transit industry, and compliance auditing. Moreover, this firm provided clear schedules and key staff members with deep experience with transit agency audits. Staff believe that Brown Armstrong will effectively and efficiently provide comprehensive year-end audit services and has the expertise to continue to improve the sophistication of the Authority's financial reporting.

The cost to the Authority for the services to be provided shall not exceed the maximum sum of \$299,453, including direct non-salary expenses for an initial three-year term plus two optional one-year extensions. The audit expense is included in the Authority's FY 2024 proposed draft budget and forecast.

MOTION: Director Noack moved that the Board adopt Resolution No. 2023-031, authorizing the General Manager to enter into a contract for financial audit services with Brown Armstrong Accountancy Services for a period of up to five years, beginning with FY 2023. Director Hoffmeister seconded the motion, and it received the following roll call vote of approval:

Aye: Directors Andersen, Diaz, Hoffmeister, Noack, Schroder, Storer, Sos, Tatzin, Wilk and Worth
No: None
Abstain: None
Absent: Director Hudson

Adoption of the Draft Fiscal Year 2024 Proposed Draft Budget and Forecast and Resolution No. 2023-032

Amber Johnson, Chief Financial Officer, explained that County Connection's draft budget for July 1, 2023 to June 30, 2024 (Fiscal Year 2024) proposes \$49.3 million in operational expenses for fixed route and paratransit

services with revenues to offset these costs. An additional \$6.7 million is proposed in capital expenditures and associated revenue in the budget year.

The proposed FY 2024 budget is based on a continued projected recovery of fixed route and paratransit services post-pandemic. While federal stimulus funds provided much-needed relief from the worst of the financial impacts of the pandemic, changing travel patterns and work from home trends have made a lasting impact to the way transit is utilized in the community and the larger region. State and local revenues have recovered significantly; however, many are not expected to meet pre-pandemic projections. Even when reliable revenue streams return, it is important to remember that the Authority lost a couple years of revenue growth during the pandemic while contractual and inflationary factors that drive expense growth did not stop.

The operating expense budget of \$49.3 million is a 4.3 percent increase over the FY 2023 budget and allows for fixed route service to continue at existing levels, with an optimistic assumption that vacant operator positions will be filled during the fiscal year. The capital budget of \$6.7 million includes significant multi-year facility upgrade plans, funded by TDA capital.

Several necessary facility maintenance and modernization projects are included in the budget and forecast. Major project additions include a fuel tank replacement, replacement of the five hydraulic lifts in the maintenance facility, concrete pad repairs, expansion of the upper parking lot, and necessary elevator improvements in both buildings. These projects are expected to take place during the next few years and will be funded with TDA capital funds.

In addition, the capital program includes projected costs to convert the Authority's fleet to a zero-emission bus (ZEB) mixed fleet of electric and fuel cell buses, including infrastructure costs, per the adopted ZEB Rollout Plan. It is anticipated that the Authority can utilize 80% federal funding for the bus procurements, and FHWA funding for the infrastructure costs.

Adoption of the draft FY 2024 budget will result in expenditure authority of \$47 million in operational expenses and \$26 million in capital expenditures for the budget year. The draft budget will serve as the basis for the Authority's claim of TDA revenues for fiscal year 2024.

MOTION: Director Noack moved that the Board approve the proposed FY 2024 Draft Operating and Capital Budget and adopt Resolution No. 2023-032 authorizing filing applications and supporting documents for allocations of funds by the MTC. Director Sos seconded the motion, and it received the following roll call vote of approval:

Aye: Directors Andersen, Diaz, Hoffmeister, Noack, Schroder, Sos, Storer, Tatzin, Wilk, and Worth

No: None

Abstain: None

Absent: Director Hudson

Marketing, Planning & Legislative Committee

Transit Corridor Study and Resolution No. 2023-034

Melody Reeb, Director of Planning, Marketing, & Innovation, explained that in October 2022, the Metropolitan Transportation Commission (MTC) released a call for projects for the FY 2022-23 Transit Performance Initiative (TPI) program, which is a competitive grant program to fund low-cost capital investments that improve operations and customer experience on major transit corridors and systems. The goal of the program is to provide funding for lower-cost improvements that increase transit speeds and reliability, especially buses experiencing traffic

delays on high-ridership, high-frequency routes. New to this year, proposals for the planning and development of future TPI-eligible projects were also considered.

On March 22, 2023, MTC approved award of the full requested funding amount of \$400,000 for County Connection's proposed study. Staff plans to use the on-call planning contract with Transportation Management & Design (TMD) that was recently approved by the Board to assist with completing the study. Staff will be working closely with the cities of Concord and Walnut Creek throughout the process and will provide periodic updates to the Committee and Board as well as TRANSPAC and other regional partners as the study progresses. Once the study is complete and a program of projects has been developed, staff would then seek additional funding for implementation of the recommended improvements.

MOTION: Director Andersen moved that the Board adopt Resolution No. 2023-034 authorizing the General Manager to execute and file an application with MTC for TPI funding for the Transit Corridors Study by the MTC. Director Wilk seconded the motion, and it received the following vote of approval:

Aye: Directors Andersen, Diaz, Hoffmeister, Noack, Schroder, Sos, Storer, Tatzin, Wilk, and Worth
No: None
Abstain: None
Absent: Director Hudson

Operating & Scheduling Committee

Innovative Clean Transit Rule-Zero Emission Bus Rollout Plan and Resolution No. 2023-033

Ruby Horta, Asst. General Manager – Administration, explained that based on outcomes of the zero-emission fleet transition planning study completed by the Center for Transportation and the Environment (CTE), County Connection plans to transition its fleet to a mix of battery electric buses (BEB) and fuel cell electric buses (FCEB). By 2040, County Connection expects to operate a zero-emission fleet of 125 transit buses, including a mix of 30-ft., 35-ft., and 40-ft. vehicles.

Paratransit service was excluded from County Connection's ZEB Transition Plan and ICT Rollout Plan because at the time of completion, CARB had not revised its regulation regarding cutaway vehicles. The current policy allows agencies to defer cutaways until either January 1, 2026 or until a model that has passed the Altoona bus testing is procured and has obtained a Bus Testing Report.

MOTION: Director Noack moved that the Board adopt Resolution No. 2023-033, approving the Zero-Emission Bus Rollout Plan and submission of plan to CARB. Sos seconded the motion, and it received the following roll call vote of approval:

Aye: Directors Andersen, Diaz, Hoffmeister, Noack, Schroder, Sos, Storer, Tatzin, Wilk, and Worth
No: None
Abstain: None
Absent: Director Hudson

Go San Ramon Update

Pranjal Dixit, Manager of Planning, gave the Board some background by stating that in 2019, County Connection launched Go San Ramon, an on-demand pilot program, in partnership with the City of San Ramon and the Livermore Amador Valley Transit Authority (LAVTA). The program provides a 50% fare subsidy (up to \$5) for rideshare trips on Uber and Lyft within the designated service area, which includes parts of south and west San Ramon, as well as the San Ramon Transit Center, San Ramon Regional Medical Center, Kaiser, Alcosta Senior

and Community Center, and West Dublin and Dublin/Pleasanton BART stations. LAVTA currently administers the program, and the City of San Ramon covers the costs of the fare subsidies and administrative fee.

The program has been averaging 45 trips per month, which is in line with the City of San Ramon's budgeted contribution for this fiscal year. The current contract is effective until April 30, 2023, and the City has expressed interest in extending the pilot and expanding the service area to residents along Dougherty Road. However, given current ridership levels, expanding the program will require additional funding. The City is looking into using TDM funds from Measure J/Transportation Fund for Clean Air (TFCA) grant for commuter trips to offset the cost of expanding the service area.

All fare subsidies and administrative fees for the program are being paid by the City of San Ramon up to \$5,000 per year. For FY 2023, staff expects the City's contribution to cover most, if not all, of the program costs. For FY 2024, City of San Ramon plans to use additional funding through Measure J/Transportation Fund for Clean Air (TFCA) grant to cover the subsidies for commuter trips. This was an information item only.

REPORT FROM THE ADVISORY COMMITTEE

Ian McLaughlin, Chair of the Advisory Committee will give an update from the Advisory Committee

Ian McLaughlin explained that due to the lack of a quorum, the advisory committee was unable to elect a new chair and vice chair, and those action items will be agenized for the next advisory committee meeting where a quorum of committee members is present. With two recent resignations from the advisory committee, in order to have a fully functional advisory committee, we respectfully request recruitment of advisory committee members from the following Districts: Danville, Clayton, unincorporated county, Martinez, Lafayette, San Ramon, Pleasant Hill, and Orinda. Mr. McLaughlin looks forward to working with County Connection as the Chair of the Advisory Committee.

BOARD COMMUNICATION: None

ADJOURNMENT: Chair Worth adjourned the regular Board meeting at 10:33 am.

Minutes prepared by:

Lathina Hill

Assistant to the General Manager

Date: May 9, 2023

INTER OFFICE MEMO

To: Board of Directors

Date: 05/11/2023

From: Rashida Kamara, Director of ADA & Specialized Services

Reviewed by: *Ref*

SUBJECT: Non-Emergency Medical Transportation (NEMT) Contract Recommendation

Background:

In January of 2023, staff proposed participating in the Medi-Cal (Medicaid in California) Non-Emergency Medical Transportation (NEMT) program to the Operating & Scheduling (O&S) Committee. This program covers transportation to and from medical appointments, including wheelchair vans, gurney vans and ambulance services. Transit agencies are eligible to provide NEMT trips using Federal Transportation Administration (FTA) Section 5310 eligible vehicles, which allocates funds to improve mobility for seniors and individuals with disabilities. Leveraging the existing fleet for eligible passengers would help both County Connection and its low-income passengers avoid significant costs. Participating in the program requires administrative work and cooperation with Medi-Cal. However, there is potential for substantial revenue collection to help offset these costs.

Eligibility Process:

The process for a transit agency to become approved by Medi-Cal to provide NEMT trips can take about six months. Once approved, transit agencies can receive Medi-Cal reimbursement of approximately \$35-\$40 per one-way trip for NEMT services, while passengers do not pay fares directly, as their eligibility is covered by Medi-Cal. NEMT trips can be co-mingled with the Americans with Disabilities Act (ADA) Paratransit Services to provide operational efficiencies, avoiding the need for a separate fleet.

Request for Proposals Update:

In February 2023, County Connection staff released a Request for Proposals (RFP) for a NEMT management service that could help the agency qualify as a provider and identify eligible trips. County Connection staff partnered with Deanna Perry, Manager of Accessible Services at Tri-Delta, to be part of the selection process since she has been managing an NEMT reimbursement program for over 8 years. There was one qualified proposal received in response to the RFP from Tranova, LLC (Tranova) a company that provides NEMT oversight and reimbursement programs for other transit agencies. The panel concluded that Tranova possesses the experience and qualifications needed to administer this program.

Financial Implication:

Tranova proposed a one-time set-up fee of \$49,500 plus an hourly rate of \$150 per hour for ongoing support. Set-up activities include establishing state Medi-Cal approvals, managed care approvals, training, testing, policy development, outreach strategies/materials, and outreach activities. Ongoing support consists of billing Medi-Cal for eligible trips and other miscellaneous support. Monthly costs are estimated at \$2,250, with a projected annual expense of \$27,000. Once the program is up and running, staff conservatively estimates it will generate approximately \$20,000 per month (or \$240,000 per year).

in Medi-Cal revenue, which will be more than sufficient to offset the costs. Should the set-up costs exceed Medi-Cal revenue in the first year of the program, Transportation Development Act (TDA) funds will be utilized to bridge the funding gap. Tranova's proposed cost structure is included at Attachment 1.

Recommendation:

Staff recommends awarding a contract for management of NEMT reimbursement services to Tranova LLC for a two-year base term with three one-year options commencing July 1, 2023, at the cost of \$49,500 for initial start-up and \$150 per hour for ongoing services.

Action Requested:

Staff respectfully requests the Board of Directors approve resolution No. 2023-035 authorizing the General Manager to enter into an agreement with Tranova LLC. to provide NEMT reimbursement management services for a two-year base term with three one-year options commencing July 1, 2023, at the cost of \$49,500 for initial start-up and \$150 per hour for ongoing services.

Attachments:

Attachment 1: Tranova's Cost Proposal Structure



ALTERNATIVE COST STRUCTURE FOR NEMT SERVICES PROPOSAL

4. Cost Proposal

Tranova proposes pricing as an hourly rate for services provided.

4.1. Hourly Rate

- \$150.00

4.2. Estimate of Hours and Cost

Set-Up (One-Time, Year 1)	
Set-Up Activities	Estimated Hours
State Medi-Cal approval	50
Managed Care approvals	40
Managed Care training/testing	40
Policy Development	20
Outreach Strategy/Materials	40
Outreach Activities	100
Operations Policies and Training	40
Estimated Set-Up Hours (one-time)	330
Hourly Rate	\$150
Estimated Set-Up Cost (one time)	\$49,500

Ongoing (Post-Launch, Monthly)	
Ongoing Activities (per month)	Estimated Hours
Billing	10
Misc Support	5
Estimated Ongoing Hours (per month)	15
Hourly Rate	\$150
Estimated Ongoing Cost (per month)	\$2,250
Estimated Ongoing Cost (per year)	\$27,000

RESOLUTION NO. 2023-035

**BOARD OF DIRECTORS
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
STATE OF CALIFORNIA**

* * *

**AWARDING A CONTRACT TO TRANOVA, LLC FOR NON-EMERGENCY MEDICAL
TRANSPORTATION SERVICES FOR AN INITIAL AMOUNT NOT TO EXCEED \$49,500 AND
AN HOURLY RATE OF \$150 FOR ONGOING SERVICES**

WHEREAS, the County of Contra Costa, the Cities of Clayton, Concord, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon and Walnut Creek, and the Towns of Danville and Moraga (hereinafter "Member Jurisdictions") have formed the Central Contra Costa Transit Authority ("CCCTA"), a joint exercise of powers agency created under California Government Code Section 6500 *et seq.*, for the joint exercise of certain powers to provide coordinated and integrated public transportation services within the area of its Member Jurisdictions ("Service Area");

WHEREAS, in January 2023, CCCTA staff proposed participating in the Medi-Cal non-emergency medical transportation ("NEMT") program, which would cover transportation to and from medical appointments, and include wheelchair vans, gurney vans and ambulance services;

WHEREAS, transit agencies are eligible to provide NEMT trips using FTA section 5310 eligible vehicles to improve mobility for seniors and individuals with disabilities;

WHEREAS, in February 2023, CCCTA issued a Request for Proposals ("RFP") for NEMT management services, and received one proposal from Tranova, LLC ("Tranova"), which was evaluated by an evaluation panel consisting of CCCTA staff and a staff member from a partner agency in accordance with the evaluation process in the RFP;

WHEREAS, the evaluation panel has recommended that Tranova provide NEMT management services based upon its experience and qualifications, and has determined that its pricing is fair and reasonable; and

WHEREAS, Tranova proposed a one-time set-up fee of \$49,500 plus an hourly rate of \$150 per hour for ongoing support, and monthly costs are estimated at \$2,250, with a projected annual expense of \$27,000;

WHEREAS, after the program is up and running, staff conservatively estimates it will generate approximately \$20,000 per month (or \$240,000 per year) in Medi-Cal revenue, which will be more than sufficient to offset the costs;

WHEREAS, staff recommends and the Administration and Finance Committee concurs that the Board of Directors award a contract to Tranova for NEMT management services for a two-year base term with three one-year options terms, for an initial amount not to exceed \$49,500 for implementation services and \$150 per hour for ongoing services for an estimated annual cost of \$80,000 for the first year and \$27,000 for the following years, with the understanding that CCCTA's costs for these services will be recouped by Medi-Cal revenue.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the Central Contra Costa Transit Authority awards a contract to Tranova, LLC for non-emergency medical transportation management services for a two-year base term with three one-year options terms, for an initial amount not to exceed \$49,500 for implementation services and \$150 per hour for ongoing services for an estimated annual cost of \$80,000 for the first year and \$27,000 for the following years, with the understanding that CCCTA's costs for these services will be recouped by Medi-Cal revenue;

BE IT FURTHER RESOLVED that the General Manager or designee is authorized to execute the agreement with Tranova, LLC, in a form approved by legal counsel; and

BE IT FURTHER RESOLVED that the General Manager or designee is authorized to exercise up to three one-year option terms, if in the best interest of CCCTA.

Regularly passed and adopted this 18th day of May, 2023 by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

Amy Worth, Chair, Board of Directors

ATTEST:

Lathina Hill, Clerk to the Board

To: Board of Directors

Date: 5/3/2023

From: J. Scott Mitchell, Chief Operating Officer

Reviewed by: *W.C.*

SUBJECT: Forklift Replacement

Background:

County Connection needs to replace two (2) forklifts used by the Maintenance Department. The California Air Resources Board has mandated that all diesel forklifts be replaced by electric forklifts by December 31, 2025. The two (2) existing forklifts are diesel. One forklift was built in 1982 and one was built in 1990. Both forklifts have reached the end of their useful life.

There is a one-year lead time to order and build the new forklifts.

Financial Implications:

One 6,000 lb. forklift, including tax and delivery, not to exceed \$102,297.98.

One 8,000 lb. forklift, including tax and delivery, not to exceed \$120,115.88.

Total cost for two (2) forklifts using TDA funds not to exceed \$230,000 total.

These funds are included in the 2023 Capital Budget.

Option 1:

Purchase two (2) forklifts off GSA Contract number 47QMCA20D001G. Cost not to exceed \$230,000.

Recommendation:

The O&S Committee recommend that the Board of Directors at its May 18, 2023, meeting, adopt Resolution No. 2023-036 authorizing the General Manager to approve the purchase of two (2) electric forklifts from PAPE Material Handling using pricing from the GSA Contract.

Action Requested:

The O&S Committee recommend that the Board of Directors at its May 18, 2023, meeting, adopt Resolution No. 2023-036 authorizing the General Manager to release a purchase order and Letter to Proceed to PAPE Material Handling for the purchase of two (2) forklifts. Total cost of the forklifts, including tax and delivery, not to exceed \$230,000.

Attachment:

Resolution No. 2023-036

RESOLUTION NO. 2023-036

**BOARD OF DIRECTORS
CENTRAL CONTRA COSTA TRANSIT AUTHORITY
STATE OF CALIFORNIA**

* * *

**AUTHORIZING THE GENERAL MANAGER TO ISSUE A PURCHASE ORDER AND
LETTER TO PROCEED TO PAPE HANDLING FOR THE PURCHASE OF TWO ELECTRIC
FORKLIFTS FOR A TOTAL NOT-TO-EXCEED AMOUNT OF \$230,000**

WHEREAS, the County of Contra Costa, the Cities of Clayton, Concord, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon and Walnut Creek, and the Towns of Danville and Moraga (hereinafter "Member Jurisdictions") have formed the Central Contra Costa Transit Authority ("CCCTA"), a joint exercise of powers agency created under California Government Code Section 6500 *et seq.*, for the joint exercise of certain powers to provide coordinated and integrated public transportation services within the area of its Member Jurisdictions ("Service Area");

WHEREAS, CCCTA needs to replace two diesel forklifts used by the Maintenance Department that are at the end of their useful lives;

WHEREAS, the California Air Resources Board ("CARB") has mandated that all diesel forklifts be replaced by electric forklifts by December 31, 2025;

WHEREAS, PAPE Material Handling has submitted a proposal for two electric forklifts at competitive pricing through General Services Administration ("GSA") contract 47QMCA20D001G;

WHEREAS, one 6,000 lb. forklift will cost an amount not to exceed \$102,297.98 and one 8,000 lb. forklift will cost an amount not to exceed \$120,115.88, including tax and delivery; and

WHEREAS, CCCTA is eligible to purchase from the GSA contract, and staff has determined that the pricing is fair and reasonable;

WHEREAS, there is a one-year lead time to order and build the new forklifts; and

WHEREAS, staff recommends and the Operations and Scheduling Committee concurs that the Board of Directors authorize the General Manager or designee to issue a purchase order and Letter to Proceed to PAPE Material Handling for the purchase of two electric forklifts for a total amount not to exceed \$230,000.

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors of the Central Contra Costa Transit Authority authorizes the General Manager or designee to issue a purchase order and Letter to Proceed to PAPE Material Handling for the purchase of two electric forklifts for an amount not to exceed \$230,000; and

BE IT FURTHER RESOLVED that the General Manager or designee is authorized to execute any other documents, and take any additional actions necessary, to give effect to this Resolution.

Regularly passed and adopted this 18th day of May, 2023 by the following vote:

AYES:

NOES:

ABSENT:

ABSTAIN:

Amy Worth, Chair, Board of Directors

ATTEST:

Lathina Hill, Clerk to the Board

INTER OFFICE MEMO

To: Board of Directors

Date: 05/11/2023

From: Rashida Kamara, Director of ADA & Special Services

SUBJECT: Appointment to Advisory Committee Representing Contra Costa County

Background:

On April 18, 2023, Contra Costa County appointed Sarah Birdwell to serve on County Connection's Advisory Committee as the primary member representing the Contra Costa County. This appointment will expire June 30, 2025.

Financial Implications:

None

Recommendation:

Staff recommends Board approval of the appointment of Sarah Birdwell as the representative for the Contra Costa County on County Connection's Advisory Committee.

Action Requested:

Staff requests the appointment of Sarah Birdwell be approved by the Board, effective June 1, 2023, through June 30, 2025.

Attachments:

Attachment 1: Contra Costa County's Application-S. Birdwell

Attachment 2: Contra Costa County Board's Official Approval Action Memo- April 18, 2023

Application Form

Profile

Sarah J Birdwell
First Name Middle Initial Last Name

7011 Sunne Lane #202
Home Address Suite or Apt
Walnut Creek CA 94597
City State Postal Code

Mobile: (925) 639-0677
Primary Phone

sarahb@ilrsc.org
Email Address

District Locator Tool

Resident of Supervisorial District:

☒ District 4

Independent Living Resources Travel Trainer
Employer Job Title

Length of Employment

4 months

Do you work in Contra Costa County?

☒ Yes ☐ No

If Yes, in which District do you work?

4

How long have you lived or worked in Contra Costa County?

34 years

Are you a veteran of the U.S. Armed Forces?

☐ Yes ☒ No

Board and Interest

Which Boards would you like to apply for?

County Connection Citizens Advisory Committee: Submitted

Seat Name

Have you ever attended a meeting of the advisory board for which you are applying?

☒ Yes ☐ No

If Yes, how many meetings have you attended?

1

Education

Select the option that applies to your high school education *

☒ High School Diploma

College/ University A

Name of College Attended

California College of the arts

Degree Type / Course of Study / Major

BFA graphic design

Degree Awarded?

☒ Yes ☐ No

College/ University B

Name of College Attended

Degree Type / Course of Study / Major

Degree Awarded?

☐ Yes ☐ No

College/ University C

Name of College Attended

Degree Type / Course of Study / Major

Degree Awarded?

☐ Yes ☐ No

Other Trainings & Occupational Licenses

Other Training A

Certificate Awarded for Training?

☐ Yes ☐ No

Other Training B

Certificate Awarded for Training?

☐ Yes ☐ No

Occupational Licenses Completed:

Qualifications and Volunteer Experience

Please explain why you would like to serve on this particular board, committee, or commission.

I work for Independent Living Resources of Solano & Contra Costa Counties (ILRSCC) and we are currently partnering with County Connection to develop and implement our travel training program. We promote community living by teaching Independent Living Skills so consumers are able to reach their full potential and become social, economic, and political participants within mainstream society. One of the critical components to becoming more independent is being able to participate within the community which involves having accessible transportation services which is why we started the travel training program. We educate disabled individuals and seniors on how to navigate public transportation through trip planning to wheelchair accessibility and navigating service changes and provide information explaining the most appropriate and cost-effective transit options. Being disabled myself and using a wheelchair my goal for serving this board is to be a part of the conversation and provide insight into the challenges that our consumers face riding paratransit.

Describe your qualifications for this appointment. (NOTE: you may also include a copy of your resume with this application)

I am a disabled woman with over 17 years of experience as a designer, instructor, advocate, and volunteer. I attended California College of the Arts, graduating with a Bachelor of Fine Arts degree in Graphic Design. With that degree, I have worked with many renowned design agencies as a Designer, Creative Director, and teaching at the Academy of Art University. I have sat on the board of two different committees in the disability community. I was a board member at ILR, a non-profit that serves the disabled and seniors, from July 2008 until July 2018, where I held the seat of Board President from July 2010 until 2017. I was also a member of the In-Home Supportive Services Advisory Committee, a state-funded program that advises and assists the Board of Supervisors of IHSS Public Authority. I was appointed to the committee on March 7, 2011, until January 16, 2018, and held the position of Chair from 2012 to 2014. As an advocate, I have fought and continue to fight for women's rights and have lobbied for disabled rights at the Capitol in Sacramento, CA. I am a strong leader passionate about giving back to my community. I believe I am a powerful force in the workplace and use my positive attitude and tireless energy to encourage others.

Upload a Resume

Would you like to be considered for appointment to other advisory bodies for which you may be qualified?

☒ Yes ☐ No

Do you have any obligations that might affect your attendance at scheduled meetings?

☐ Yes ☒ No

If Yes, please explain:

Are you currently or have you ever been appointed to a Contra Costa County advisory board?

☒ Yes ☐ No

If Yes, please list the Contra Costa County advisory board(s) on which you are currently serving:

If Yes, please also list the Contra Costa County advisory board(s) on which you have previously served:

In home supportive services public authority advisory committee

List any volunteer or community experience, including any advisory boards on which you have served.

I was a board member at ILR from July 2008 until July 2018, where I held the seat of Board President from July 2010 until 2017. I was also a member of the In-Home Supportive Services Advisory Committee, I was appointed to the committee on March 7, 2011, until January 16, 2018, and held the position of Chair from 2012 to 2014.

Conflict of Interest and Certification

Do you have a familial or financial relationship with a member of the Board of Supervisors? (Please refer to the relationships listed under the "Important Information" section below or Resolution No. 2021/234)

☐ Yes ☒ No

If Yes, please identify the nature of the relationship:

Do you have any financial relationships with the County such as grants, contracts, or other economic relationships?

☐ Yes ☒ No

If Yes, please identify the nature of the relationship:

Please Agree with the Following Statement

I CERTIFY that the statements made by me in this application are true, complete, and correct to the best of my knowledge and belief, and are made in good faith. I acknowledge and undersand that all information in this application is publicly accessible. I understand that misstatements and/or omissions of material fact may cause forfeiture of my rights to serve on a board, committee, or commission in Contra Costa County.

☒ I Agree

Important Information

1. This application and any attachments you provide to it is a public document and is subject to the California Public Records Act (CA Government Code §6250-6270).
2. All members of appointed bodies are required to take the advisory body training provided by Contra Costa County.
3. Members of certain boards, commissions, and committees may be required to: (1) file a Statement of Economic Interest Form also known as a Form 700, and (2) complete the State Ethics Training Course as required by AB 1234.
4. Meetings may be held in various locations and some locations may not be accessible by public transportation.
5. Meeting dates and times are subject to change and may occur up to two (2) days per month.
6. Some boards, committees, or commissions may assign members to subcommittees or work groups which may require an additional commitment of time.
7. As indicated in Board Resolution 2021/234, a person will not be eligible for appointment if he/she is related to a Board of Supervisors' member in any of the following relationships:
 - (1) Mother, father, son, and daughter;
 - (2) Brother, sister, grandmother, grandfather, grandson, and granddaughter;
 - (3) Husband, wife, father-in-law, mother-in-law, son-in-law, daughter-in-law, stepson, and stepdaughter;
 - (4) Registered domestic partner, pursuant to California Family Code section 297;
 - (5) The relatives, as defined in 1 and 2 above, for a registered domestic partner;
 - (6) Any person with whom a Board Member shares a financial interest as defined in the Political Reform Act (Gov't Code §87103, Financial Interest), such as a business partner or business associate.



Contra
Costa
County

To: Board of Supervisors
From: INTERNAL OPERATIONS COMMITTEE
Date: April 18, 2023

Subject: RECOMMENDATION FOR APPOINTMENT TO THE COUNTY CONNECTION CITIZENS ADVISORY COMMITTEE

RECOMMENDATION(S):

APPOINT Sarah Birdwell to the County Representative seat on the County Connection Advisory Committee to complete the current term that will expire on June 30, 2023 and to a new two-year term that will expire on June 30, 2025.

FISCAL IMPACT:

No fiscal impact.

BACKGROUND:

County Connection was formed in 1980 as a Joint Powers Agency under the legal name The Central Contra Costa Transit Authority. Today County Connection provides fixed-route and paratransit bus service throughout the communities of Central Contra Costa County. The County Connection Advisory Committee meets bi-monthly to review, analyze, and advise the County Connection Board of Directors on issues and policies relating to fixed-route and paratransit bus service. Committee members also act as a citizen liaison from the represented jurisdictions.

Prior to 2019, the County Representative seat on the County Connection Advisory Committee had been vacant for many years. In 2019, the Board of Supervisors appointed, at the recommendation of the IOC, Marjorie McWee to the County seat. Marjorie McWee resigned from the Citizens Advisory Committee in early March. Staff opened a recruitment on March 10 for a four week period ending on April 7. For advisory body vacancies, our standard advertising includes:

- Posting a notice in the News Flash section of the homepage for the duration of the nomination period.
- Promoting with a recruitment announcement on CCTV's CountyNet bulletin board

☒ APPROVE

☐ OTHER

☐ RECOMMENDATION OF CNTY ADMINISTRATOR

☒ RECOMMENDATION OF BOARD COMMITTEE

Action of Board On: **04/18/2023** ☒ APPROVED AS RECOMMENDED ☐ OTHER

Clerks Notes:

VOTE OF SUPERVISORS

AYE: Candace Andersen, District II
Supervisor
Diane Burgis, District III
Supervisor
Ken Carlson, District IV
Supervisor
Federal D. Glover, District V
Supervisor

I hereby certify that this is a true and correct copy of an action taken and entered on the minutes of the Board of Supervisors on the date shown.

ATTESTED: April 18, 2023

Monica Nino, County Administrator and Clerk of the Board of Supervisors

ABSENT: John Gioia, District I
Supervisor

By: Stacey M. Boyd, Deputy

Contact: Julie Enea (925) 655-2056

- Emailing to area print/online publications, plus KCBS Radio and KKDV Radio.

The Internal Operations Committee, on April 10, reviewed the application of Sarah Birdwell (Walnut Creek), the single applicant, who appears well qualified for the role and who has attended a past CAC meeting, and recommends appointment of Ms. Birdwell.

ATTACHMENTS

Media Release-County Connection Citizens Advisory
Committee

Application_Sarah Birdwell_County Connection CAC

INTER OFFICE MEMO

To: Board of Directors

Date: 05/11/2023

From: Rashida Kamara, Director of ADA & Special Services

SUBJECT: Appointment to Advisory Committee Representing Pleasant Hill

Background:

On May 3, 2023, The City of Pleasant Hill appointed Andrei Obolenskiy to serve on County Connection's Advisory Committee as the primary member representing the City of Pleasant Hill. This appointment will expire April 30, 2025.

Financial Implications:

None

Recommendation:

Staff recommends Board approval of the appointment of Andrei Obolenskiy as the representative for the City of Pleasant Hill on County Connection's Advisory Committee.

Action Requested:

Staff requests the appointment of Andrei Obolenskiy be approved by the Board, effective June 1, 2023, through April 30, 2025.

Attachments:

Attachment 1: City of Pleasant Hill Application

Attachment 2: City of Pleasant Hill Board's Official Approval Action Memo- May 3, 2023

**APPLICATION FOR BOARDS, COMMISSIONS AND COMMITTEES***

*Measure K Oversight Committee and Contra Costa Transportation Authority - submit different application. See online or contact Juanita Davalos at jdavalos@pleasanthillca.org

SUMMARY OF BACKGROUND AND EXPERIENCE

(Applications Received Are Public Record)

First Name *

Andrei

Last Name *

Obolenskiy

Street Address *

212 Elaine Dr

City *

Pleasant Hill

State *

CA

Zip Code *

94523

Cell Phone *

9252626511

Daytime Phone *

9252626511

Occupation *

Business Owner

Employer *

Main Street Automotive/Russian Language School of

Email Address (Type "None" if no email address) *

aobolenskiy@yahoo.com

Do you live in Pleasant Hill? * If yes, how many years? Are you a U.S. Citizen?

Yes ▾

7

Yes ▾

(Planning Commission candidates must be U.S. Citizens and be a Pleasant Hill resident for at least one year)

Can you attend daytime meetings? * Can you attend night meetings? *

Yes ▾

Yes ▾

High School Attended

Emily Griffith

Did you graduate?

Yes ▾

College Attended

Moscow State University of Management

Did you graduate?

Yes ▾

Graduate School Attended

St. Mary's College of California

Did you graduate?

Yes ▾

Trade or Special School Attended

Red Rock Community College Auto Technology

Do you have any special skills or knowledge that you believe would be helpful in serving on the commission or committee in which you have expressed an interest? Explain. *

I have a knack for bringing people together and in several communities within ours I am a community leader. People look to me for answers, and help. I am also the State Treasurer, and Board Member for the ASCCA. Elected to this position by my peers. I am a major supporter in the LGBTQIA+ community, and have had respective sensitivity training to their needs. Especially within the trans community. My mom ran Nightingale Nursing in PH specializing in senior care. I still have many contacts.

494/500 characters

Please indicate any further information or comments you wish to make that would be helpful in reviewing your application. *

As a candidate for City Council last cycle, and a current candidate for the cycle coming in 2024 I have shown a commitment for our community. Previously I was unable to serve our city due to work constraints. Now that I am a small business owner I have more time. I come from a long line of public servants, and a culture of giving back. It is part of my family culture. I look forward to helping and bringing my knowledge to the table. Thanks!

445/500 characters

Please attach a copy of your resume.

Browse...

[Resume_2020_Andrei_new.pdf](#) (173 KB)

Sign your name in the Signature box below: *

Date *

11/23/2022

[clear](#)

Please select the commission/committee/boards that you are interested in serving on, and indicate your priority preference. When vacancies occur, all applicants will be considered by the City Council Interview and Nominating subcommittee, and a recommendation will be forwarded to the full City Council for final appointment. Applications may be submitted at anytime, and will be kept on file until considered or up to one year.

I am interested in serving on the following (indicate by numerical order your preference if selecting more than one):

**ARCHITECTURAL REVIEW COMMISSION**

Reviews site plans, architectural structures and signing related to new development in Pleasant Hill. Must have demonstrated talent and interest in aesthetics and architectural design through experience, training, education or occupation. (5 members - residency in Pleasant Hill is not required.)

1

**CIVIC ACTION COMMISSION**

Organizes major events such as the summer concert series and Community Service Day. (9 members - must be Pleasant Hill residents.)

4

**COMMISSION ON AGING**

Considers matters affecting the aging in the community; provides awareness of resources; and creates events of benefit to the aging population. (9 members - three may be under age 55 and up to three may live outside of Pleasant Hill.)

2

**DIVERSITY COMMISSION**

Makes recommendations on diversity, social justice and equity training; plans inclusive and welcoming events; and makes policy recommendations regarding diversity and inclusion. (7 members - must be residents or up to three non-residents may be appointed if they own/work for a business in Pleasant Hill.)

**EDUCATION COMMISSION**

Fosters communication and partnership among Pleasant Hill schools. (11 members - must reside in either Valley View or Pleasant Hill Middle School attendance areas.)

3

**PLANNING COMMISSION**

Provides recommendations to the City Council on land use, zoning, General Plan, other planning related issues. (7 members - must be a U.S. citizen and reside in Pleasant Hill for at least one year prior to appointment.)

**TRAFFIC SAFETY COMMISSION**

Reviews traffic safety problems in the community and recommend actions. Candidates must be engaged in professional engineering, traffic safety, law enforcement or related vocational or professional pursuits which involve a technical and practical understanding of vehicular traffic systems.

**OTHER**

Write in the name of the commission, committee or board you are interested in below for which there is a vacancy as listed at that is not listed on this application.

Name of other commission, committee or board applying for not listed above:

Andrei Obolenskiy

For information on the application and appointment process, or for an application to be sent to you if submitting this form online is not an option, please contact Juanita Davalos at jdavalos@pleasanthillca.org or 925-671-5283.

Andrei Obolenskiy

212 Elaine Drive • Pleasant Hill, CA • Phone: 925-262-6511 • aobolenskiy@yahoo.com

SUMMARY

I am a results oriented entrepreneur. I have worked with large manufacturing companies, to boutique firms. Currently running my own business bringing a new twist to the industry. I am currently looking to move into a teaching position at a collegiate level. Sharing my expertise as a corporate trainer, manager, digital marketing specialist, and operations manager

Professional Experience

Main Street Automotive

Automotive industry

March 2020-Present

President

- Purchased underperforming business and revamped operations
 - Increased sales 120% YoY during a pandemic
 - Revamped marketing, target customer base, and culture as change agent
 - Started high performance partnerships with Dinan, Turner Motorsports, Neuspeed, Turn14, and various other companies
 - Currently developing online marketplace for local enthusiasts to research, purchase, and have installed high performance/racing parts
-

Fiat Chrysler of America

Automotive industry

June 2018-March 2020

Field Process Advisor/Digital Marketing Consultant

- Hired to assist Digital Marketing Manager for the CA Business Center in developing marketing strategies at a store level with independent dealers
 - Coached, and trained dealer staff on funneling leads, following a 90 day CRM process, converting leads into sales, and proper customer service
 - Consulting with dealers on web strategies through Google Analytics, GMB, and reporting from website management companies
 - Started, and tweaked Social Media Marketing with dealers to increase awareness, and drive traffic
-

Business Development Manager (LoJack Division)

- Utilized book of business in the automotive dealer community to partner selling LoJack through to consumers
 - Launched first account in a Scrum team that integrated RF recovery and telematics
 - Provided and Managed Telematics solutions for stolen vehicle recovery, lot management, fleet management, loaner/rental fleet management
 - Top Sales Nationwide 2019 in division
-

Proactive Dealer Solutions

Automotive industry

September 2013-June 2017

Senior Performance Coach

- Assist in performance management, and process development for automotive retail groups
 - Specialization in Multi-Site development for larger groups
 - Top Performer in retention/sales/increase
 - Ability to take over challenging accounts and move the needle
 - Work with internal teams to coach, develop process, and train
-
-

FixedOPS Consulting

Automotive industry

October 2010-September 2013

Managing Partner

- Assist auto shop owners increasing their overall profitability
 - Train and develop service writers onsite
 - Develop SEO/SEM and web marketing platform for auto shops
 - Install SOP roadmap for service centers for improved efficiency
 - Cost-effective resource management.
 - Strategic and business process thinking
-

Dinan Engineering

Automotive industry

2009- 2012

Service Director

- Work Collaboratively to develop operations strategy and efficiency
 - Customer service index surveys consistently above national average
 - Worked in multi-divisional team to streamline operations to facilitate sale
 - Determined proper equipment, and tooling needs for service locations
 - Leadership of multidisciplinary team
 - Managed multi-site parts operation with inventory control
 - Drive initiatives in the management team and organizationally that contribute to long-term operational excellence.
-

Hughes Network Systems

Broadband Networking

2006-2009

Independent Contractor

- Independently Managed a Regional Installation Network
 - Managed a technician network
-

Earl Scheib Paint and Body

Automotive Industry

2002 –2006

Division Manager

- Increase the effectiveness and efficiency of support services through improvements to each function (HR, IT, Finance, Facilities) as well as coordination and communication between functions.
 - Increasing professional productivity through efficient administrative processes
 - Managed region of 13 stores and over 800k per month in sales
 - Directly responsible for over 250 union employees
 - Assisted in the development and implementation of company-wide Enterprise system
 - Developed two Top Gun highest performing stores in the nation 2 years in a row out of 200
-

EDUCATION

St. Mary's College of California

MBA International Business

Moscow State University of Management

B.S. Economics



City of Pleasant Hill

Mayor

May 3, 2023

Andrei Obolenskiy
212 Elaine Drive
Pleasant Hill, CA 94523

Dear Andrei:

Congratulations! As recommended by the Interview and Nominating Committee, the City Council, at its meeting of May 1, 2023, approved the forwarding of a recommendation to the Central Contra Costa Transit Authority (CCCTA) Board of Directors to nominate you for appointment to the CCCTA Advisory Committee as a primary member. Your appointment term, if approved by the Board, will expire at the end of April, 2025.

If you have any questions regarding the appointment, please contact Juanita Davalos, Administrative Analyst, at (925) 671-5283 or jdavalos@pleasanthillca.org.

Thank you for your willingness to serve in this important capacity, and for your commitment to the City of Pleasant Hill.

Sincerely,

Timothy M. Flaherty
Mayor

TMF: jmd

cc: Rashida Kamara, Director of ADA Services, Central Contra Costa Transit Authority

To: Board of Directors

From: Pranjal Dixit, Manager of Planning

Date: 05/09/2023

Reviewed by: MR

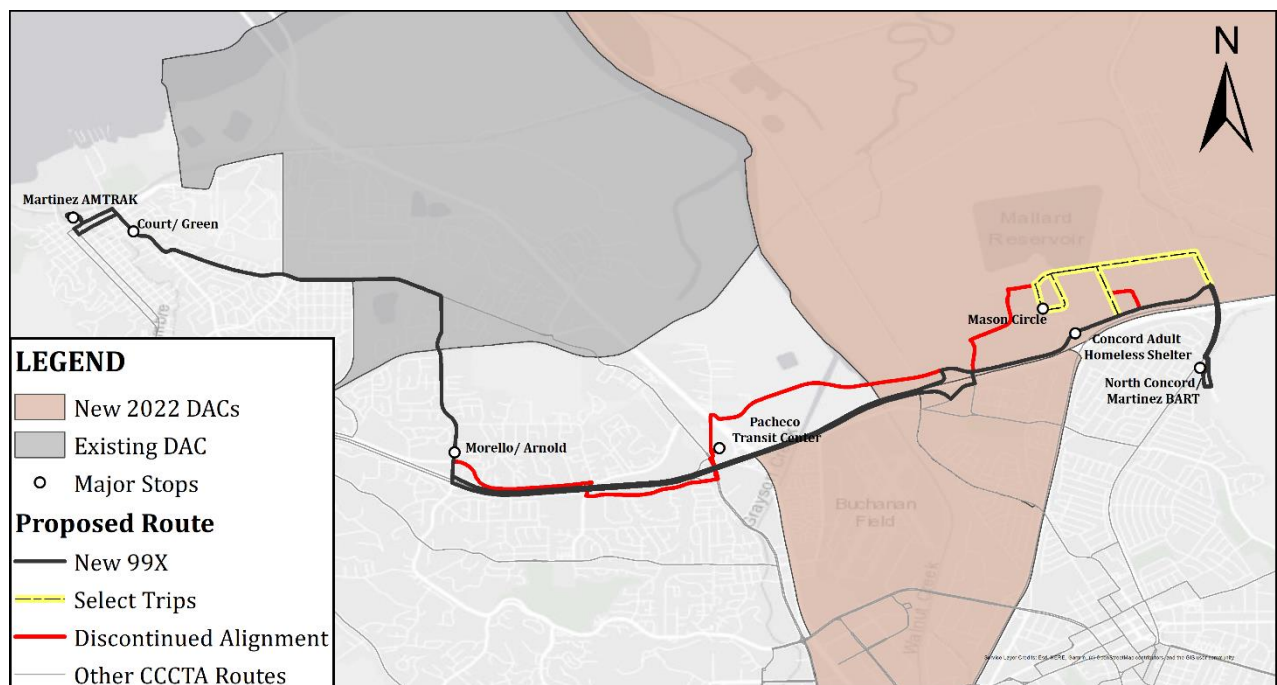
SUBJECT: 99X Fare and Service Change Title VI Equity Analysis

Background:

Starting in August 2018, County Connection launched Route 99X, which runs from Martinez Amtrak to North Concord BART during peak hours and serves the Pacheco Transit Center, Concord Adult Homeless Shelter, Contra Costa County offices at Glacier and Muir, and the courthouse in Martinez. The route is funded by the Low Carbon Transit Operations Program (LCTOP) cap and trade grant program. Route 99X serves the Disadvantaged Community (DAC) in Martinez around Pacheco and Morello as shown in the map below. Beginning in FY 2021-22, DAC definitions were updated, and there are now three additional DACs in County Connection's service area in Concord.

During the pandemic, as people started working remotely, ridership on commuter trips went down and has remained significantly below pre-pandemic levels as many workers have not yet returned to the office full-time. Although overall Express route ridership continues to lag, Route 99X continues to underperform compared to other express routes.

In March 2023, staff presented a service change proposal that included consolidation of Route 27, which currently provides limited trips within North Concord, with Route 99X, along with elimination of route segments with little to no ridership on both routes. Additionally, in April 2023, staff also provided a proposal to offer free rides on the 99X. The Board authorized staff to proceed with a Title VI Service Equity Analysis and public hearing, which will be held at the May Board meeting.



Title VI Requirement:

As a federal grant recipient, County Connection is required to maintain and provide to the Federal Transit Administration (FTA) information on its compliance with Title VI of the Civil Rights Act of 1964 (Title VI), which prohibits discrimination by recipients of federal financial assistance. The FTA further requires that recipients of FTA financial assistance conduct an analysis on all service changes and fare changes to assess the impacts of those changes on low-income and minority populations. As the proposal included elimination of a route and free fare program that will reduce the fares on this route, implementation of the program is both a major service change and fare change requiring an equity analysis under the FTA's Title VI regulations.

Equity Analysis:

Staff completed a Title VI Service Equity Analysis for the proposed route and fare changes. The proposal includes elimination of Route 27 and a change to the Route 99X alignment that affects more than 25% of the daily transit revenue miles, so it is considered a “major” service change under County Connection’s Major Service Change Policy. Each route change independently constitutes a major service change. However, due to the interconnected nature of the proposal, this analysis evaluates the changes to both routes as a single major service change. In addition, the proposal to provide free fares on Route 99X constitutes a fare change pursuant to the Circular.

As part of the 2013 Title VI Policy update, the Board established a threshold of 20% for determining both disparate impacts to minorities and disproportionate burdens on low-income populations. The analysis evaluates the impacts of the service plan by comparing the proportion of minority and low-income riders who would be affected by the change to the system as a whole.

Both the Service and Fare Equity analyses did not indicate any disparate impact to minorities or disproportionate burden on low-income populations as result of the proposed service and fare changes.

On the Service Equity Analysis, while minority riders would be impacted slightly more than their proportion of population systemwide, the differential of +1.4% is well within the 20% threshold set forth in the disparate impact policy. Low-income riders would be impacted less than their proportion of population on the system as a whole by a margin of 3.9%.

Table 1: Service Impact Analysis Results

	% Minority	% Low-Income
Percent Impacted	51.3%	7.5%
Systemwide	49.9%	11.4%
Difference from Systemwide	+1.4%	-3.9%
<i>Results</i>	<i>No Disparate Impact</i>	<i>No Disproportionate Burden</i>

On the Fare Equity Analysis, the impacted populations are slightly less minority and slightly less low-income than the service area as a whole, the differences are beneath County Connection's Disparate Impact and Disproportionate Policy thresholds of 20%.

Table 2: Fare Impact Analysis Results

	% Minority	% Low-Income
Percent Impacted	45.9%	9.7%
Systemwide	49.9%	11.4%
Difference from Systemwide	-4.0%	-1.7%
<i>Results</i>	<i>No Disparate Impact</i>	<i>No Disproportionate Burden</i>

Public Outreach:

In April 2023, staff began outreach to receive public comment on the proposed service and fare change. A public hearing has been scheduled for May 18, 2023 preceding the Board of Directors meeting. The public may also submit written comments via mail, email, and online through County Connection's website. As of May 10, 2023, which was the deadline for written comments, a total of two (2) comments have been received. One (1) was in favor of the proposal, and the other was related to specific trip times, which staff will take into consideration when finalizing schedules. All comments received will be included in the final Title VI report, which will be presented to the FTA.

Financial Implications:

LCTOP funds will be used to operate and subsidize fares on Route 99X during FY 2024. Continuation of the program beyond FY 2024 will be contingent upon available funding.

Recommendation:

The MP&L Committee and staff recommend that the Board approve the proposed service and fare changes on Route 99X and elimination of Route 27, as well as the attached Title VI Equity Analysis. The analysis has been reviewed by legal counsel, and the public outreach section will be updated upon completion of the scheduled public hearing.

Action Requested:

The MP&L Committee and staff request that the Board adopt Resolution No. 2023-037 approving the Route 99X fare and service change and elimination of Route 27.

Attachments:

Attachment 1: Title VI Equity Analysis



Title VI Equity Analysis

Routes 99X and 27 Consolidation & Free Fare

CENTRAL CONTRA COSTA TRANSIT AUTHORITY

May 2023

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1 INTRODUCTION

As a federal grant recipient, the Central Contra Costa Transit Authority (County Connection) is required to maintain and provide to the Federal Transit Administration (FTA) information on its compliance with Title VI of the Civil Rights Act of 1964 (Title VI), which prohibits discrimination by recipients of federal financial assistance. The FTA further requires that recipients of FTA financial assistance conduct an analysis on all major service changes to assess the impacts of those changes on low-income and minority populations.

County Connection proposes consolidation of Route 27, which currently provides limited trips within North Concord, with Route 99X, which provides limited-stop express service between the North Concord/ Martinez BART Station and Martinez Amtrak Station. County Connection is also proposing alignment changes on Route 99X to improve connectivity between BART and AMTRAK along with increasing efficiency of service. Additionally, County Connection also proposes implementation of free fares on Route 99X subsidized through California's Low Carbon Transit Operations Program (LCTOP), which would also apply to complementary paratransit trips. County Connection intends to operate the Program as long as funding remains available through LCTOP or through another funding source.

Since the proposal includes elimination of standalone Route 27 and removal of stops on Route 99X at Pacheco Transit Center as well as along Muir Rd and Arnold Dr, a service equity analysis is required under the FTA's Title VI regulations and County Connection's Title VI Policies. Additionally, implementation of free fares on Route 99X results in fare decrease, so a fare equity analysis is also required.

The following equity analyses for the proposed service and fare changes conclude the following: (i) the demographics of population served in the catchment area for the proposed changes is similar to the demographics of the population served by the system as a whole; (ii) the implementation of the proposed changes will not have a disparate impact based on race; and (iii) implementation of the proposed changes will not impose a disproportionate burden on low-income riders.

2 TITLE VI POLICIES

In October 2012, the FTA released Circular 4702.1B (Circular), which provides guidelines for compliance with Title VI. Under the Circular, transit operators are required to study proposed fare changes and "major service changes" before the changes are adopted to ensure that such changes do not have a discriminatory effect based on race, color, national origin or low-income status of affected populations. As a first step, public transit providers must adopt their own "Major Service Change," "Disparate

Impact,” and “Disproportionate Burden,” policies. County Connection’s Board of Directors adopted these policies in June 2013. The adopted Major Service Change, Disparate Impact and Disproportionate Burden policies, referred to cumulatively as “County Connection’s Title VI Policies,” are described below. Resolution No. 2013-019 demonstrates the Board’s consideration, awareness, and approval of these policies is included in Appendix A.

2.1 Major Service Change Policy

The Major Service Change Policy establishes a threshold for when a proposed service increase or decrease is “major,” and thus must be subject to a Title VI Equity Analysis.

County Connection previously defined major service decreases in its adopted “Public Hearing Policy.” The Major Service Change Policy applies this threshold to both increases and decreases and provides for changes to be measured not just individually, but on a cumulative basis over a 12-month period.

County Connection defines a major service change as:

- An increase or decrease of 25 percent or more to the number of transit route miles of a bus route.
- An increase or decrease of 25 percent or more to the number of daily transit revenue miles of a bus route for the day of the week for which the change is made.
- A change of service that affects 25 percent or more of daily passenger trips of a bus route for the day of the week for which the change is made.
- Changes shall be counted cumulatively, with service changes being “major” if the 25 percent change occurs at one time or in stages, with changes totaling 25 percent over a 12-month period.

The following service changes are exempt from this policy:

- Changes to service on a route with fewer than 10 total trips in a typical service day are not considered “major” unless service on that route is eliminated completely on any such day.
- The introduction or discontinuation of short- or limited-term service (e.g., promotional, demonstration, seasonal or emergency service, or service provided as mitigation or diversions for construction or other similar activities), as long as the service will be/has been operated for no more than twelve months.
- County Connection-operated transit service that is replaced by a different mode or operator providing a service with similar or better headways, fare, transfer options, span of service, and stops.

2.2 Disparate Impact Policy

The Disparate Impact Policy establishes a threshold for determining whether proposed fare or major service changes have a disproportionately adverse effect on minority populations relative to non-minority populations on the basis of race, ethnicity or national origin.

The threshold is the difference between the burdens borne by, or benefits experienced by, minority populations compared to non-minority populations. Exceeding the threshold means either that a fare or major service change negatively impacts minority populations more than non-minority populations, or that the change benefits non-minority populations more than minority populations. A change with disparate impacts that exceed the threshold can only be adopted (a) if there is substantial legitimate justification for the change, and (b) if no other alternatives exist that would serve the same legitimate objectives with less disproportionate effects on the basis of race, color or national origin.

County Connection establishes that a fare change, major service change or other policy has a disparate impact if minority populations will experience 20% more of the cumulative burden, or experience 20% less of the cumulative benefit, relative to non-minority populations, unless (a) there is substantial legitimate justification for the change, and (b) no other alternatives exist that would serve the same legitimate objectives with less disproportionate effects on the basis of race, color or national origin.

2.3 Disproportionate Burden Policy

The Disproportionate Burden Policy establishes a threshold for determining whether proposed fare or major service changes have a disproportionately adverse effect on low-income populations relative to non-low-income populations.

The threshold is the difference between the burdens borne by, and benefits experienced by, low-income populations compared to non-low-income populations. Exceeding the threshold means either that a fare or service change negatively impacts low-income populations more than non-low-income populations, or that the change benefits non-low-income populations more than low-income populations. If the threshold is exceeded, County Connection must avoid, minimize or mitigate impacts where practicable.

County Connection establishes that a fare change, major service change or other policy has a disproportionate burden if low-income populations will experience 20% more of the cumulative burden, or experience 20% less of the cumulative benefit, relative to non-low-income populations, unless avoiding, minimizing, or mitigating the disproportionate effects is impracticable.

2.4 Public Outreach

In developing its Disparate Impact and Disproportionate Burden policies, County Connection Staff (Staff) conducted public outreach (detailed below), including three public meetings with language services available, to provide information and receive feedback on the draft policies. Staff incorporated public input gathered through this outreach into the policies proposed for Board approval.

March 28, 2013 – Monument Corridor Transportation Action Team

Public Comment(s): Include an annual review to ensure that major service change threshold has not been exceeded.

April 15, 2013 – Public Meeting at the San Ramon Community Center

Public Comment(s): Include an annual review for major service changes.

May 14, 2013 - Public Meeting at the Walnut Creek Library

Public Comment(s): None

April 1st – June 1st, 2013 – Draft policies made available for public comments on County Connection Website, <https://countyconnection.com/weekend-monument-free/>

June 20, 2013 – Public Hearing and Proposed Adoption at the County Connection Board of Directors Meeting

Public Comments: None

3 PROPOSAL DESCRIPTION

Starting in August 2018, County Connection launched Route 99X, which is funded by LCTOP. The route runs from the Martinez Amtrak Station to North Concord/Martinez BART during peak hours and serves the Pacheco Transit Center, Concord Adult Homeless Shelter, Contra Costa County offices at Glacier Drive and Muir Road, and the Contra Costa County Superior Courthouse in Martinez. In Martinez, Route 99X serves the section around Pacheco and Morello, which is part of the Disadvantaged Community (DAC) in Martinez. Beginning in FY 21-22, DAC definitions were updated and there are now three additional DACs in County Connection's service area in Concord.

Route 99X has not attracted much ridership since it was introduced in 2018, and even at its peak, its performance was below the overall average for all County Connection express routes. During the Covid-19 pandemic, as people started working remotely, commuter trips went down and have remained significantly below pre-pandemic levels as many workers have not yet returned to the office full-time.

Although there has been a sustained overall reduction in ridership with County Connection's express routes, Route 99X still continues to underperform compared to other express routes.

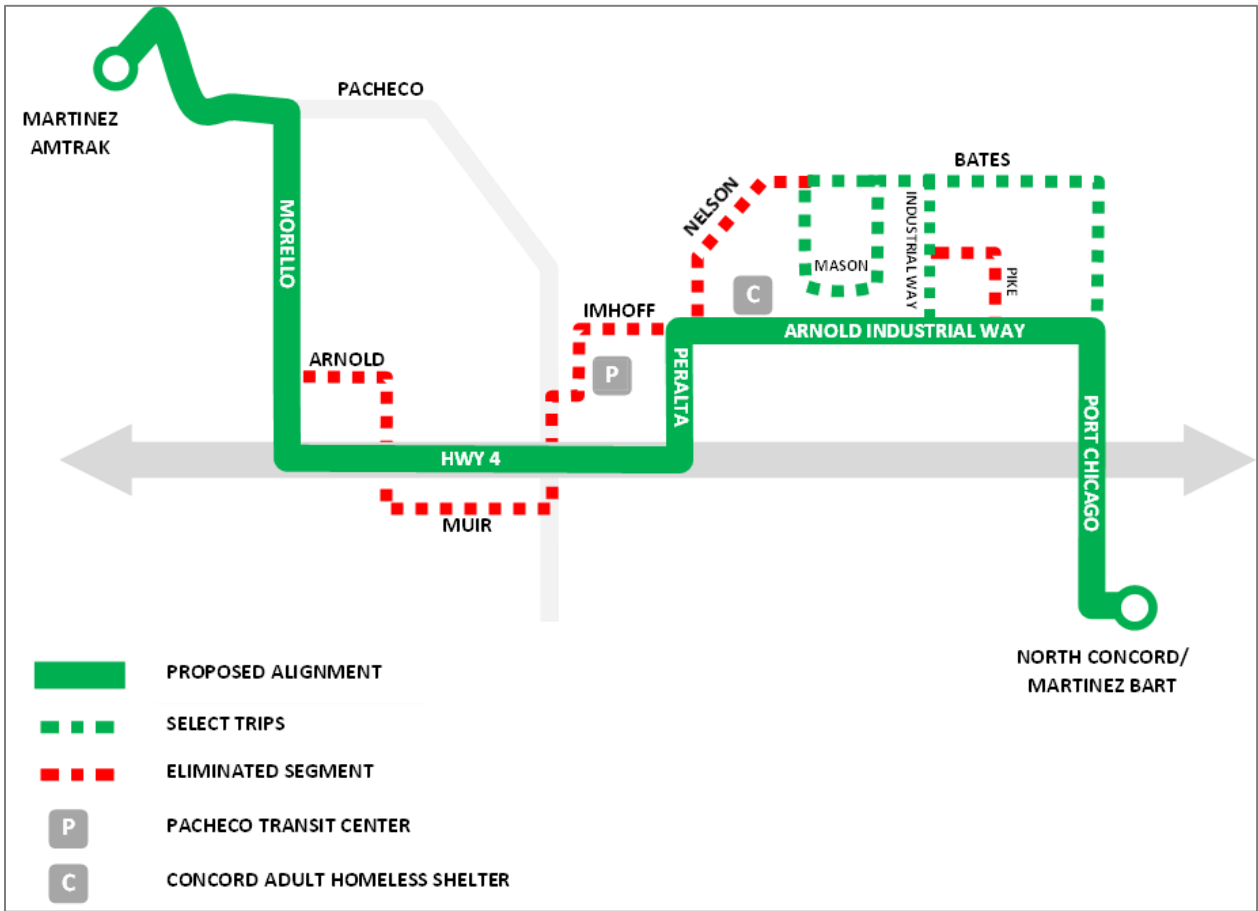
The proposed service changes are intended to increase ridership, efficiency and productivity and will also include consolidation of Route 27, which currently provides limited trips within North Concord as shown below. The proposed new alignment and schedule would:

- Provide a faster and more direct connection between North Concord BART and Martinez Amtrak;
- Continue serving high usage stops like North Concord BART, Concord Adult Homeless Shelter, Morello Avenue/Arnold Drive, Martinez Amtrak station, and Mason Circle;
- Eliminate route segments with little to no ridership on both Routes 27 and 99X, including Pike Ln, the Pacheco Transit Center, Muir Rd, and Arnold Dr;
- Improve transfer connections with Amtrak; and
- Provide free fares on the newly-consolidated route to increase ridership and make transit more accessible and affordable, particularly to low-income communities, as well as related paratransit trips.

Consolidation of Route 27 with Route 99X will improve connectivity between Amtrak and BART through more frequent service, increased number of trips and increased efficiency of resources used.

Currently, passengers using Clipper® on County Connection express routes pay a \$0.25 premium for single rides and a \$10 premium for a monthly pass. Consolidation of Route 27 into Route 99X would result in current riders on Route 27 paying the higher Express route fare. To avoid this burden placed on Route 27 riders, the proposed changes also include eliminating all fares on Route 99X. In addition, consistent with applicable federal requirements, paratransit fares would also be free on complementary trips.

Figure 1: Proposed Route Alignment



4 EQUITY ANALYSIS

The proposal includes elimination of Route 27 and a change to the Route 99X alignment that affects more than 25% of the daily transit revenue miles, thereby meeting County Connection’s definition of a “major service change” on each route. Due to the interconnected nature of the proposal, this analysis evaluates the changes to both routes as a single major service change. In addition, the proposal to provide free fares on Route 99X constitutes a fare change pursuant to the Title VI Circular.

4.1 Data and Methodology

This analysis evaluates the impacts of the proposed changes by comparing the proportion of minority and low-income riders who would be affected by the change to the system as a whole. Although the proposal includes elimination of Route 27, most of this service would be replaced by the proposed alignment changes to Route 99X. However, service to some stops would be eliminated, which is an adverse effect. Conversely, the proposed elimination of fares on Route 99X would be a benefit. This analysis measures the distribution of both the adverse effects and benefits of the proposed changes. The most appropriate measure of the adverse effect is the reduction in boardings that will result from the changes, while benefits will be measured based on the number of riders who will receive free rides.

Definitions

Minority – FTA defines a minority person as anyone who is American Indian or Alaska Native, Asian, Black or African American, Hispanic or Latino, or Native Hawaiian or other Pacific Islander.

Low-Income – FTA defines a low-income person as a person whose median household income is at or below the U.S. Department of Health and Human Services (HHS) poverty guidelines. However, FTA encourages the use of any locally developed threshold provided that the threshold is at least as inclusive as the HHS poverty guidelines. Due to the area’s higher cost of living, County Connection defines low-income as 150% of the federal poverty level.

Data Sources

In March 2023, staff conducted an onboard survey on Routes 27 and 99X to gather demographic data on riders. However, due to the low sample size, data from American Community Survey 2021 (ACS 1 Year Estimates) was used instead to estimate the impact of the service change.

American Community Survey

The American Community Survey (ACS) is an ongoing survey that provides vital information regarding demographics and employment on a yearly basis.

- The population data is coded by table B03002, field B03002001.
- Low-income status is set at 150% the US poverty level. This is coded by the appropriate fields in table C17002.
- Minority status is coded by table B03002, by subtracting the white, non-Hispanic population (B03002003) from the total population (B03002001).

Methodology

The following methodology was used to analyze the impact of the proposed changes:

1. Quantify the system wide population, including its low-income and minority percentages.
 - For each route, build a shape that represents the area within three-quarter mile of any of its stops.
 - Overlay with 2021 ACS data. Get a list of block groups and the percentage overlap with each.
 - For each block group, take the percentage of overlap with the catchment area and multiply it by the block group's population, minority population, and low-income population.
 - Overlay census block layer and for each block, take the percentage of overlap with the block group and multiply it by the block group's population, minority population, and low-income population.
 - Select the blocks with centroids within 0.25 miles of all active bus stops. This is the catchment area.
 - Calculate the total population within the catchment area by summing the subtotals from each block.
 - Calculate the total minority population, total low-income population, percentage of minority population and percentage of low-income population served.
2. Estimate the minority and low-income populations served by current route alignment.
 - Select the blocks with centroid within 0.25 miles of the current stops on the alignment. This is the current route catchment.
 - Calculate the total population, total within the route catchment area by summing the subtotals from each block.
 - Calculate the total minority population, total low-income population, percentage of minority population and percentage of low-income population served.
3. Estimate the minority and low-income populations who would be impacted by the proposed changes by route.
 - Select the blocks with centroid within 0.25 miles of the proposed stops on the alignment. This is the proposed route catchment.

- Calculate the total population, total within the route catchment area by summing the subtotals from each block.
 - Calculate the total minority population, total low-income population, percentage of minority population and percentage of low-income population served.
4. Calculate the percentages of minority and low-income population who would be impacted by the proposed changes across all adjusted routes. These are calculated by dividing the total impacted minority and low-income population for all affected routes by the total impacted population.
 5. Compare the percentages of minority and low-income population who would be impacted to the percentages of those population systemwide to see if the difference exceeds the disparate impact threshold or disproportionate burden threshold of 20%.

4.2 Service Impact Assessment

Table 4.1 shows the estimated ridership impact due to the proposed alignment change. The ridership impact is low since existing Route 27 trips will be consolidated with the proposed Route 99X changes, and the Route 27 segments that will be eliminated have very low to no ridership.

Table 4.1 Estimated Ridership Impact

Route Alignment	Ridership
Current	60
Proposed	57
Impacted	-3

Table 4.2 below shows the base route metrics used for the impact assessment according to the methodology outlined above. This includes estimated population served on the current alignment, estimated population served on the proposed alignment, and percentages of minority and low-income population from the ACS data.

Table 4.2 also shows the estimated population that would be impacted by the proposed changes. A negative number indicates an adverse effect due to the change in alignment.

Table 4.2: Population Statistics

Route Alignment	Total Population served (Blocks within 0.25 miles of stops)	Minority Population	Low Income Population
Current	6,538	3,074	604
Proposed	5,197	2,386	504
Impacted Population	-1,341	-688	-100
% of Impacted Population		51.3%	7.5%

Finally, Table 4.3 summarizes the results of the analysis. Based on ACS data, 49.9% of the population within County Connection’s systemwide service area are considered minority and 11.4% are considered low-income. Based on the estimates of impacted population, 51.3% are minority, and 7.5% are low-income.

Table 4.3: Service Impact Analysis Results

	% Minority	% Low-Income
Impacted Population	51.3%	7.5%
Systemwide	49.9%	11.4%
Difference from Systemwide	+1.4%	-3.9%
<i>Results</i>	<i>No Disparate Impact</i>	<i>No Disproportionate Burden</i>

There is no disparate impact on minority populations from the proposed service changes. While minority populations would be impacted slightly more than their proportion of population systemwide, the differential of +1.4% is well below the 20% threshold set forth in the Disparate Impact Policy. Also, as noted in **Error! Reference source not found.**, the number of riders who would be impacted is estimated to be very low at 3 riders.

There is also no disproportionate burden on low-income populations from the proposed service changes. Based on the analysis, low-income populations would be impacted less than their proportion in the service area as a whole by a margin of 3.9%.

4.3 Fare Impact Assessment

Table 4.4: Fare Impact Analysis Result

	% Minority	% Low-Income
Percent Impacted	45.9%	9.7%
Systemwide	49.9%	11.4%
Difference from Systemwide	-4.0%	-1.7%
<i>Results</i>	<i>No Disparate Impact</i>	<i>No Disproportionate Burden</i>

As discussed above, based on the data from ACS 1 Year Estimates, 49.9% of the population within the County Connection service area are considered minority, and 11.4% are considered low-income. Based on the estimates of impacted population, 45.9% are minority, and 9.7% are low-income.

Though the impacted populations are slightly less minority and slightly less low-income than the service area as a whole, the differences are beneath County Connection’s Disparate Impact and Disproportionate Policy thresholds of 20%. Accordingly, implementation of free fares on Route 99X would not result in either a disparate impact nor a disproportionate burden.

As noted previously, Route 99X is funded by the LCTOP grant program, which is intended to deliver environmental benefits to low-income communities. The route, including the proposed alignment changes, will continue to serve AB 1550 low-income communities and a Metropolitan Transportation Commission Equity Priority Community (formerly known as communities of concern), furthering a main goal of the LCTOP grant, which is to improve mobility for disadvantaged and low-income communities.

5 PUBLIC OUTREACH

In April 2023, staff conducted outreach onboard buses to solicit feedback from passengers. Notices for the public hearings were placed on all buses, as well as in the East Bay Times. Information about the proposed service plan was available on County Connection’s website and announced through several social media posts on Twitter, Facebook, Instagram, and NextDoor. Copies of outreach materials and public hearing notices are attached in Appendix B.

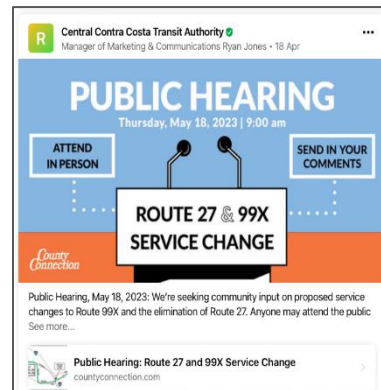
APPENDIX A: RESOLUTION NO. 2013-019 AND COUNTY CONNECTION'S TITLE VI POLICIES

APPENDIX B: PUBLIC OUTREACH MATERIALS & NOTICES OF PUBLIC HEARING

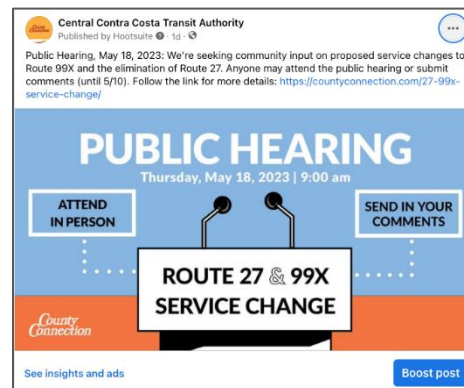
Twitter



NextDoor



Facebook



Passenger Notices

County Connection

PUBLIC HEARING

ROUTE 27 & 99X SERVICE CHANGE

We're seeking community input on proposed changes to Route 99X and the elimination of Route 27.

MAY 18, 2023 - 9:00AM

GAYLE B. UILKEMA
MEMORIAL BOARD ROOM
2477 ARNOLD
INDUSTRIAL WAY
CONCORD, CA 94520

countyconnection.com/27-99x-service-change

ATTEND THE MEETING

SHOW UP IN-PERSON

CALL-IN
408-638-0968
Meeting ID:
853 9913 3311

SCAN FOR DETAILS

WRITTEN COMMENTS

EMAIL/ POST ONLINE
planning@countyconnection.com

VIA MAIL

ALL WRITTEN COMMENTS MUST BE RECEIVED BY MAY 10, 2023

Public Notice No. 540 Post Date: 4/17/2023 Pull Date: 5/19/2023

County Connection

AUDIENCIA PÚBLICA

CAMBIO DE SERVICIO RUTAS 27 Y 99X

Estamos buscando la opinión de la comunidad sobre los cambios propuestos a la ruta 99X y la eliminación de la ruta 27.

18 DE MAYO DEL 2023 - 9 AM

GAYLE B. UILKEMA
MEMORIAL BOARD ROOM
2477 ARNOLD
INDUSTRIAL WAY
CONCORD, CA 94520

countyconnection.com/27-99x-service-change

ASISTIR A LA REUNIÓN

PRESENTESE EN PERSONA

LLAME AL
408-638-0968
ID: 853 9913 3311

ESCANEAR PARA OBTENER DETALLES

COMENTARIOS ESCRITOS

CORREO ELECTRÓNICO/ COMENTARIO EN LINEA
planning@countyconnection.com

POR CORREO

TODOS LOS COMENTARIOS ESCRITOS DEBEN RECIBIRSE ANTES DEL 10 DE MAYO DEL 2023

Public Notice No. 541 Post Date: 4/17/2023 Pull Date: 5/19/2023

Website

County Connection

Maps & SchedulesLINK ParatransitFares & PassesHow to Ride

Service Bulletin: Masks no longer required but strongly recommended

Public Hearing: Route 27 and 99X Service Change

PUBLIC HEARING

April 6, 2023


Notice of Public Hearing – Thursday, May 18, 2023, 9:00 am

The Central Contra Costa Transit Authority (County Connection) will hold a public hearing to gather comment on proposed changes to Route 99X and elimination of Route 27, which would be replaced by select trips on Route 99X. The proposal also includes offering free rides on Route 99X. Further information on the proposed changes is provided below.

Service & Fare Change Proposal

Route 99X began operating in August 2018 and is funded by the Low Carbon Transit Operations Program (LCTOP) cap and trade grant program. Since its launch, the route has not attracted much ridership and continues to underperform compared to other express routes. Given its low performance, changes are being proposed to increase efficiency and productivity. The proposal also includes consolidation of Route 27, which currently provides limited trips within North Concord. The proposed new alignment and schedule would:

- Provide a faster and more direct connection between North Concord BART and Martinez Amtrak;
- Continue serving high usage stops like North Concord BART, Concord Adult Homeless Shelter, Morello/Arnold, Martinez Amtrak, and Mason Circle;
- Eliminate route segments with little to no ridership on both Routes 27 and 99X, including Pike Ln, the Pacheco Transit Center, Muir Rd, and Arnold Dr;
- Improve transfer connections with Amtrak; and
- Preserve existing service levels overall, including hours and frequency



Since the consolidation of Route 27 into Route 99X would result in current riders on Route 27 paying the higher Express route fare when using Clipper, the proposal also includes making Route 99X fare-free.

Staff reports:

Service Change Proposal [Download](#)

Route 99X Free Fares Proposal [Download](#)

How to Comment

Comments can be submitted in writing via mail, email, or online, or at the scheduled public hearing. **Written comments must be received by May 10, 2023.**

- **Add a comment** on this post (bottom of page)
- **Mail** your comment in writing to:
Director of Planning & Marketing
2477 Arnold Industrial Way
Concord, CA 94520
- **Email** planning@countyconnection.com
- **Speak** at the public hearing on Thursday, May 18, 2023 at 9:00 am (in person or via teleconference):
 - **In person:**
Gayle B. Ullikema Memorial Board Room
2477 Arnold Industrial Way
Concord, CA 94520
 - **Teleconference/Web link:** <https://us02web.zoom.us/j/8539913311>
 - **By phone:** 408-638-0968 (Meeting ID: 853 9913 3311)

It is anticipated that the Board of Directors will take action on the proposed program at their regular meeting scheduled for May 18, 2023, following the public hearing.

Legal Notice

NOTICE OF PUBLIC HEARING

The Central Contra Costa Transit Authority (County Connection) will hold a public hearing to receive public comment on proposed changes to Route 99X and the elimination of Route 27. As proposed, Route 99X will incorporate Route 27's current trips. The proposed changes also include offering free rides on Route 99X. Further information on the proposed changes is available on the County Connection website or by calling (925) 676-7500.

Comments can be submitted in writing via mail, email, or online, or at the scheduled public hearing. Written comments must be received by May 10, 2023. It is anticipated that the Board of Directors will take action on the proposed program at their regular meeting scheduled for May 18, 2023, following the public hearing.

Mail: Director of Planning & Marketing
2477 Arnold Industrial Way
Concord, CA 94520

Email: planning@countyconnection.com

Online: <https://countyconnection.com/27-99x-service-change/>

Public Hearing: Thursday, May 18, 2023 at 9:00 am
Gayle B. Uilkema Memorial Board Room
2477 Arnold Industrial Way
Concord, CA 94520

Teleconference option:

Web link: <https://us02web.zoom.us/j/85399133311>

By phone: 408-638-0968 (Meeting ID: 853 9913 3311)

Bill Churchill, General Manager
Central Contra Costa Transit Authority
2477 Arnold Industrial Way
Concord, CA 94520

APPENDIX C: PUBLIC COMMENTS

APPENDIX D: Resolution 2023-37, Approving the Proposed Service and Fare Change and Evidencing Consideration of this Equity Analysis