

To: Operations & Scheduling Committee

Date: 5/22/2023

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for April 2023

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY22-23		<u>Annual Goal</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	212,340	197,314	
Average Weekday	8,996	8,426	
Pass/Rev Hour	13.3	12.5	Standard Goal > 17.0
Missed Trips	0.41%	0.72 %	Standard Goal < 0.25%
Miles between Road Calls	31,748	35,235	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was higher in April 2023 (8,996 passengers) than the previous month of March 2023 (8,597 passengers) and was 26% higher than April 2022 (7,124 passengers). County Connection also ran a total of four BART bus bridges on two weekends in April, which served 8,638 passengers.

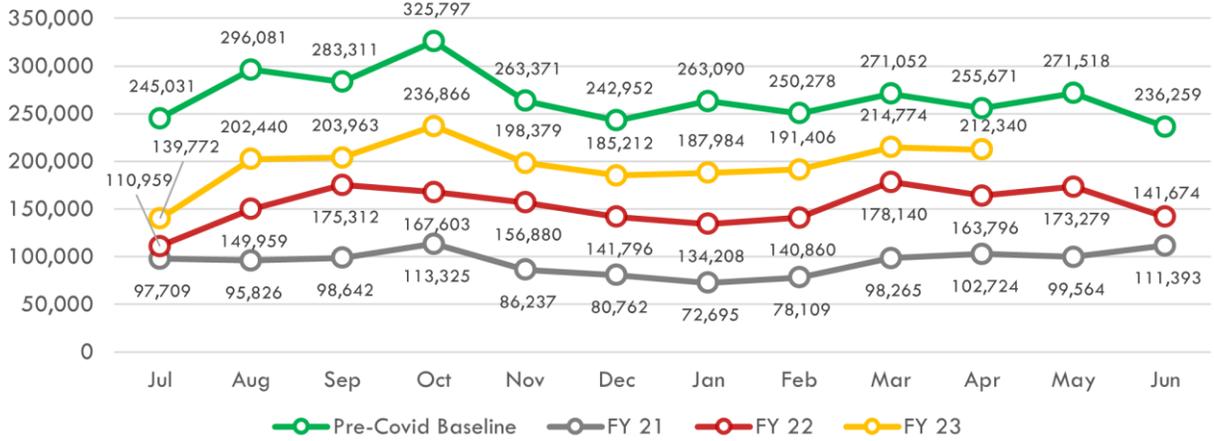
Passengers per hour in April was 13.3, which is higher than March 2023 and higher than April 2022 when passengers per hour was 10.4.

The percentage of missed trips in April was 0.41%, which is lower than the prior month when it was 0.76%.

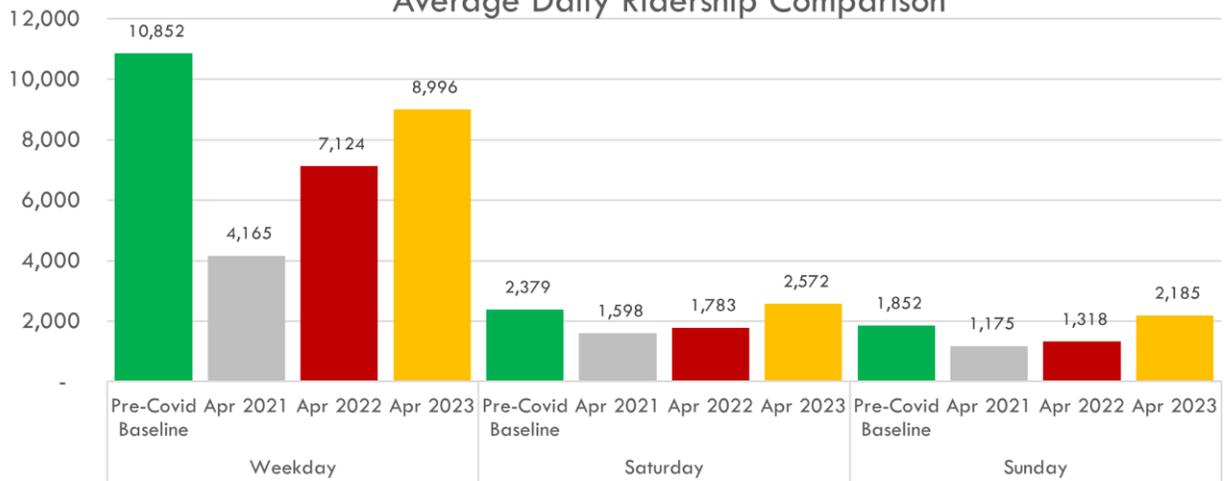
The number of miles between roadcalls was 31,748 miles in April, lower than the prior month in which there were 39,061 miles between roadcalls. The rolling 12-month average is 33,050 miles between roadcalls.

Of a total 212,340 passengers, 114,777 passengers had the potential to use a Clipper card aboard County Connection since 97,563 either used an employer or school pass or were on a free route. About 78.8% of the 114,777 potential Clipper card users paid using Clipper during this month.

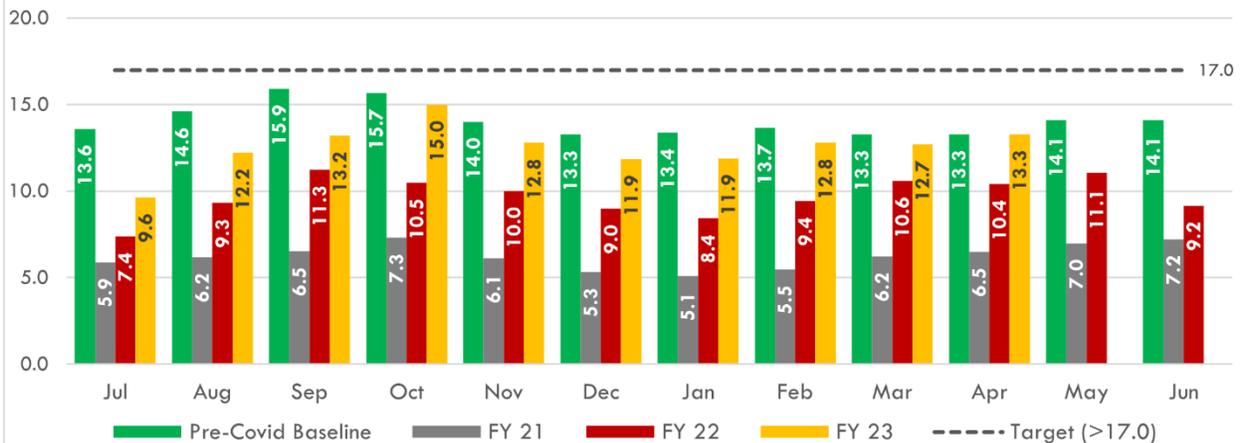
Total Monthly Fixed Route Ridership

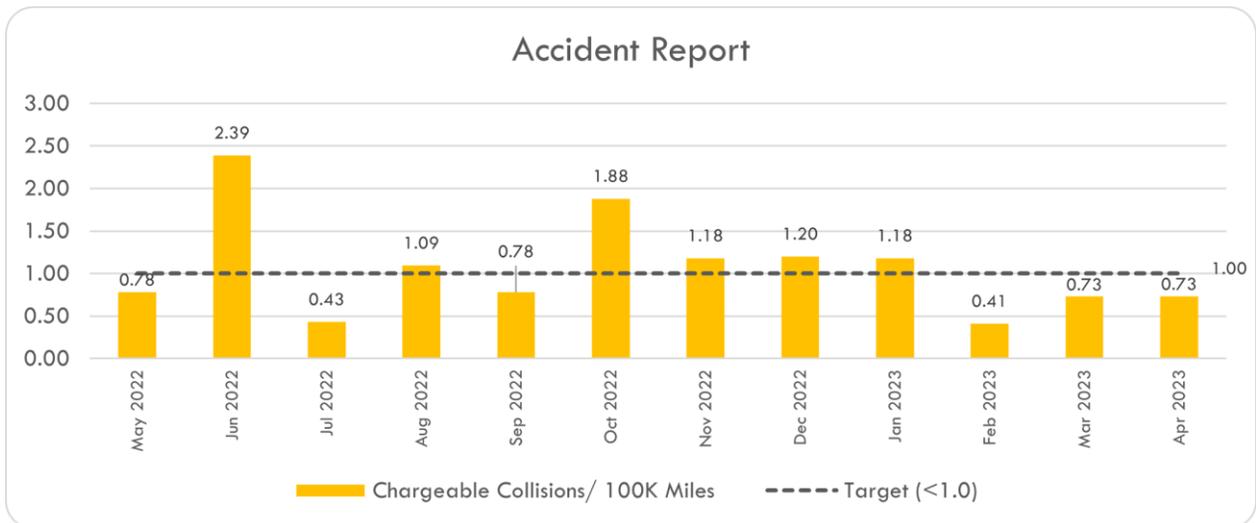
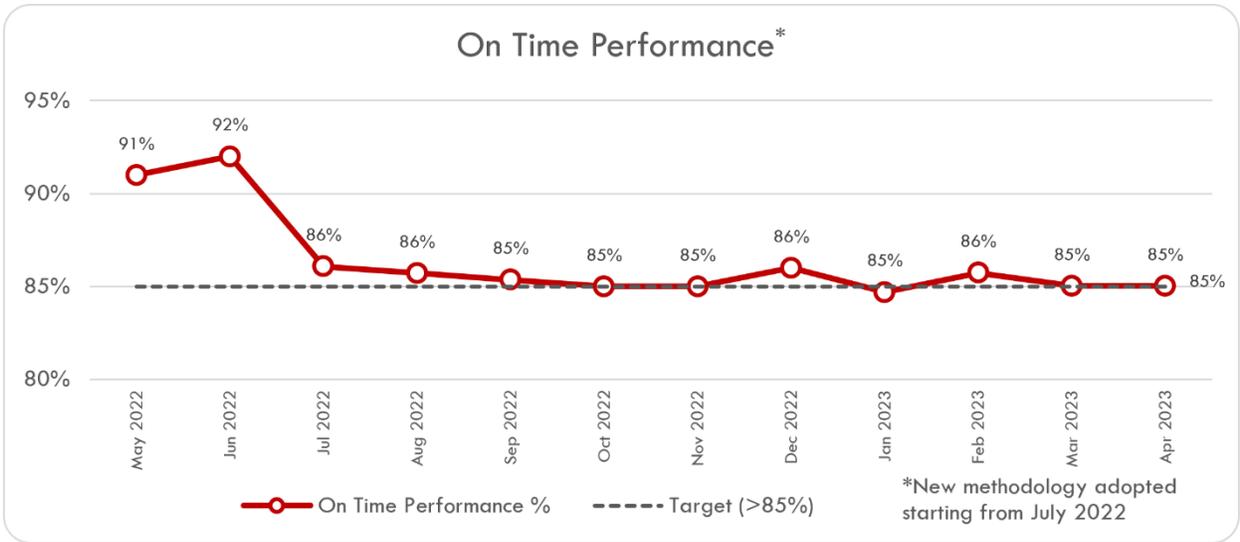
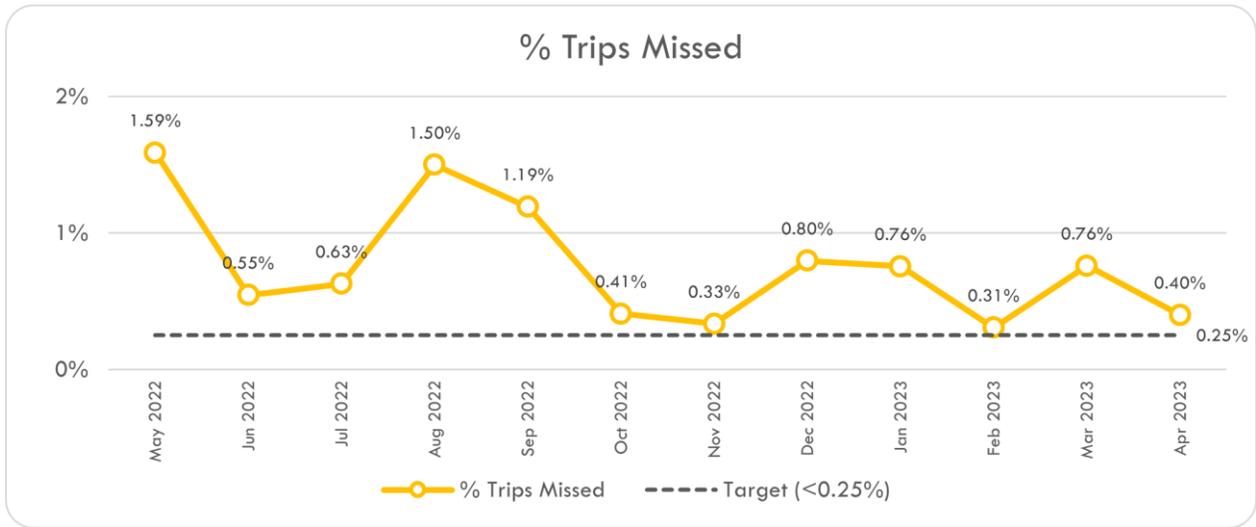


Average Daily Ridership Comparison

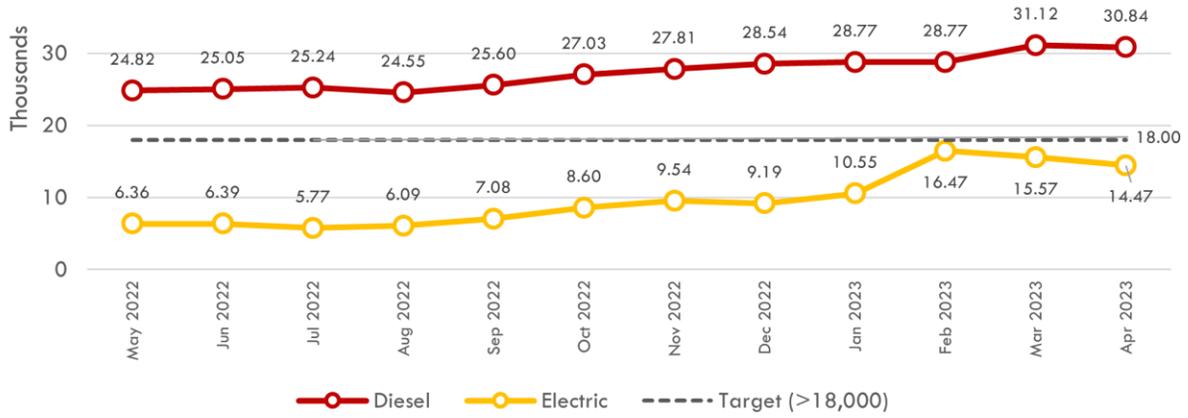


Passengers/Revenue Hour

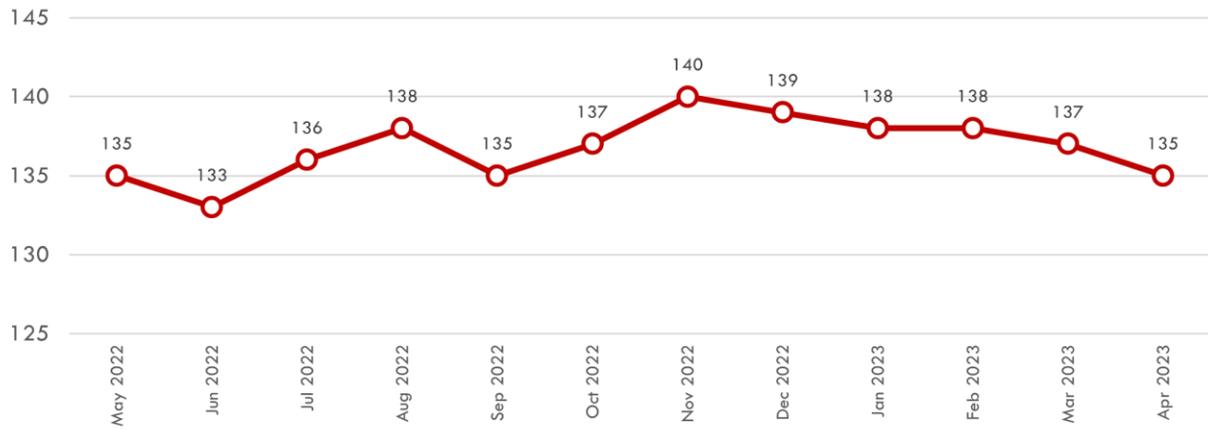




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

