

To: Operations & Scheduling Committee

Date: 1/18/2024

From: Pranjali Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for December 2023

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	193,243	215,155	
Average Weekday	8,396	9,140	
Pass/Rev Hour	12.7	13.8	Standard Goal > 17.0
Missed Trips	0.35%	0.32%	Standard Goal < 0.25%
Miles between Road Calls	47,189	41,129	Standard Goal > 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was lower in December 2023 (8,396 passengers) than the previous month of November 2023 (9,513 passengers) and is 4.7% higher than December 2022 (8,019 passengers).

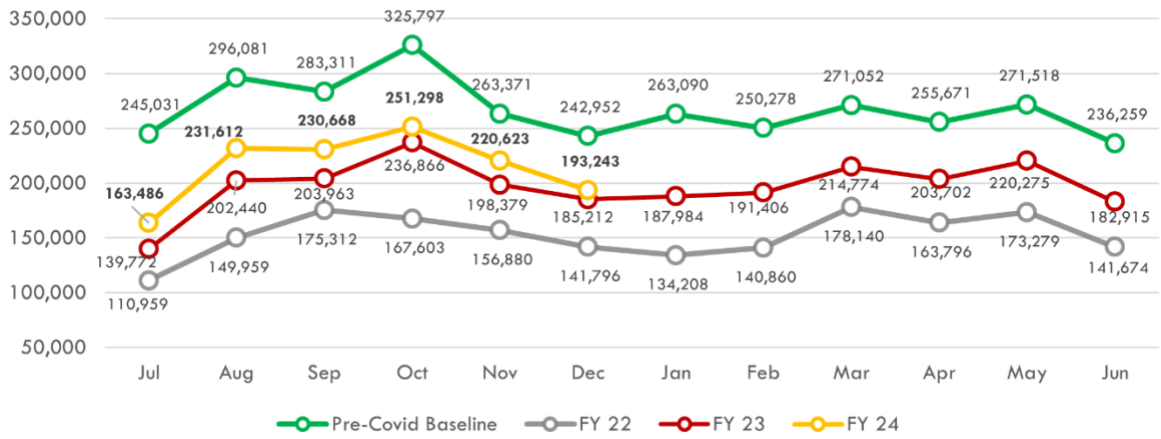
Passengers per hour in December was 12.7, which is lower than November 2023 and higher than December 2022 when passengers per hour was 11.9.

The percentage of missed trips in December was 0.35%, which is higher than the prior month when it was 0.32%.

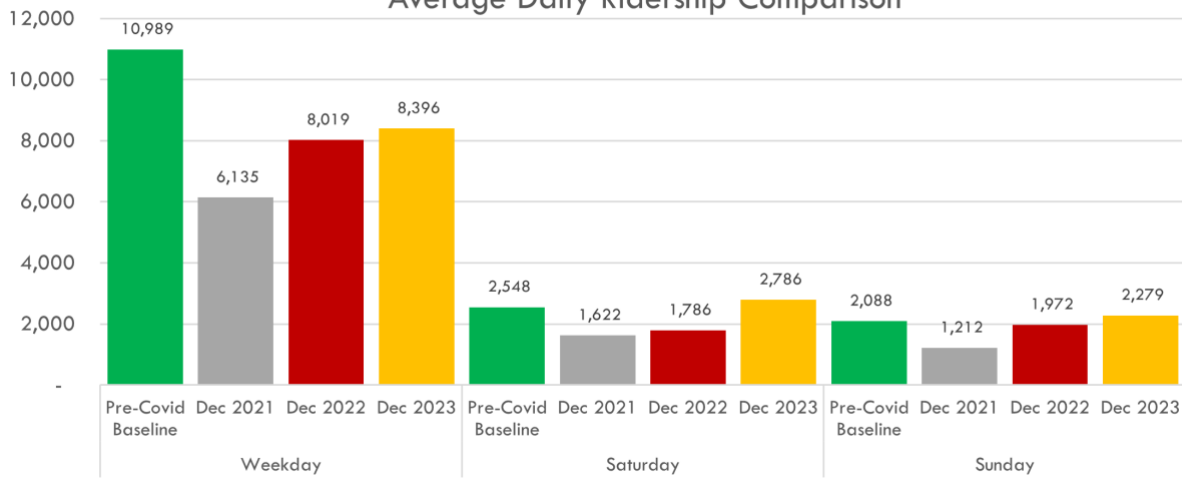
The number of miles between roadcalls was 47,189 miles in December, lower than the prior month in which there were 57,403 miles between roadcalls. The rolling 12-month average is 37,653 miles between roadcalls.

Of a total 193,243 passengers, 103,726 passengers had the potential to use a Clipper card aboard County Connection since 89,516 either used an employer or school pass or were on a free route. About 79.6% of the 103,726 potential Clipper card users paid using Clipper during this month.

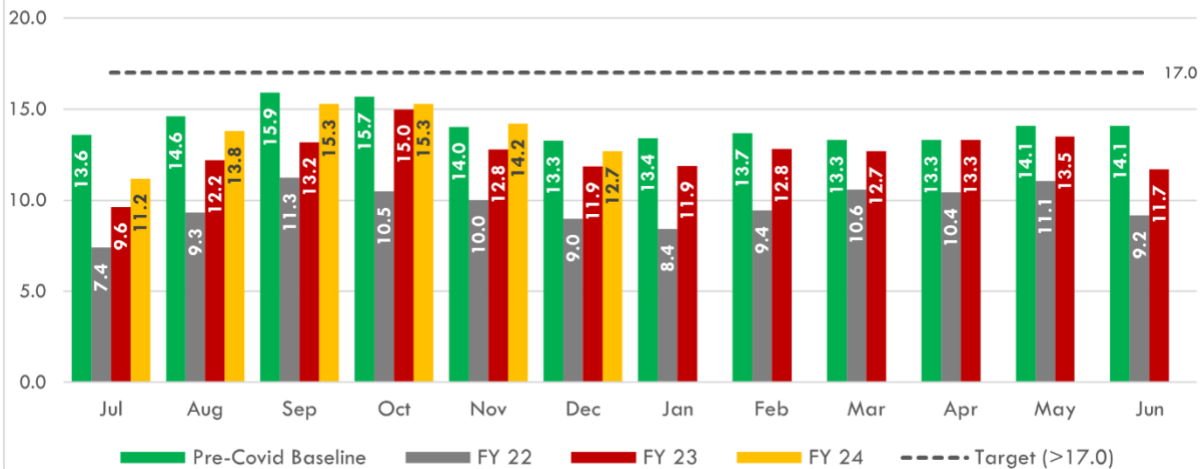
Total Monthly Fixed Route Ridership

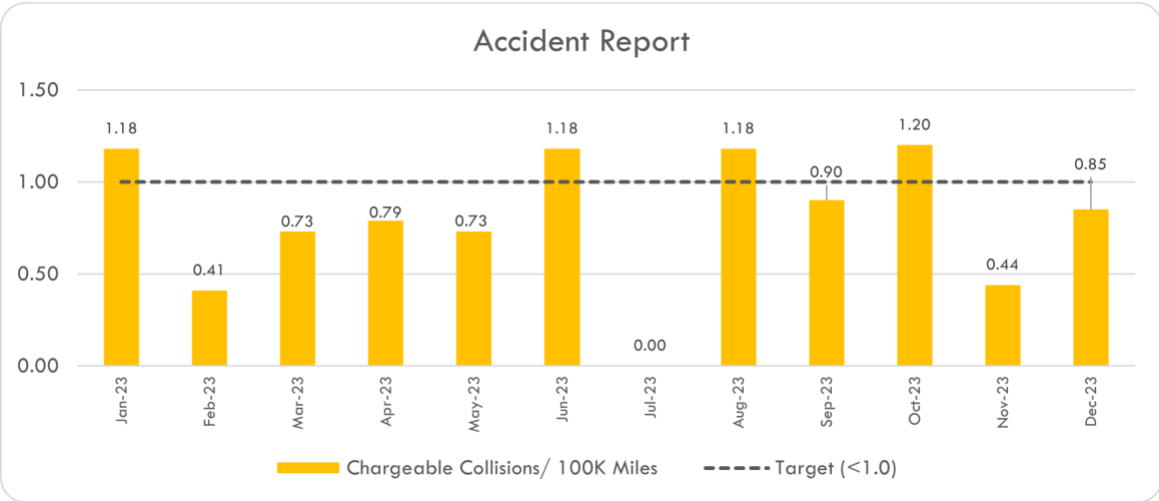
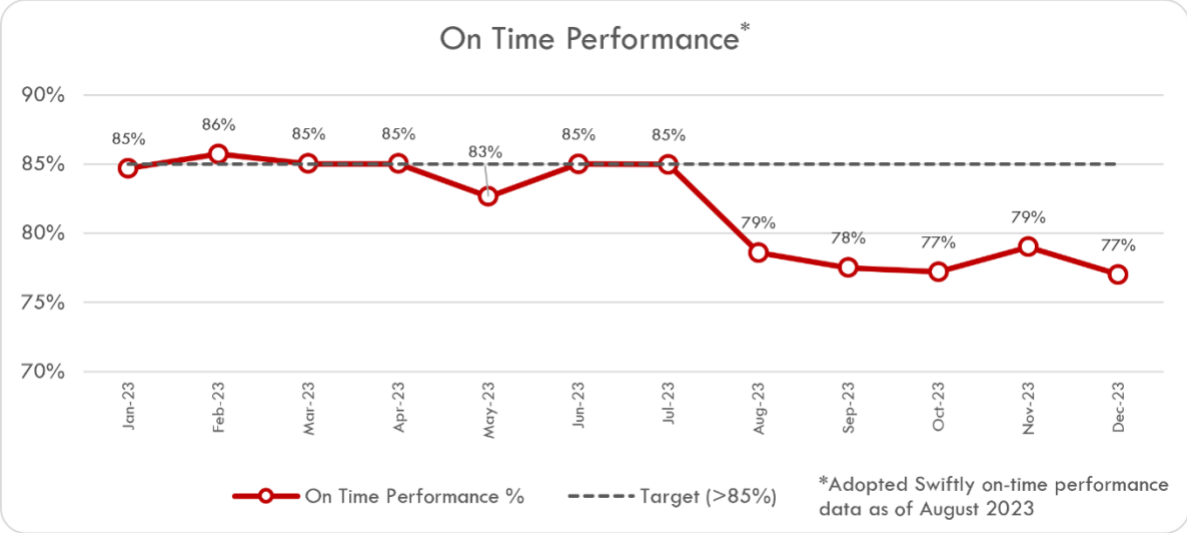
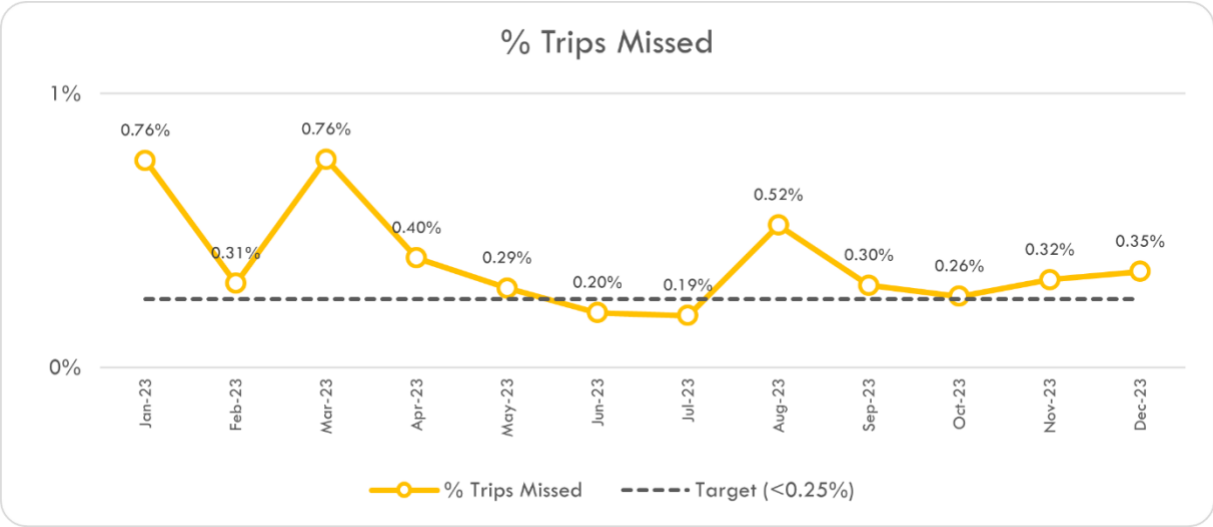


Average Daily Ridership Comparison

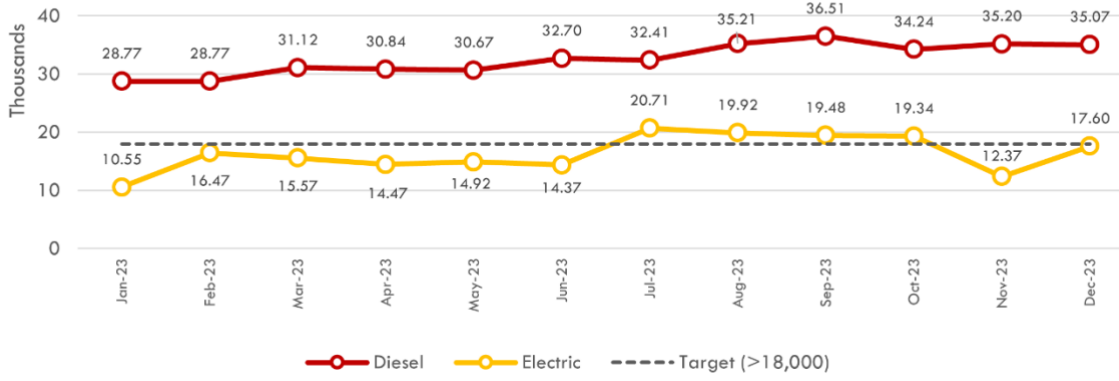


Passengers/Revenue Hour

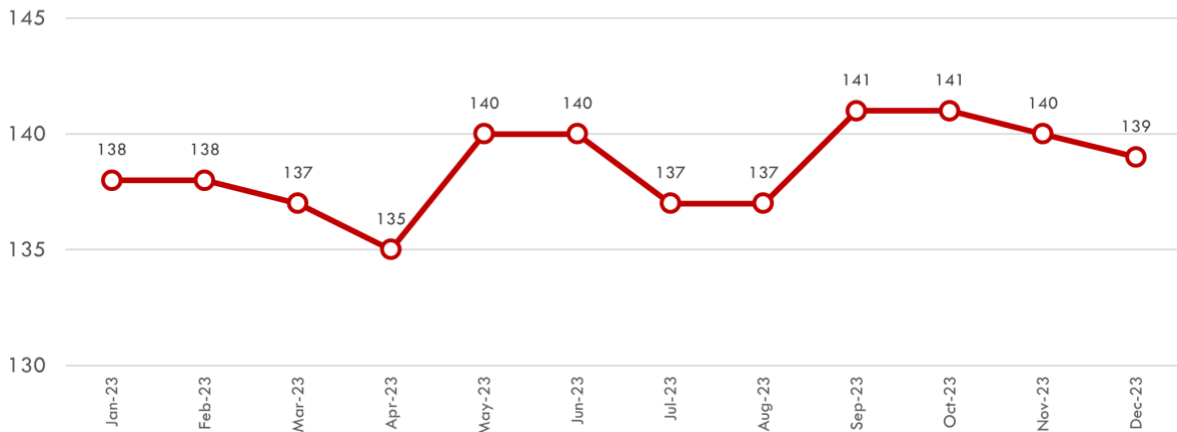




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

