

To: Operations & Scheduling Committee

Date: 3/22/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: MR

SUBJECT: Fixed Route Operating Reports for February 2024

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	217,308	214,415	
Average Weekday	9,374	9,092	
Pass/Rev Hour	14.0	13.7	Standard Goal > 17.0
Missed Trips	0.08%	0.28%	Standard Goal < 0.25%
Miles between Road Calls	36,709	38,228	Standard Goal > 18,000

* Based on current standards from updated S RTP

Analysis

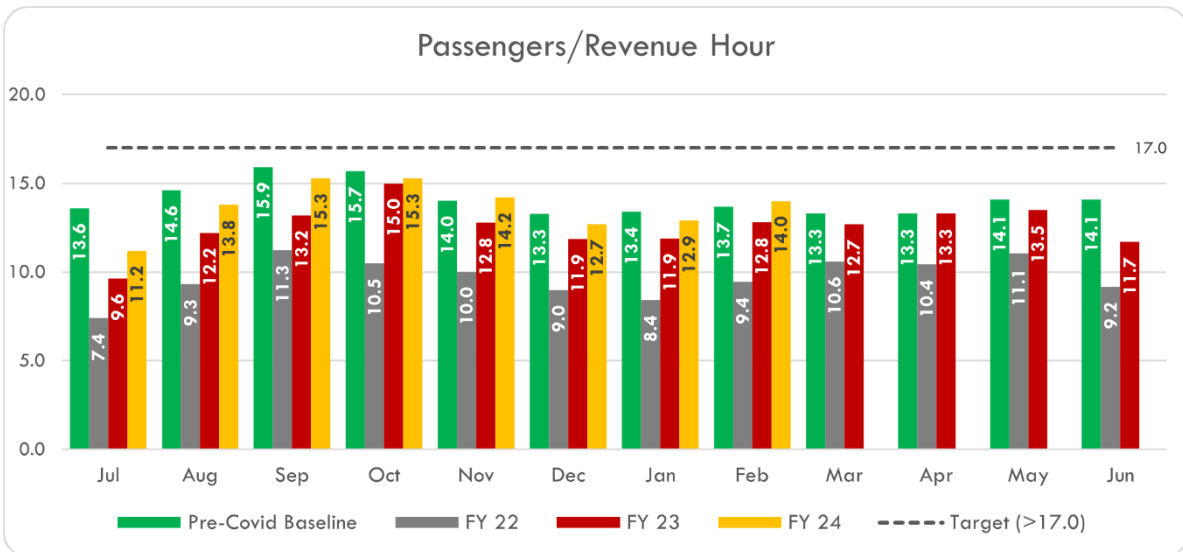
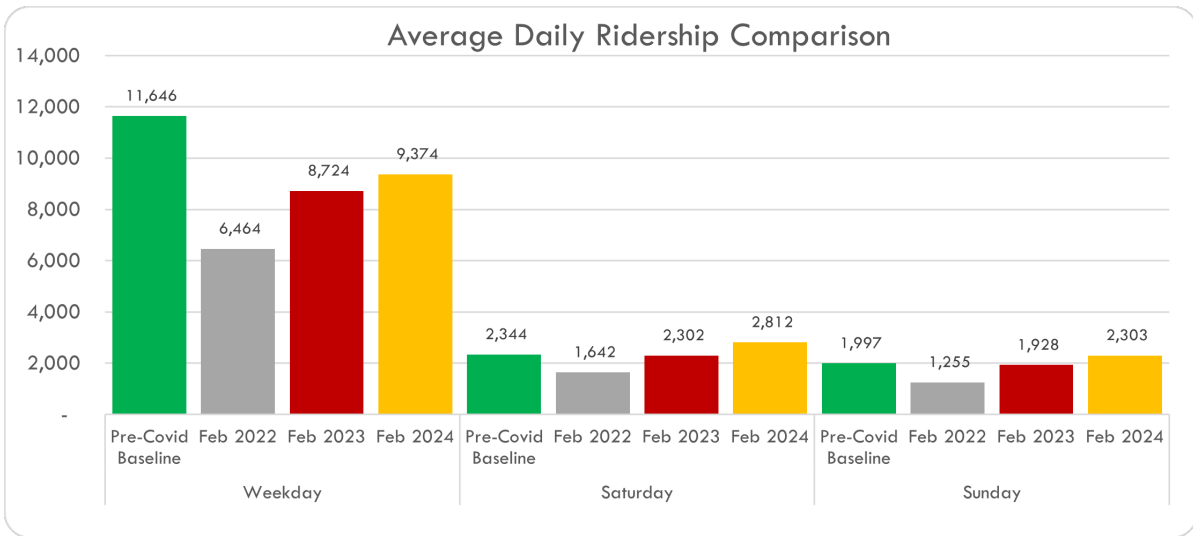
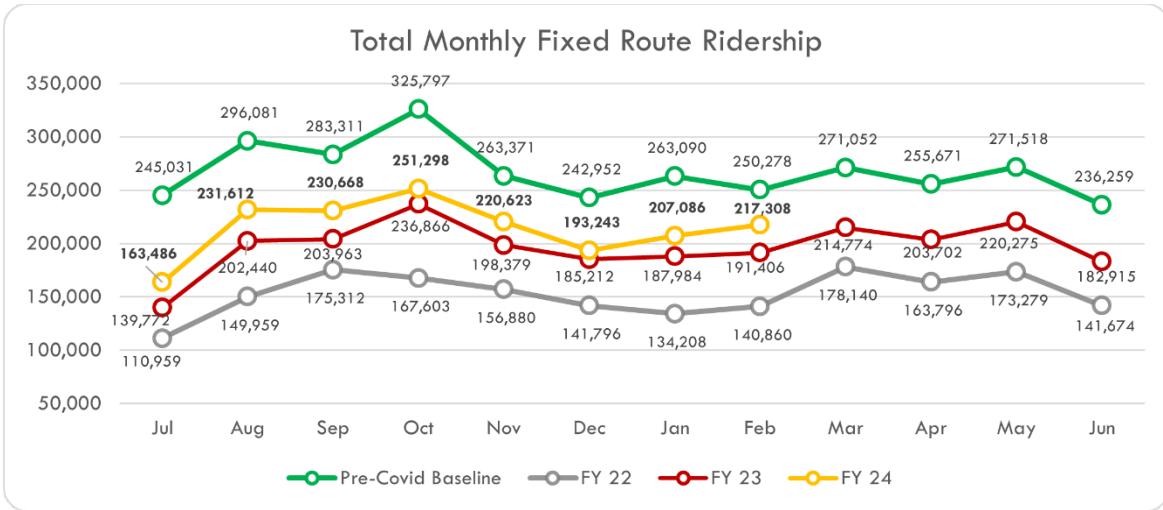
Average weekday ridership was higher in February 2024 (9,374 passengers) than the previous month of January 2024 (8,526 passengers) and is 7.4% higher than February 2023 (8,724 passengers).

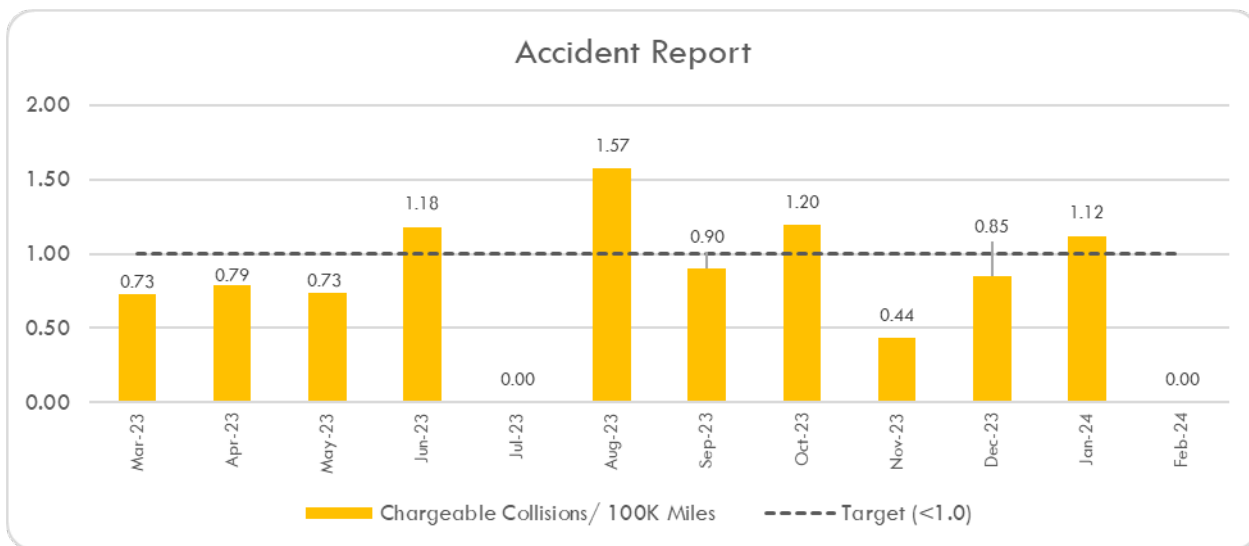
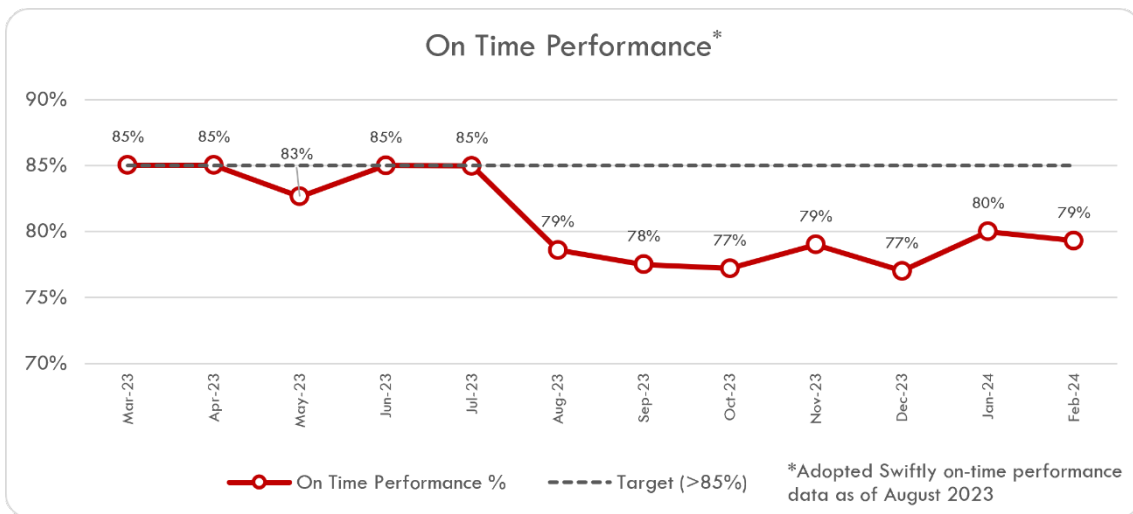
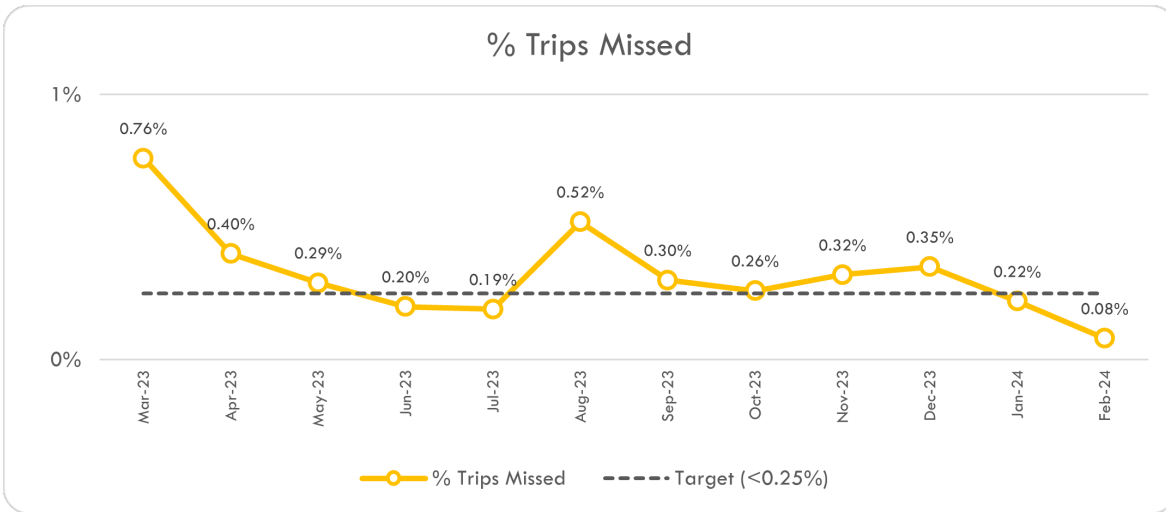
Passengers per hour in February was 14.0, which is higher than January 2024 and higher than February 2023 when passengers per hour was 12.8.

The percentage of missed trips in February was 0.08%, which is lower than the prior month when it was 0.22%.

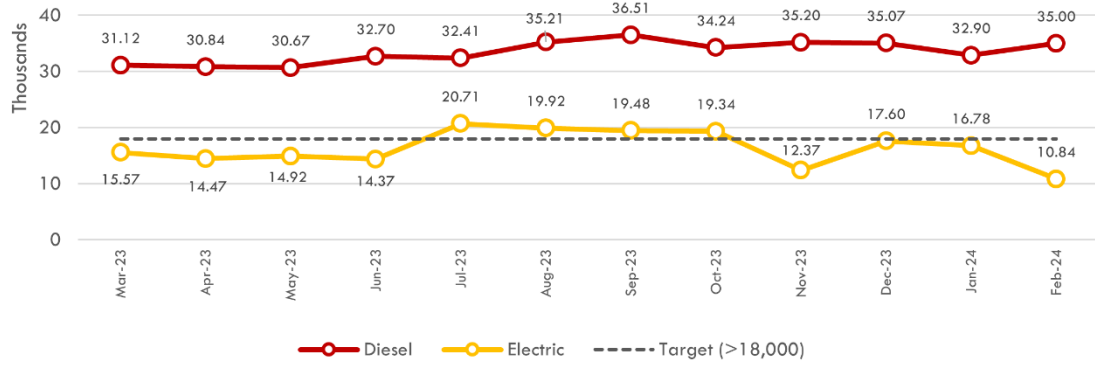
The number of miles between roadcalls was 36,709 miles in February, higher than the prior month in which there were 22,341 miles between roadcalls. The rolling 12-month average is 37,187 miles between roadcalls.

Of a total 217,308 passengers, 121,031 passengers had the potential to use a Clipper card aboard County Connection since 96,276 either used an employer or school pass or were on a free route. About 80.8% of the 121,031 potential Clipper card users paid using Clipper during this month.

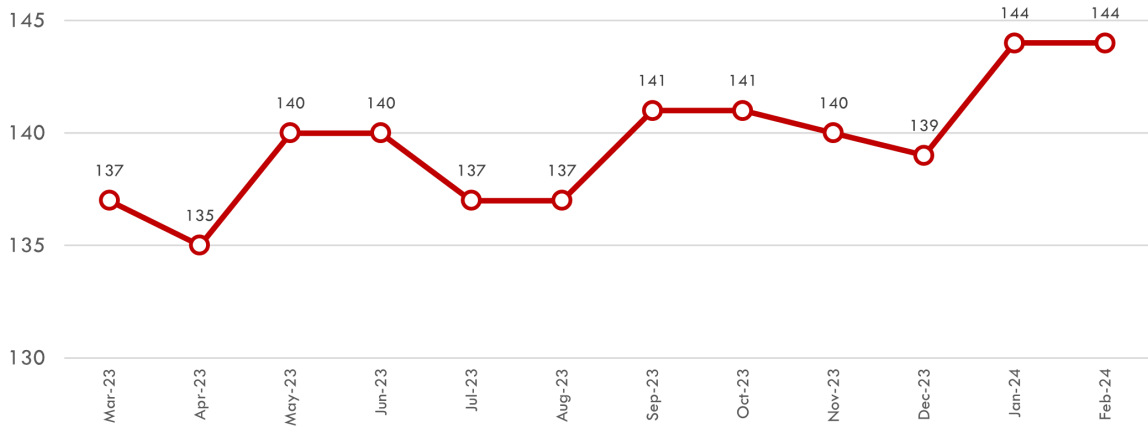




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

