



**SUSPENDED PASSENGER
APPEAL FORM**

SUSPENDABLE CONDUCT POLICY

The Central Contra Costa Transit Authority ("County Connection") has a commitment to provide quality and non-discriminatory public transportation within the County Connection service area. There are occasions, however, when customer behavior seriously disrupts or endangers the health and safety of our employees and other members of the public who use our services. When this occurs, it may be necessary to deny County Connection service and/or access to County Connection facilities to those customers in accordance with the criteria and procedures specified in this policy.

APPEALING SUSPENSIONS or EXCLUSIONS

A suspended or excluded passenger may appeal the decision with the Director of Transportation.

Appeals must be in writing and be delivered to the attention of County Connection's Director of Transportation within five (5) days of the imposition of the suspension or exclusion.

County Connection
Attention: Director of Transportation
2477 Arnold Industrial Way
Concord, CA 94520-5326
Phone: (925) 680-2023
Fax: (925) 687-7471

Describe the specific reason(s) for your appeal of the suspension or exclusion. You may attach additional sheets of paper if more room is needed to thoroughly explain your appeal.

Signature: _____
Date: _____

Full Name:		Telephone: () -	
Street Address:			Apt. #
City:		State:	Zip: