

To: Operations & Scheduling Committee

Date: 4/18/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: *Ref*

SUBJECT: Fixed Route Operating Reports for March 2024

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	224,688	215,557	
Average Weekday	9,459	9,133	
Pass/Rev Hour	14.1	13.7	Standard Goal > 17.0
Missed Trips	0.26%	0.28%	Standard Goal < 0.25%
Miles between Road Calls	25,984	36,868	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

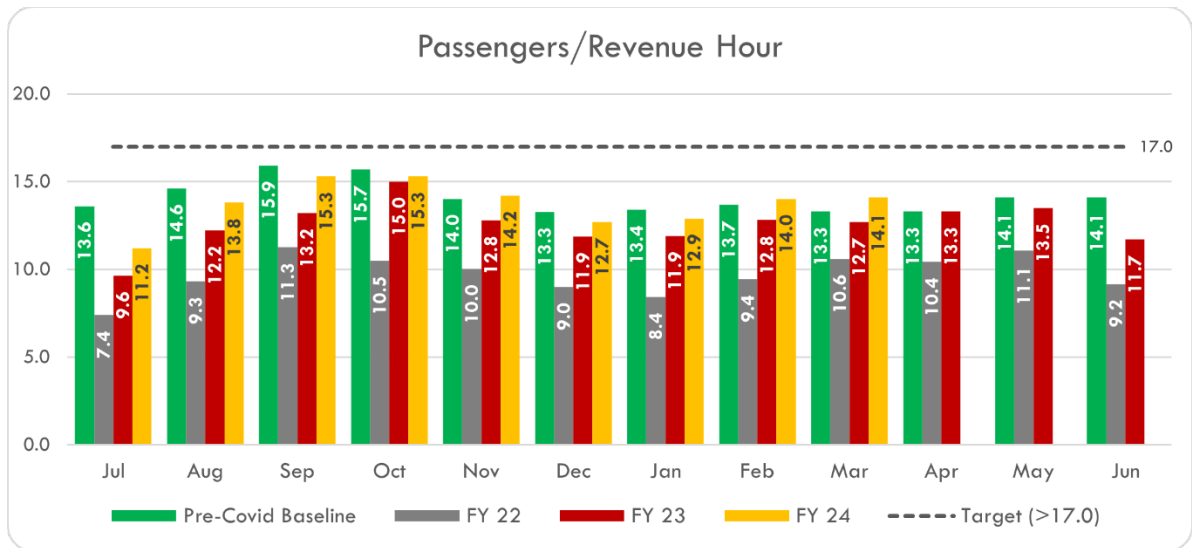
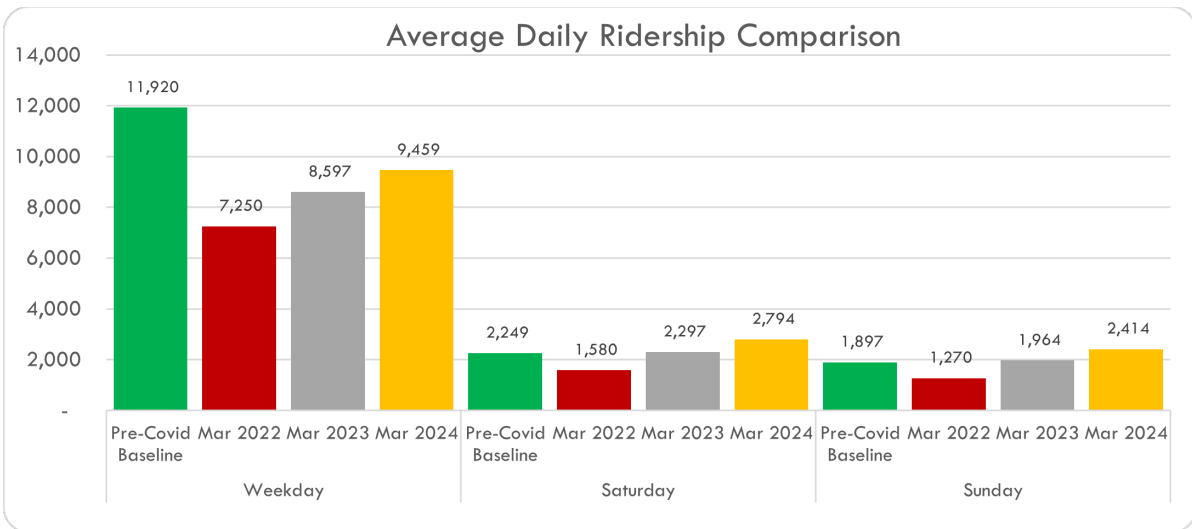
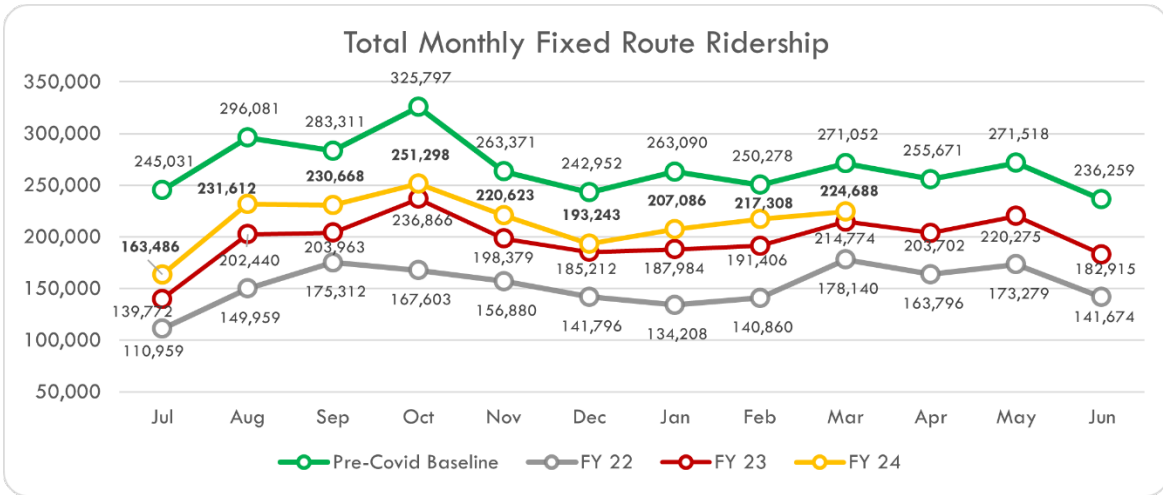
Average weekday ridership was higher in March 2024 (9,459 passengers) than the previous month of February 2024 (9,374 passengers) and is 10.0% higher than March 2023 (8,597 passengers). County Connection also ran emergency BART Bridges on one day in March and served 69 passengers.

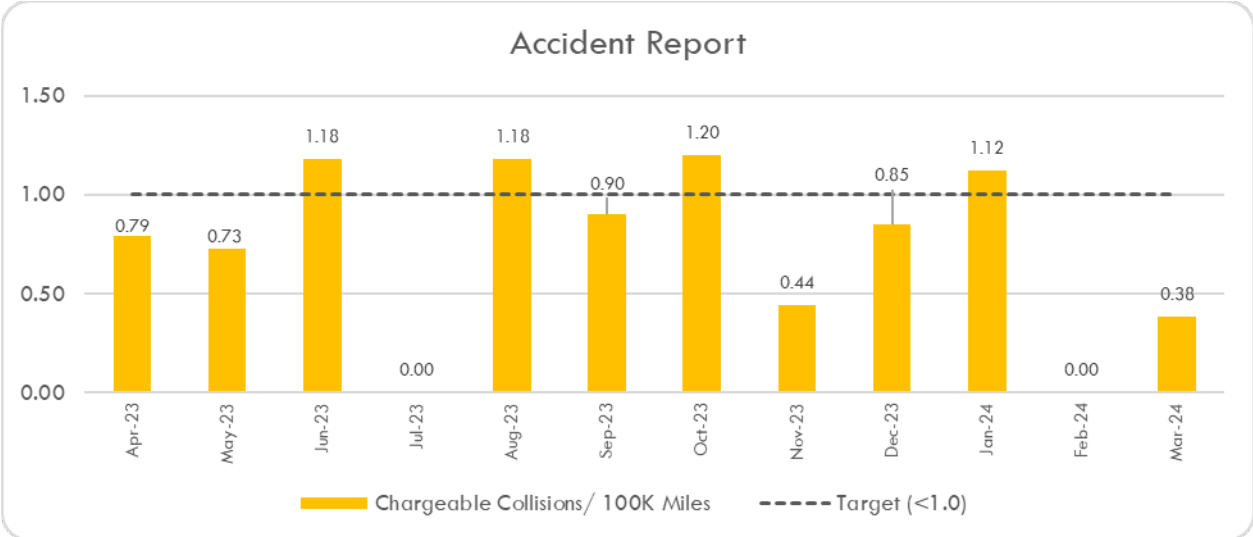
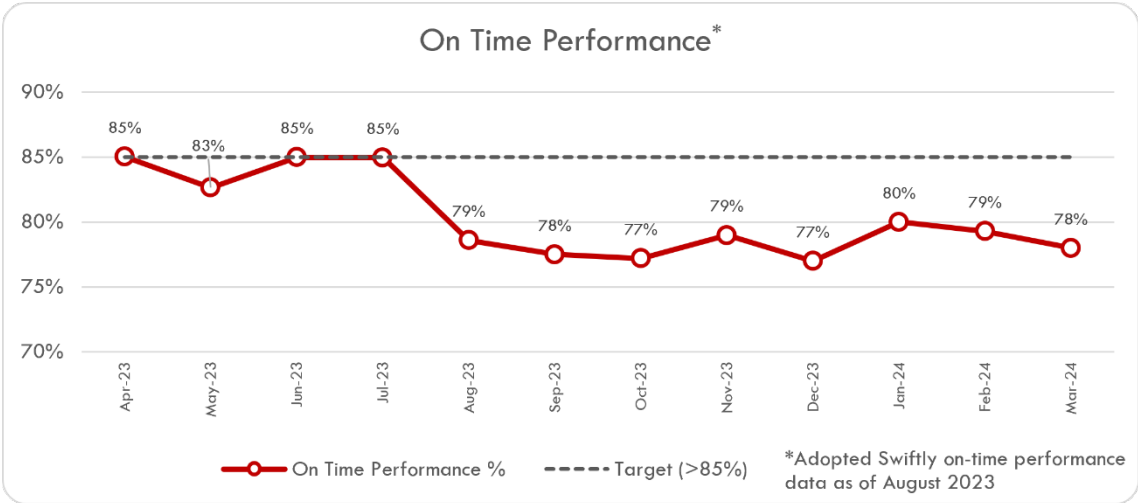
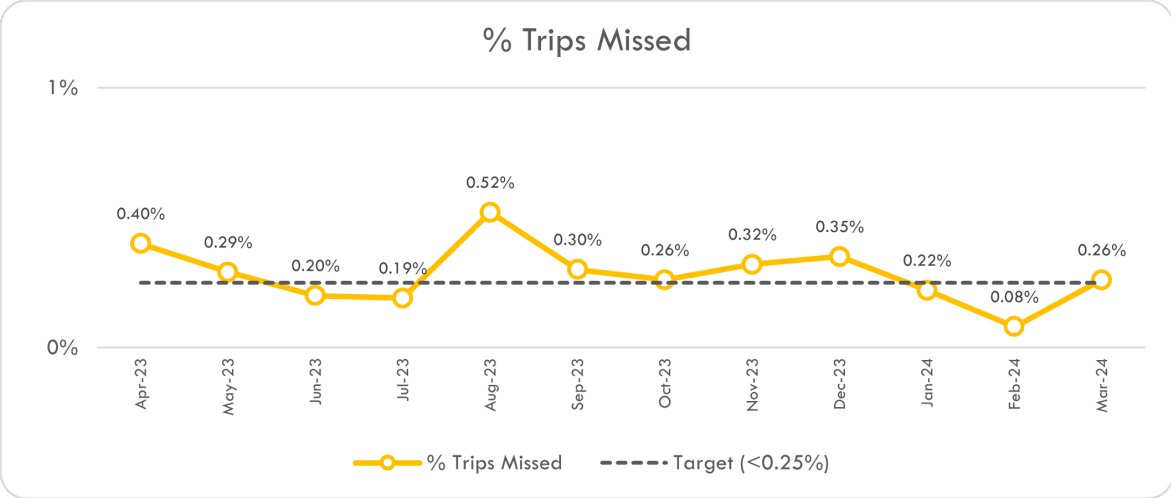
Passengers per hour in March was 14.1, which is higher than February 2024 and higher than March 2023 when passengers per hour was 12.7.

The percentage of missed trips in March was 0.26%, which is higher than the prior month when it was 0.08%.

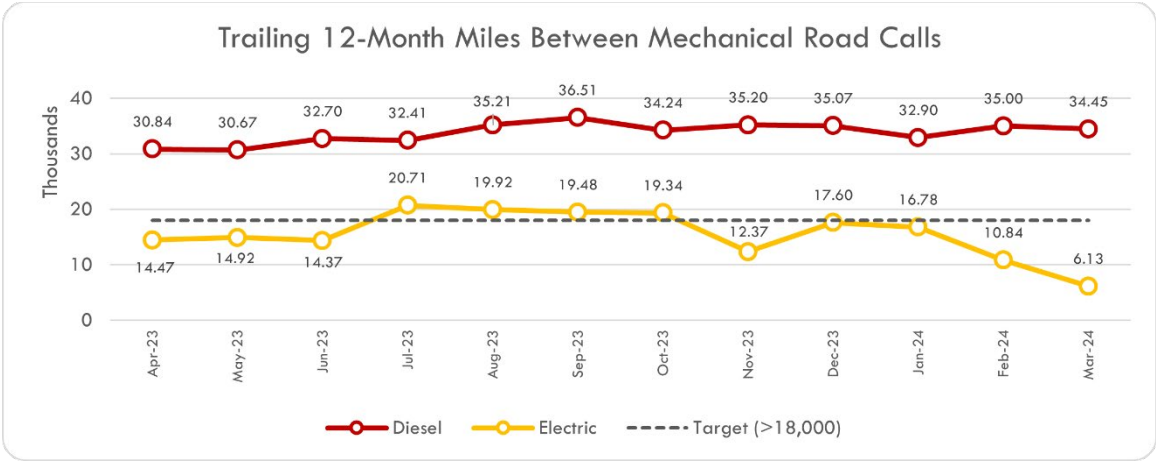
The number of miles between roadcalls was 25,984 miles in March, lower than the prior month in which there were 36,709 miles between roadcalls. The rolling 12-month average is 36,097 miles between roadcalls.

Of a total 224,757 passengers, 123,146 passengers had the potential to use a Clipper card aboard County Connection since 101,611 either used an employer or school pass or were on a free route. About 80.7% of the 123,146 potential Clipper card users paid using Clipper during this month.

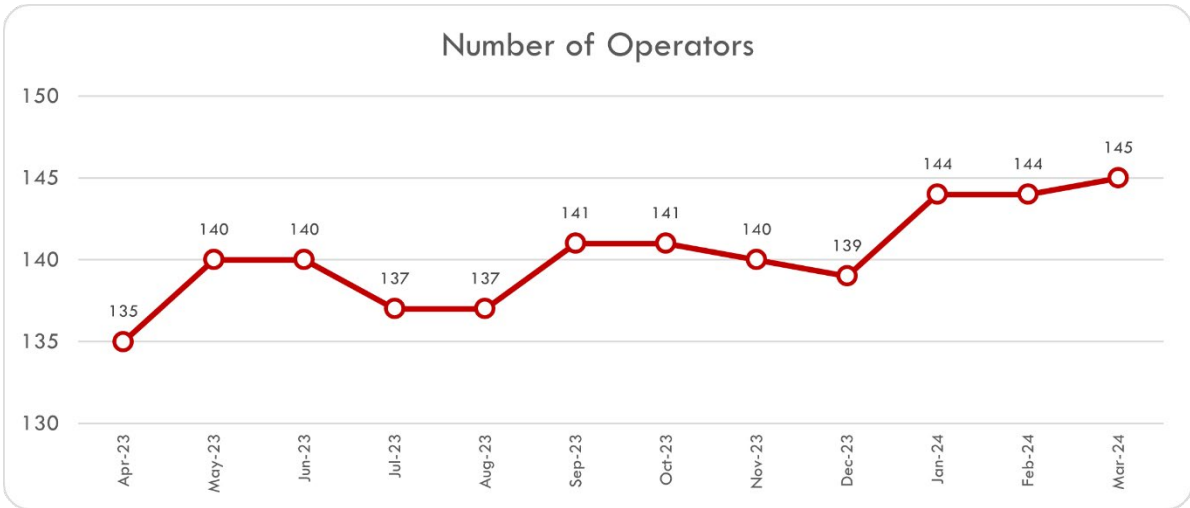




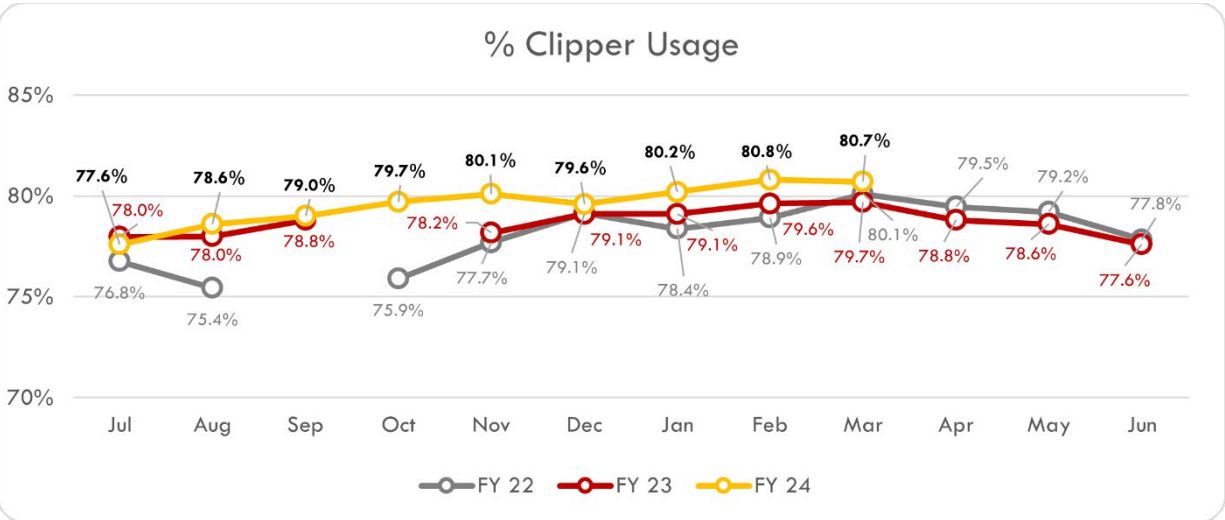
Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage



To: Operations & Scheduling Committee

Date: 5/20/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: *Ref*

SUBJECT: Fixed Route Operating Reports for April 2024

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	235,897	217,591	
Average Weekday	9,722	9,192	
Pass/Rev Hour	14.5	13.8	Standard Goal > 17.0
Missed Trips	0.18%	0.27%	Standard Goal < 0.25%
Miles between Road Calls	24,812	35,662	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in April 2024 (9,722 passengers) than the previous month of March 2024 (9,459 passengers) and is 8.1% higher than April 2023 (8,996 passengers).

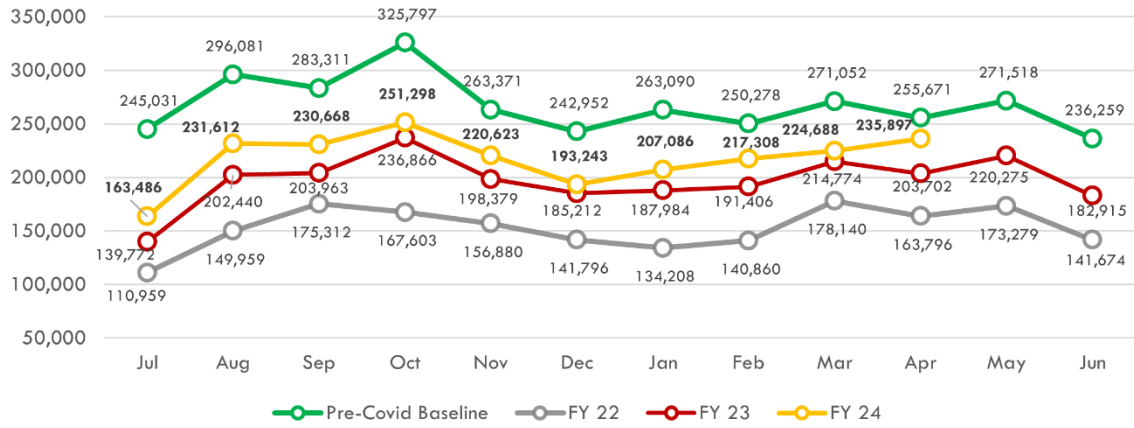
Passengers per hour in April was 14.5, which is higher than March 2024 and higher than April 2023 when passengers per hour was 13.3.

The percentage of missed trips in April was 0.18%, which is lower than the prior month when it was 0.26%.

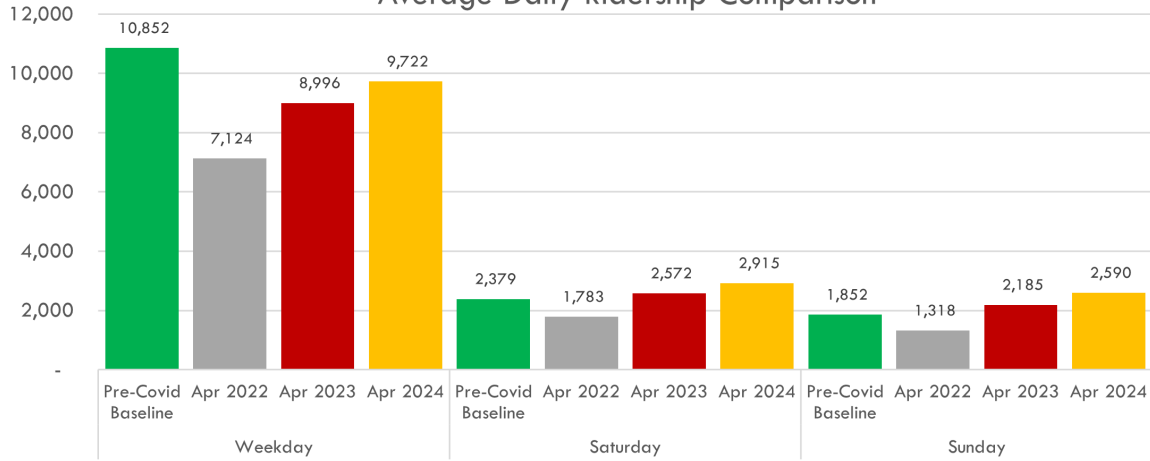
The number of miles between roadcalls was 24,812 miles in April, lower than the prior month in which there were 25,984 miles between roadcalls. The rolling 12-month average is 35,519 miles between roadcalls.

Of a total 235,897 passengers, 131,008 passengers had the potential to use a Clipper card aboard County Connection since 104,888 either used an employer or school pass or were on a free route. About 80.4% of the 131,008 potential Clipper card users paid using Clipper during this month.

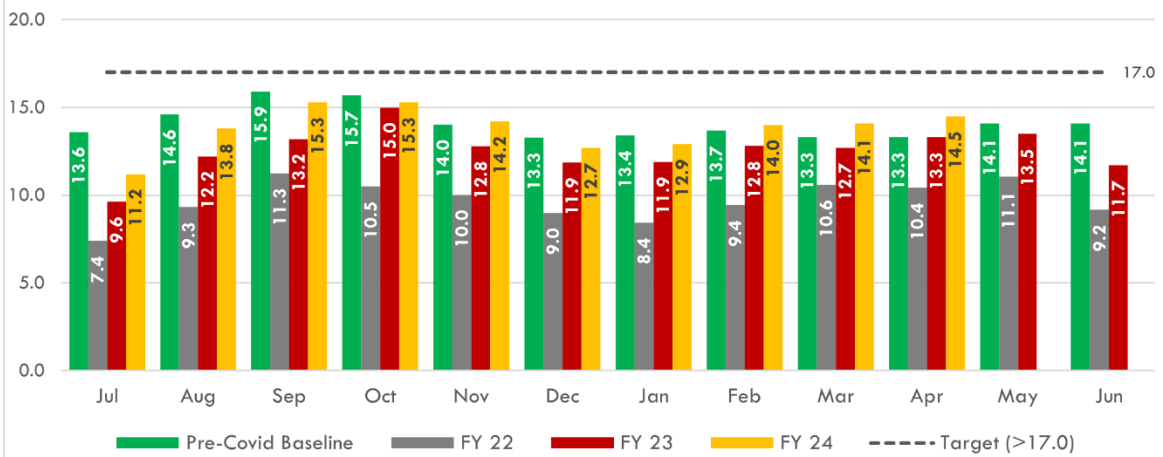
Total Monthly Fixed Route Ridership

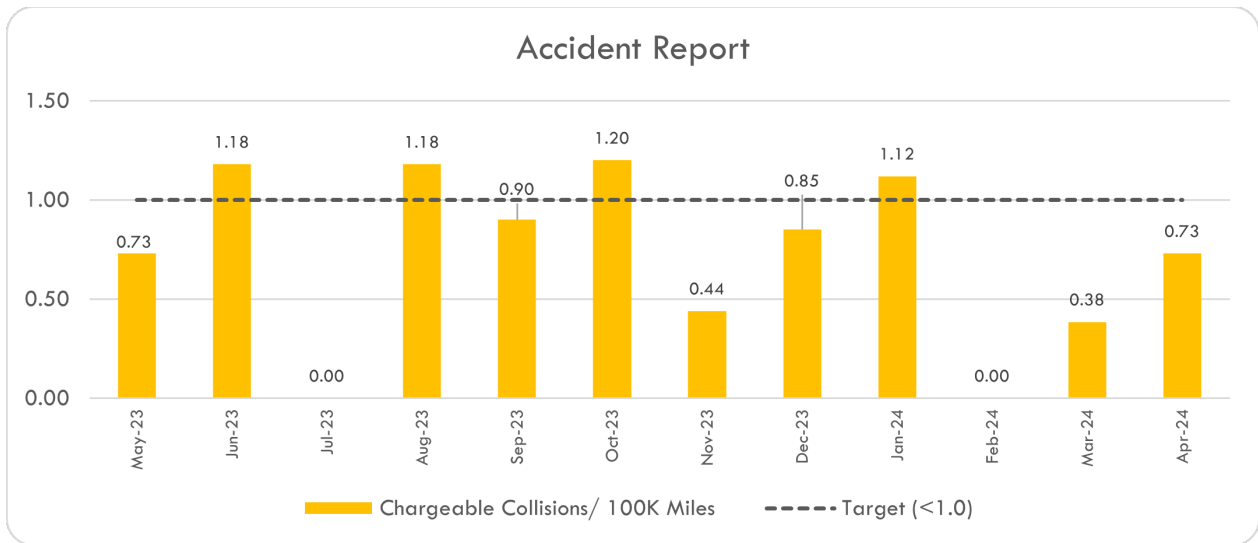
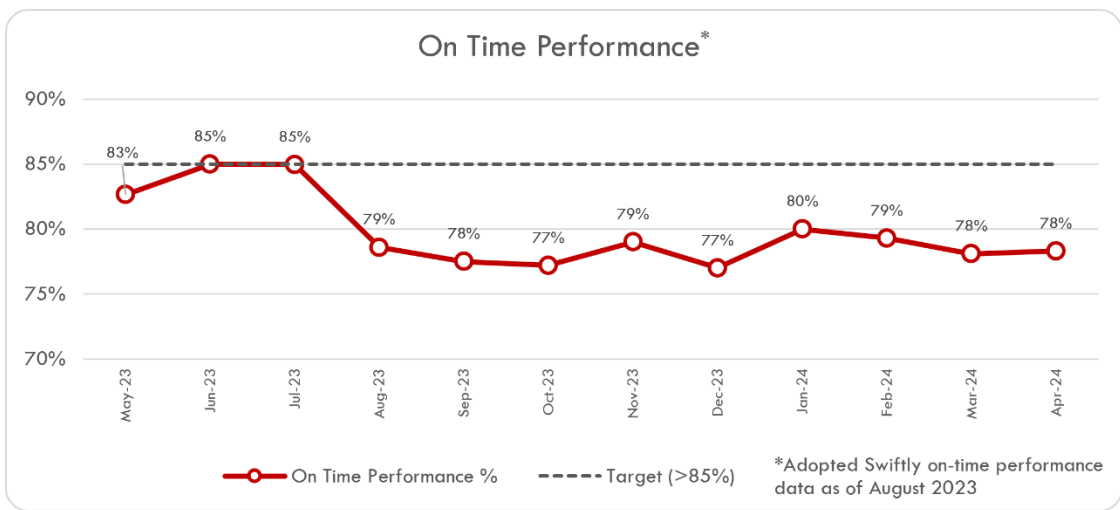
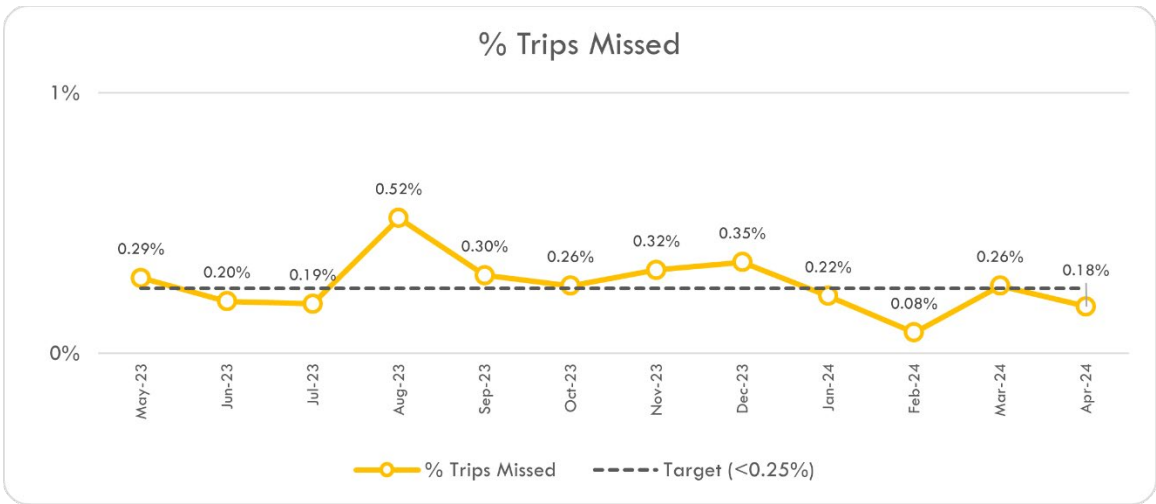


Average Daily Ridership Comparison

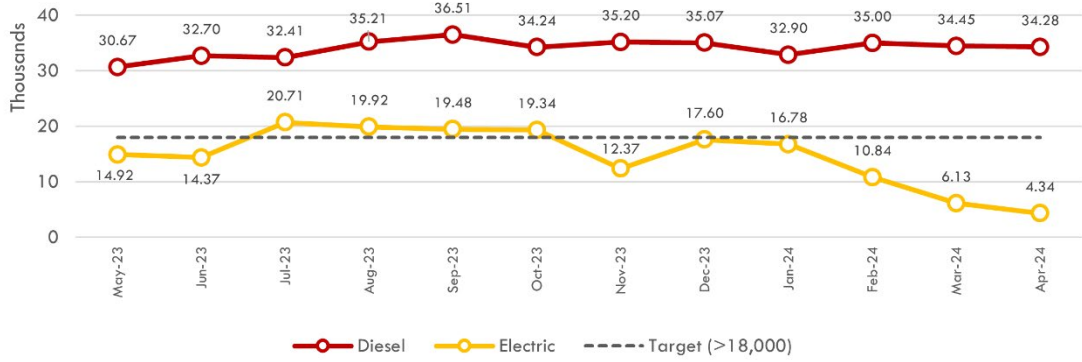


Passengers/Revenue Hour

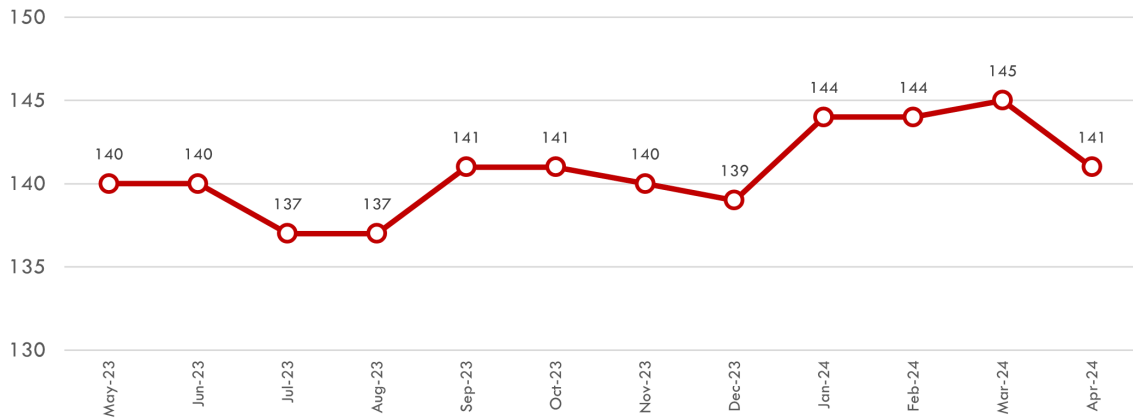




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

