

To: Operations & Scheduling Committee

Date: 6/24/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: *Ref*

SUBJECT: Fixed Route Operating Reports for May 2024

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY23-24		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	246,372	220,207	
Average Weekday	10,180	9,282	
Pass/Rev Hour	15.2	13.9	Standard Goal > 17.0
Missed Trips	0.60%	0.30%	Standard Goal < 0.25%
Miles between Road Calls	29,928	35,141	Standard Goal > 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in May 2024 (10,180 passengers) than the previous month of April 2024 (9,722 passengers) and is 11.1% higher than May 2023 (9,165 passengers). County Connection also ran emergency BART Bridges on one day in May serving 392 passengers.

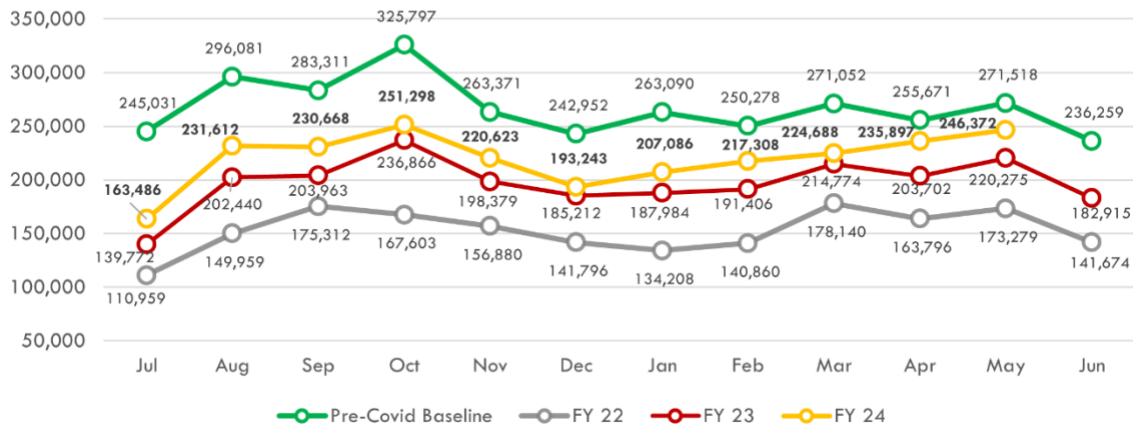
Passengers per hour in May was 15.2, which is higher than April 2024 and higher than May 2023 when passengers per hour was 13.5.

The percentage of missed trips in May was 0.60%, which is higher than the prior month when it was 0.18%.

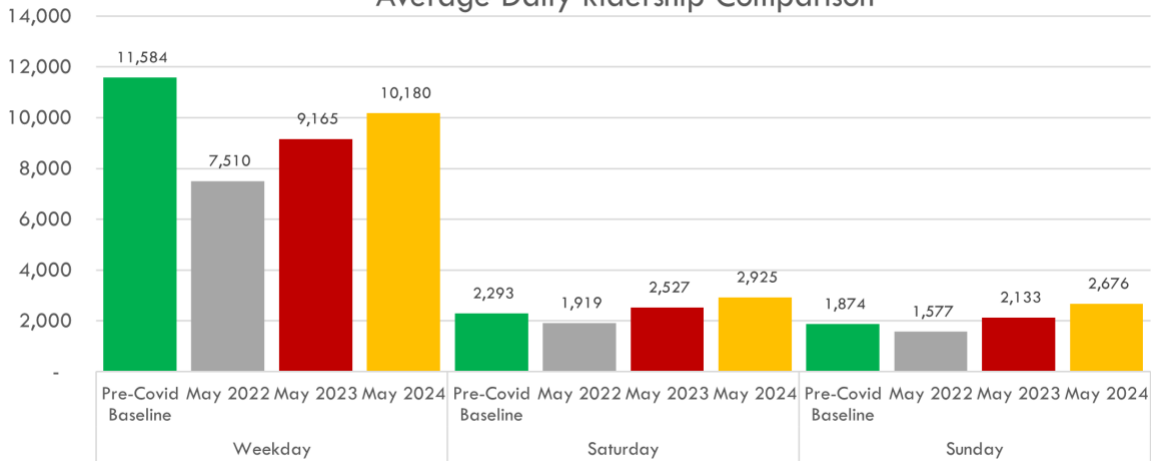
The number of miles between roadcalls was 29,928 miles in May, higher than the prior month in which there were 24,812 miles between roadcalls. The rolling 12-month average is 35,742 miles between roadcalls.

Of a total 246,764 passengers, 133,383 passengers had the potential to use a Clipper card aboard County Connection since 113,381 either used an employer or school pass or were on a free route. About 80.6% of the 133,383 potential Clipper card users paid using Clipper during this month.

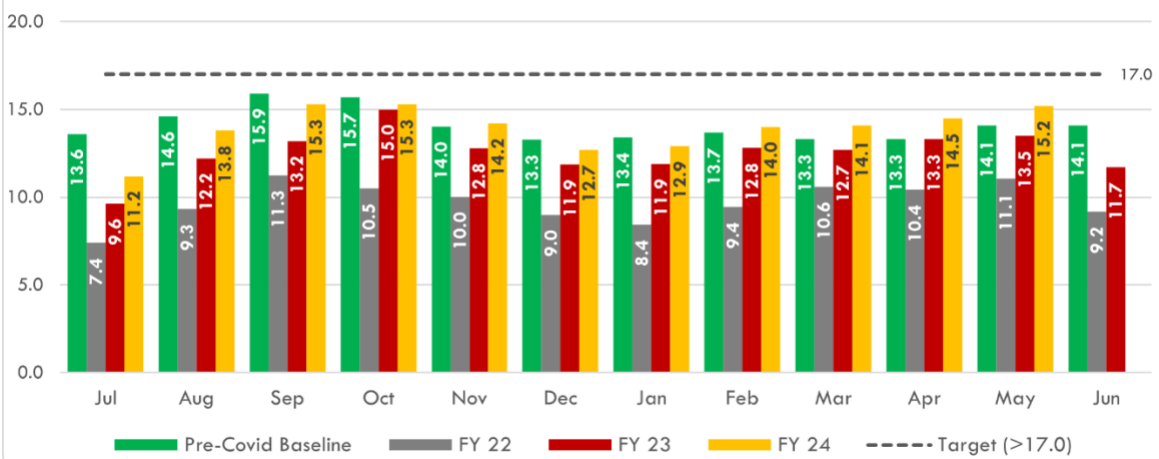
Total Monthly Fixed Route Ridership

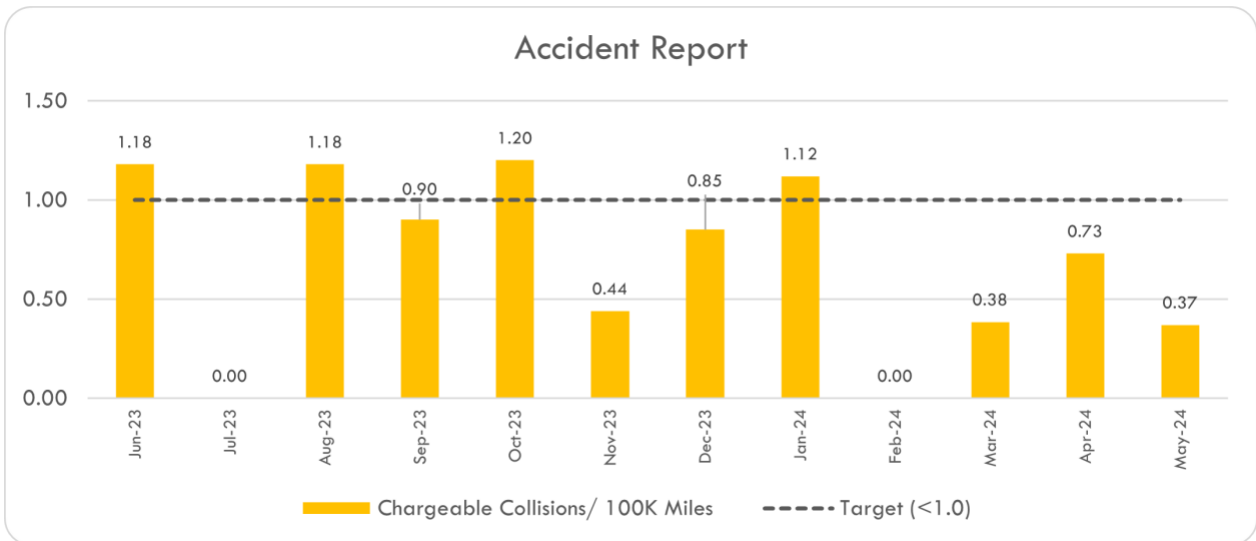
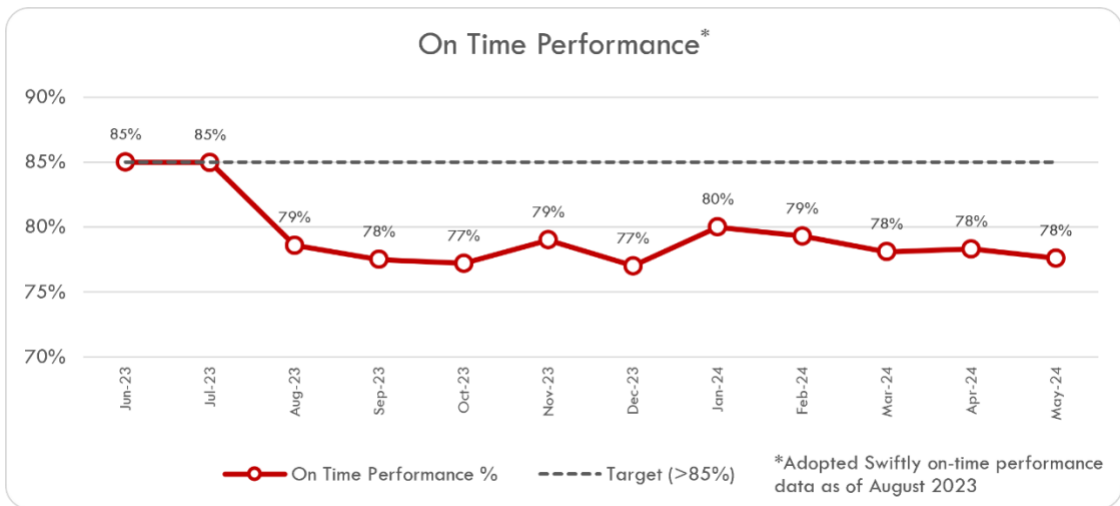
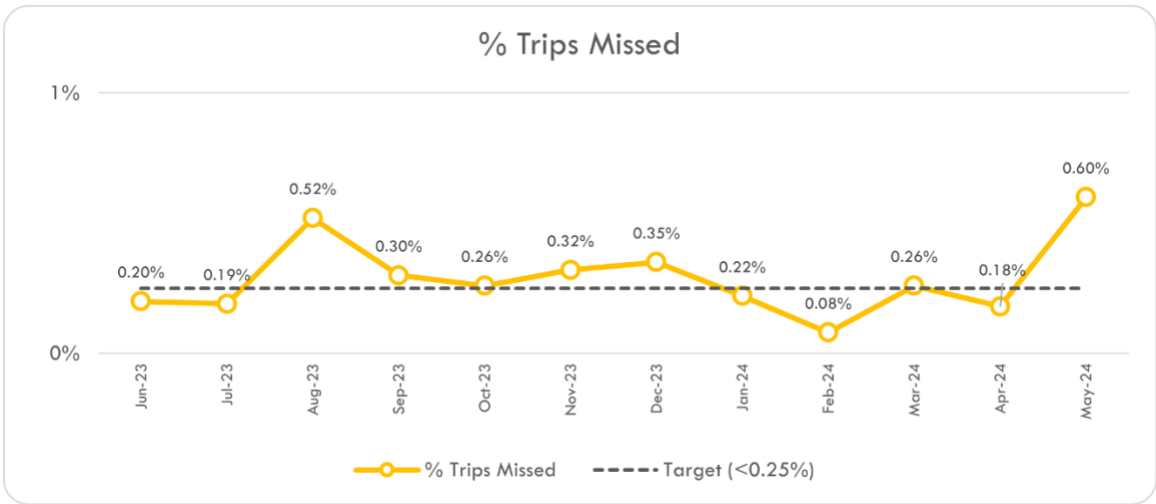


Average Daily Ridership Comparison

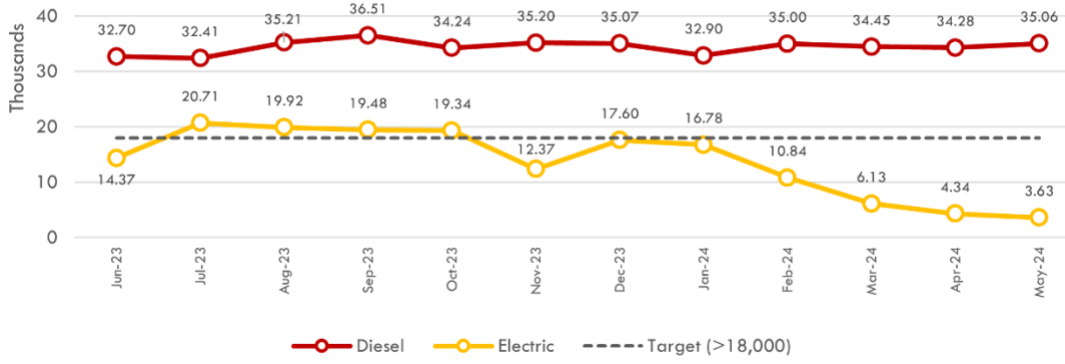


Passengers/Revenue Hour

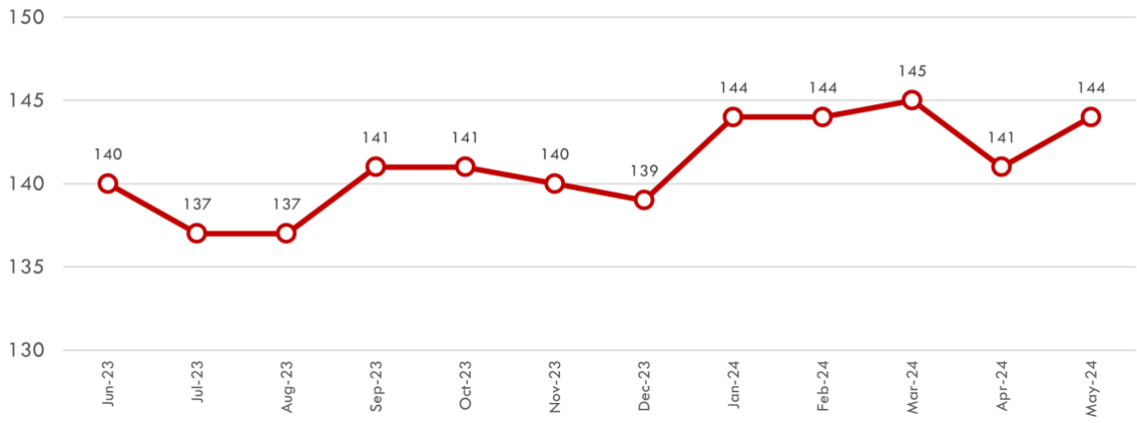




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

