County Connection

To: Advisory Committee Date: 8/29/2024

From: Pranjal Dixit, Manager of Planning Reviewed by:

SUBJECT: Fixed Route Operating Reports for July 2024

Background:

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		<u>Annual Goal*</u>
	Current Month	YTD Avg	
Total Passengers	187,821	187,821	
Average Weekday	7,511	7,511	
Pass/Rev Hour	12.2	12.2	Standard Goal > 17.0
Missed Trips	0.07%	0.07%	Standard Goal < 0.25%
Miles between Road Calls	65,047	65,047	Standard Goal > 18,000
* Based on current standards from updated SRTP			

Analysis:

Average weekday ridership was lower in July 2024 (7,511 passengers) than the previous month (7,972 passengers) and is 7.2 percent higher than July 2023 (7,004 passengers).

Passengers per hour in July was 12.2, which is lower than June 2024 and higher than July 2023 when passengers per hour was 11.2.

The percentage of missed trips in July was 0.07 percent, which is lower than the prior month when it was 0.11 percent.

The number of miles between roadcalls was 65,047 miles in July, higher than the prior month in which there were 24,015 miles between roadcalls. The rolling 12-month average is 36,822 miles between roadcalls.

Of a total 187,821 passengers, 92,466 passengers had the potential to use a Clipper card aboard County Connection since 95,354 either used an employer or school pass or were on a free route. About 81.1 percent of the 92,466 potential Clipper card users paid using Clipper during this month.

















