

To: Operations & Scheduling Committee

Date: 8/29/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

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**SUBJECT: Fixed Route Operating Reports for July 2024**

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**Background:**

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	187,821	187,821	
<b>Average Weekday</b>	7,511	7,511	
<b>Pass/Rev Hour</b>	12.2	12.2	Standard Goal > 17.0
<b>Missed Trips</b>	0.07%	0.07%	Standard Goal < 0.25%
<b>Miles between Road Calls</b>	65,047	65,047	Standard Goal > 18,000

\* Based on current standards from updated SRTP

**Analysis:**

Average weekday ridership was lower in July 2024 (7,511 passengers) than the previous month (7,972 passengers) and is 7.2 percent higher than July 2023 (7,004 passengers).

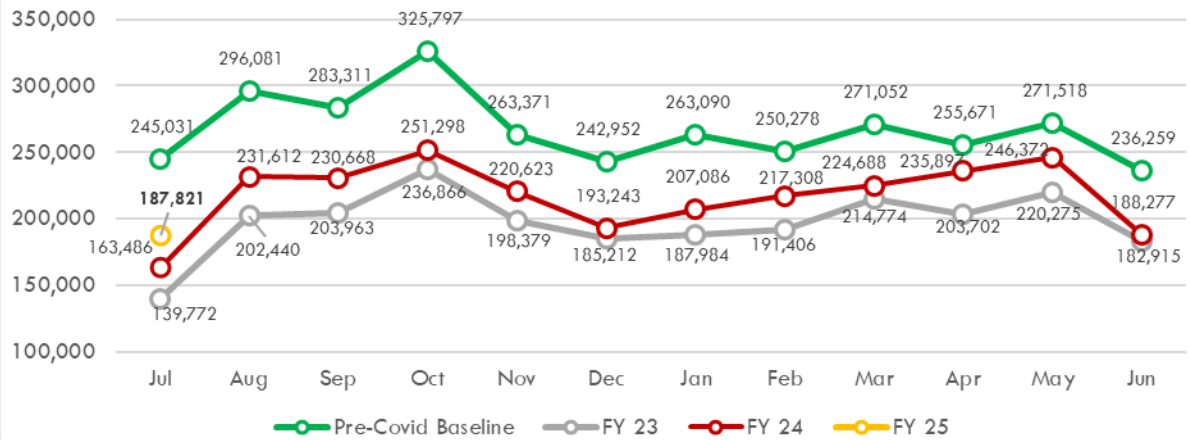
Passengers per hour in July was 12.2, which is lower than June 2024 and higher than July 2023 when passengers per hour was 11.2.

The percentage of missed trips in July was 0.07 percent, which is lower than the prior month when it was 0.11 percent.

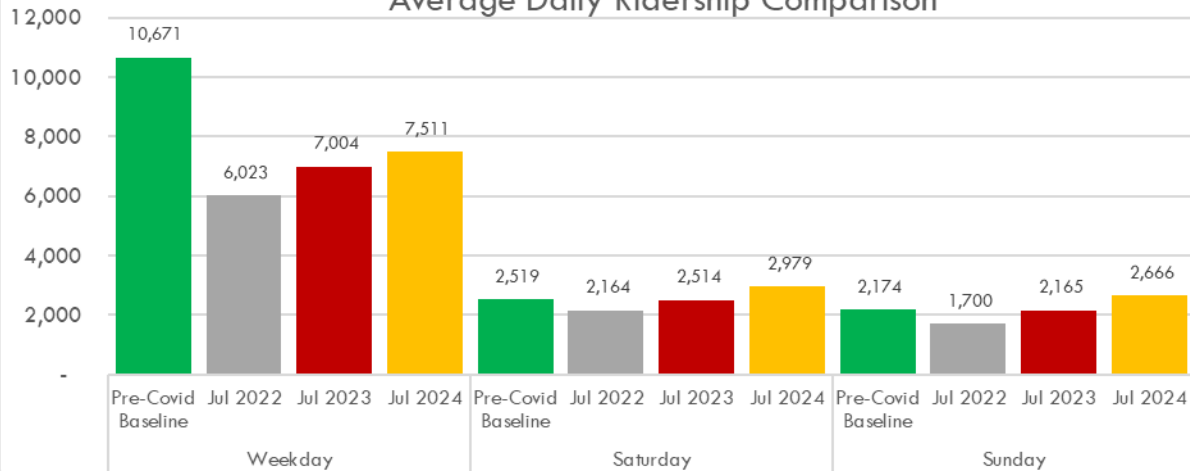
The number of miles between roadcalls was 65,047 miles in July, higher than the prior month in which there were 24,015 miles between roadcalls. The rolling 12-month average is 36,822 miles between roadcalls.

Of a total 187,821 passengers, 92,466 passengers had the potential to use a Clipper card aboard County Connection since 95,354 either used an employer or school pass or were on a free route. About 81.1 percent of the 92,466 potential Clipper card users paid using Clipper during this month.

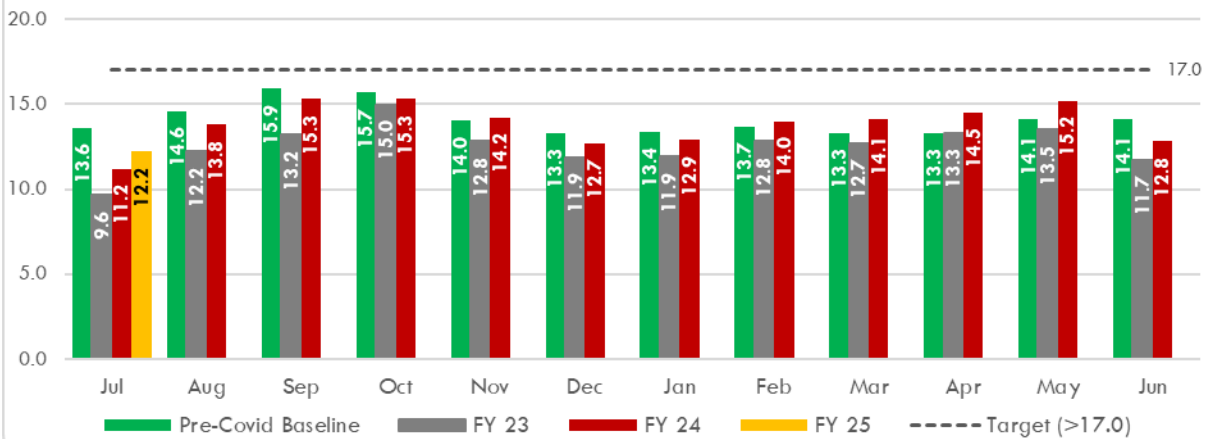
### Total Monthly Fixed Route Ridership

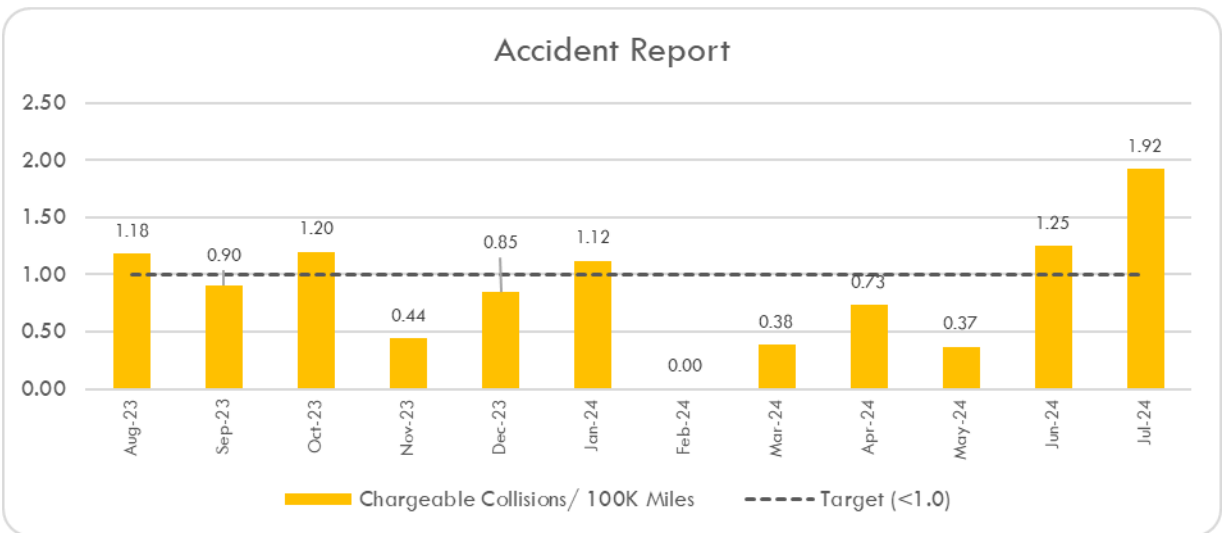
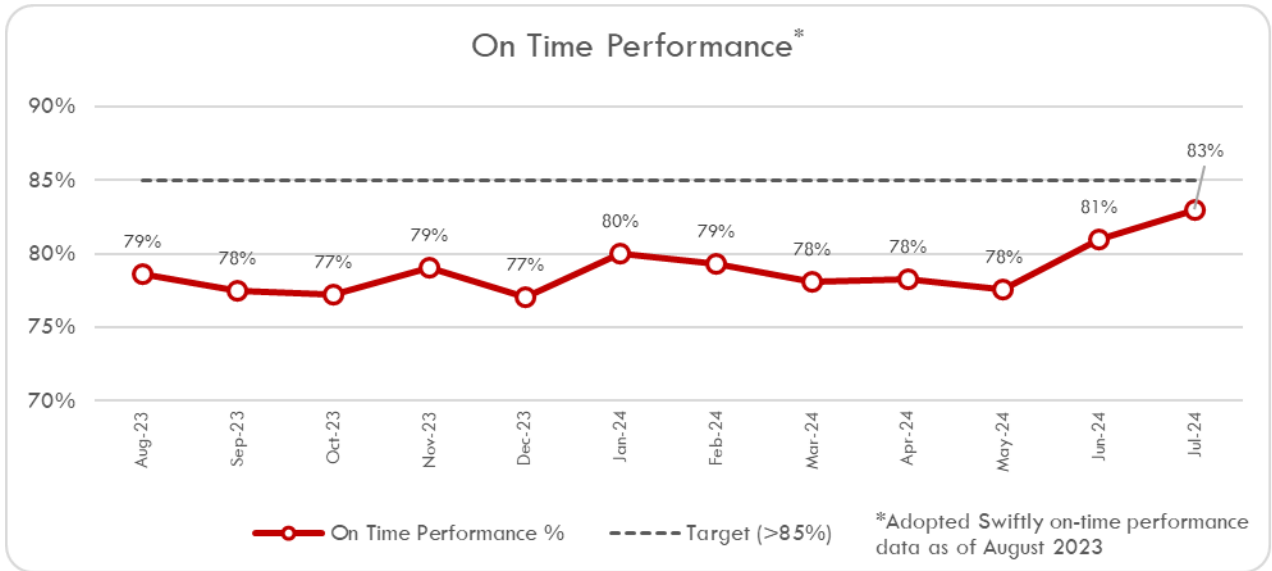
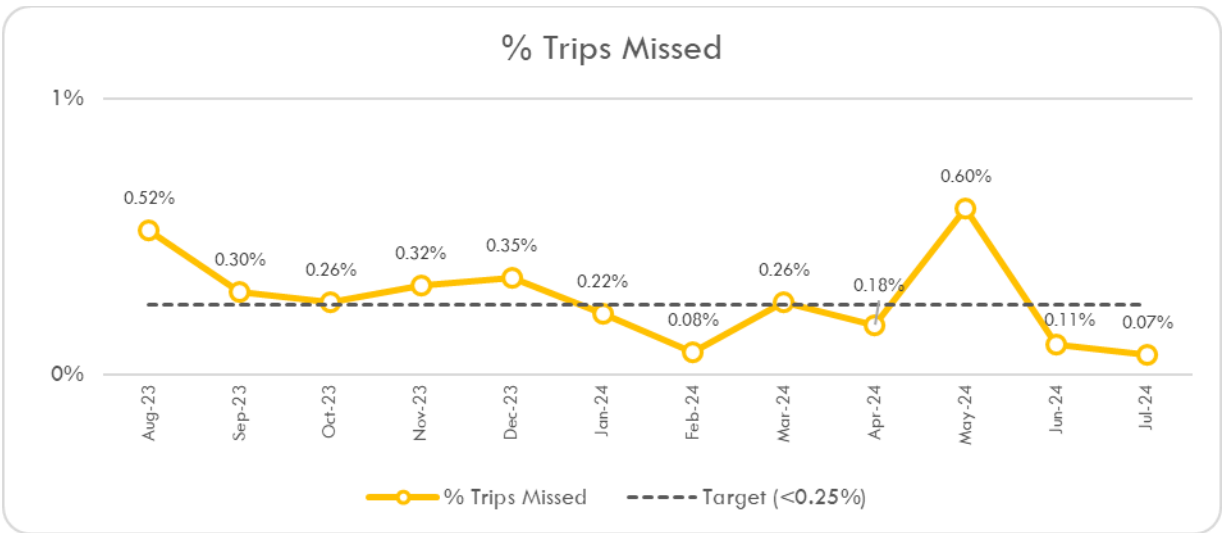


### Average Daily Ridership Comparison

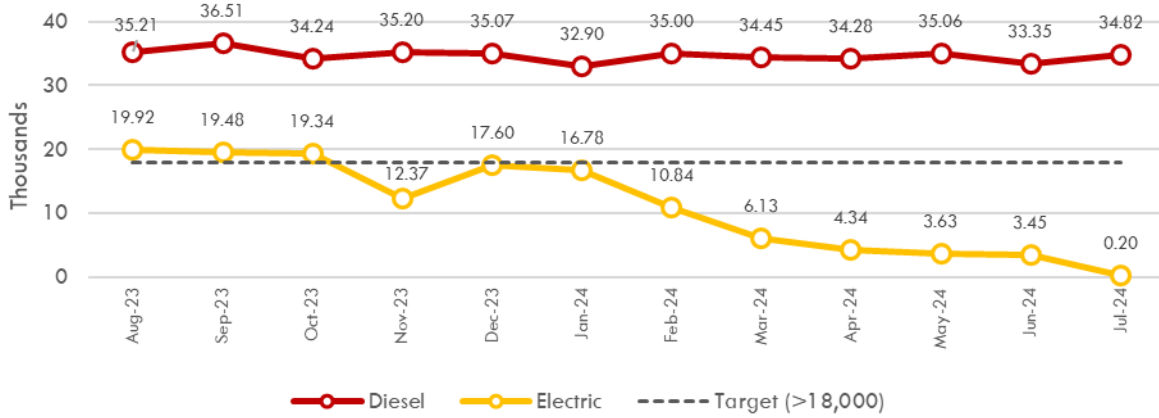


### Passengers/Revenue Hour

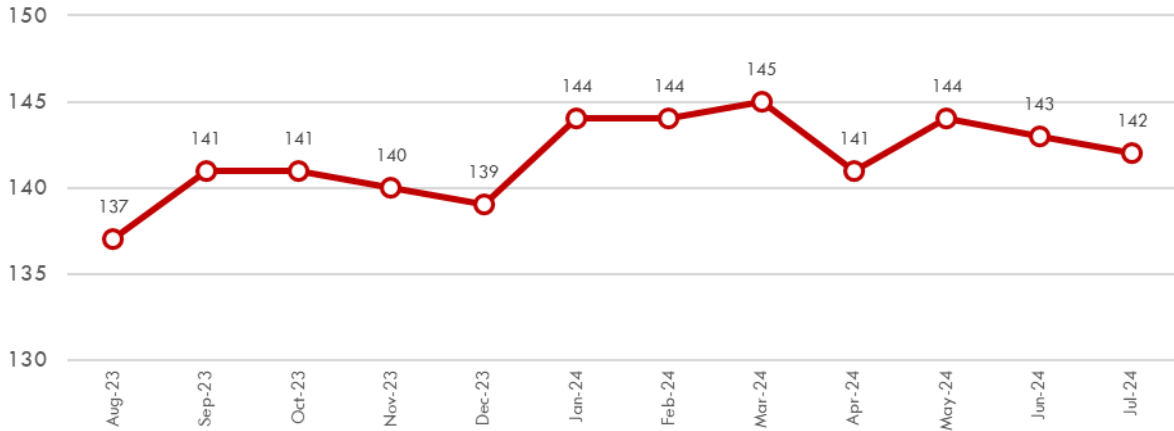




### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

