

To: Operations & Scheduling Committee

Date: 10/25/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

SUBJECT: Fixed Route Operating Reports for August 2024

Background:

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		Goal*
	Current Month	YTD Avg	
Total Passengers	239,498	231,660	
Average Weekday Passengers	9,663	8,587	
Productivity	14.9	13.6	> 17.0
Missed Trips	0.34%	0.20%	< 0.25%
Average Miles Between Road Calls	33,709	49,378	> 18,000

* Based on current standards from updated S RTP

Analysis

Average weekday ridership was higher in August 2024 (9,663 passengers) than the previous month of July 2024 (7,511 passengers) and is 5.1% higher than August 2023 (9,197 passengers).

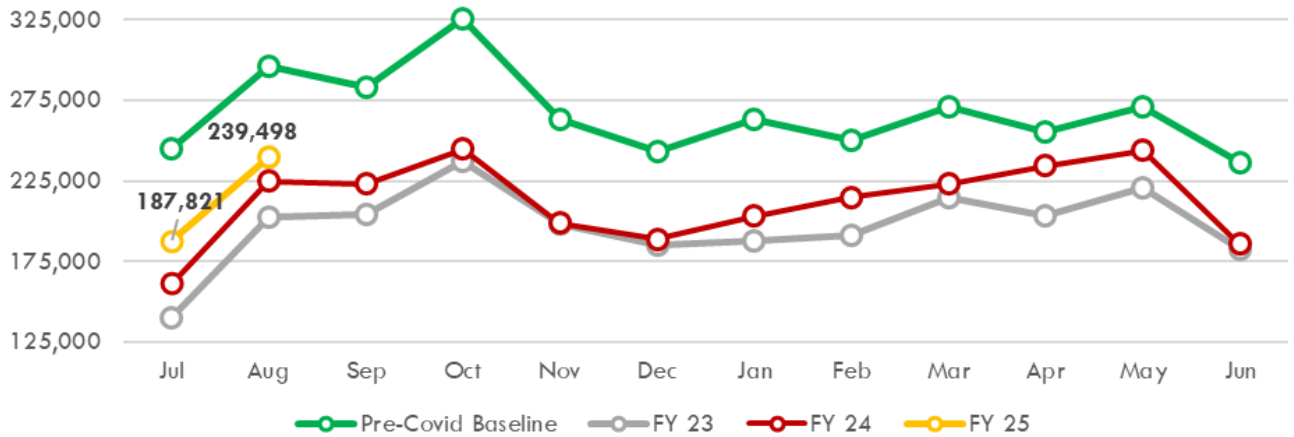
Productivity is a measurement of the average number of passengers per hour of revenue service. In August this was 14.9, which is higher than July 2024 (12.2) and August 2023 (13.8).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in August was 0.34%, which is higher than the prior month when it was 0.07%.

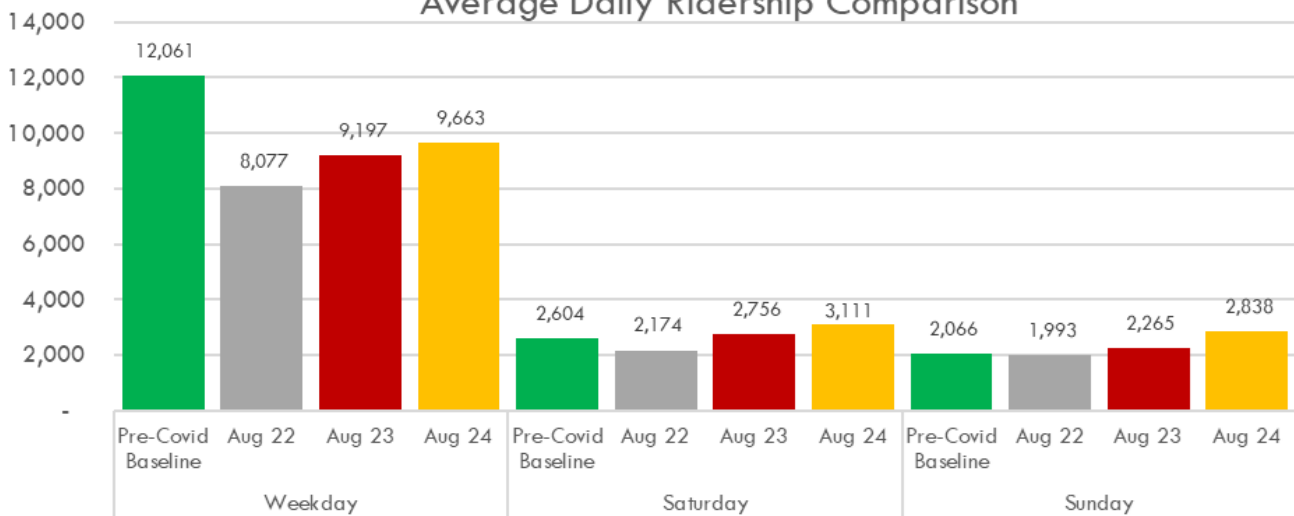
The number of miles between road calls (a bus going out of service due to mechanical issues) was 33,709 miles in August, lower than the prior month in which there were 65,047 miles between road calls. The rolling 12-month average is 36,605 miles between road calls.

Out of 239,498 total passengers in August, 114,039 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass, or were on a free route). About 80.4% of these potential Clipper card users paid using Clipper, rather than cash.

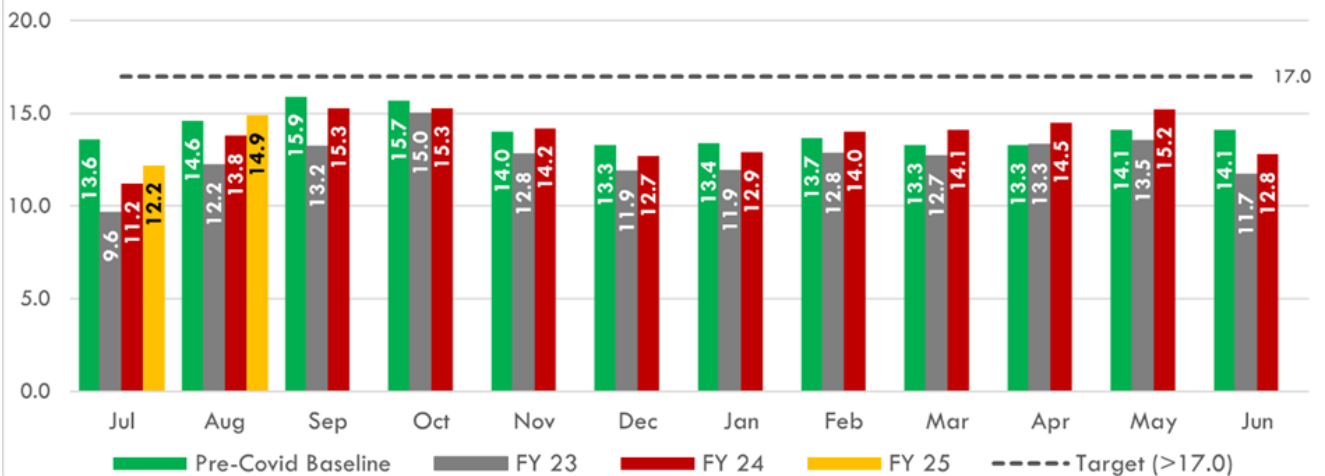
Total Monthly Fixed Route Ridership



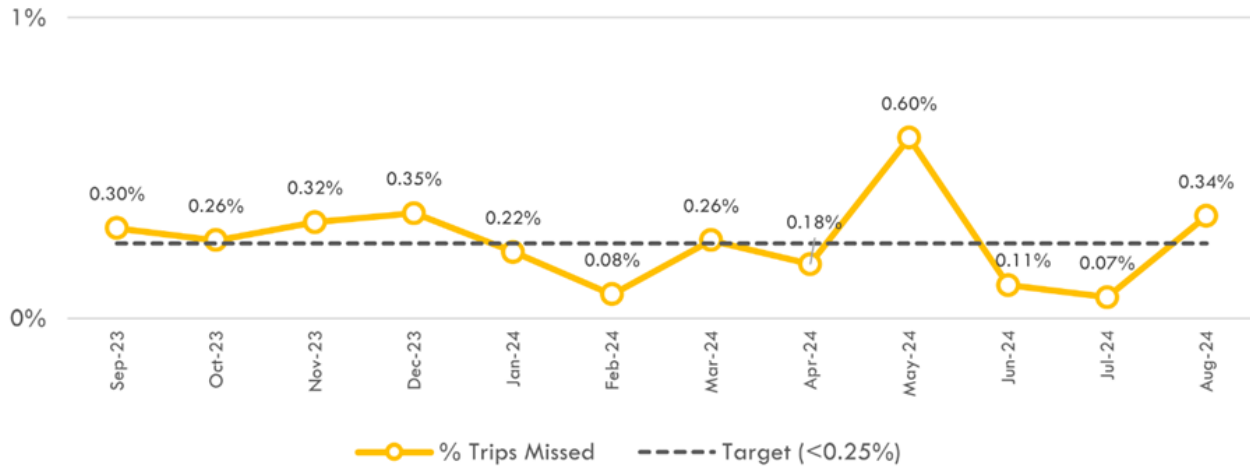
Average Daily Ridership Comparison



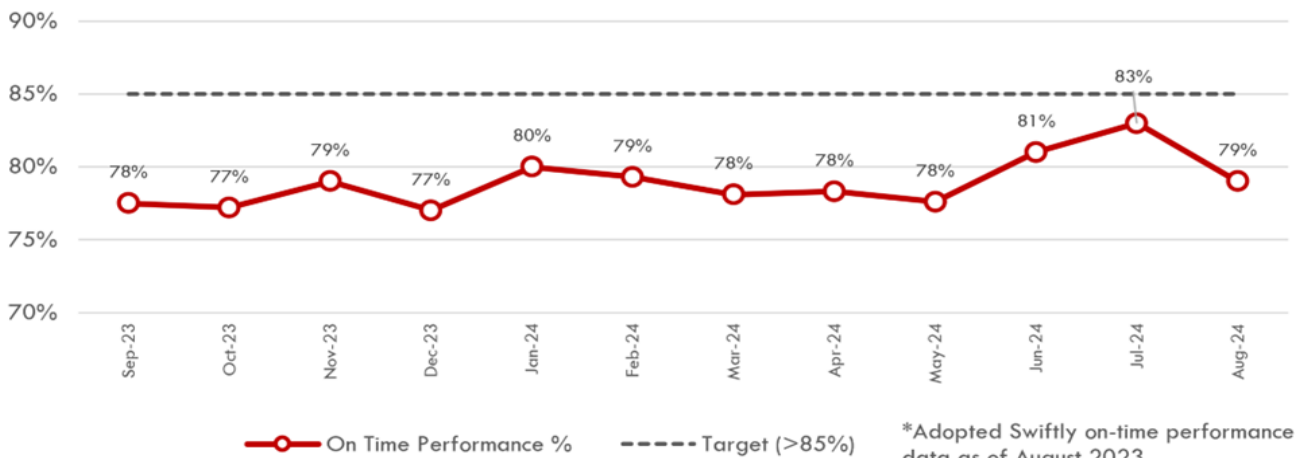
Passengers/Revenue Hour



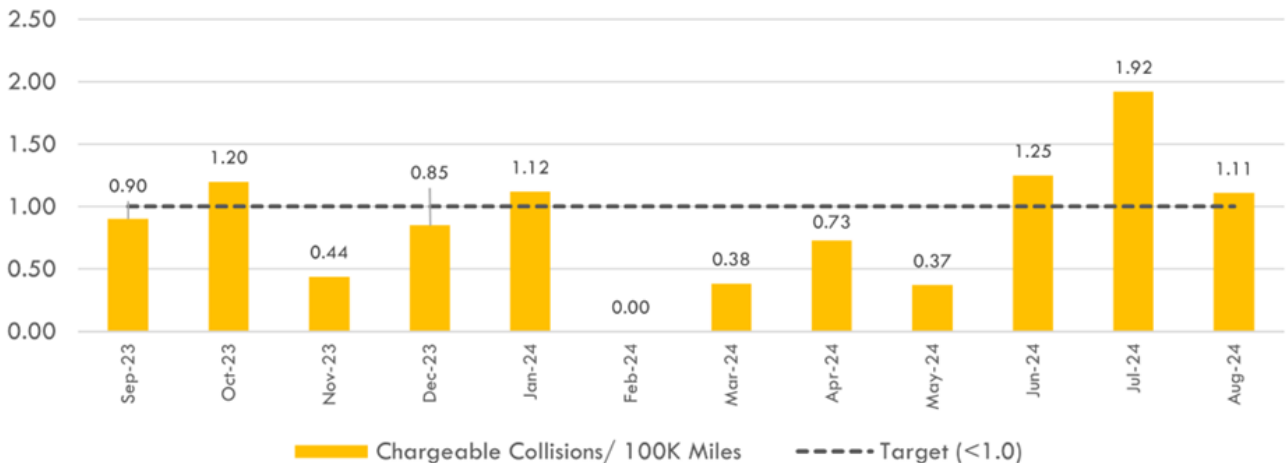
% Trips Missed



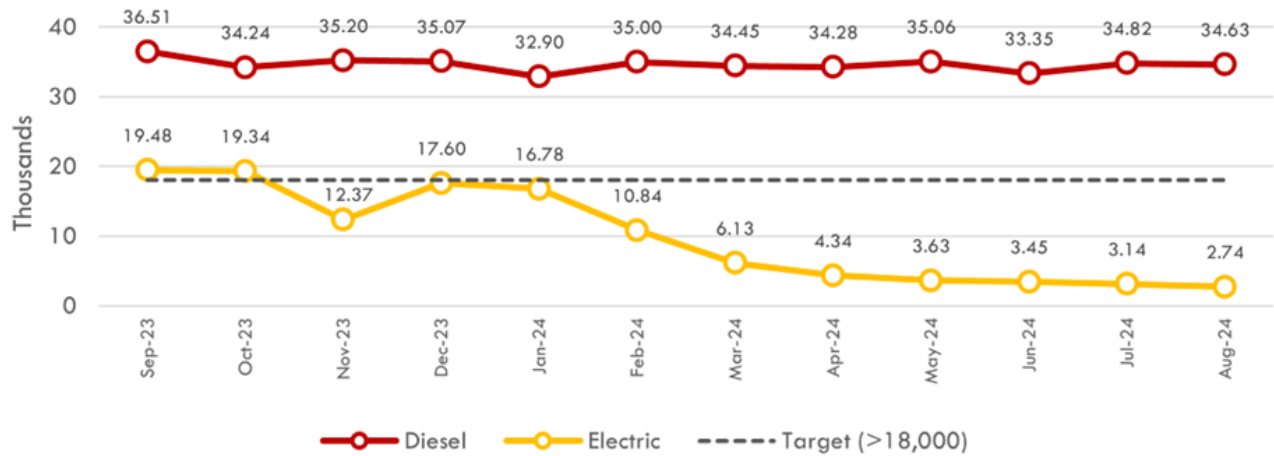
On Time Performance*



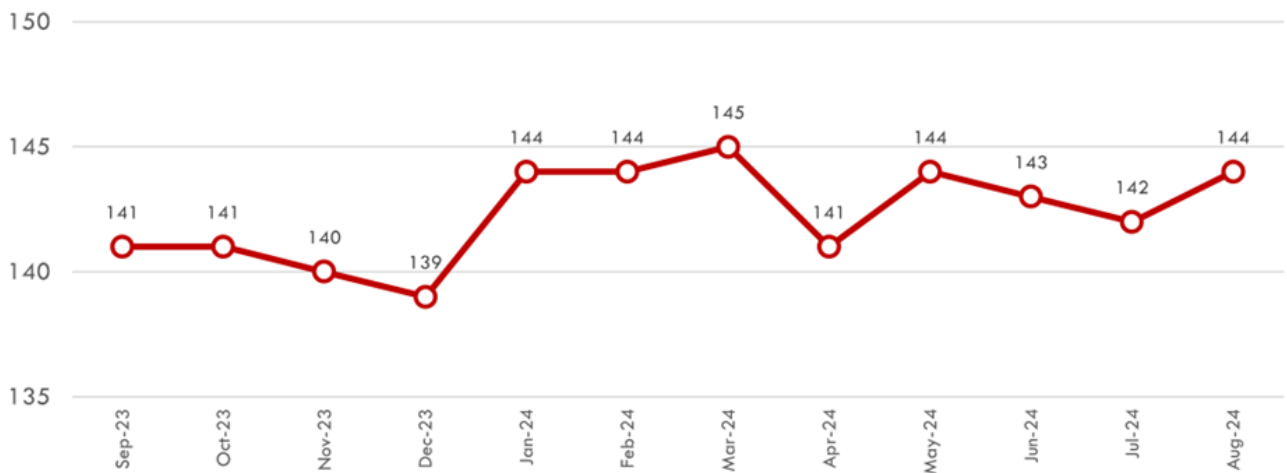
Accident Report



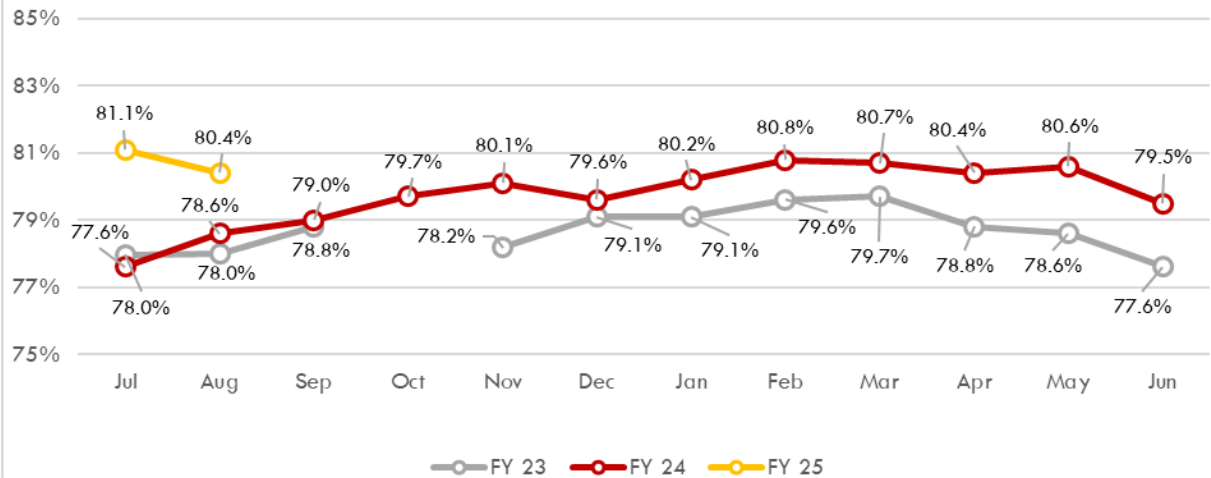
Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage



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The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		Goal*
	Current Month	YTD Avg	
Total Passengers	244,663	223,994	
Average Weekday Passengers	10,878	9,351	
Productivity	16.4	14.5	> 17.0
Missed Trips	0.23%	0.21%	< 0.25%
Average Miles Between Road Calls	41,826	46,873	> 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in September 2024 (10,878 passengers) than the previous month of August 2024 (9,663 passengers) and is 5.1% higher than September 2023 (10,354 passengers).

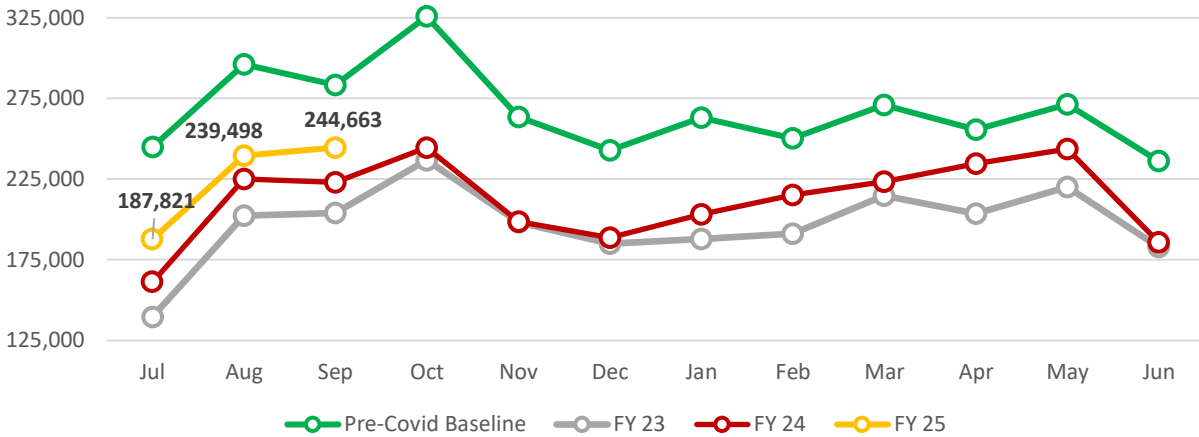
Productivity is a measurement of the average number of passengers per hour of revenue service. In August this was 16.4, which is higher than August 2024 (14.9) and September 2023 (15.3).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in September was 0.23%, which is lower than the prior month when it was 0.34%.

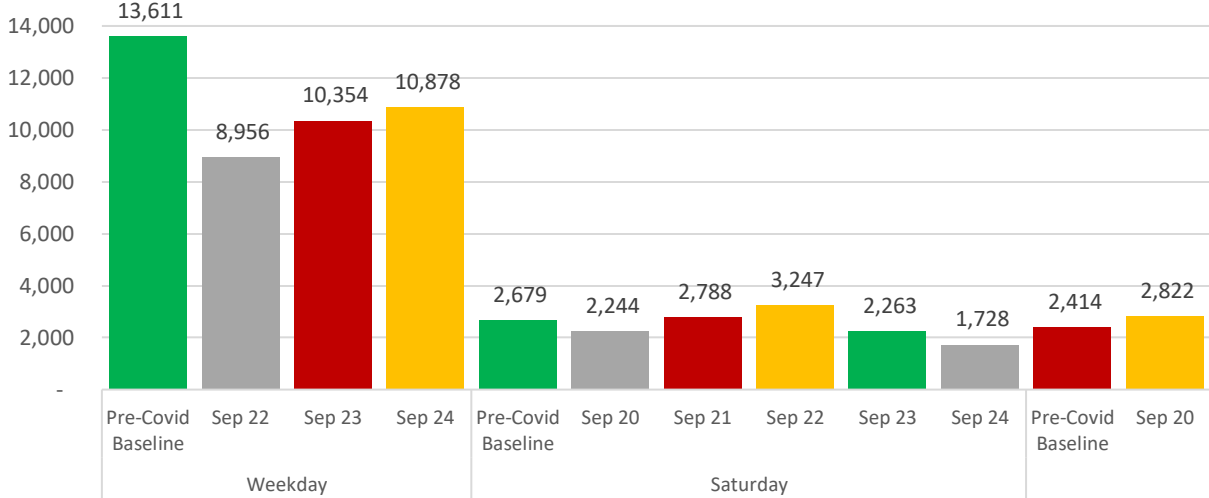
The number of miles between road calls (a bus going out of service due to mechanical issues) was 41,862 miles in September, higher than the prior month in which there were 33,709 miles between road calls. The rolling 12-month average is 36,406 miles between road calls.

Out of 244,663 total passengers in September, 115,435 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass or were on a free route). About 81.5% of these potential Clipper card users paid using Clipper, rather than cash.

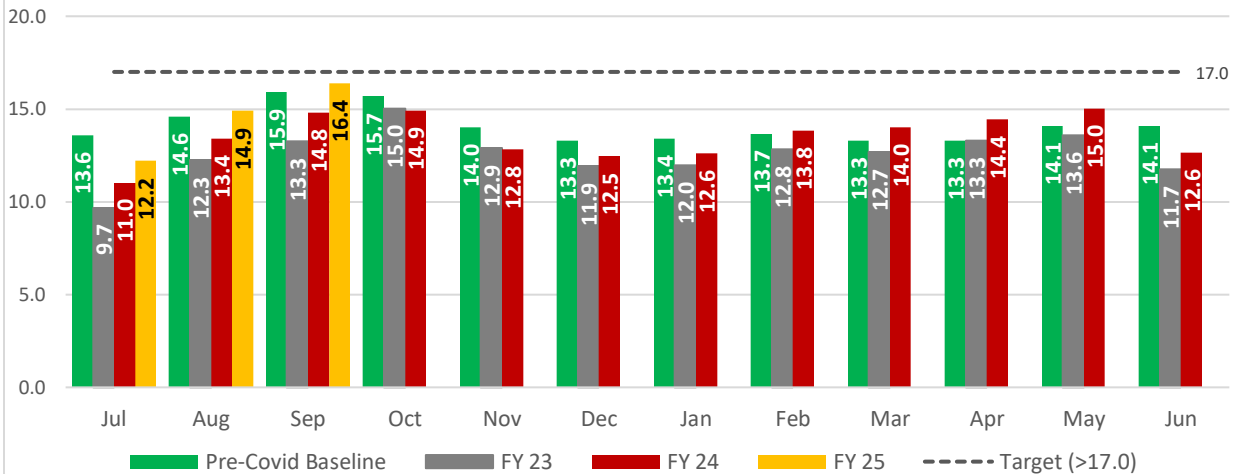
Total Monthly Fixed Route Ridership



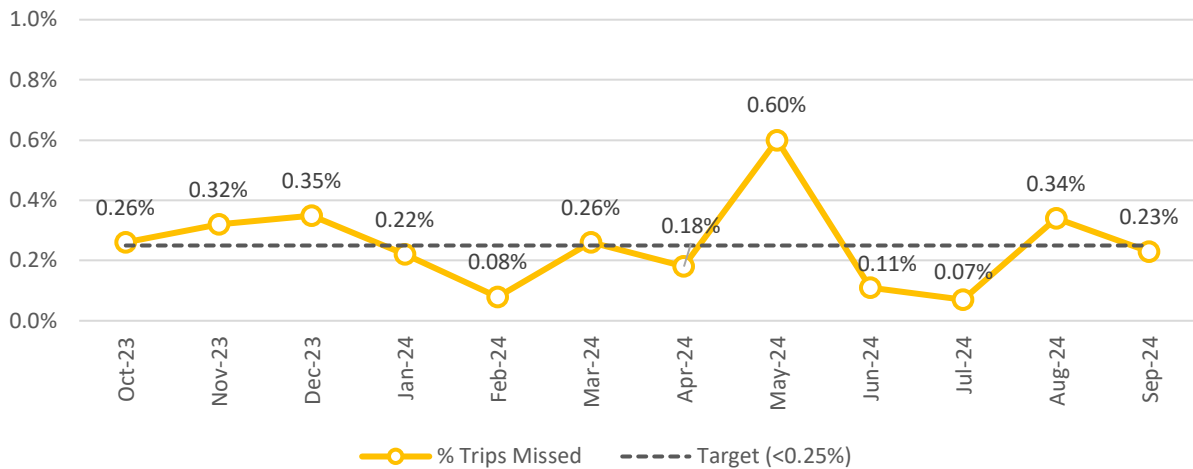
Average Daily Ridership Comparison



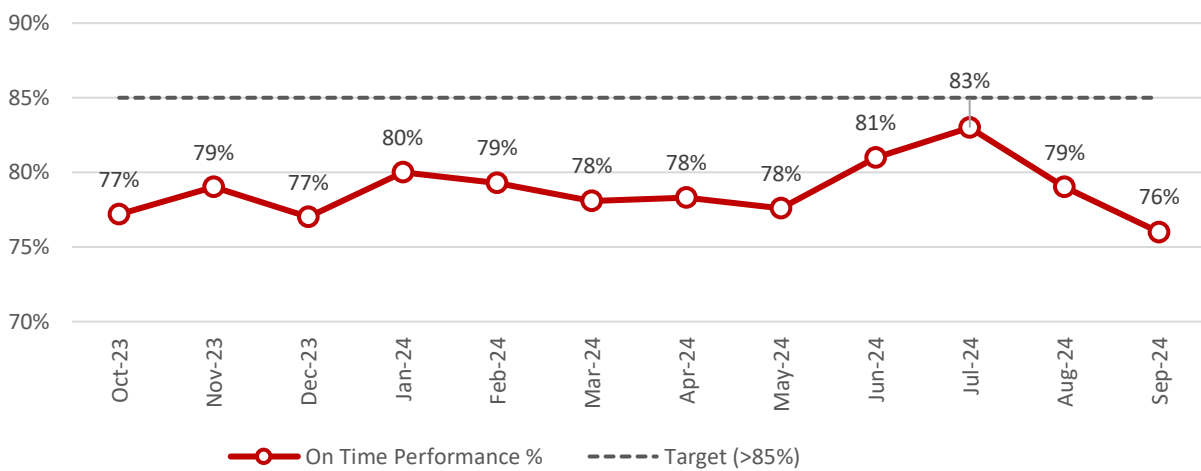
Passengers/Revenue Hour



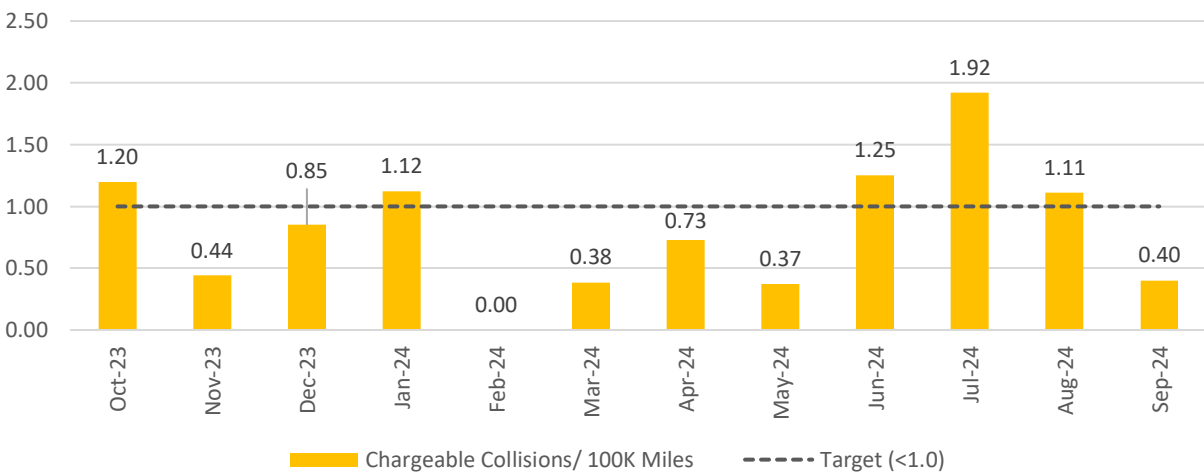
% Trips Missed



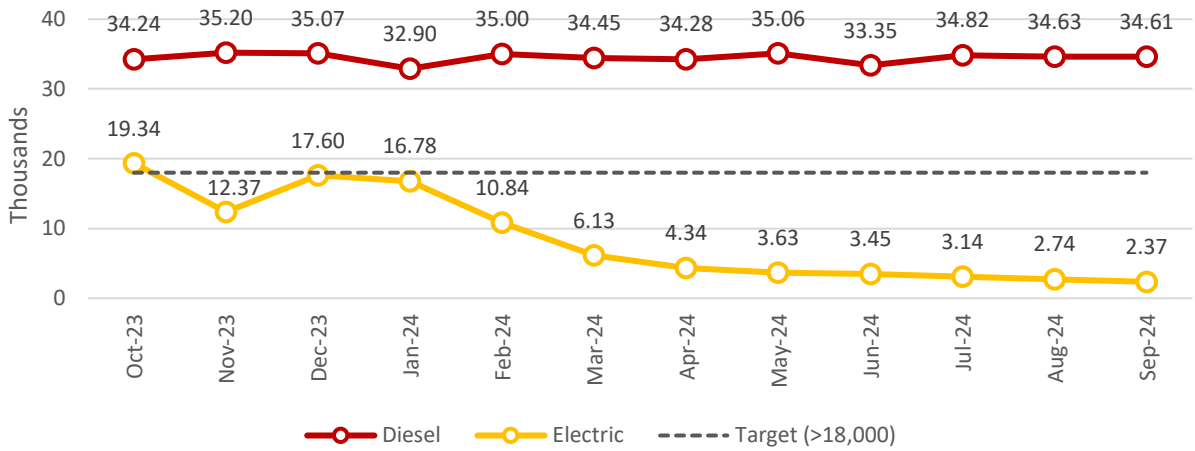
On Time Performance



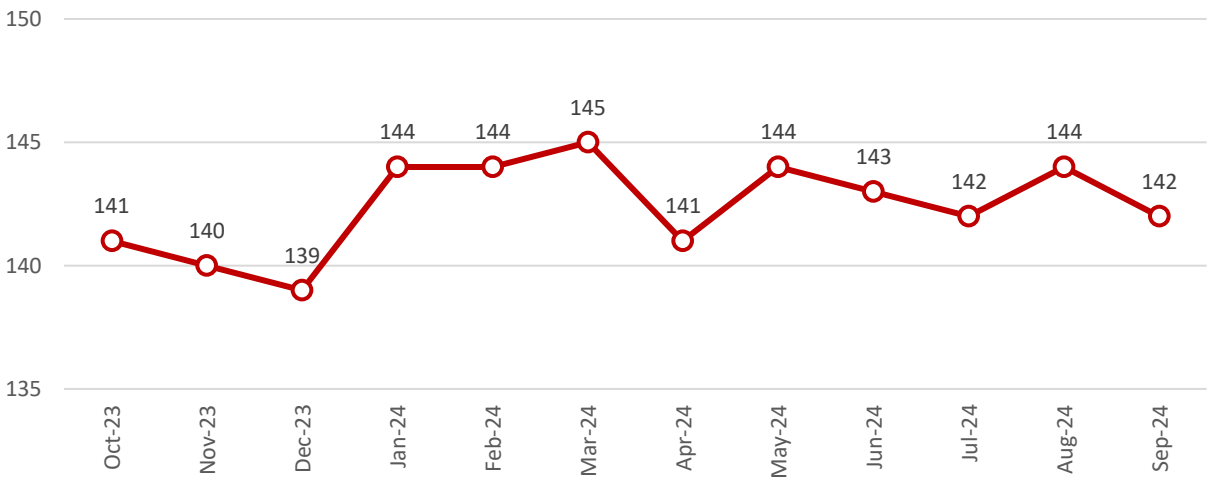
Accident Report



Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

