

To: Advisory Committee

Date: 10/25/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

SUBJECT: Fixed Route Operating Reports for August 2024

Background:

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		Goal*
	Current Month	YTD Avg	
Total Passengers	239,498	231,660	
Average Weekday Passengers	9,663	8,587	
Productivity	14.9	13.6	> 17.0
Missed Trips	0.34%	0.20%	< 0.25%
Average Miles Between Road Calls	33,709	49,378	> 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was higher in August 2024 (9,663 passengers) than the previous month of July 2024 (7,511 passengers) and is 5.1% higher than August 2023 (9,197 passengers).

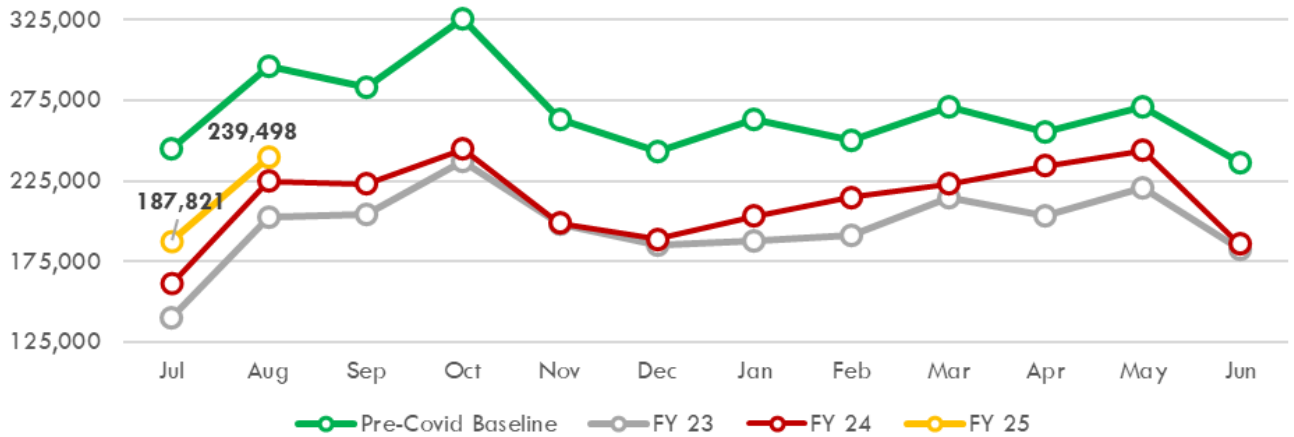
Productivity is a measurement of the average number of passengers per hour of revenue service. In August this was 14.9, which is higher than July 2024 (12.2) and August 2023 (13.8).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in August was 0.34%, which is higher than the prior month when it was 0.07%.

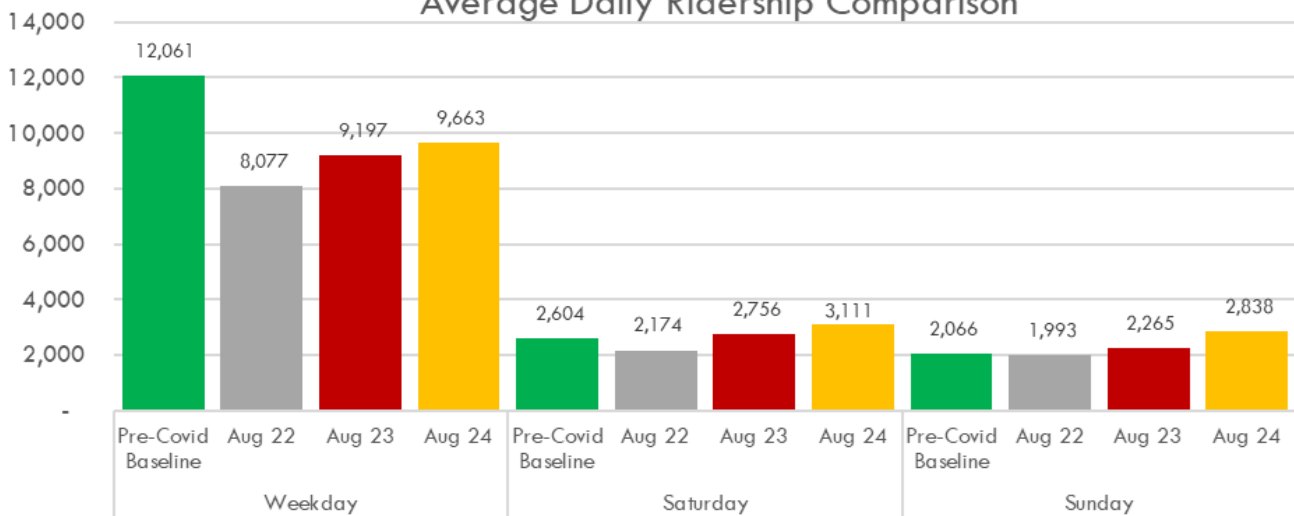
The number of miles between road calls (a bus going out of service due to mechanical issues) was 33,709 miles in August, lower than the prior month in which there were 65,047 miles between road calls. The rolling 12-month average is 36,605 miles between road calls.

Out of 239,498 total passengers in August, 114,039 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass, or were on a free route). About 80.4% of these potential Clipper card users paid using Clipper, rather than cash.

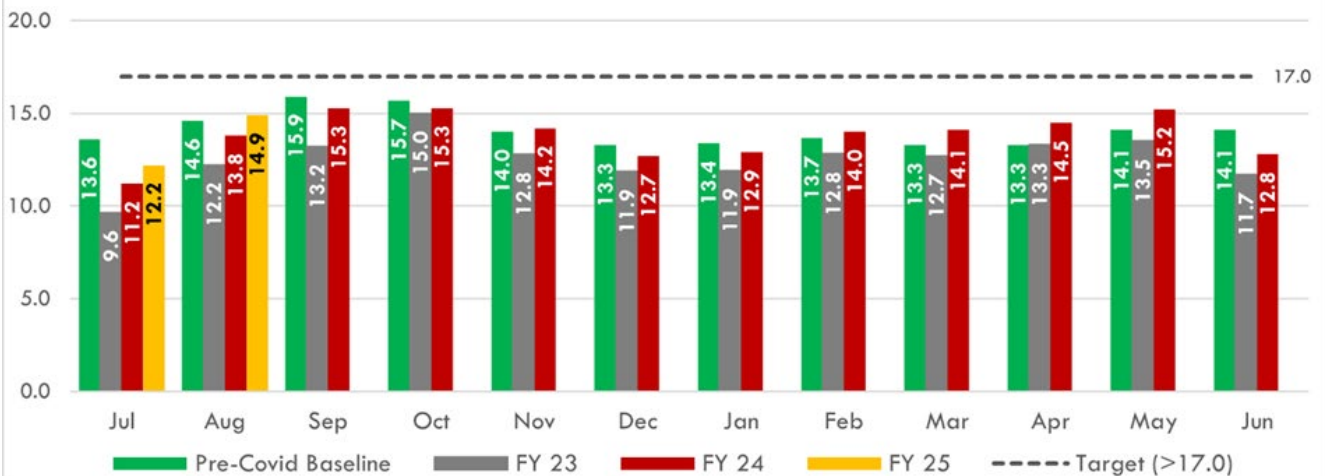
Total Monthly Fixed Route Ridership



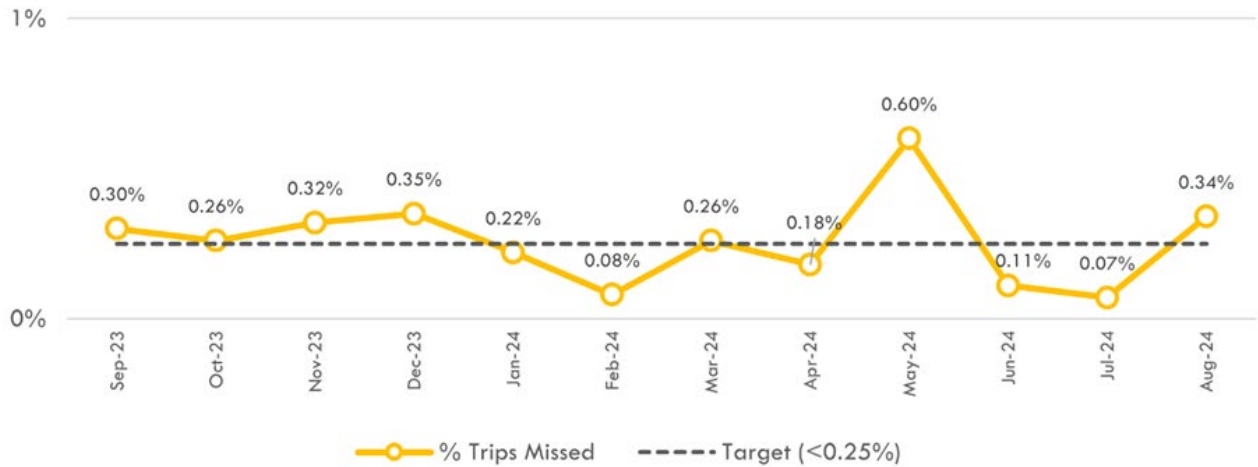
Average Daily Ridership Comparison



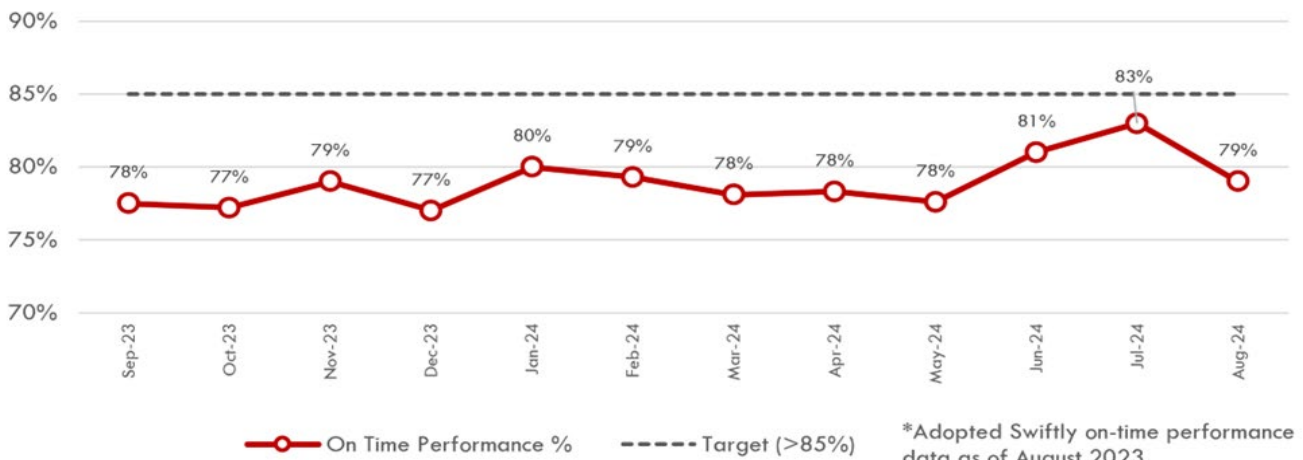
Passengers/Revenue Hour



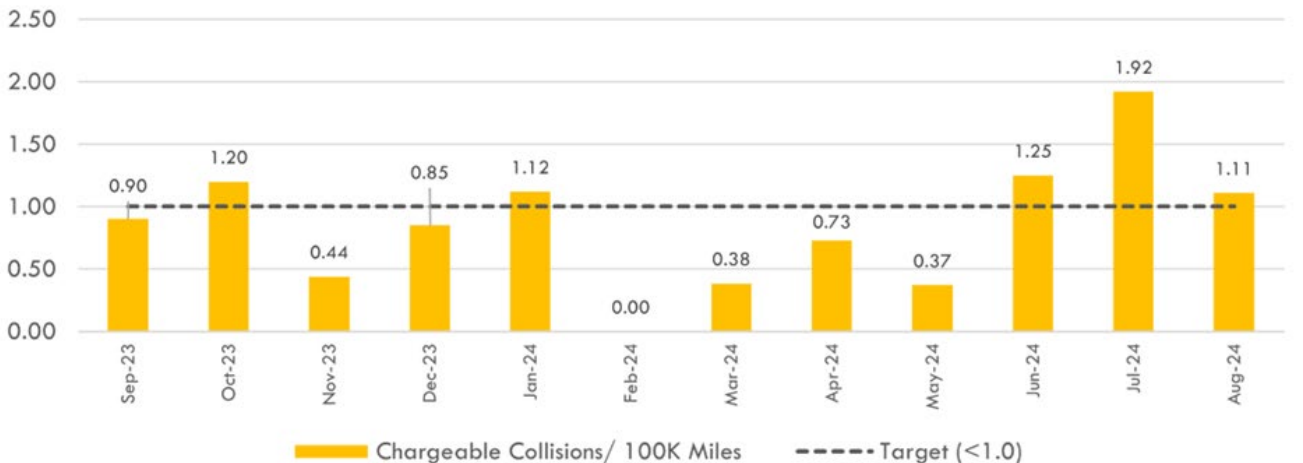
% Trips Missed



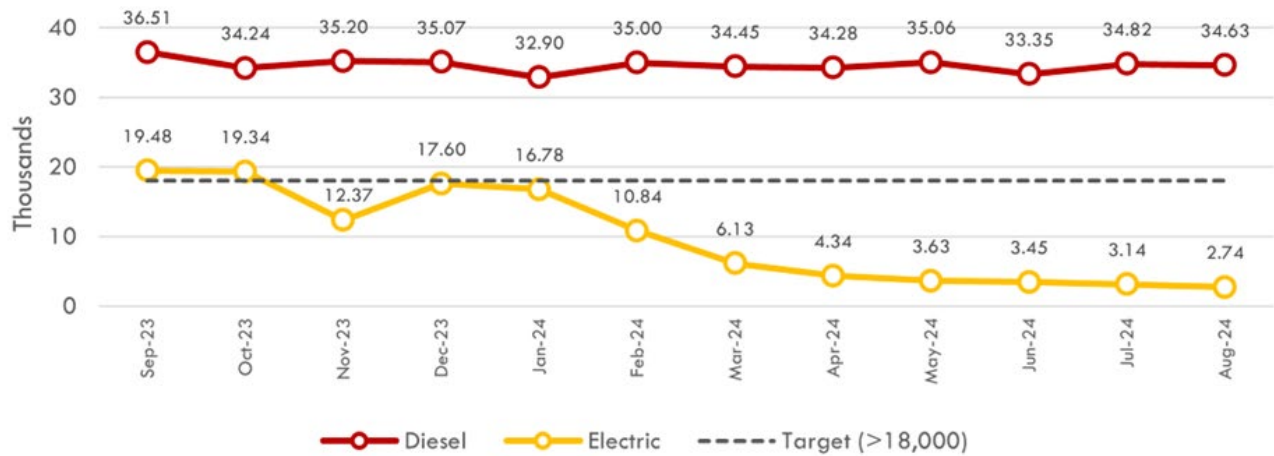
On Time Performance*



Accident Report



Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

