

To: Advisory Committee

Date: 10/25/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

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**SUBJECT: Fixed Route Operating Reports for September 2024**

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**Background:**

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

|   | FY24-25       |         | Goal*    |
|---|---------------|---------|----------|
|   | Current Month | YTD Avg |          |
| <b>Total Passengers</b>                 | 244,663       | 223,994 |          |
| <b>Average Weekday Passengers</b>       | 10,878        | 9,351   |          |
| <b>Productivity</b>                     | 16.4          | 14.5    | > 17.0   |
| <b>Missed Trips</b>                     | 0.23%         | 0.21%   | < 0.25%  |
| <b>Average Miles Between Road Calls</b> | 41,826        | 46,873  | > 18,000 |

\* Based on current standards from updated SRTP

**Analysis**

Average weekday ridership was higher in September 2024 (10,878 passengers) than the previous month of August 2024 (9,663 passengers) and is 5.1% higher than September 2023 (10,354 passengers).

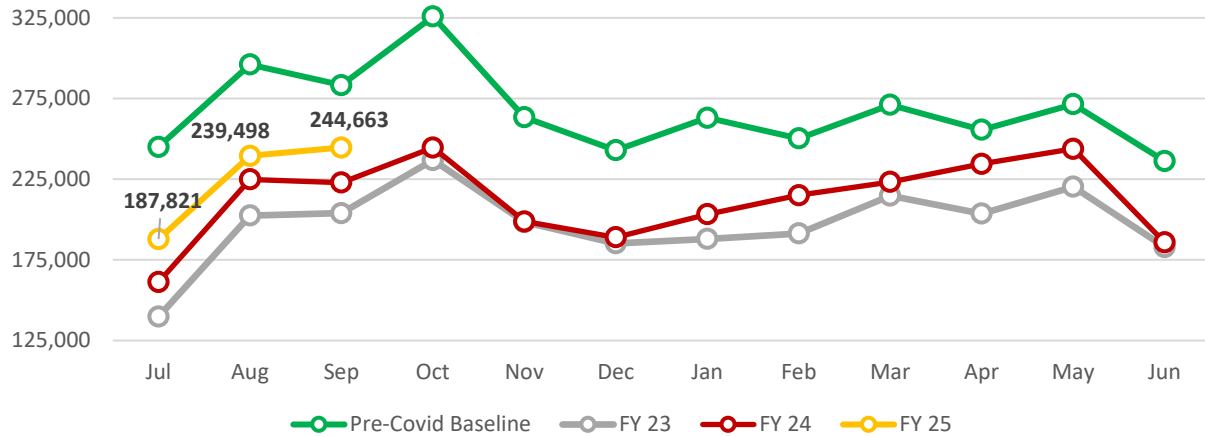
Productivity is a measurement of the average number of passengers per hour of revenue service. In August this was 16.4, which is higher than August 2024 (14.9) and September 2023 (15.3).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in September was 0.23%, which is lower than the prior month when it was 0.34%.

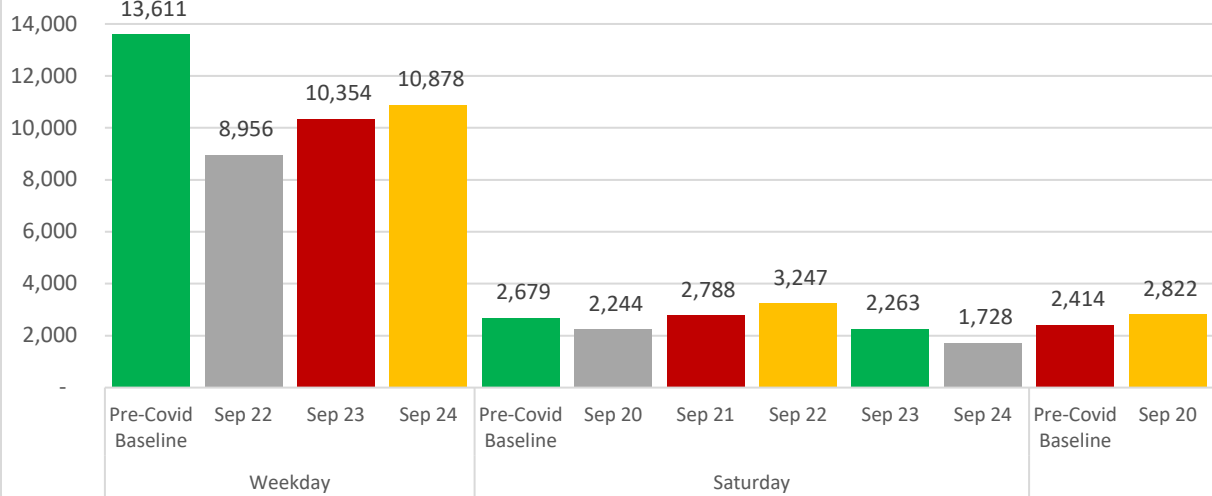
The number of miles between road calls (a bus going out of service due to mechanical issues) was 41,862 miles in September, higher than the prior month in which there were 33,709 miles between road calls. The rolling 12-month average is 36,406 miles between road calls.

Out of 244,663 total passengers in September, 115,435 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass or were on a free route). About 81.5% of these potential Clipper card users paid using Clipper, rather than cash.

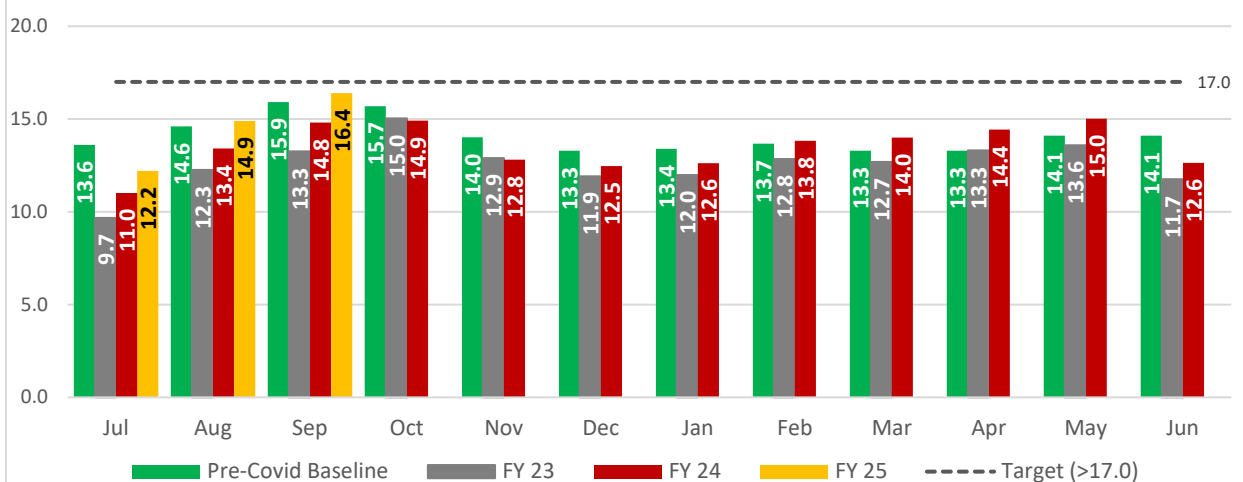
### Total Monthly Fixed Route Ridership



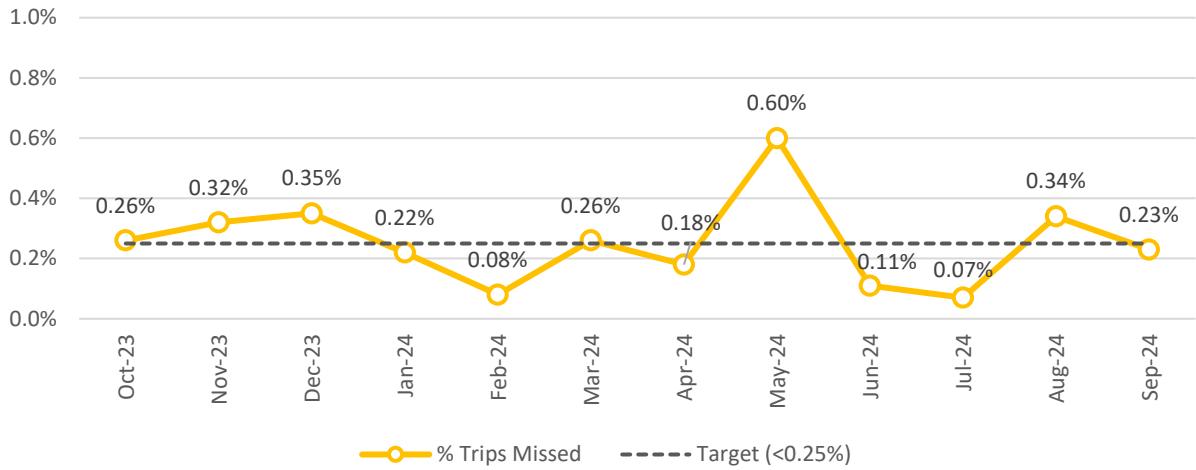
### Average Daily Ridership Comparison



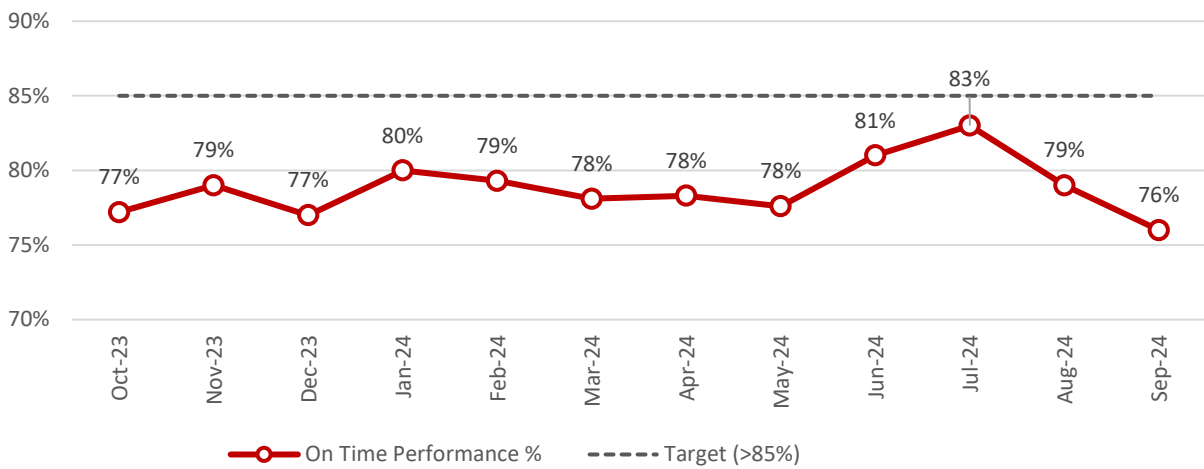
### Passengers/Revenue Hour



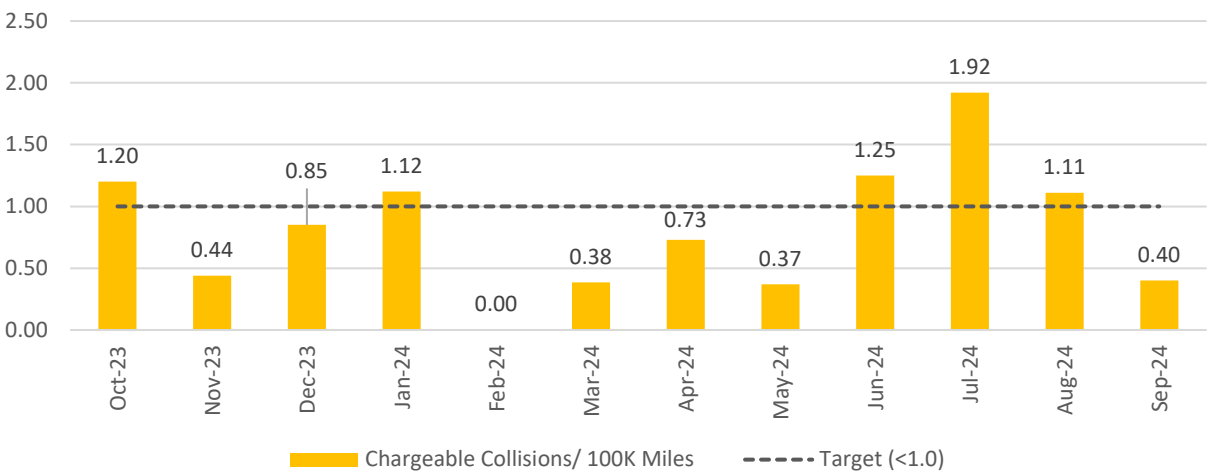
### % Trips Missed



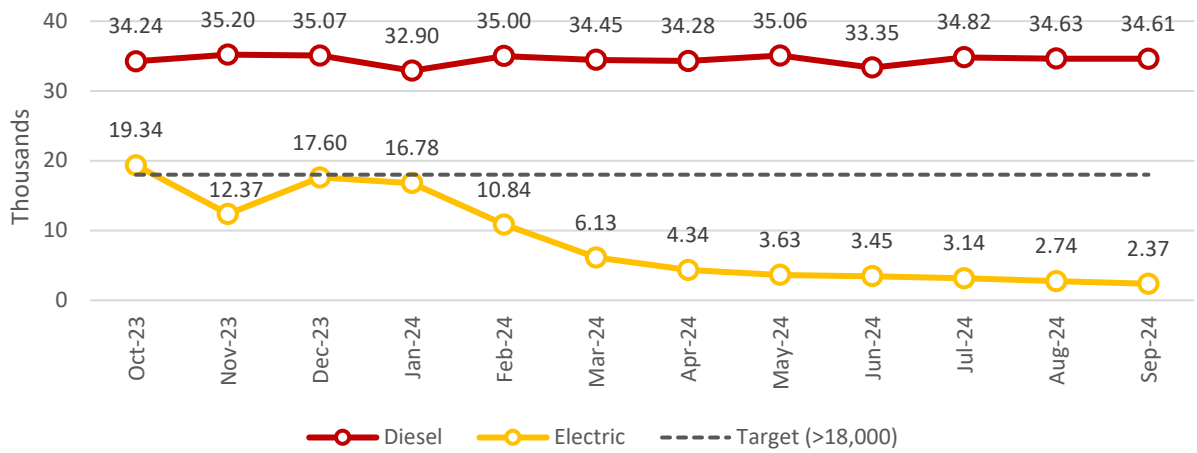
### On Time Performance



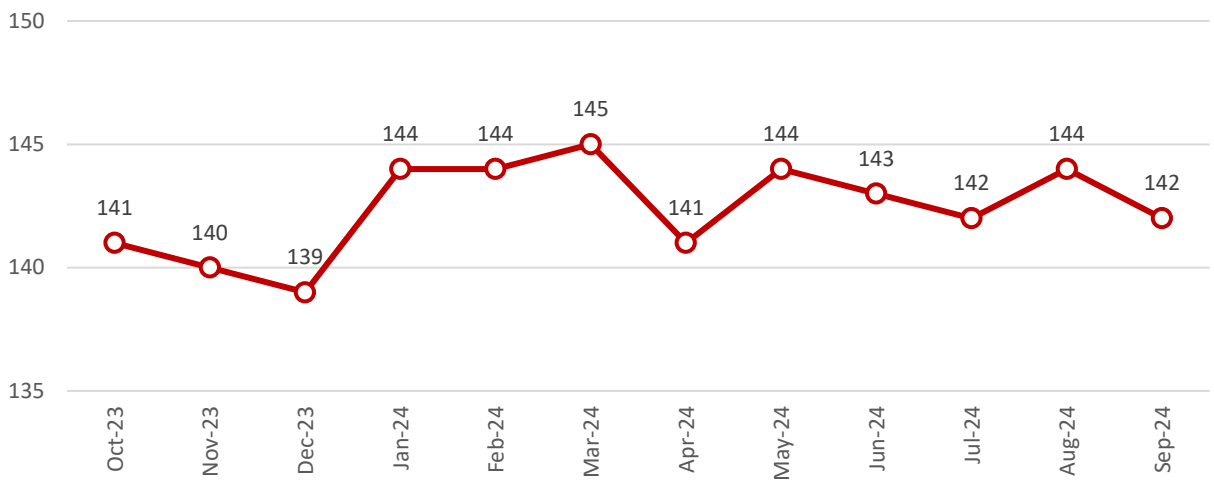
### Accident Report



### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

