

To: Operations & Scheduling Committee

Date: 11/27/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

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**SUBJECT: Fixed Route Operating Reports for October 2024**

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**Background:**

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		Goal*
	Current Month	YTD Avg	
<b>Total Passengers</b>	266,639	234,655	
<b>Average Weekday Passengers</b>	10,548	9,650	
<b>Productivity</b>	16.0	14.9	> 17.0
<b>Missed Trips</b>	0.66%	0.33%	< 0.25%
<b>Average Miles Between Road Calls</b>	56,553	49,293	> 18,000

*\* Based on current standards from updated SRTP*

**Analysis:**

Average weekday ridership was lower in October 2024 (10,548 passengers) than the previous month of September 2024 (10,878 passengers) and is 1.7% higher than October 2023 (10,375 passengers).

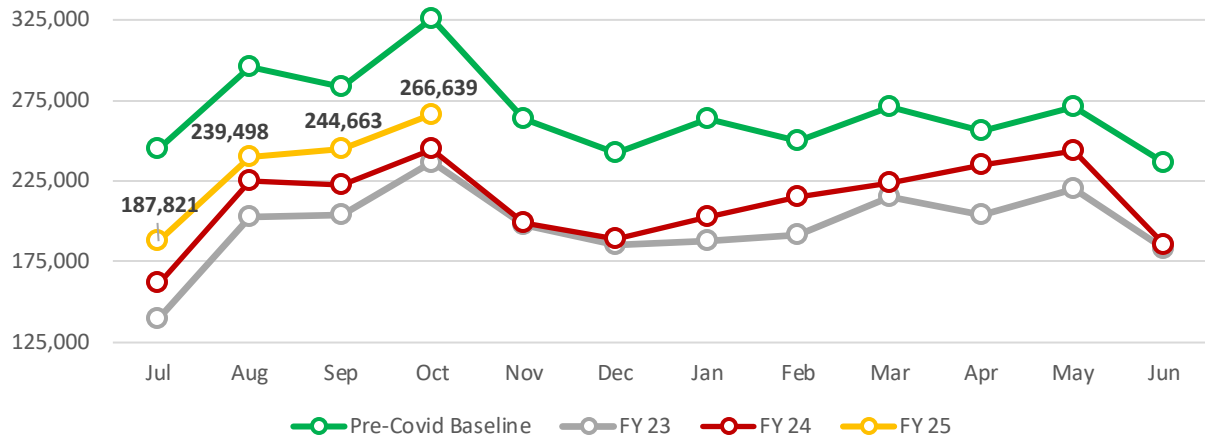
Productivity is a measurement of the average number of passengers per hour of revenue service. In October this was 16.0, which is lower than September 2024 (16.4) and October 2023 (14.9).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in October was 0.66%, which is higher than the prior month when it was 0.23%.

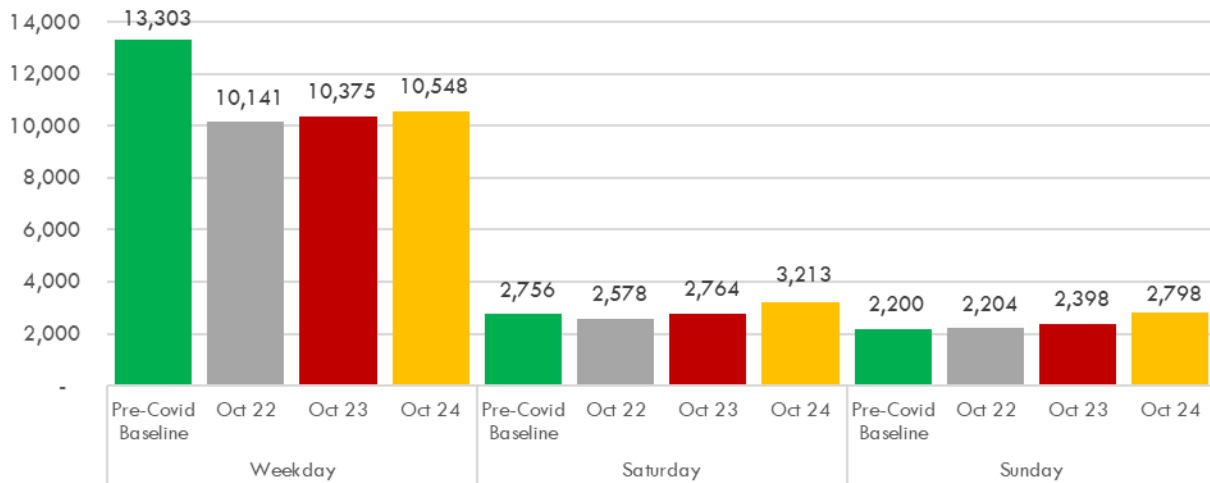
The number of miles between road calls (a bus going out of service due to mechanical issues) was 56,553 miles in October, higher than the prior month in which there were 41,862 miles between road calls. The rolling 12-month average is 38,796 miles between road calls.

Out of 266,639 total passengers in October, 123,850 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass or were on a free route). About 81.5% of these potential Clipper card users paid using Clipper, rather than cash.

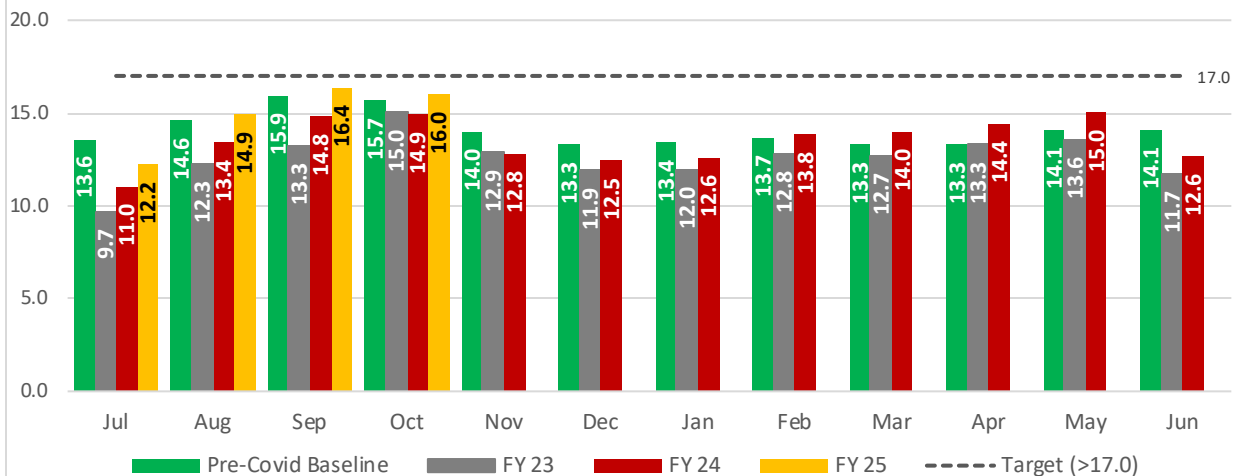
### Total Monthly Fixed Route Ridership



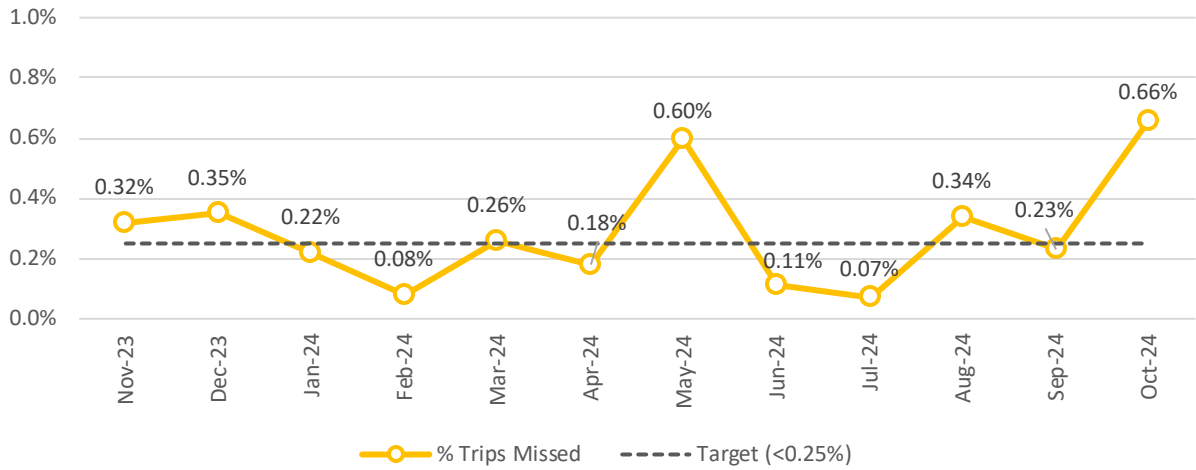
### Average Daily Ridership Comparison



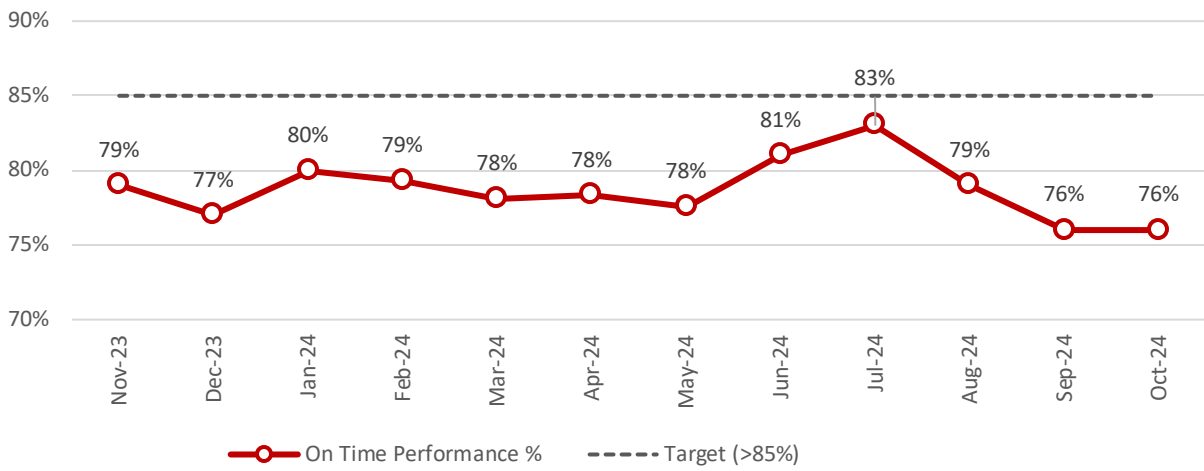
### Passengers/Revenue Hour



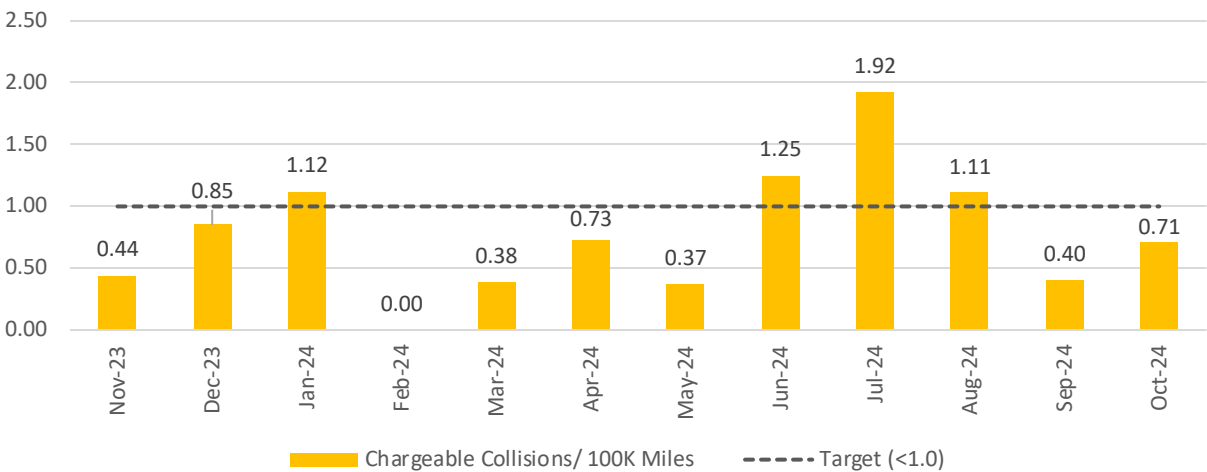
### % Trips Missed



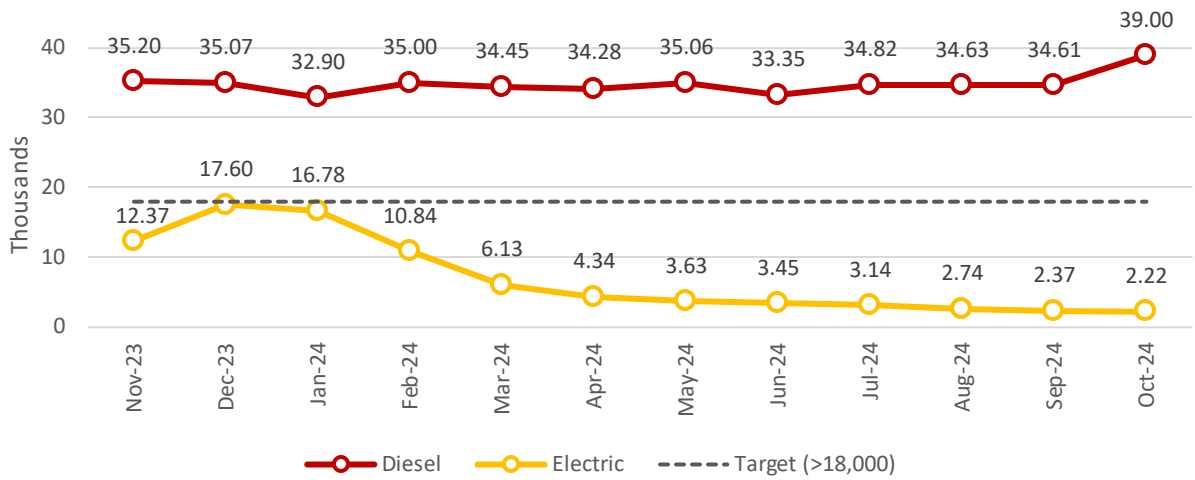
### On Time Performance



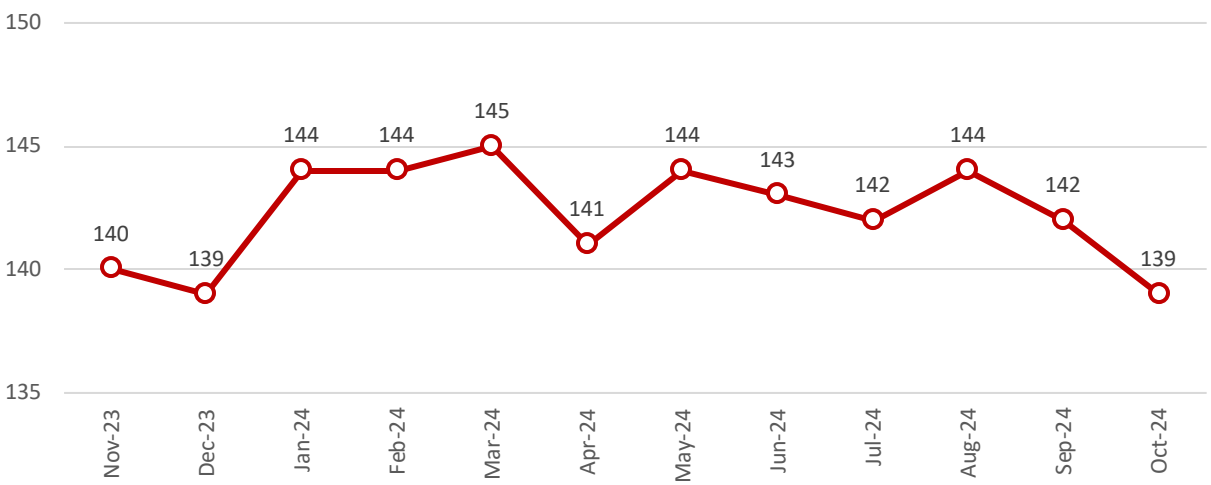
### Accident Report



### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

