



**Metropolitan
Transit
System**

Via Hand Delivery

(Copy to be sent via mail)

TO: **NAME**
ADDRESS or EMAIL ADDRESS (if known)

SUBJECT: Revocation of San Diego Metropolitan Transit System (MTS) Riding Privileges

Eric Dahl:

This letter serves as formal notice that effective from the date of personal delivery of this letter, your MTS riding privileges are revoked indefinitely.

MTS recognizes that as a public transportation operator, we provide a valuable service to our passengers. MTS's top priority is keeping our system safe for our passengers and our employees. MTS aims to provide its passengers and employees a safe, comfortable and welcoming environment.

Your **[ADD SPECIFICS: SAMPLE LANGUAGE AS FOLLOWS] repeated illegal conduct, violent assaults and direct threats towards MTS staff and other passengers is causing physical injury and personal safety and well-being concerns. Your repeated refusal to comply with lawful requests to stop prohibited behavior onboard trolleys and within transit facilities is causing serious disruptions to service and operations.** This conduct and behavior will not be tolerated.

MTS reserves the right to deny service to anyone who demonstrates actions that are violent, illegal, that causes a direct threat to the safety and security of our staff and our riders, or that seriously disrupts MTS services and operations. Unfortunately, **this denial of service is necessary because of your repeated illegal conduct, seriously disruptive behavior, and violent conduct that has been escalating over time.** Your conduct threatens the safety and well-being of MTS staff, MTS contractors and passengers. Provided at Attachment A is a list, while not exhaustive, of examples of some of the recent, most concerning incidents.

SCOPE OF REFUSAL OF SERVICE ORDER:

This denial of riding privileges means that you are not permitted to access or ride on MTS buses or trolley, indefinitely. Except as detailed below, you are also prohibited from coming onto MTS property, including maintenance yards, transit centers, and all MTS and MTS Contractor administration offices.

If you fail to follow these instructions, MTS will issue you a citation for trespassing and you will be removed from MTS property. MTS also reserves the right to seek a restraining order from the Superior Court or to pursue other legal action or law enforcement protection if you enter any MTS facility or property, or cause harm, or attempt to cause harm to any MTS employees or patrons.

1255 Imperial Avenue, Suite 1000, San Diego, CA 92101-7490 • (619) 231-1466 • sdmts.com

San Diego Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations). MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego. MTS is also the For-Hire Vehicle administrator for nine cities.



RIGHT TO APPEAL: You have the right to appeal this revocation of your privileges to use MTS services within 30 days of personal delivery of this letter. If you think there are circumstances that would merit a modification to this Refusal of Service Order, up to and including that it should not have been entered, you may include such basis in your appeal. Your appeal may be mailed via a letter or emailed. You may also request the informal appeal hearing be either in-person or virtually. You have the right to represent yourself or to bring a representative, such as an advocate or legal counsel. You may present evidence. Reasonable requests to examine MTS parties may be considered on a case-by-case basis. Within 30 days of the informal appeal hearing, MTS designated Appeal Panel will provide its written decision to affirm, reverse or modify the Riding Ban. You can send your appeal request to MTS Deputy General Counsel, at 1255 Imperial Avenue, Suite 1000, San Diego CA 92101 or email at Samantha.Leslie@sdmts.com.

CONTESTING SERVICE DENIAL AFTER APPEAL IS CONCLUDED: If outside the appeal period or if the appeal has been denied, you may still later contest the Refusal of Service Order *at any time* during the exclusion time period. Requests to Reconsider the Refusal of Service Order should include evidence that your behavior has changed and that there have been no recent incidents of the prohibited behavior. Within 30 days of receipt of a Request to Reconsider, MTS designated Review Officer will provide its written decision to affirm; reverse; or modify the Refusal of Service Order.

Any further contact with MTS may only be in writing to the following about this Refusal of Service Order: MTS Deputy General Counsel, 1255 Imperial Avenue, Suite 1000, San Diego, CA 92101 or Samantha.Leslie@sdmts.com. If you have any questions about the scope of these instructions, please send them, in writing. You will not be permitted to come to this office in person.

Sincerely,

Timothy Curran
Deputy Director of Transit Enforcement

cc: MTS Deputy General Counsel

This document was served and a copy was provided to NAME by:

Name

Date

Location

