

SUSPENDED PASSENGER APPEAL FORM

SUSPENDABLE CONDUCT POLICY

The Central Contra Costa Transit Authority ("County Connection") has a commitment to provide quality and non-discriminatory public transportation within the County Connection service area. There are occasions, however, when customer behavior seriously disrupts or endangers the health and safety of our employees and other members of the public who use our services. When this occurs, it may be necessary to deny County Connection service and/or access to County Connection facilities to those customers in accordance with the criteria and procedures specified in this policy.

APPEALING SUSPENSIONS or EXCLUSIONS

A suspended or excluded passenger may appeal the decision with the Director of Transportation.

Appeals must be in writing and be delivered to the attention of County Connection's Director of Transportation within five (5) days of the imposition of the suspension or exclusion.

County Connection

Attention: Director of Transportation

2477 Arnold Industrial Way Concord, CA 94520-5326 Phone: (925) 680-2023

Fax: (925) 687-7471

additional sh horoughly e	eets of p	aper if n	nore roon	may atta n is needed	
Signature:					
-					
Date:					
-					

Describe the specific reason(s) for your appeal of

Full Name:	Telephone:			
	()	-	
Street Address:			Apt. #	
City:	State:		Zip:	