

To: Operations & Scheduling Committee

Date: 12/27/2024

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

SUBJECT: Fixed Route Operating Reports for November 2024

Background:

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		Goal*
	Current Month	YTD Avg	
Total Passengers	214,335	230,591	
Average Weekday Passengers	9,428	9,606	
Productivity	14.1	14.7	> 17.0
Missed Trips	0.61%	0.38%	< 0.25%
Average Miles Between Road Calls	31,294	45,693	> 18,000

* Based on current standards from updated SRTP

Analysis

Average weekday ridership was lower in November 2024 (9,428 passengers) than the previous month of October 2024 (10,548 passengers) and is 11% higher than November 2023 (8,495 passengers).

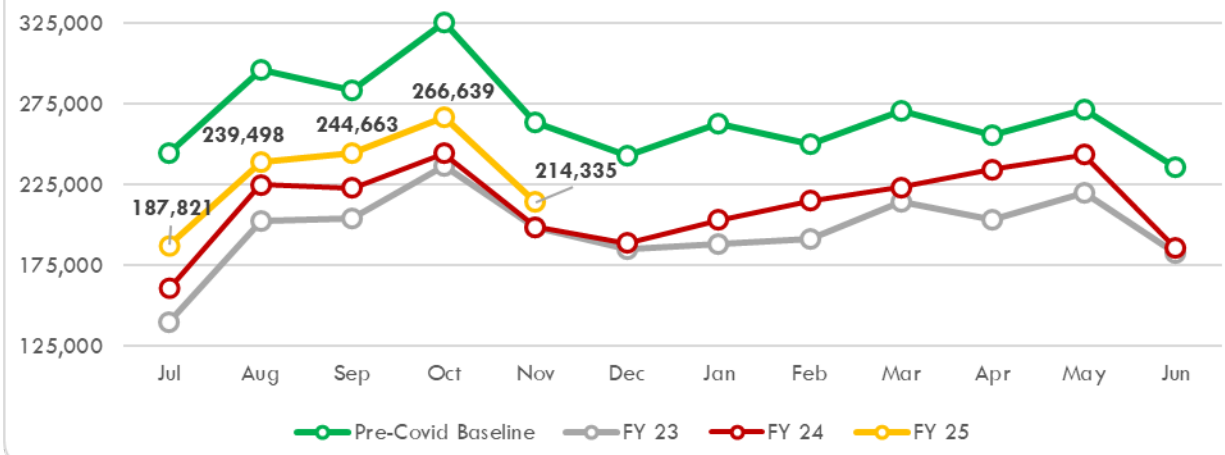
Productivity is a measurement of the average number of passengers per hour of revenue service. In November this was 14.1, which is lower than the prior month of October (16.0) but higher than November 2023 (12.8).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in November was 0.61%, which is lower than the prior month when it was 0.66%.

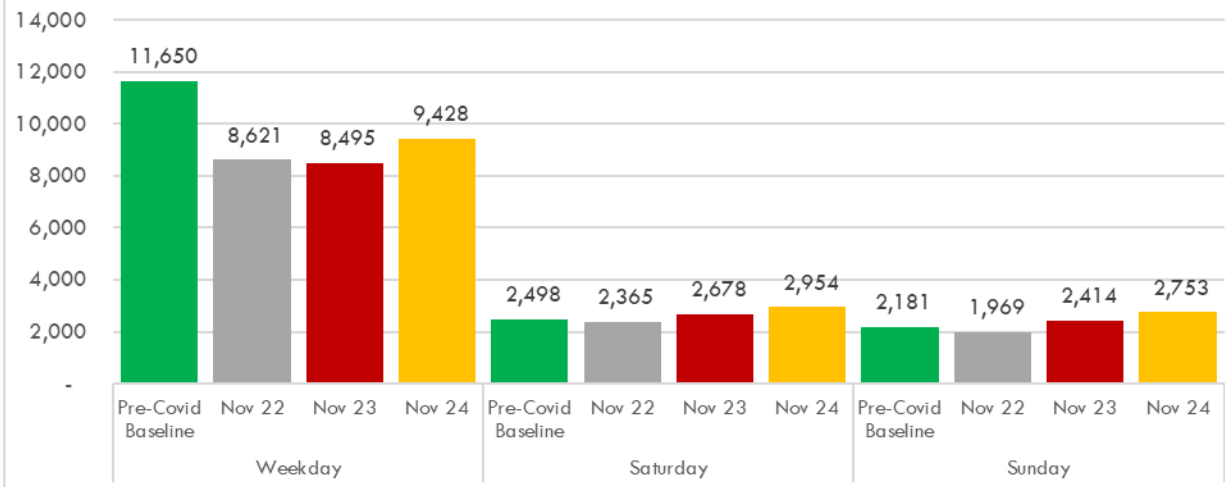
The number of miles between road calls (a bus going out of service due to mechanical issues) was 31,294 miles in November, lower than the prior month in which there were 56,553 miles between road calls. The rolling 12-month average is 36,620 miles between road calls.

Out of 214,335 total passengers in November, 119,042 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass or were on a free route). About 81.3% of these potential Clipper card users paid using Clipper, rather than cash.

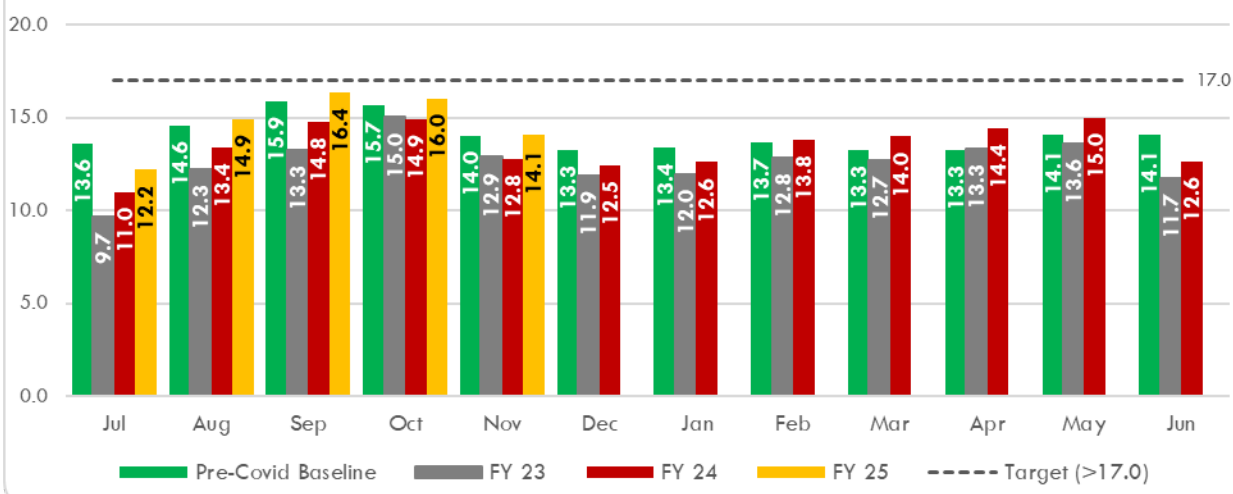
Total Monthly Fixed Route Ridership



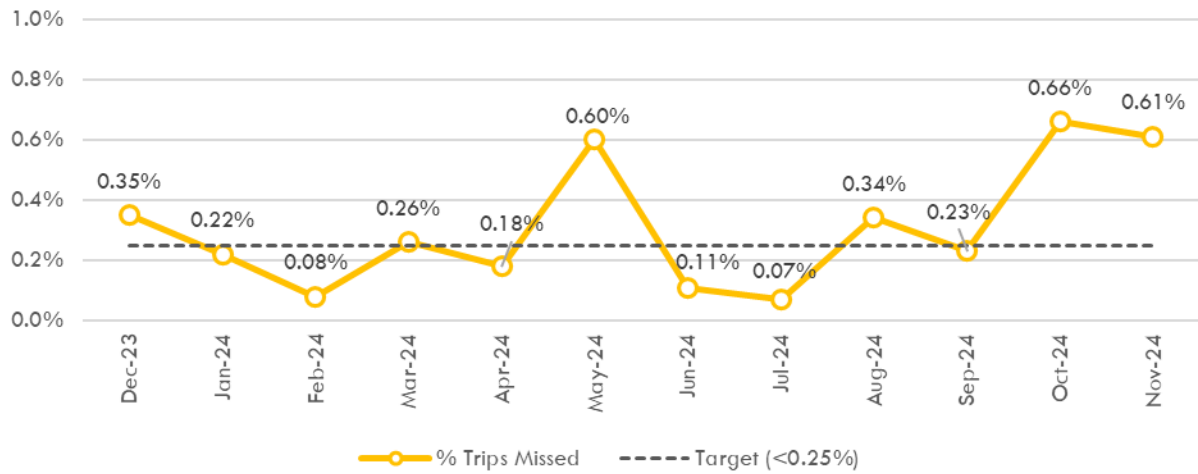
Average Daily Ridership Comparison



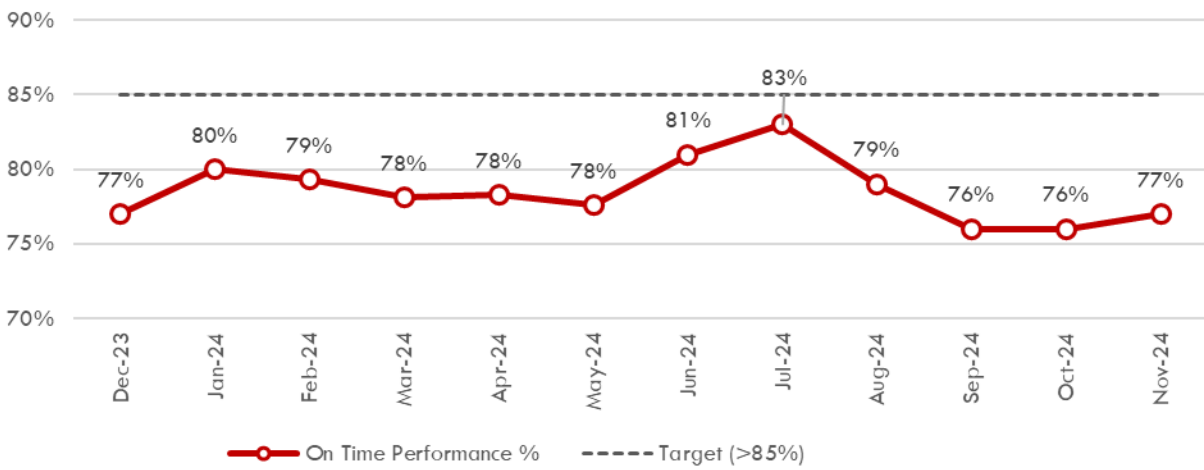
Passengers/Revenue Hour



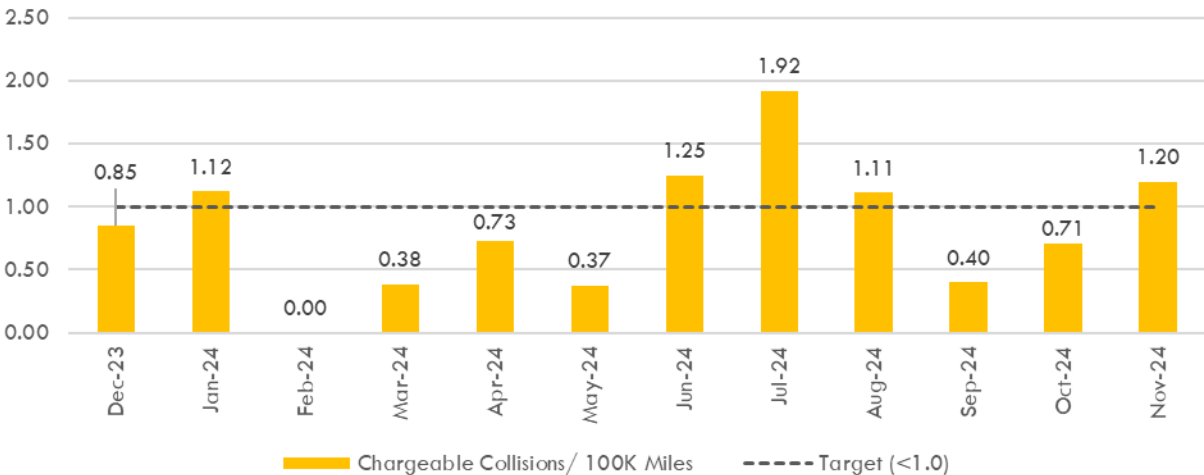
% Trips Missed



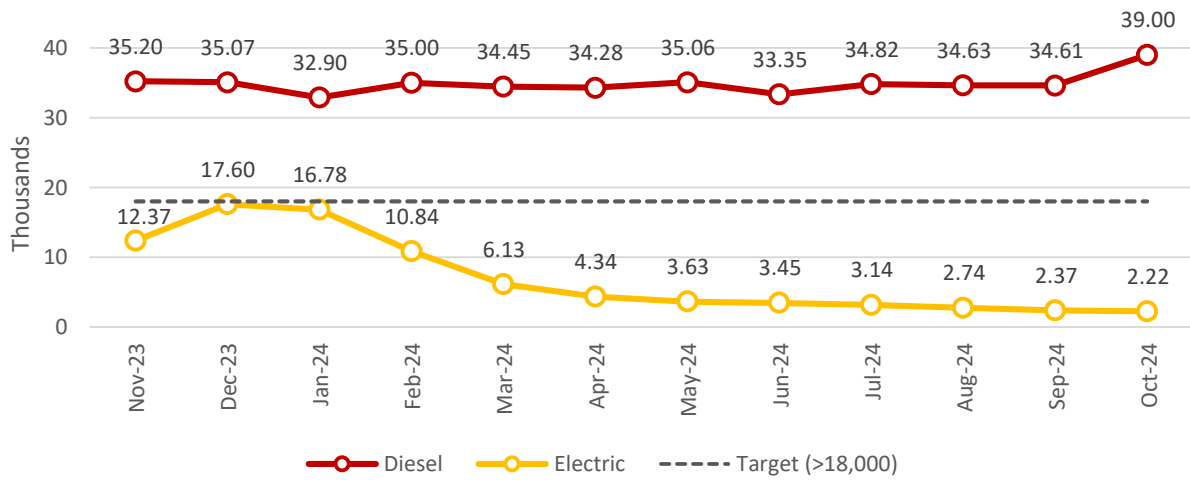
On Time Performance



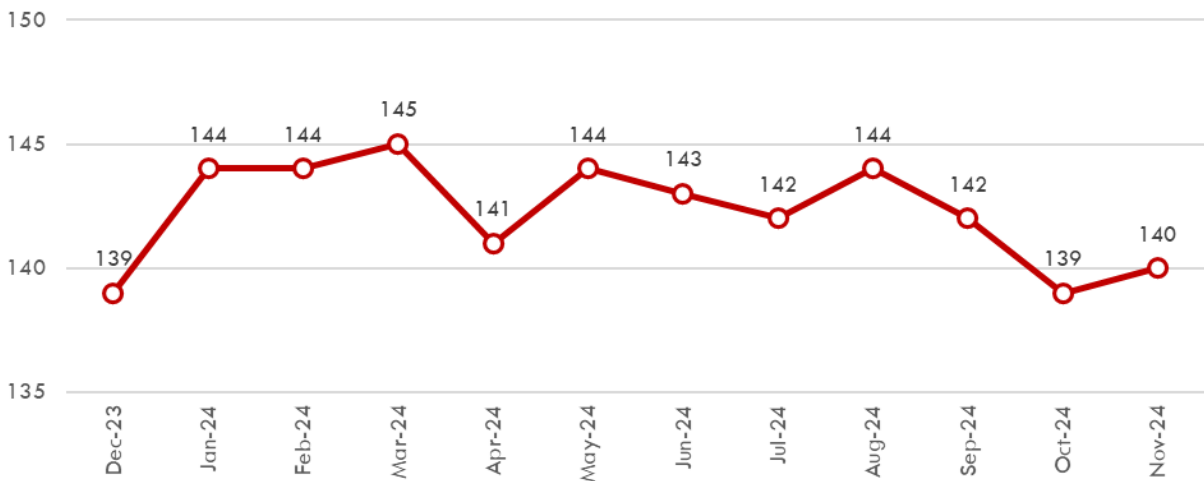
Accident Report



Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

