

To: Operations & Scheduling Committee

Date: 1/31/2025

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

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**SUBJECT: Fixed Route Operating Reports for December 2024**

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**Background:**

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		Goal*
	Current Month	YTD Avg	
<b>Total Passengers</b>	211,459	227,403	
<b>Average Weekday Passengers</b>	8,963	9,499	
<b>Productivity</b>	13.2	14.5	> 17.0
<b>Missed Trips</b>	1.12%	0.51%	< 0.25%
<b>Average Miles Between Road Calls</b>	31,294	45,693	> 18,000

\* Based on current standards from updated SRTP

**Analysis**

Average weekday ridership was lower in December 2024 (8,963 passengers) than the previous month of November 2024 (9,428 passengers) and is 12% higher than December 2024 (8,223 passengers).

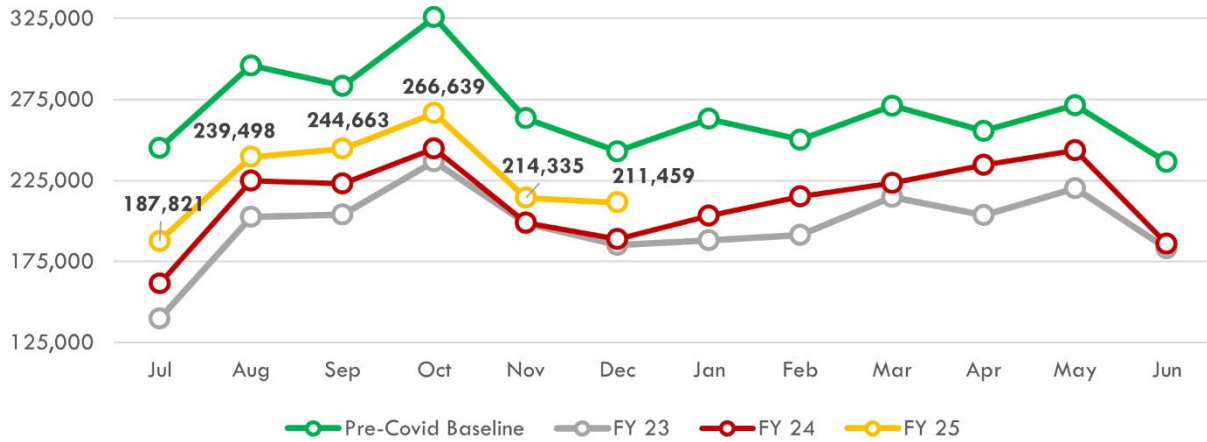
Productivity is a measurement of the average number of passengers per hour of revenue service. In December this was 13.2, which is lower than the prior month of November (14.1) but higher than December 2024 (12.5).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in December was 1.12%, which is higher than the prior month when it was 0.61%.

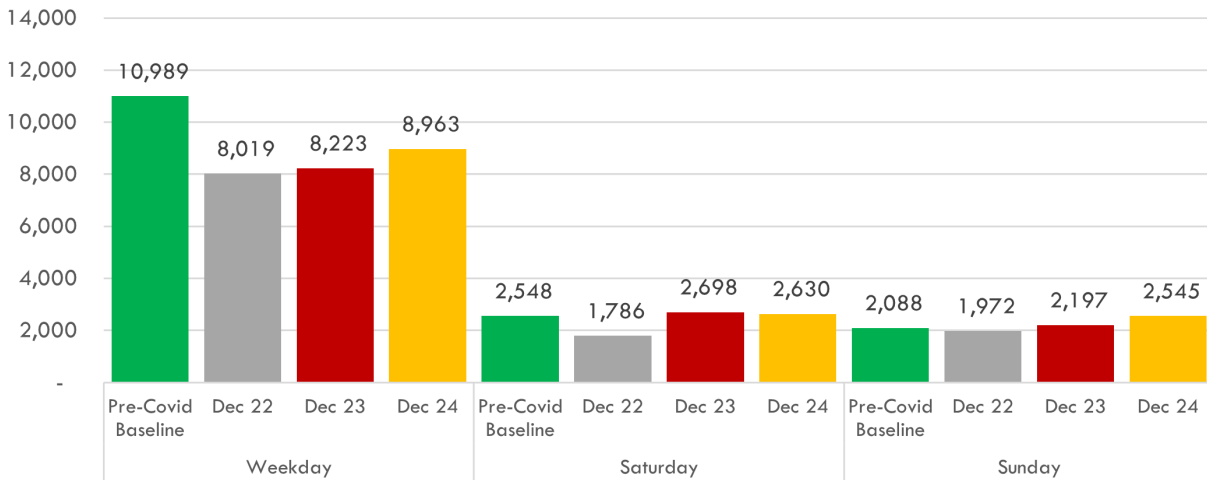
The number of miles between road calls (a bus going out of service due to mechanical issues) was 32,696 miles in December, higher than the prior month in which there were 51,294 miles between road calls. The rolling 12-month average is 35,413 miles between road calls.

Out of 211,538 total passengers in December, 115,353 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass or were on a free route). About 81.2% of these potential Clipper card users paid using Clipper, rather than cash.

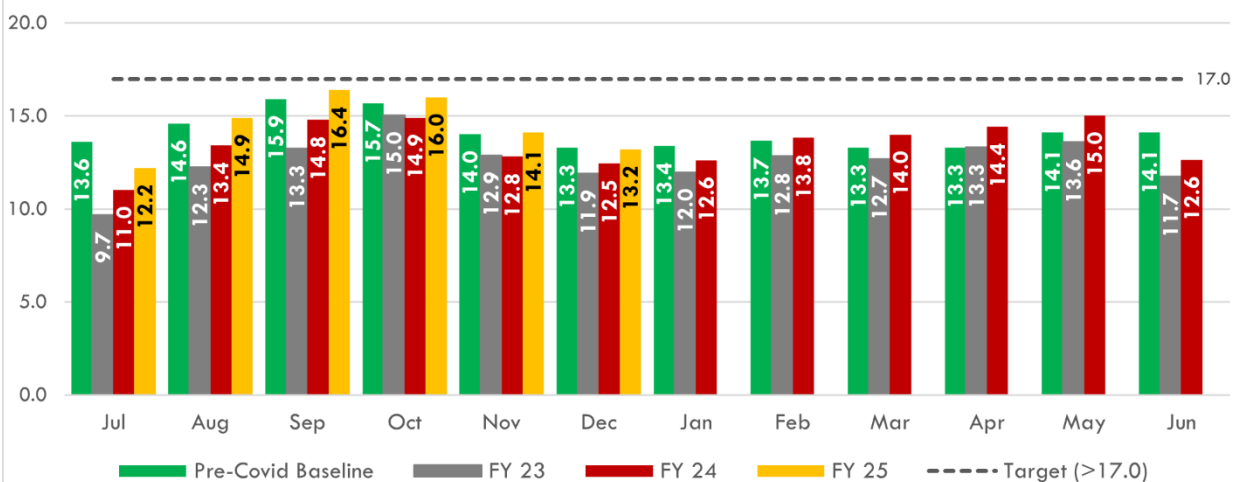
### Total Monthly Fixed Route Ridership



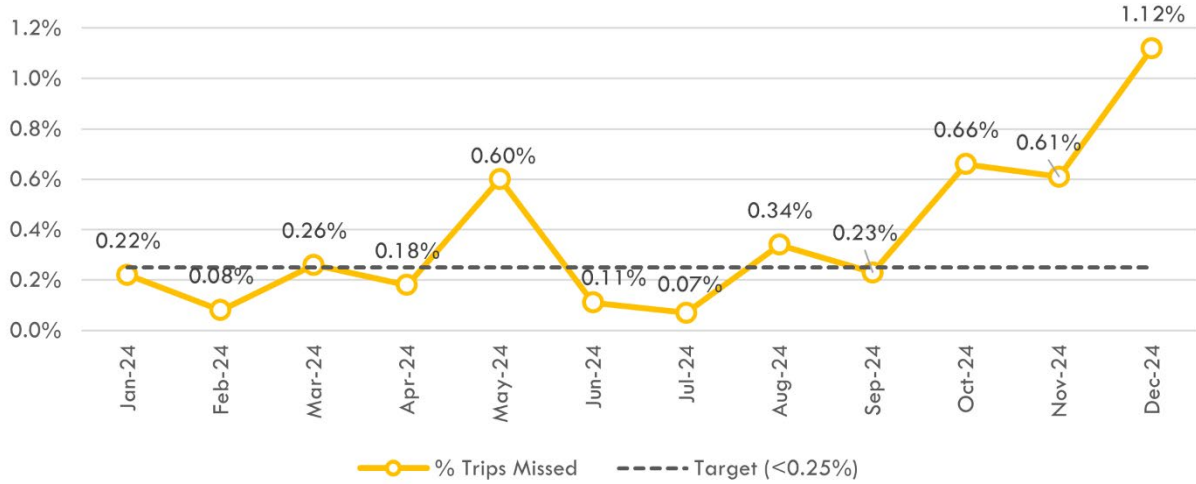
### Average Daily Ridership Comparison



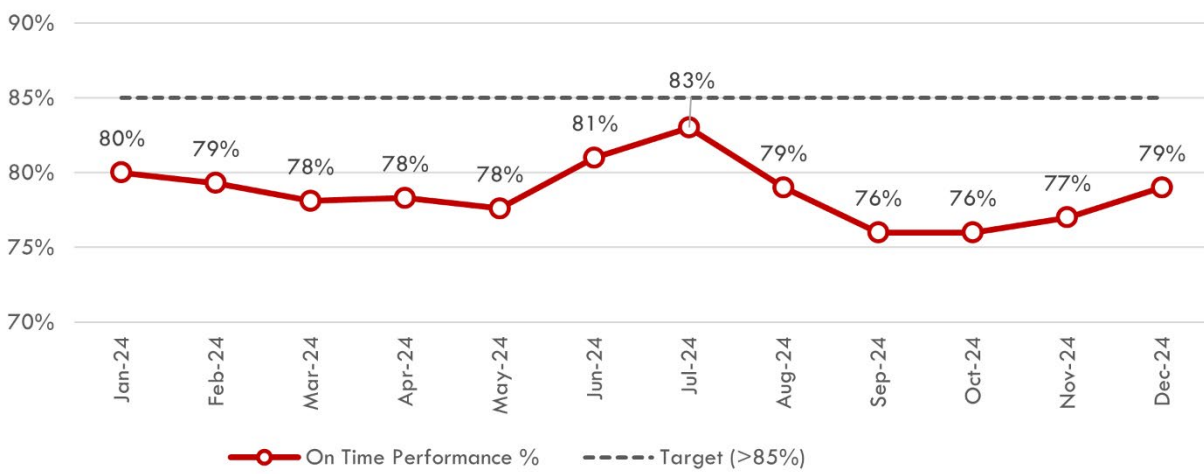
### Passengers/Revenue Hour



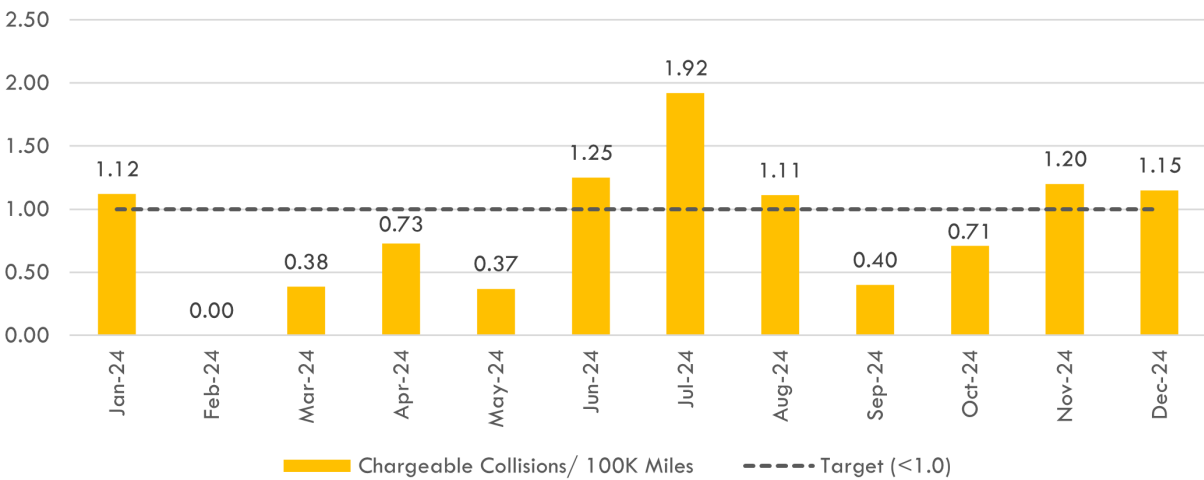
### % Trips Missed



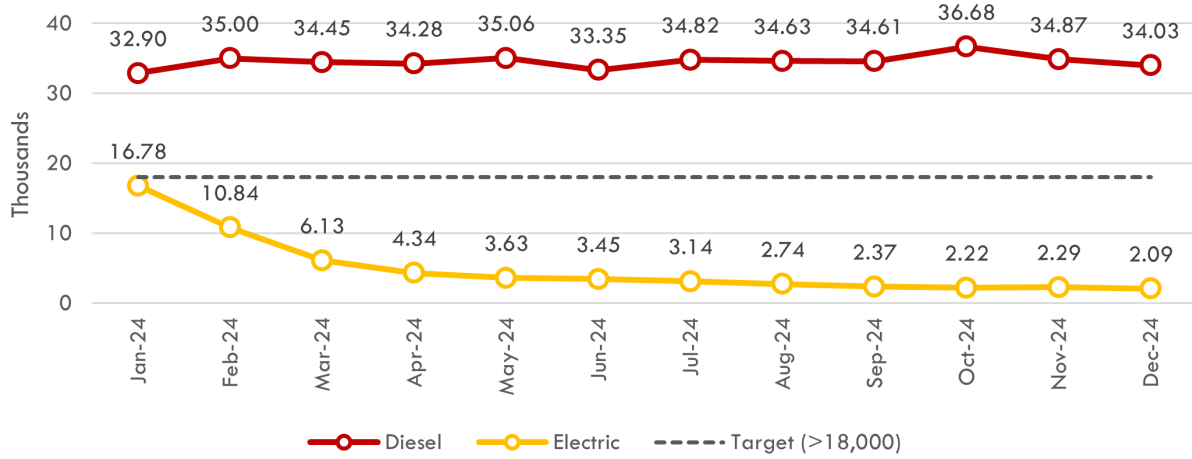
### On Time Performance



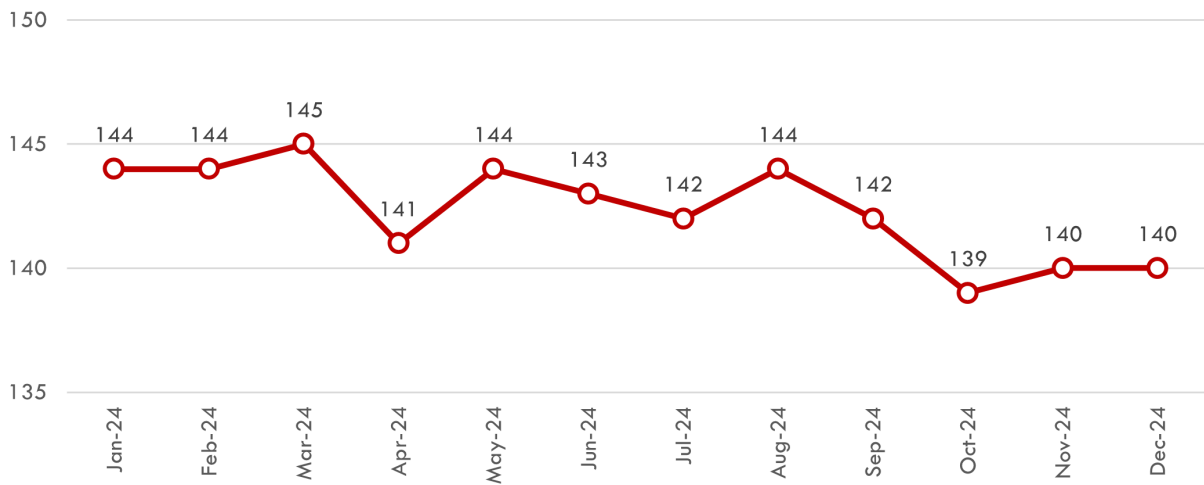
### Accident Report



### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

