

To: Operations & Scheduling Committee

Date: 5/30/2025

From: Pranjal Dixit, Manager of Planning

Reviewed by: *Ref*

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**SUBJECT: Fixed Route Operating Reports for April 2025**

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**Background:**

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		Goal*
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	237,519	228,450	
<b>Average Weekday Passengers</b>	9,764	9,590	
<b>Productivity</b>	14.3	14.3	> 17.0
<b>Missed Trips</b>	0.78%	0.65%	< 0.25%
<b>Average Miles Between Road Calls</b>	21,040	39,261	> 18,000

*\* Based on current standards from updated S RTP*

**Analysis**

Average weekday ridership was higher in April 2025 (9,764 passengers) than the previous month of March 2025 (9,574 passengers) and is 0.9% higher than April 2024 (9,677 passengers).

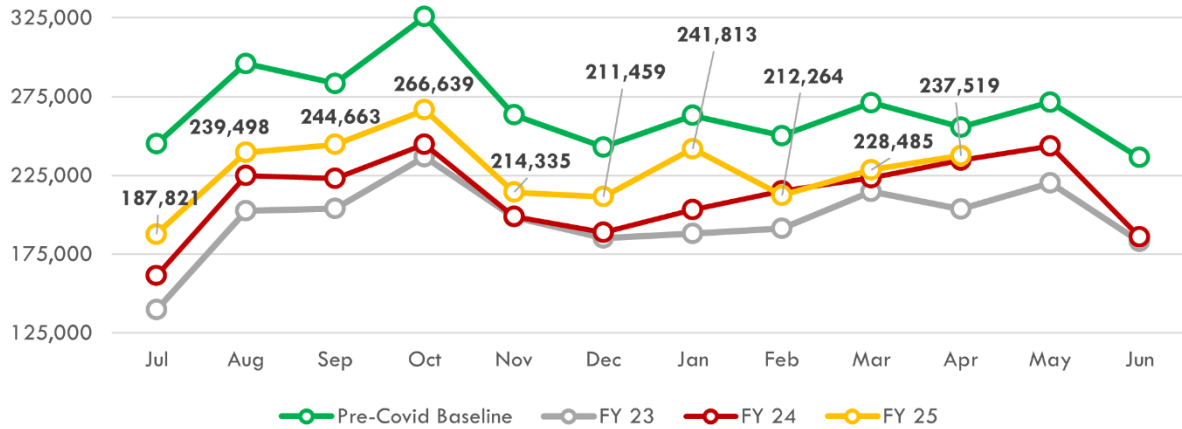
Productivity is a measurement of the average number of passengers per hour of revenue service. In April this was 14.3, which is higher than the prior month (14.0) and lower than April 2024 (14.4).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in April was 0.78%, which is higher than the prior month when it was 0.47%.

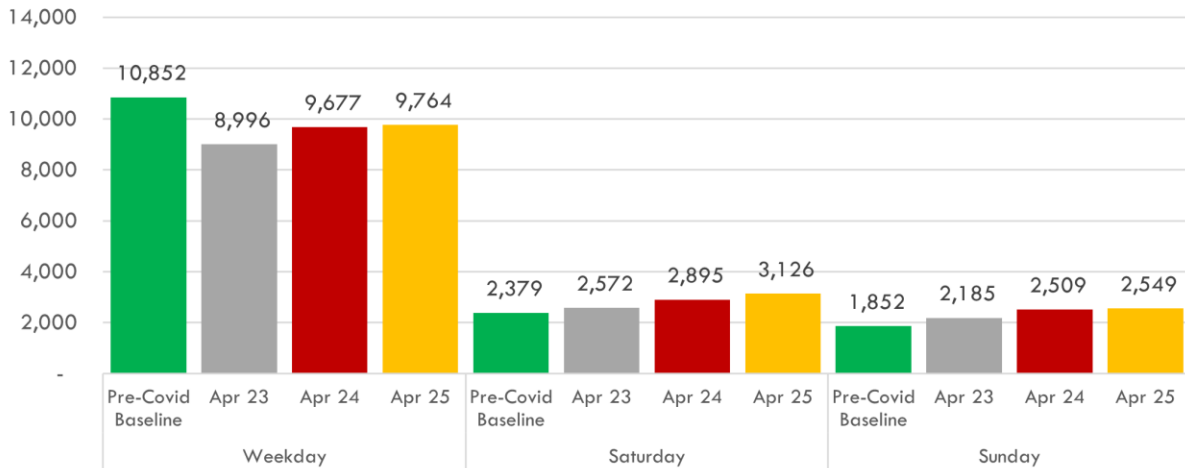
The number of miles between road calls (a bus going out of service due to mechanical issues) was 21,040 miles in April, lower than the prior month in which there were 27,411 miles between road calls. The rolling 12-month average is 37,212 miles between road calls.

Out of 237,519 total passengers in April, 129,765 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass or were on a free route). About 81.7% of these potential Clipper card users paid using Clipper, rather than cash.

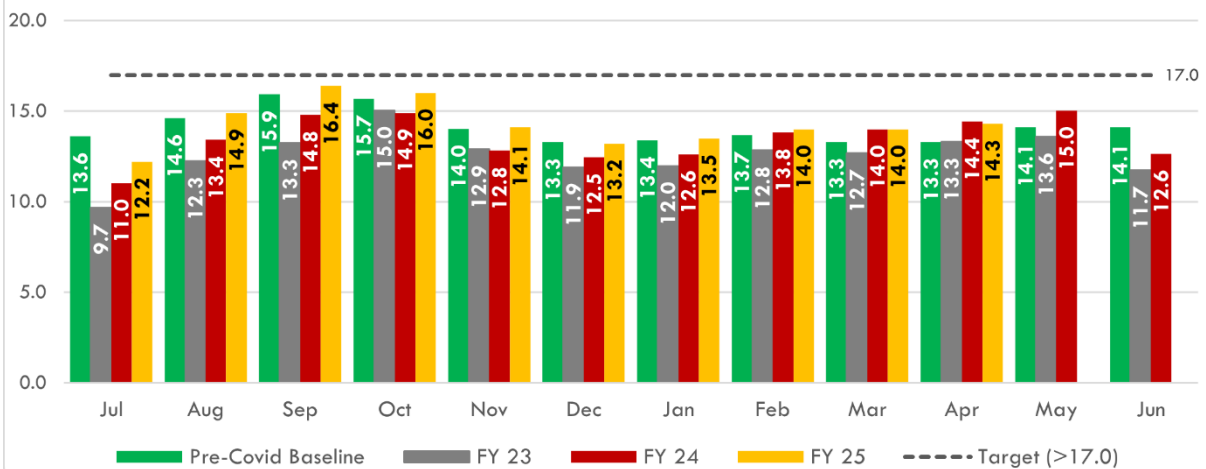
### Total Monthly Fixed Route Ridership



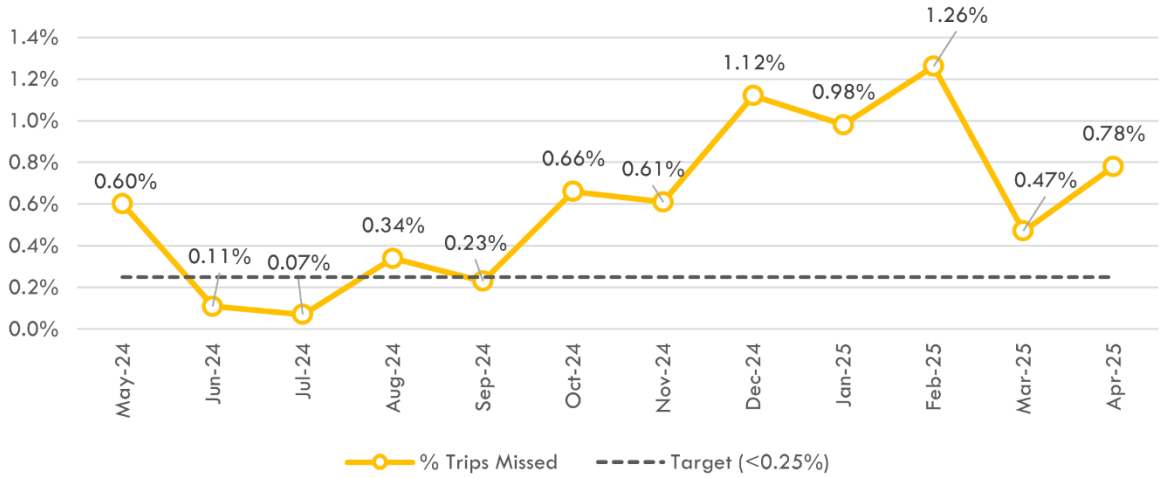
### Average Daily Ridership Comparison



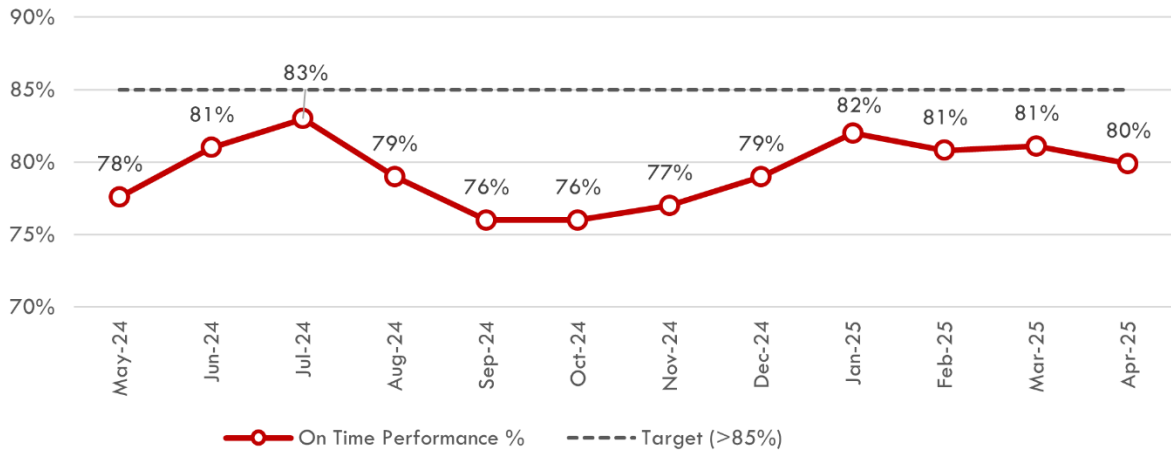
### Passengers/Revenue Hour



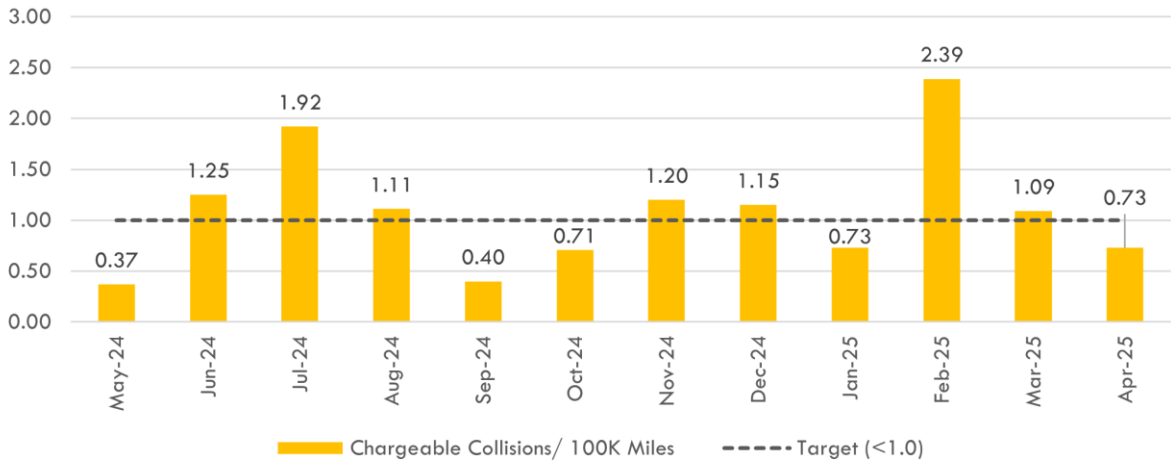
### % Trips Missed



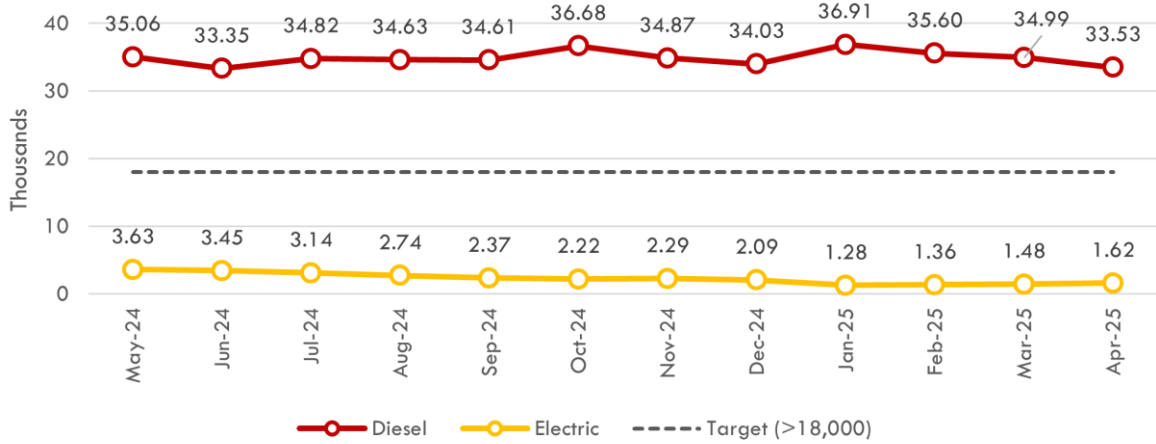
### On Time Performance



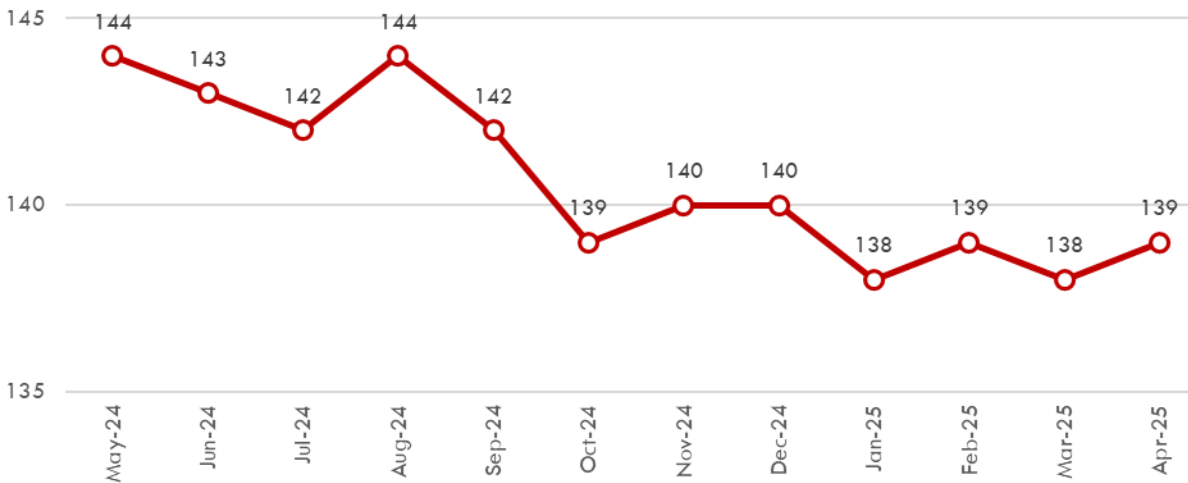
### Accident Report



### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

