

To: Operations & Scheduling Committee

Date: 6/23/2025

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

SUBJECT: Fixed Route Operating Reports for May 2025

Background:

The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY24-25		Goal*
	<u>Current Month</u>	<u>YTD Avg</u>	
Total Passengers	239,470	229,441	
Average Weekday Passengers	10,148	9,641	
Productivity	14.9	14.3	> 17.0
Missed Trips	1.35%	0.72%	< 0.25%
Average Miles Between Road Calls	26,422	38,094	> 18,000

** Based on current standards from updated S RTP*

Analysis

Average weekday ridership was higher in May 2025 (10,148 passengers) than the previous month of April 2025 (9,764 passengers) and is 0.8% higher than May 2024 (10,071 passengers).

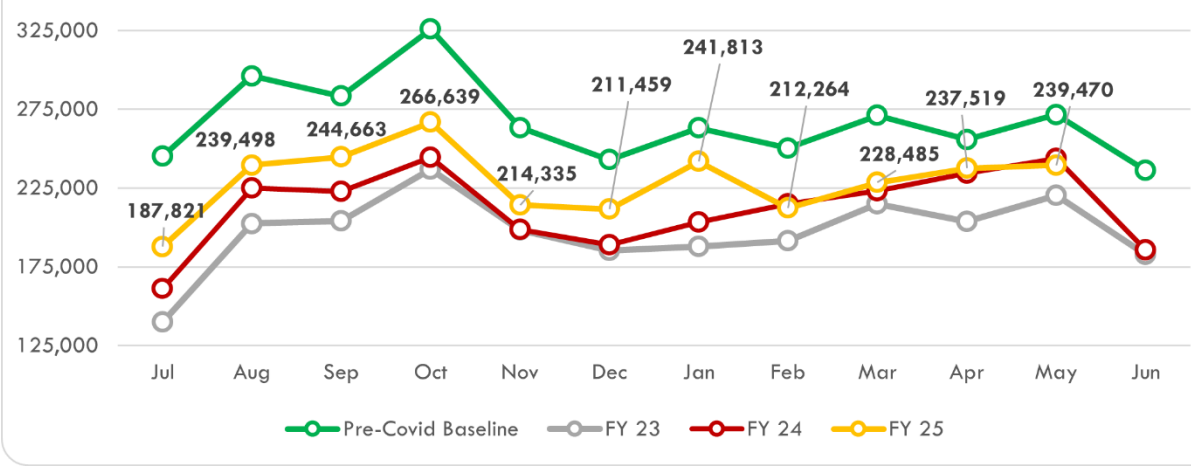
Productivity is a measurement of the average number of passengers per hour of revenue service. In May this was 14.9, which is higher than the prior month (14.3) and lower than May 2024 (15.0).

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in May was 1.35%, which is higher than the prior month when it was 0.78%.

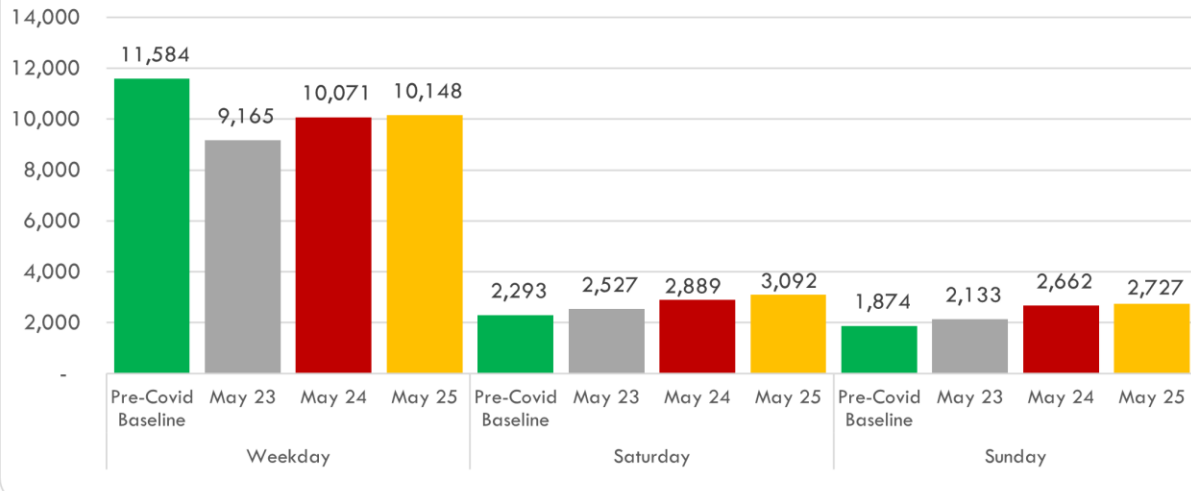
The number of miles between road calls (a bus going out of service due to mechanical issues) was 26,422 miles in May, higher than the prior month in which there were 21,041 miles between road calls. The rolling 12-month average is 36,920 miles between road calls.

Out of 239,470 total passengers in May, 127,133 had the potential to use a Clipper card for payment (the remainder either used an employer or school pass or were on a free route). About 81.4% of these potential Clipper card users paid using Clipper, rather than cash.

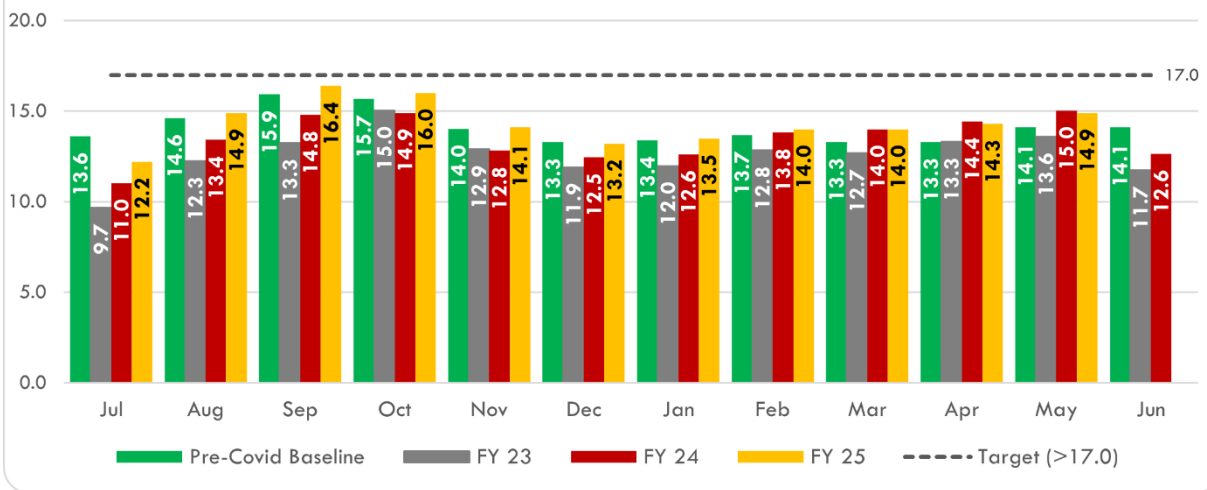
Total Monthly Fixed Route Ridership

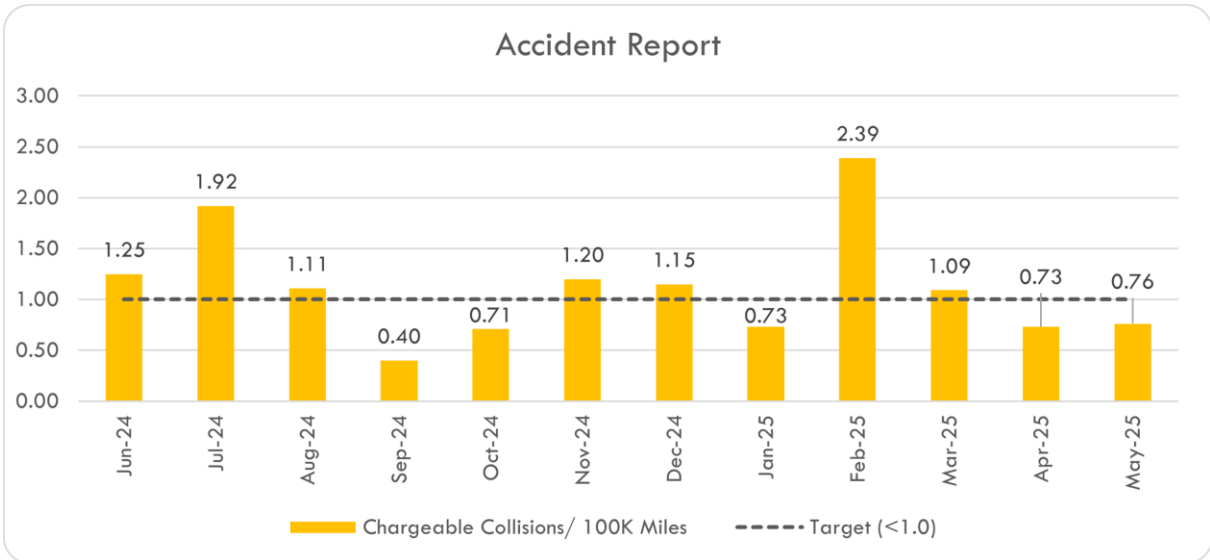
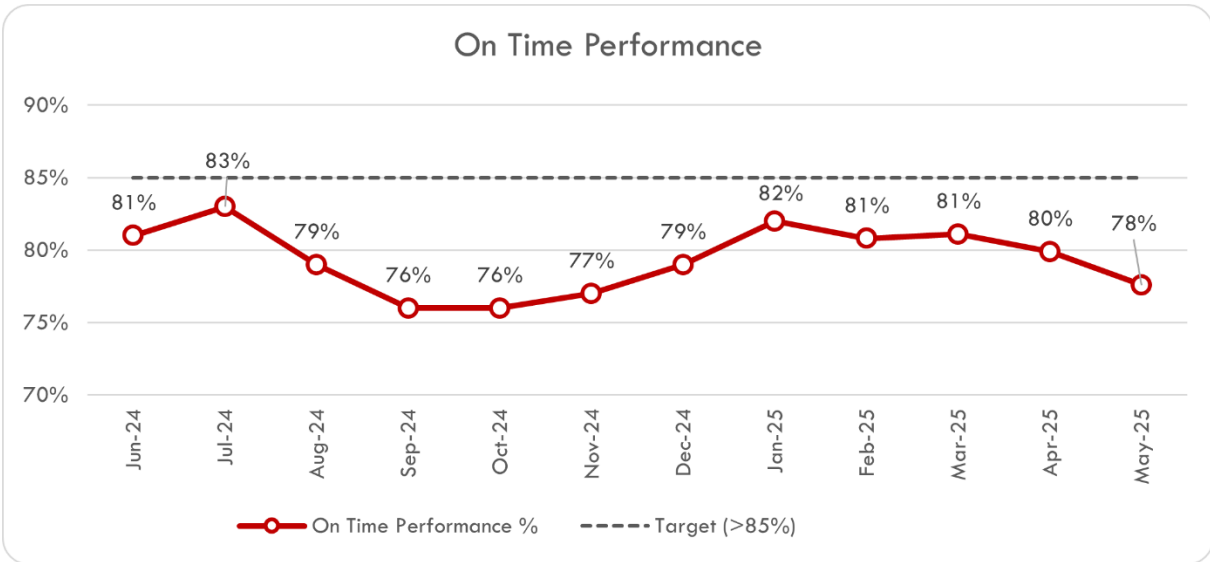
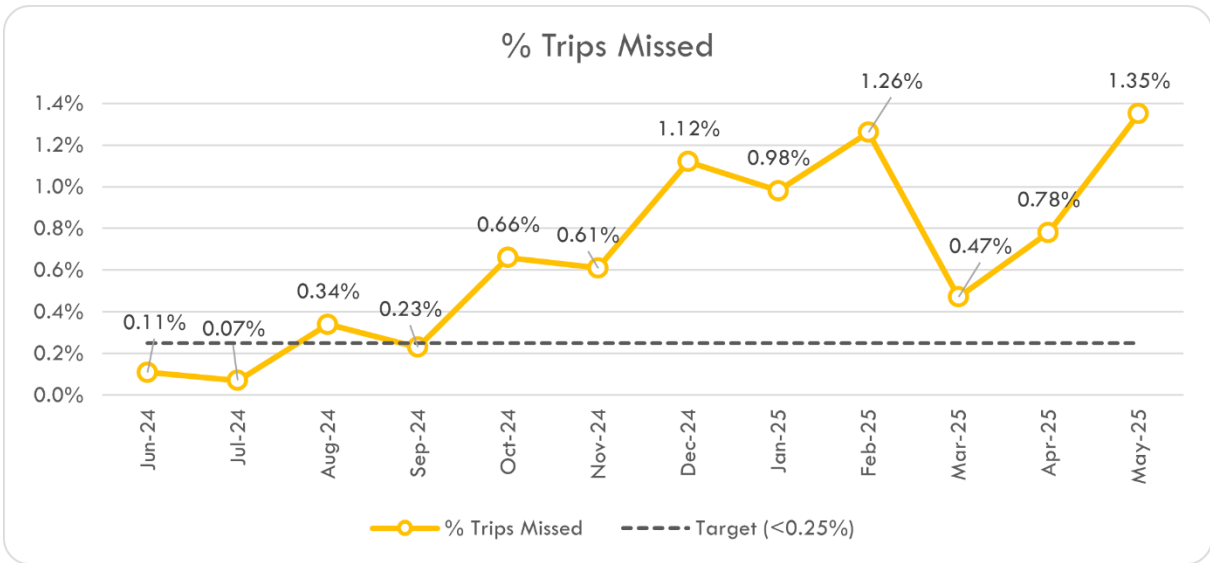


Average Daily Ridership Comparison

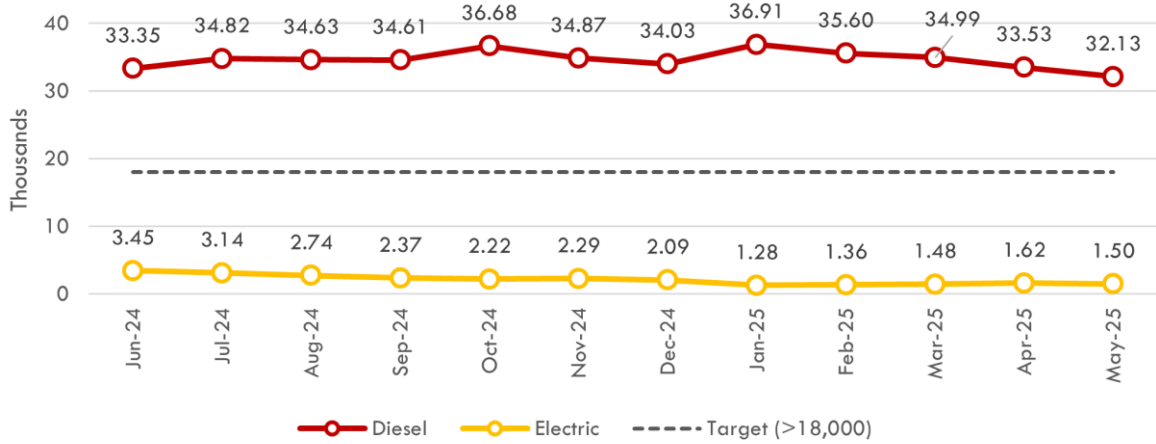


Passengers/Revenue Hour

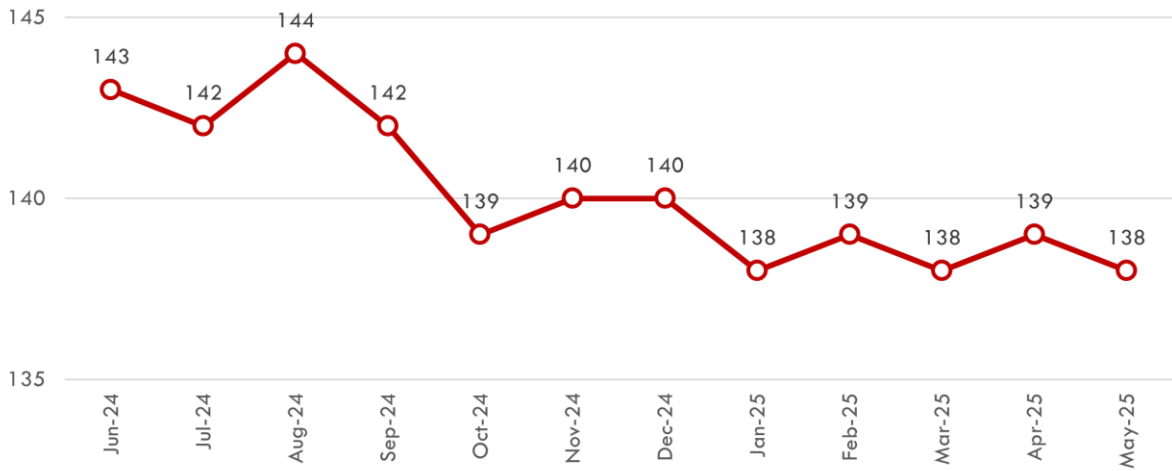




Trailing 12-Month Miles Between Mechanical Road Calls



Number of Operators



% Clipper Usage

