

**To:** Marketing, Planning, & Legislative Committee

**Date:** 8/21/25

**From:** Ryan Jones, Manager of Marketing & Communications

**Reviewed by:** AMS

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**SUBJECT: Community Events**

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**Background:**

County Connection offers a Mobile Lobby, where staff visit various locations within our service area. When possible, staff also participate in select community and business events, and coordinates Class Pass field trips for schools served by our fixed routes.

**Additional Information:**

County Connection continues in-person customer outreach with the Mobile Lobby throughout our service area, including visits to libraries, senior centers, and transit hubs to assist people with trip planning, Regional Transit Discount (RTC) card and LINK (paratransit) applications, signing up with the Clipper app, and answering other general inquiries about our services.

Staff has 11 Mobile Lobby events scheduled in September. Staff will also be participating in these events:

- September 4: Concord Preparedness Fair – Todos Santos Plaza, Downtown Concord
- September 23: Trinity Rooted Partners – Walnut Creek
- September 23: DVC San Ramon Fall Fest – San Ramon
- September 25: Live Well Resource Fair – Senior Center, San Ramon
- September 27: City of Pleasant Hill and Food Bank of Contra Costa & Solano – Fill a bus donation site in Pleasant Hill

For those who wish to come to our office, our lobby is open to the public on weekdays from 8:00 a.m. to 3:00 p.m., and our Customer Service Representatives answer phones on weekdays from 6:30 a.m. to 6:30 p.m.

**Financial Implications:**

Any costs associated with events are included in the Promotions budget.

**Recommendation:**

None, for information only.

**Action Requested:**

None, for information only.

**Attachments:**

Attachment 1: September 2025 Calendar



*County Connection*

# SEPTEMBER 2025



IN PERSON HELP WITH SENIOR/YOUTH CLIPPER CARDS - PARATRANSIT SERVICES - TRIP PLANNING

## VISIT A COUNTY CONNECTION LOBBY NEAR YOU!

SUN	MON	TUES	WED	THUR	FRI	SAT
	01  NO SERVICE	02 -	03 RIDING RT 21 San Ramon Transit Center @ 9:44a Walnut Creek BART @ 10:43a	04 MARTINEZ AMTRAK 7:30-9:30a	05 RIDING RT 17 Concord BART @8:03a N Concord BART @8:35a	06 -
07 -	08 MARTINEZ SENIOR CENTER 9-11a	09 RIDING RT 1 Rossmoor @10:14a Mitchell Park 'n Ride @11:05a	10 RIDING RT 18 Amtrak @9:59a	11 -	12 PLEASANT HILL SENIOR CENTER 8:30-10:30a	13 -
14 -	15 RIDING RT 93X Antioch BART @7:07a	16 SAN RAMON TRANSIT CENTER 10:30-12:30a	17 -	18 CLAYTON LIBRARY 10-Noon	19 -	20 -
21 -	22 -	23 N CONCORD BART 9-11a	24 -	25 -	26 -	27 -
28 -	29 -	30 -				