

To: Marketing, Planning, & Legislative Committee

Date: January 26, 2026

From: Ryan Jones, Manager of Marketing & Communications

Reviewed by: AMS

SUBJECT: Community Events

Background:

County Connection offers a Mobile Lobby, where staff visit various locations within our service area. When possible, staff also participate in select community and business events, and coordinates Class Pass field trips for schools served by our fixed routes.

Additional Information:

County Connection continues in-person customer outreach with the Mobile Lobby throughout our service area, including visits to libraries, senior centers, and transit hubs to assist people with trip planning, Regional Transit Discount (RTC) card and LINK (paratransit) applications, signing up with the Clipper app, and answering other general inquiries about our services.

Staff have 11 Mobile Lobby events scheduled in February and there are four class passes scheduled. There are no additional community events planned for the coming month.

For those who wish to come to our office, our lobby is open to the public on weekdays from 8:00 a.m. to 3:00 p.m., and our Customer Service Representatives answer phones on weekdays from 6:30 a.m. to 6:30 p.m.

Financial Implications:

Any costs associated with events are included in the Promotions budget.

Recommendation:

None, for information only.

Action Requested:

None, for information only.

Attachments:

Attachment 1: February 2026 Calendar




County Connection

FEBRUARY 2026



IN PERSON HELP WITH SENIOR/YOUTH CLIPPER CARDS - PARATRANSIT SERVICES - TRIP PLANNING

VISIT A COUNTY CONNECTION LOBBY NEAR YOU!

SUN	MON	TUES	WED	THUR	FRI	SAT
01 -	02 -	03 -	04 -	05 RIDING RT 19 Amtrak 12:25p Concord BART 1:10p	06 RIDING RT 35 San Ramon Transit Center 12:40p Dublin BART 1:45p	07 -
08 -	09 RIDING RT 1 Rossmoor 11:14a Mitchell Park 'n Ride 12:05p	10 -	11 -	12 CLAYTON LIBRARY 10:00a-Noon	13 MARTINEZ SENIOR CENTER 9a-Noon	14 -
15 -	16  Presidents Day	17 RIDING RT 98X Amtrak 12:23p Walnut Creek BART 1:18p	18 -	19 PLEASANT HILL SENIOR CENTER 8:30-10:30a	20 RIDING RT 18 Amtrak 11:19a Pleasant Hill BART 12:30p	21 -
22 -	23 RIDING RT 28 Amtrak 12:00p RIDING RT 17 Concord BART 1:03p	24 RIDING RT 9 DVC 12:00p	25 -	26 RIDING RT 6 Orinda BART 11:23a, 1:16p Lafayette BART 12:15p	27 -	28 -