

To: Operations & Scheduling Committee

Date: January 30, 2026

From: Pranjal Dixit, Manager of Planning

Reviewed by: AMS

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**SUBJECT: Fixed Route Operating Reports for December 2025**

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The following represent the numbers that are most important to staff in evaluating the performance of the fixed route system:

	FY25-26		<u>Annual Goal*</u>
	<u>Current Month</u>	<u>YTD Avg</u>	
<b>Total Passengers</b>	218,702	227,644	
<b>Average Weekday</b>	8,994	9,514	
<b>Pass/Rev Hour</b>	13.2	14.1	Standard Goal > 17.0
<b>Missed Trips</b>	0.68%	0.70%	Standard Goal < 0.25%
<b>Miles between Road Calls</b>	33,708	28,484	Standard Goal > 18,000

*\* Based on current standards from updated SRTP*

### Analysis

Average weekday ridership was lower in December 2025 (8,994 passengers) than the previous month of November 2025 (9,604 passengers) and is 0.3% higher than December 2024 (8,963 passengers).

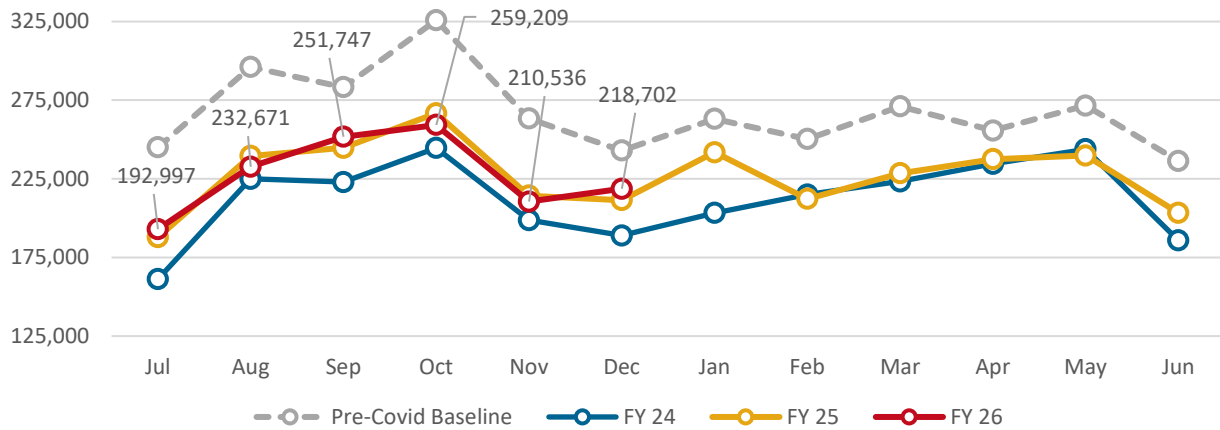
Productivity is a measurement of the average number of passengers per hour of revenue service. In December this was 13.2, which is lower than the previous month (14.1) and equal to December 2024 when passengers per hour was also 13.2.

Missed trips are those which have been cancelled due to mechanical issues, the lack of available operators, or other reasons. The percentage of missed trips in December was 0.68%, which is higher than the prior month when it was 0.36%.

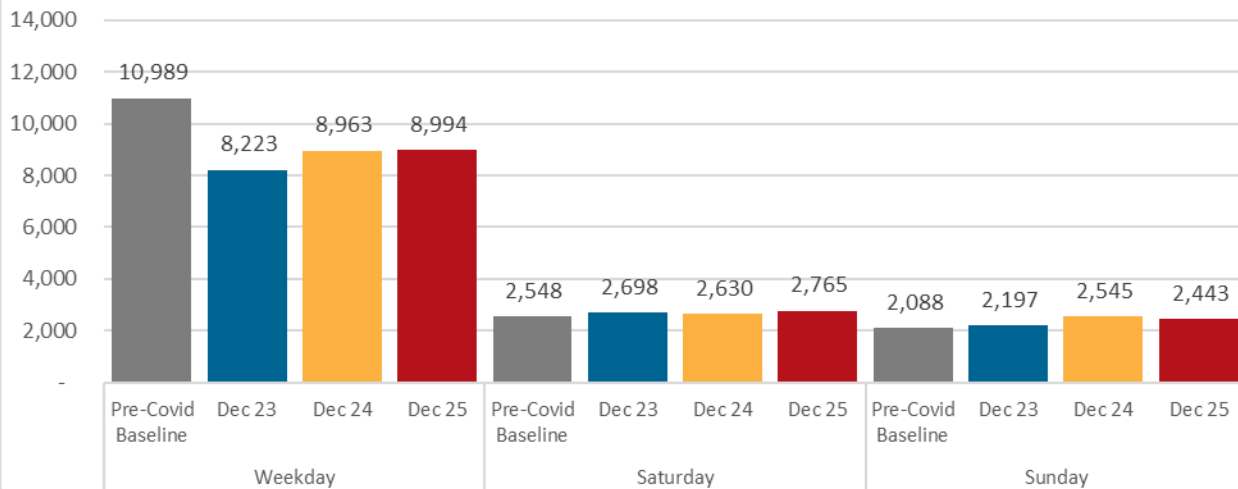
The number of miles between road calls (a bus going out of service due to mechanical issues) was 33,708 miles in December, higher than the prior month in which there were 33,269 miles between road calls. The rolling 12-month average is 30,944 miles between road calls.

Of a total 218,702 passengers, 123,248 passengers had the potential to use a Clipper card aboard County Connection since 101,349 either used an employer or school pass or were on a free route. About 82.2% of the 123,248 potential Clipper card users paid using Clipper during this month.

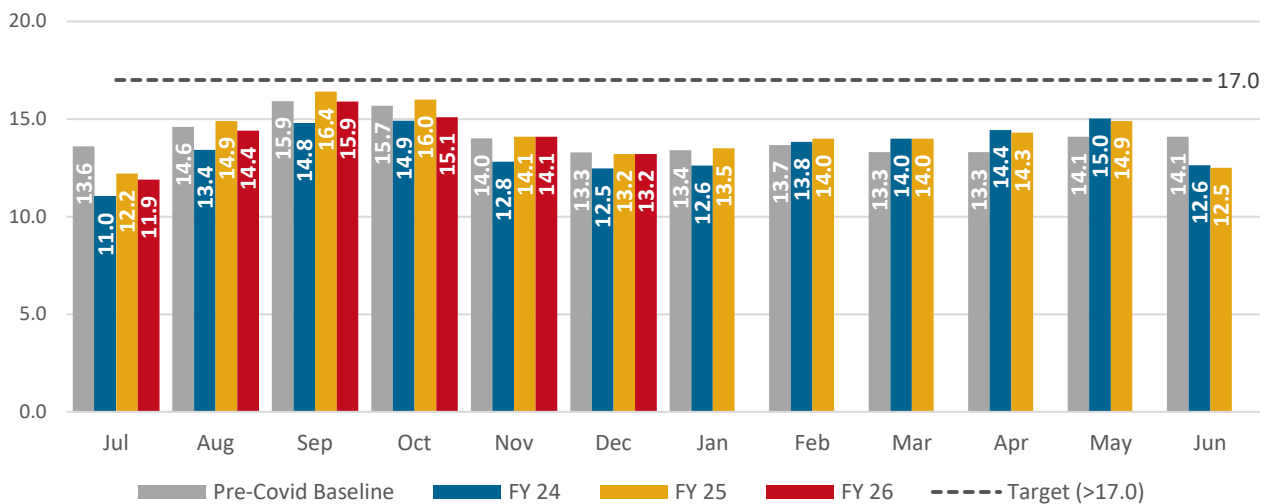
### Total Monthly Fixed Route Ridership

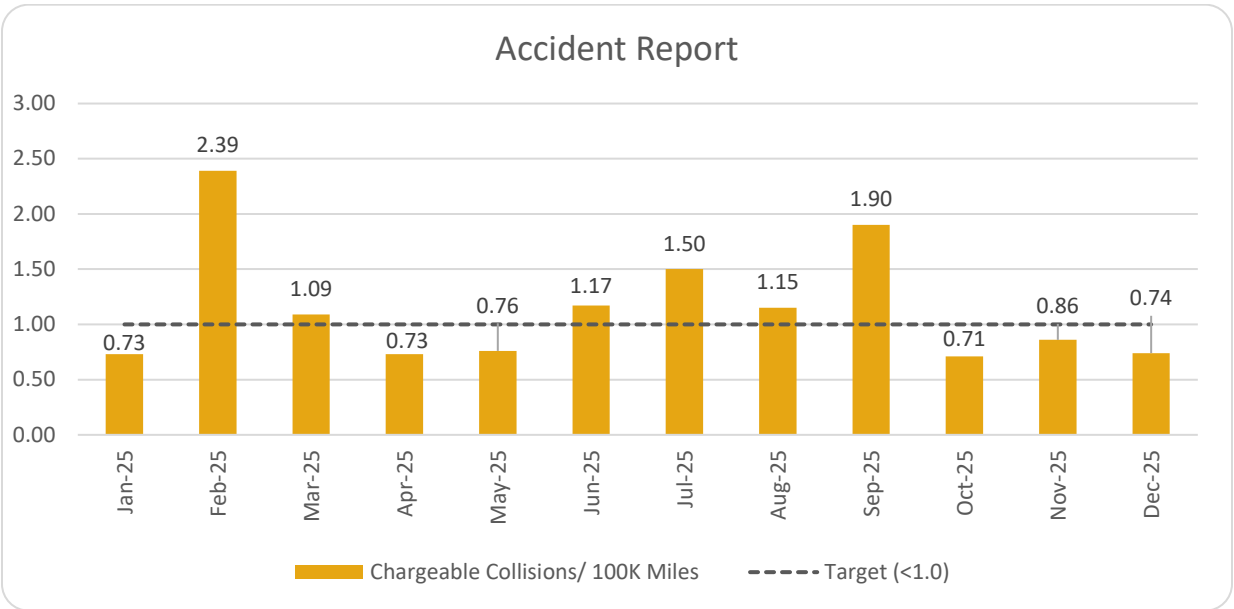
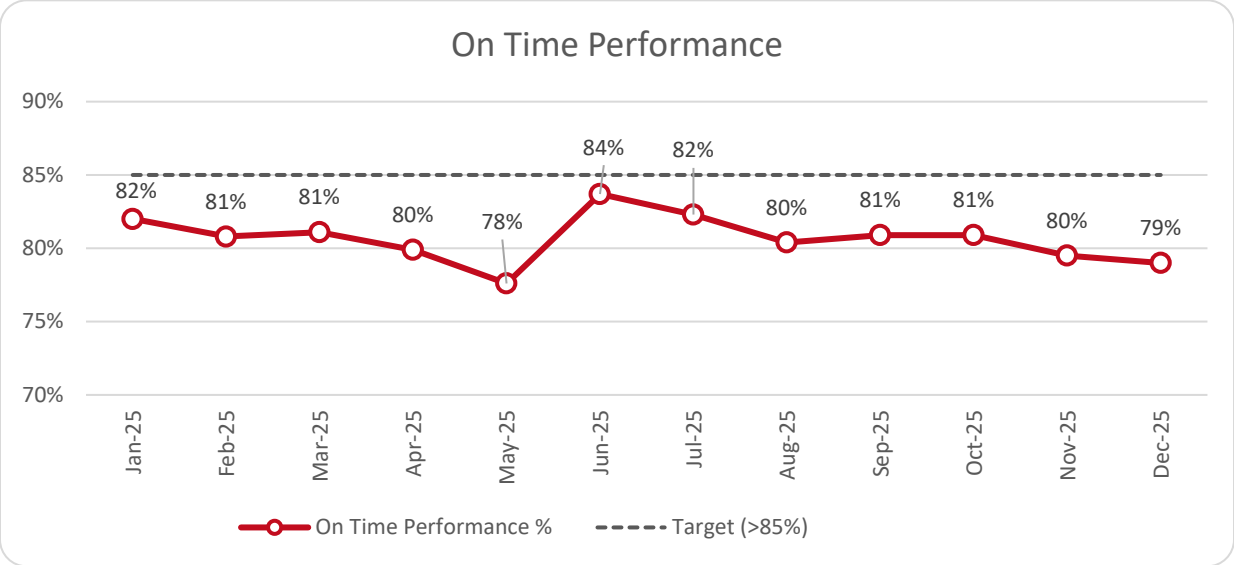
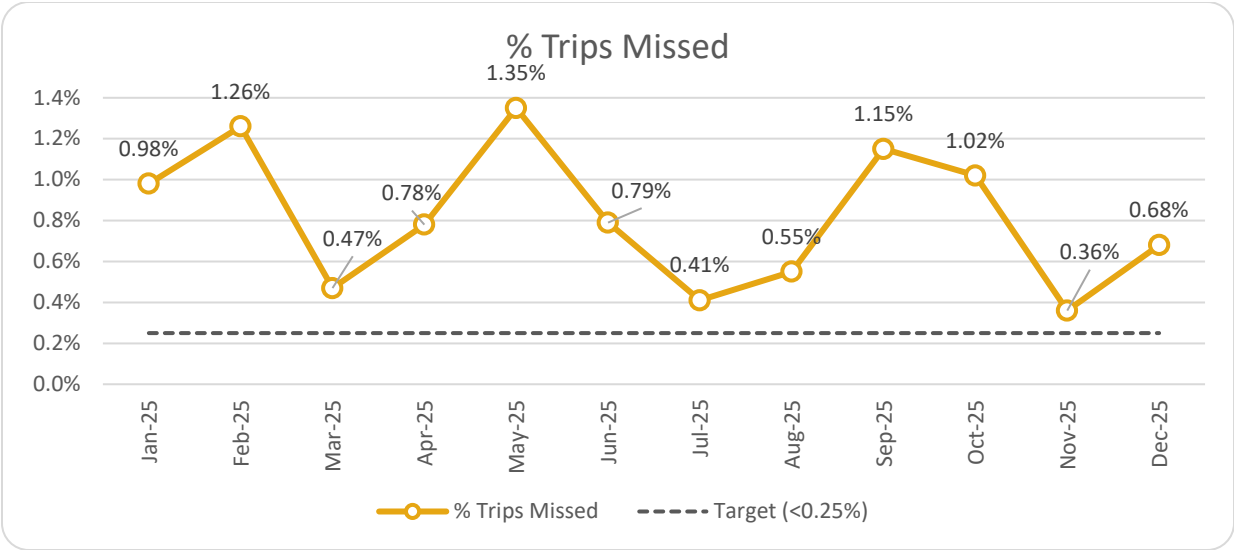


### Average Daily Ridership Comparison

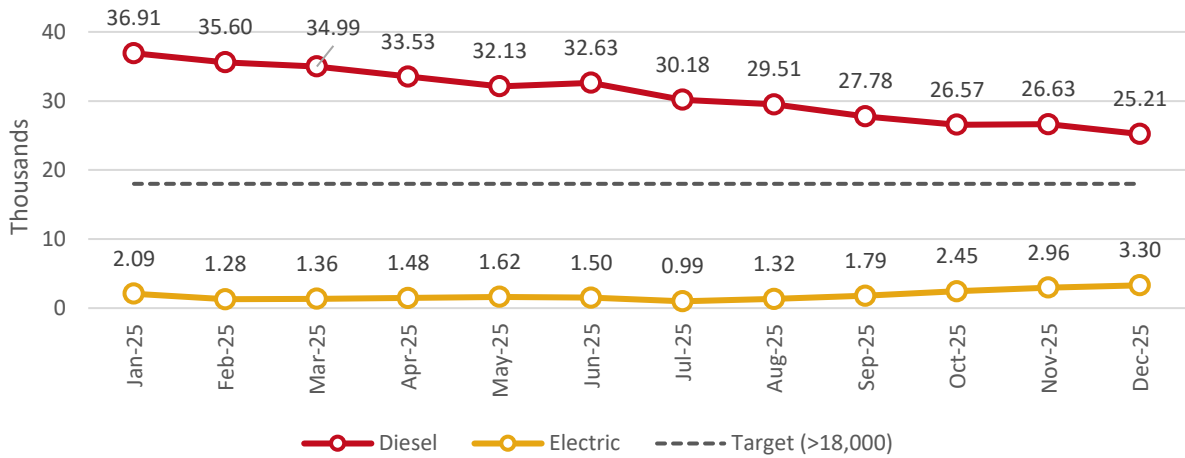


### Passengers/Revenue Hour

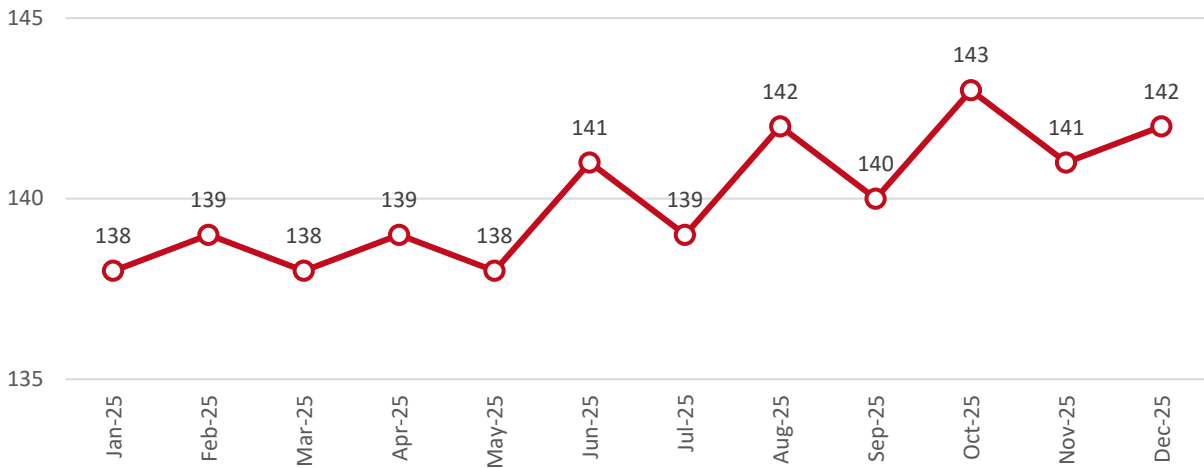




### Trailing 12-Month Miles Between Mechanical Road Calls



### Number of Operators



### % Clipper Usage

