

County Connection

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Summary Minutes Operations & Scheduling Committee Friday, June 5, 2026, 8:30 a.m.

Directors: Jim Diaz, Tim Farley, Kerry Hillis (Remote under the Emergency provisions)
Staff: Bill Churchill, Ruby Horta, Andrew Smith, John Sanderson, Pranjal Dixit
Public: None

Call to Order: Meeting called to order at 8:33 a.m. by Jim Diaz.

1. Approval of Agenda

The Committee approved the agenda.

2. Public Communication

None.

3. Approval of Minutes of April 3, 2026

The Committee approved the minutes.

4. Regional Mapping & Wayfinding Project – Martinez Pilot

Mr. Smith informed the committee that the Regional Mapping & Wayfinding Project (RMWP), led by the Metropolitan Transportation Commission (MTC), is establishing a Bay Area-wide standard for transit mapping, signage, and real-time updates. To test these new multi-operator bus stop signs outside of major hubs, County Connection initiated a pilot program along the Alhambra Avenue corridor in Martinez covering 20 stops served by County Connection, Tri Delta Transit, and WestCAT. MTC is producing the signs and survey placards while County Connection staff will install them on existing infrastructure, thereby yielding key technical insights ahead of a broader rollout.

Mr. Churchill added that County Connection has \$3 million set aside for the sign replacement project to fund the eventual systemwide rollout. Additionally, Director Hillis inquired about how tree trimming is managed relative to bus stop sign visibility, to which Mr. Smith responded that staff forwards tree trimming requests directly to the appropriate local jurisdiction.

5. BusAID – Monument Corridor Transit Speed Improvements

Mr. Dixit briefed the Committee on the BusAID Monument Corridor Transit Speed Improvements Project. He reported that the 100% design plans are complete for the work included in the project to consolidate stops, upgrade 14 locations to ADA standards, and deploy Transit Signal Priority (TSP) across eight intersections along Monument Boulevard. Funded by \$385,885 in federal OBAG 3

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grants with a \$49,880 local match, the project will move into competitive bidding shortly, aiming for a contract award in Fall 2026 and the completion of construction by Fall 2027.

6. Go San Ramon Update

Mr. Dixit reported on the status of the Go San Ramon Pilot Project. He reported that the on-demand service logged 2,121 rides between July 2025 and March 2026—a 195% increase year-over-year. He explained that this surge was primarily driven by local senior transit and heavy reliance by "super users" who accounted for one-third of all rides. Additionally, he noted that a decline in commuter trips to 27% caused local non-commuter trips to quickly exhaust the City's dedicated funding, forcing County Connection to absorb \$2,594.44 in unbudgeted subsidy costs.

He informed the committee that staff and the City agreed to adjust the program when the pilot term ends on June 30, 2026 to ensure equitable use and manage budget constraints. The proposed changes include capping voucher usage at 10 trips per person per month and reducing the maximum per-trip subsidy from \$5 to \$4. Mr. Dixit noted that staff expects these modifications will allow City and CCTA Measure J contributions to fully cover all program costs for FY 2027.

7. Summer Bid Update

Mr. Dixit informed the Committee about the upcoming Summer service changes which included modifications for Routes 6, 18, 19, 93X, 95X, and 96X to ensure better on-time performance and to maintain operator recovery time in light of increased traffic congestion. Additionally, he noted various routes have been interlined to optimize resources, as well as the addition of two new stops in Concord and Martinez. He added that systemwide ridership has stabilized at 84% of pre-pandemic levels, driven by strong growth in weekend service (120%) and school routes (112%). Conversely, weekday local routes stand at 83% and weekday express routes remain at 51%.

8. Monthly Reports

a. Fixed Route

Mr. Dixit presented the latest performance report, noting that ridership in April saw a 1% year-over-year decline while year-to-date ridership is down about 2,000 rides compared to the same time last year. He highlighted that with the recent recruitment for new operators, County connection has reached its goal of having a total of 150 operators on staff.

b. Paratransit

Mr. Sanderson reported that demand has decreased year-over-year while productivity and on-time performance (OTP) remain strong, with OTP reaching 96%. He noted that the cost per trip has stabilized at \$71. He also noted that paratransit was now fully staffed with 50 operators. While overall program costs have decreased year-over-year, they remain above pre-pandemic levels due to rising operational expenses.

9. Committee Comments

None

10. Future Agenda Items

None

11. Next Scheduled Meeting

The next meeting was scheduled for August 7, 2026 at 8:30 a.m. in the Small Community Meeting Room at the Pleasant Hill City Hall located at 100 Gregory Lane, Pleasant Hill, CA.

12. Adjournment

The meeting was adjourned at 9:29 a.m.

Minutes prepared and submitted by: Pranjal Dixit, Manager of Planning