

ATSP Workshop Recap



2024 Workshop Recap

- Feb 29, 9AM – 3 PM
- ~22 attendees
- Topics covered:
 - Understanding accessible transportation challenges and opportunities
 - Creating an effective transportation coordination program
 - Challenges with accessible transportation delivery
 - Best practices for overcoming challenges with accessible transportation delivery
 - Vision Crafting Workshop: Shaping the Future of Contra Costa County's Coordinated Entity



2024 Workshop Vision Statement

Empowering Mobility, Enhancing Lives

We envision a future where seniors and persons with disabilities experience seamless, accessible and dignified transportation, fostering independence and inclusivity in their daily lives. The Contra Costa Transportation Authority's Office of Accessibility and Equity is committed to revolutionizing mobility solutions by incorporating accessible transportation into routine transportation planning practices, collaborating with existing stakeholders, establishing a unified One Call, One Click Call Center, and creating a Central Information Hub.

Unified Mobility Network: We will create a collaborative ecosystem that brings together existing transit agencies, community-based organizations, and local government with strong partnerships to streamline and optimize services. Through this unified effort, we will eliminate gaps, ensuring an ongoing, connected and comprehensive mobility network that caters to the unique needs of our seniors and persons with disabilities

2026 Workshop Recap

- Feb 17 and 18 from 9AM – 2PM
- ~40 attendees per day
- Topics covered:
 - ATSP progress to date
 - Feedback on future of ATSP work
 - Countywide travel training program
 - OPTIMAT information and referral tool
 - Funding: Measure J, Measure X, 5310, TNC
Access for All Program
 - Accessible emergency evacuation planning



Feedback From Attendees

- Areas for Improvement
 - More space for visioning breakout activities – access concern and difficult to move
 - Better audio – some inconsistencies
 - Zoom and technical improvements especially for those online
 - More time for discussion
- Highlights
 - Guest speakers Dr. Victor Pineda and Ryan Manriquez
 - Seeing each other and connecting with people
 - Clarity and information about accessible transportation resources and programs



Summary of Outputs

- Input on countywide travel training program revamp
- Feedback on improvements to the Measure J claim 15 form and process
- Initiated discussion on coordinated strategy for 5310 funds
- Information on early efforts on accessible emergency evacuation planning
- Feedback on ATSP workplan and strategy improvements to focus on for the next 1-3 years
- Renewed energy and excitement towards more active collaborative efforts

ATSP Strategy Focus 2026-27

- OPTIMAT Prototype & One-Call/One-Click (Strategy 11)
 - Work with partners to create a working prototype and gather user feedback
- LAFA TNC Access for All (Strategies 4, 5, 6)
 - Develop a call for projects to release in Spring 2027
- Countywide Travel Training (Strategy 14)
 - CCTA to revamp and launch a countywide travel training program
- Low-Income Fare Equity (Strategy 20)
 - Consider improvements to the program

Thank you!

Staff Contact

Haleema Bharoocha-Jobe

haleemab@ccta.ca.gov

925-256-4727

